



HUME CITY COUNCIL
**DISABILITY
SERVICES
DIRECTORY**
2011/12

www.hume.vic.gov.au

Copies of this document are available from
Hume City Council Customer Service Centre.

For collection from:

1079 Pascoe Vale Rd Broadmeadows 3047

To request a copy by post:

Telephone: 9205 2200

Fax: 9309 0109

Email: email@hume.vic.gov.au

Web: www.hume.vic.gov.au

TTY: National Relay Service 133 677

ALTERNATE FORMATS AND ENQUIRIES

Alternate formats of this document are available. For an alternate format document or for enquiries about this document

Contact: Metro Access Project Officer

Telephone: 9205 2200.

Disclaimer

Whilst every effort has been made to ensure the accuracy and currency of information contained herein, the Hume City Council accepts no responsibility for any omissions or errors. To make amendments or future additions contact the Metro Access Project Officer at Council on 9205 2200 TTY National Relay Service 133 677.

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Metro Access Hume City Council and DHS partnership

This Document is a project of the Metro Access Initiative, a partnership between Hume City Council and the department of Human Services.



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Hume City Council
Council offers an extensive range of services and programs for people with disabilities, elderly people and their carers.

Address: 1079 Pascoe Vale Rd
Broadmeadows 3047

Telephone: 9205 2200

Facsimile: 9309 0109

Web: www.hume.vic.gov.au

Email: email@hume.vic.gov.au

Service area: Hume

Accessible Toilet: Yes

Languages: Multilingual Services Available and Auslan

Access for All Abilities Program

Works with local sport and recreation providers to increase participation in sport, leisure and recreation. For more information on sport, leisure and recreation for people with a disability in Hume and to subscribe to free quarterly Access for All Abilities newsletter on Access for All Abilities pages on Council's website.

Web: www.hume.vic.gov.au

Telephone: 9205 2200

Aged and Disability Services

Provides a wide range of community-based services to assist people to live independently in their own homes and participate in the local community. Services include:

COMMUNITY TRANSPORT

Residents of Hume who are unable to access public or private transport and are assessed as eligible can receive transport from their home to:

- > local shops
- > the library
- > recreational outings

Contact: Social Support Team Leader

Telephone: 9205 2514

FOOD SERVICES

Council's food services are available to people who are nutritionally at risk and are unable to prepare regular meals as a result of fragility or sickness. Services include:

- > Meals on Wheels
- > In-home meal preparation
- > Shopping

Contact: Aged and Disability Services

Telephone: 9205 2506

HOME CARE

Provides general housekeeping support for eligible people such as vacuuming, laundry, shopping, and bill paying. The Home Care Service operates Monday to Friday and does not operate on Public Holidays.

HOME MAINTENANCE SERVICE

This Service includes repairs such as, but not limited to:

- > Installation of ramps
- > Installation of smoke detectors
- > General repairs
- > Pruning plants
- > Changing light globes & tap washers
- > Window washing

The Home Maintenance service is limited to those tasks usually done by a housekeeper. Tasks requiring a qualified tradesman will not be carried out. The service is available Monday to Friday. There is a small cost associated with this service. Residents are expected to pay for any materials purchased.

Telephone: 9205 2506

KIDS KAPERS WEEKEND ACTIVITIES

Provide a range of recreation – based activities for children 6-17 years. Participation is on a priority basis depending on needs. Activities are on Saturday and Sunday between 9am and 5pm.

Contact: Program Resource Officer

Telephone: 9205 2524

PLANNED ACTIVITY GROUP

Social group for people with an acquired physical disability. Weekly program aims to increase independence by learning new skills, social activity, friendship and support networks.

Contact: Program Resource Officer

Telephone: 9205 2524

RESPITE CARE

In house respite is available to carers of older adults and people with disabilities.

Contact: Intake Officer

Telephone: 9205 2839

Customer Service

DISABILITY PARKING PERMITS

Council issues free parking permits for people with a disability who live in Hume City.

Contact: Council's Customer Service

Telephone: 9205 2200

HEARING LOOP

Council meeting rooms at The Global Learning Centre and Council Offices are equipped with hearing loop.

NATIONAL RELAY SERVICE

Residents who are deaf or have a hearing or speech impairment can use the National Relay Service (NRS) to contact Council.

To use TTY (Tele Typewriter) to access NRS, dial 133 677 and ask for 9205 2200. For more information about using NRS:

Contact: NRS help desk using the following numbers:

TTY: 1800 555 630

Voice: 1800 555 660

SMS: 0416 001 350

Fax: 1800 555 690

Email: helpdesk@relayservice.com.au

TRANSLATION SERVICES

Council provides a translation Service – Hume Link – which assists residents to receive translations of information in their chosen language for free

Contact: Hume Link general enquiries

Telephone: 9205 2200

Family & Childrens Services

Programs for children including:

- > long day care
- > family day care and occasional care
- > before and after school care to students within Hume City.

INCLUSION SUPPORT PROGRAM

Council offers services and programs for children with additional needs, including the Inclusion Support Program. Inclusion Support Facilitators – experienced early childhood specialists support childcare, vacation care, out of school hours care and family day care services to ensure children with a disability are included in programs.

Contact: Hume City Council

Telephone: 9205 2590, 9205 2535

Multilingual phone: 9679 9824

Email: email@hume.vic.gov.au

MATERNAL AND CHILD HEALTH SERVICES PROGRAM

Provides support to children with additional needs into kindergarten services within Hume City.

- > Parent Support workers
- > Supported playgroups
- > Playgroups for Mothers with Disabilities
- > Outreach Services
- > Boorais in Hume – playgroup for Aboriginal Families

Referrals can be made by preschool staff, parents and health care workers. Referral forms are available at Family and Children's Services at Hume City Council.

Telephone: 9205 2844, 9205 2559

VACATION CARE

Councils School Holiday Program is for Primary School aged children and operates between 7am and 6.30pm Monday to Friday during school holidays. Placement into program will be determined by an assessment and enrolment process. Program availability and assessment is not immediate.

Telephone: 9205 2200

HACC Aboriginal Liaison Officer

Council has secured the employment of an Aboriginal Liaison Officer for Home and Community Care (HACC) to assist our community elders and to run a disability respite holiday program for Aboriginal and Torres Strait Islander children and families who have a member with a disability.

HUME ABORIGINAL MYTIME GROUP

Provides local support for parents, grandparents and anyone caring for a child with a disability or chronic medical condition

Contact: HACC Aboriginal Liaison Officer

Address: Lynda Blundell Centre
185 - 255 Blair Street, Dallas 3047

Telephone: 9205 2838

Hume Global Learning Centre - Broadmeadows

A facility devoted to learning, the centre houses modern meeting and conference rooms that are ideal for all types of events including conferences, seminars, exhibitions, training sessions. Facilities Include:

- > meeting / training / interview rooms
- > seminar and conference facilities
- > community art exhibition space
- > The Age Library
- > free wireless and internet access
- > ePlay internet café – adaptive computer workstation
- > Recharge points
- > Audio loop
- > Accepts Companion Card

Telephone: 9356 6999

Fax: 9356 6935

Email: glcbookings@hume.vic.gov.au

LEARNING COMMUNITIES

Internet Training for People with Disabilities. Training can be delivered to your requirements.

Contact: Technology Guide

Telephone: 9356 6999

Eligibility: All Ages

Fees: Free

Hume Libraries

Offer arrange of programs and services including a Home Library Service, Book Clubs, Online Tutors, Library Bus Group, Free Internet Access, Audio Books, Large Print Books.

Telephone: 9205 2200

Web: www.humelibraries.vic.gov.au

Hume Volunteer Gateway

Hume Volunteer Gateway is a free community service that connects people who want to volunteer with organisations who need volunteers.

Visit: Hume Global Learning Centre
1093 Pascoe Vale Road,
Broadmeadows, Vic 3047

Post: PO Box 119, Dallas, VIC 3047

Telephone: (03) 9356 6999

Email: gateway@hume.vic.gov.au

Metro Access

The role of Metro Access is to enhance the capacity of local communities and disability supports across Victoria to maximize opportunities for community membership and participation.

Contact: Metro Access Project Officer

Telephone: 9205 2200

TTY: National Relay Service 133677

Email: email@hume.vic.gov.au

Web: www.hume.vic.gov.au

Recharge Scheme

Provides recharge points for residents with electric wheelchairs and scooters to recharge their batteries free of charge across Hume City. There are currently 28 Recharge sites across Hume City. For further information and maps of sites visit Councils website:

Web: www.hume.vic.gov.au or

Web: www.rechargescheme.org.au

RECHARGE SITES ACROSS HUME

Broadmeadows

- > Banksia Gardens Community Centre
- > Bendigo Bank (Broadmeadows Shopping Centre)
- > Brite Industries
- > Broadmeadows Disability Service
- > Hume Global Learning Centre
- > Hume City Council Office
- > Broadmeadows Police station

Craigieburn

- > Craigieburn Leisure Centre
- > Craigieburn Police Station
- > Grand Boulevard General Store cafe

Dallas

- > Commonwealth Bank
- > Dallas Neighbourhood House

Meadow Heights

- > Meadow Heights Learning Shop
- > Visy Cares Learning Centre

Sunbury

- > ANZ Bank
- > Bendigo and Adelaide Bank Ltd
- > Bunnings
- > La Porchetta
- > Sunbury Aquatic & Leisure Centre
- > Sunbury Medical Centre
- > Sunbury Neighbourhood House
- > Sunbury Senior Citizens Club
- > Sunbury Visitor Information Centre
- > The Nook Café and Wine Bar

Tullamarine

- > Gladstone Park Medical Centre
- > Tullamarine Community House

Youth Services

Support and assist young people and their families. Offer a wide variety of activities and programs including personal development, music, arts, BMX and leadership programs.

YOUTH CENTRE ADDRESSES

Youth Central Broadmeadows

33-37 Pearcedale Parade,
Broadmeadows

Telephone: 9205 2556

Craigieburn Youth Centre

59 Craigieburn Road,
Craigieburn

Telephone: 9205 2587

Roxburgh Park Youth Centre

75 Lakeside Drive,
Roxburgh Park

Telephone: 9205 2556

Sunbury Youth Centre

51-53 Evans Street,
Sunbury

Telephone: 9744 2602

ABORIGINAL & TORRES STRAIT ISLANDER SERVICES IN VICTORIA

AAV - Aboriginal Affairs Victoria

Aboriginal Affairs Victoria is the Victorian Government's key agency for advice on Aboriginal affairs. It promotes knowledge and understanding about Victoria's Aboriginal people within the wider community.

Address: Level 9, 1 Spring St
Melbourne 3000

Telephone: 9208 3333

Web: www.aboriginalaffairs.vic.gov.au

Email:

aboriginal.affairs@dpcd.vic.gov.au

Aboriginal Housing Board

The Aboriginal Housing Board of Victoria will develop and manage the provision of housing assistance to the Aboriginal community in a manner that delivers accessible, affordable, appropriate and secure housing that meets the social, cultural and economic aspirations of the Victorian Aboriginal Community.

Address: 125 Scotchmer St
North Fitzroy

Telephone: 9482 4585

Web: www.ahvic.org.au

Fax: 9482 3964

VALS - Victorian Aboriginal Legal Service

VALS plays an important role in providing legal aid and assistance to Aboriginal and Torres Strait Islander people, and maintains a strong client service focus.

Address: 6 Alexandra Pde, Fitzroy 3065

Telephone: 1800 064 865, 9419 3888

Fax: 9419 6024

Email: vals@vals.org.au

Web: www.vals.org.au

VACCA - Victorian Aboriginal Child Care Agency

VACCA promotes, advocate and achieve positive changes in the lives of Aboriginal children, young people, their families and their community premised on human rights, self determination, cultural respect and safety.

Address: 139 Nicholson St
Brunswick Vic

Telephone: 8388 1855

Fax: 8388 1898

Web: www.vacca.org

Email: vacca@vacca.org

Victorian Aboriginal Health Service (VAHS)

VAHS aims to provide a culturally appropriate primary health care service to Aboriginal and Torres Strait Islander people, delivered in an holistic way. Services include; medical, physiotherapy, optometry, orthopaedic, dental, social supports,

mental health, maternity and drug and alcohol supports and more...

Address: 186 Nicholson St
Fitzroy 3065

Telephone: 9419 3000

Fax: 9417 3897

Web: www.vahs.org.au

FAMILY COUNSELLING

279 High Street Northcote

Telephone: 9403 3300

Victorian Aboriginal Disability Network

Connecting the Community and Service providers together, Independent Consultancy and Adocacy on all issues affecting Aboriginal people with Disabilities

Contact: Jody Saxton- Barney

Telephone: 0400 098 370 (sms)

Address: PO Box 955

Shepparton Victoria 3632

Email: saxyjo@smartchat.net.au

Wandara Aboriginal Community Group

Social Group for Aboriginal Community living in Hume

Contact: Leanne Brooke

Telephone: 9351 3600

Address: Broadmeadows Uniting Care, 415 Camp Road,
Broadmeadows 3047

Fees: Free

Hours: Every Monday (except during School Holidays)

ACCESSIBILITY



Access Finder

Disability accessible hotels, restaurants, equipment, cafes, support services, respite and much more.

Web: www.accessfinder.com.au

Australia for All

An online, accessible tourism directory covering Australia and overseas. The directory includes restaurants, accommodation and tourism venues.

Web: www.australiaforall.com

Mobility Centre at Federation Square

The Melbourne Mobility Centre is dedicated to improving access for everyone in the heart of Melbourne. It loans equipment and has services for people with disabilities, older persons, and those with temporary disabilities.

Telephone: 9658 9658

Web: www.melbournemobilitycentre.vic.gov.au

ACCOMMODATION SERVICES



Aged Person's Mental Health Services Nursing Homes and Hostels

Psychiatric triage (information, assessment and referral)

Hours: 24 hours a day, 7 days a week 1300 427 288

Address: 72 Ascot Vale Road
Flemington 3031

Telephone: 9376 5555

Fax: 9376 5933

Department of Human Services

Contact: Elderly Persons Units

The Department of Human Services (Ministry of Housing) provides a range of low cost accommodation to eligible, independent elderly people.

Telephone: 9309 1255

Homeground Services

- > Emergency Accommodation for men
- > Justice Housing Support
- > Outreach and Outreach Support
- > Private Rental Access Program (PRAP)
- > Mental health and health programs
- > Tenancy and Property

Address: 68 Oxford Street
Collingwood 3066

Telephone: 9288 9600

Fax: 9288 9601

Web: www.homeground.org.au

Email: info@homeground.org.au

Mclellan House Hostel

Address: 2-6 Robinson Street
Jacana 3047

Telephone: 9302 4002

Fax: 9302 4004

Web: www.mh.org.au

Service area: Hume, Moreland,
Moonee Valley and Melbourne

Merri Outreach Support Services

Provide emergency housing support

Address: 137 Sydney Rd, Coburg

Telephone: 9383 4988

Office of Housing

BOND ASSISTANCE

Address: 56-58 Coleraine Street
Broadmeadows

Telephone: 9309 1511

St Vincent de Paul Society

The St Vincent de Paul Society provides housing and transitional housing and a range of services responsive to the needs of people who are homeless or are in housing crisis.

COMMUNITY CONNECTIONS PROGRAM

Aims to improve the health and wellbeing of people living in low cost accommodation in Hume and Moreland (including hotels/boarded houses/public housing).

HOMELESS SERVICES

Central Intake Agency, Transitional Housing Management and Community Connections Program:

Address: 163 Wheatsheaf Rd
Glenroy

Telephone: 9304 0100

Web: www.vinnies.org.au

Email: reception@svdp-vic.org.au

RENT ARREARS

Telephone: 9300 2977

TRANSITIONAL HOUSING MANAGEMENT

Manage around 150 public housing properties on behalf of The Office of Housing as well as providing a housing information and referral service for people seeking affordable housing.

RENOVATIONS

Archi Centre Home Services

HOME RENOVATION ADVISORY PROGRAM

This service offers elderly home owners free advice and estimates for the costs of home improvements which may enhance safety and security.

Eligibility: applicants must be Australian Citizens, a home/unit owner and be over 60 years of age or have a disability.

Telephone: 9815 1900

ADVOCACY SERVICES



ADVOCACY – GENERAL

Blind Citizens Australia

BCA is the peak national advocacy body for people who are blind or vision impaired. In addition to individual and systemic advocacy, BCA provide peer support, information dissemination and consultancy to government, corporate and public organisations.

Address: Ross House

Level 3, 247 - 251 Flinders Lane
MELBOURNE, VIC, 3000

Telephone: (03) 9654 1400

Toll Free Number: 1800 033 660

TTY: (03) 9639 1728

Fax: (03) 9650 3200

Email: bca@bca.org.au

Citizens Advocacy Sunbury and District

Citizens advocacy Sunbury and District is a community based program that creates a relationship between a volunteer from the community and a person with an intellectual disability.

Telephone: 9744 7378

Disability Advocacy Resource Unit (DARU)

DARU a service run by and for people with disabilities, to ensure they have their voices heard and can participate fully in the community. DARU supports the disability advocacy sector by providing information sharing, an equipment and resource library, free training and networking opportunities to the sector.

Telephone: 9639 5807

TTY: 133677 quote 9639 5807

Web: www.daru.org.au

Email: admin@daru.org.au

disAbility connections

disAbility connections (Victoria) are an information and systemic advocacy service. They provide information, linkage, having a voice and education. Membership is open to anyone who shares a passion for disability issues.

Web:

www.disabilityconnections.org.au

Email: wrdn@annecto.org.au

Disability Rights Victoria

Individual advocacy, information and support to people with a disability via a network of advocates located across Victoria. This support may include making representation on behalf of individuals with a disability, helping individuals to advocate for themselves or helping others to advocate for them.

Telephone: 9489 2999

Web: www.afcl.org.au

Office of the Public Advocate (OPA)

The OPA promotes the human rights, interests and dignity of Victorians with a disability. The OPA provides a range of services including an advice service, investigation, advocacy, and guardianship services.

Telephone: 9603 9500

Web: www.publicadvocate.vic.gov.au

Self Advocacy Resource Unit (SARU)

The role of the SARU is to support and resource self advocacy groups for people with an acquired brain injury, people with an intellectual disability and people with high communication needs.

Telephone: 9639 6856

Email: saru@rosshouse.org.au

Star Victoria

Advocacy service especially for people with an intellectual disability.

Telephone: 9650 2730

Web: www.starvictoria.org.au

Victorian Advocacy League for Individuals with a Disability (VALID Inc)

Provides information and advocacy support to people with intellectual disabilities, their families, carers and advocates.

Telephone: 9208 3007

Email: vdac@dpcd.vic.gov.au

Victorian Disability Advocacy Network

A coalition of independent, community based organisations that advocate with and for people with any disability.

Web: www.valid.org.au

Email: vdan@vdan.org.au

Youth Disability Advocacy Service (YDAS)

YDAS works alongside young people with disabilities between the ages of 12 and 25 to raise awareness of their rights and to provide support.

Telephone: 9267 3799

Web: www.yacvic.org.au

ADVOCACY – HOUSING

Action for More Independence and Dignity in Accommodation (AMIDA)

AMIDA provides systemic advocacy, individual advocacy, self advocacy and family advocacy for people with disabilities in the area of housing and tenancy issues.

Telephone: 9650 2722

Web: www.amida.infoxchange.net.au

Leadership Plus

Leadership Plus provides individual advocacy to people with disabilities across metropolitan Melbourne. Leadership Plus also provides specialist individual advocacy support to people with an Acquired Brain Injury.

Address: 86 Herbert St
Northcote 3070

Telephone: 9489 2999

Web: www.leadershipplus.com

Email: admin@leadershipplus.com

ADVOCACY - LEGAL

AED Legal Centre

The AED Legal Centre provides legal advocacy to people with a disability in the areas of employment, education and training. The main objective is to protect and advance the rights of people with a disability who experience difficulties and/or discrimination in employment or education because of their disability.

Telephone: 9639 4333

Web: www.aed.org.au

Disability Discrimination Legal Service

DDLS is a statewide independent community legal centre that specializes in disability discrimination legal matters. A free legal services in information, referral, advice, casework assistance, community legal education, and policy and law reform.

Telephone: 9654 8644

TTY: 9654 6817

Web: www.communitylaw.org.au

Disability Justice Advocacy (DJA)

Provides advocacy to people who have higher support needs associated with physical disabilities.

Telephone: 9481 7022

Web: www.justadvocacy.com

Reinforce Inc

Provides advocacy and support to protect the legal and moral rights of people with intellectual disabilities.

Telephone: 9650 3689

Web: www.reinforce.rosshouse.org.au

Villamanta Disability Rights Legal Service Inc.

Victorian state-wide community legal centre that works on disability related legal and justice issues, with a particular focus on the rights of people who have an intellectual disability.

Telephone: 1800 014 111 between 1pm - 3pm on weekdays.

Web: www.villamanta.org.au

ADVOCACY - MULTICULTURAL

ADEC - Advocacy, Disability, Ethnicity, Community

Advocacy for people with disabilities, their carers and families from non-English speaking backgrounds.

Telephone: 9480 1666

Web: www.adec.org.au

Australia Polish Association

Advocacy for frail, aged or disability from Polish background.

Telephone: 9689 9170

Web: www.apcs.org.au

ADVOCACY - WOMEN

Victorian Women with Disability Network (VWDN)

Statewide network of women with disabilities and systemic advocacy and information service.

Telephone: 9664 9317

Web: www.vwdn.org.au

ARBIAS

Neuropsychological assessment, case management, housing, lifestyle support, information and workforce training and development.

Telephone: 8388 1222

Web: www.arbias.org.au

ARTS



Arts Access

Victoria provides access, engagement and professional development in the arts and cultural life across Victoria for people with a disability.

Telephone: 9699 8299

TTY: 9699 7636

Web: www.artsaccess.com.au

Arts Project

Supports people with disabilities to become practitioners in the visual arts and to promote their work as integral to the broad spectrum of contemporary arts practice.

Telephone: 9482 4484

Web: www.artsproject.org.au

Boilover Theatre Ensemble

Based in Sunbury, Boilover is a performance ensemble which aims to devise unique performance works in a fully supportive environment with professional artists.

Telephone: 0448 656 680

Email: bernieh@sunburychc.org.au

Craigieburn Rock'n' Roll songwriting workshops

Weekly program open to people living in Craigieburn age 16+ with a focus upon people with a disability living at home.

Address: The Youth Room, rear of Library, 59 Craigieburn Road, Craigieburn

Telephone: 9326 9970

Email: info@wildatheart.org.au

Fees: \$5 (at time of printing)

Hours: Saturdays 10 am - 3pm

Club Wild

Supports the creative expression of people with a disability through music, video and performance.

Address: Arts House, North Melbourne Town Hall, 521 Queensberry, cnr Errol St, North Melbourne VIC 3051

Telephone: 9326 9970

Email: info@wildatheart.org.au

Web: www.facebook.com/pages/Club-Wild

EASE

EASE is a longstanding subscription ticketing service for people with disabilities run by Arts Access Victoria. Working in partnership with arts organisations, venues and presenters, EASE offers discounted and free tickets and much more.

Telephone: 9699 8497

TTY: 9699 7636

Fax: 9699 8868

Email: ease@artsaccess.com.au

Family Dog Theatre

Theatre for youth with & without disabilities. Training in improvisation, lighting, sound & video using accessible equipment. Performing at festivals and events. Creating recreational and career pathways in the arts. Promoting youth leadership.

Contact: Leesa Nash

Telephone: 0425 717 639

Email: familydogcircus@yahoo.com.au

Web: www.familydogcircus.blogspot.com

Eligibility: Age 16 – 30

COMMUNITY SERVICES



Centrelink Service

Centrelink is an Australian Government statutory agency, delivering a range of Commonwealth services to the Australian community.

Address: Broadmeadows Centerlink
16 -22 Pearcedale Parade,
Broadmeadows VIC 3047

Telephone: 131 021

Web: www.centrelink.gov.au

SUNBURY CENTRELINK

33- 37 Evans Street, Sunbury

Telephone: 132 850

AIRPORT WEST CENTRELINK

Westfield Shopping Centre
Shop 79, 29 - 35 Louis Street
Airport West

Telephone: 132 300

Commonwealth Carelink Centres

Commonwealth Carelink Centres can provide information to older Australians, people with disabilities, their families and carers, general practitioners, other health professionals and service providers or anyone else who may need this information.

Address: GPO Box 9848, Melbourne 3000

Telephone: 1800 052 222

TTY: 1800 555 677 then asking for 1800 052 222

Web: www.commcarelink.health.gov.au

Email: commcarelink@health.gov.au

Fees: this service is free

Service area: across Australia

DISABILITY SERVICES



Annecto

Provides a number of services, including:

- > Accommodation Outreach
- > Disability Services
- > Education and Training
- > Emergency After Hours Service
 - Aged Care Services
- > Employment Assistance
- > Health Promotion
- > Respite Care
- > Support Services
- > Supported Accommodation

Address: 81 Cowper Street
Footscray 3011

Telephone: 9687 7066

Fax: (03) 9687 5621

Email: theteam@annecto.org.au

Service area: Cities of Maribyrnong, Brimbank, Hobsons Bay, Melbourne, Melton, Moonee Valley and Wyndham and Hume.

Hours: Mon to Fri, 9am - 5pm

Emergency After Hours:
1800 727 280

Accessible Toilet: yes

Parking: yes

Languages: Multilingual

Public Transport:

Train - Footscray Station

Bus - 220, 409

Broadmeadows Disability Services (BDS)

BDS is an inclusive, responsive service supporting people to explore and contribute to their community. They provide the following services:

- > day programs
- > futures for young adults
- > Escapades respite and Recreation and Social Program for people with acquired brain injury (R.A.S.P) community development

Service area: Hume and Moreland

Hours: Day Programs Mon to Fri, 9am - 5pm, Respite and Recreation – variable out of hours

Address: 241 Camp Road
Broadmeadows 3047

Telephone: 9309 7448

Fax: 9309 9274

Email: reception@bds.org.au

Web: www.bds.org.au

Broadmeadows Uniting Care

Programs and services available are:

- > Asylum Seekers Welcome Centre
- > Care Bargain Centres
- > Emergency Relief Program
- > Family Support
- > Financial Counselling Program
- > North - West Children's Services
- > Communities for Children

Address: 413-419 Camp Road,
Broadmeadows, 3047, Australia.

Telephone: 9351 3600

Fax: 9309 9319

Email: bcare@vicnet.net.au

Web: www.vicnet.net.au/~bcare/

Dianella Community Health Inc.

Services provided at this site include; general health, allied health, dental, early intervention, mental health disability, counselling, and multicultural health.

Broadmeadows head office

35 Johnstone St, Broadmeadows

Telephone: 8345 5678

Sites: Broadmeadows, Meadow Heights, Craigieburn, Dallas, Glenroy

Broadmeadows

1-3 Sorrento Street

Telephone: 9309 9200

Meadow Heights

21-27 Hudson Circ

Telephone: 9302 8888

Craigieburn

55 Craigieburn Rd

Telephone: 9309 8784

Dallas Aged and Respite Service

Lynda Blundell Centre, Blair St

Telephone: 9302 4328

Glenroy Community Resource and Support Service

Address: 175 Glenroy Rd

Telephone: 9306 5611 (Glenroy)

Telephone: 8345 5678 (reception)

Fax: 8345 5833

Web: www.dianella.org.au

Email: info@dianella.org.au

Service area: as above

Accessible Toilet: Accessible

Parking: yes

Languages: Multilingual

Distinctive Options

Adult Training Support Service (ATSS) for adults with intellectual disabilities aimed at maximising independence and continued self development.

THE HOME FIRST PROGRAM:

- > Can support family and caregivers.
- > For people aged 18-64 years with an intellectual disability.
- > Eligibility determined by DHS.
- > 16 -34 hours per week determined by DHS.

Employment Unit specialises in assisting people with disabilities and/or injuries to obtain and retain employment in the open labour market.

Address: 24 Macedon Street
(corner Barkly St),
Sunbury 3429

Telephone: 9740 7244

Web: www.distinctiveoptions.com.au

EW Tipping Foundation Network

EW Tipping Foundation, a non-profit community service organisation, leads and supports a network of partner organisations. Together, we provide a range of community support services to people with disability, children, youth, families and the aged across Victoria. EW Tipping Foundation believes that the core values of respect, integrity, empowerment, open communication and continual learning underpin our commitment to supporting people to enhance their life opportunities and choices.

HOME CHOICES

Home Choices is a partner organization of EW Tipping provides a range of residential, respite and other support services across Victoria. Support programs are built around the needs and preferences of the people we support. We believe that every person has the right to choose how they live, and we support them to achieve this. Services are accessible and cater for a broad range of disabilities, including physical, intellectual, psychiatric, sensory, and disabilities acquired through trauma, injury or age.

VISTA

Vista is a partner of the EW Tipping Foundation. They provide one-on-one services to people across Victoria with disabilities, people who are ageing, children and others seeking support. Staff are enthusiastic, passionate and focused on maximizing choices and independence for the people they support, including:

- > Aged care
- > Attendant care
- > Support to develop independent living skills
- > Support in educational, work and recreational settings
- > Children's services (out of home and crisis care)
- > Recreation and leisure, such as camps, supported holidays and weekends away
- > Flexible respite, at home or in the community, including the Respite for Older Carers program
- > Innovative projects assisting people towards independent living or other accommodation options

Address: 1036 Dandenong Road
Carnegie 3163

Telephone: 9564 1056

Web: www.tipping.org.au

Merri Community Health Services

Case Management Services

operates across the municipalities of Moreland and Hume and provides support to frail older people, people with dementia, younger people with disabilities who have complex and/or changing care needs and their carers.

The Linkages Program is available to frail aged people and younger disabled people who reside in the Moreland and Hume local government area and are at high risk of being admitted to residential care.

Eligibility: The assessment and case planning process will determine an individual's eligibility for assistance by this service.

Individuals will be eligible for inclusion into the service if they:

- > reside in Moreland or Hume
- > wish to remain in their home
- > require ongoing case management to plan, coordinate, monitor and match services to care needs
- > live alone, or have a carer who needs support to maintain their caring role
- > have complex needs and need more flexible and/or extensive services than are currently available
- > need services/resources currently not available through other programs
- > require support/advocacy/monitoring to remain at home
- > client suitability for the program
- > For Community Aged Care Program

FOUNDATIONS

Foundations provide early childhood intervention services with a particular focus on language and communication, social interaction, sensory skills and motor skills. These programs are designed for the full participation of the parent with the child. Each program is staffed by:

- > An Early Childhood Teacher
- > A Speech Pathologist
- > An Occupational Therapist

Services:

- > Consultation with family to create a Family Service and Support Plan
- > Individual Program Plan
- > Group Sessions
- > Home visits & kinder/childcare visits
- > Parent education sessions
- > Information and referral to other relevant agencies
- > Transitional support to other children's services and schools

TOY LIBRARY

Our Toy Library has a wide range of children's toys and picture books that can be borrowed for use at home.

RESOURCE LIBRARY

Our Resource Library for parents also includes a wide range of books and videos on child development and disabilities that are related to our specialist programs.

Eligibility:

- > Families with children aged 2-6 years of age
- > Children with significant speech and language delay and concerns

in other areas of development
> Families who live in the municipalities of Hume, Moreland or Darebin.

RESPITE AND SUPPORT SERVICES

The Commonwealth Respite and Carelink Centre / CarerLinks North are three co-located services providing free information and assistance to carers and the broader community in the Northern Metropolitan sub-region of Melbourne (which includes the municipalities of Banyule, Darebin, Hume, Moreland, Nillumbik, Whittlesea and Yarra).

Services:

- > Commonwealth Carelink Centre
- > Commonwealth Carer Respite Centre
- > CarerLinks North

The focus of our respite services are to support carers in their caring role, while Carelink is an information service aimed at helping people live independently at home.

Address: 56 Dimboola Road
Broadmeadows

Telephone: 9302 1780

Web: www.merrichc.org.au

Hours: Mon to Fri, 9am - 5pm

DISABILITY SUPPORT GROUPS



Scope (Vic)

A not-for-profit organisation providing disability services throughout Victoria to thousands of children and adults with physical and multiple disabilities.

Address: 177 Glenroy Road, Glenroy 3046

Telephone: 8311 4000

Web: www.scopevic.org.au

Sunbury Community Health Service

Provides a comprehensive range of services for all ages of the greater Sunbury community including Home and Community Care, general health, allied health, early intervention, mental health, counselling, programmed activity groups.

Address: 12-28 Macedon Street Sunbury 3429

Telephone: 9744 4455

Fax: 9744 6777

Email: admin@sunburychc.org.au

Web: www.sunburychc.org.au

Service area: Sunbury

Able Australia

Services provide a range of services for people with a range of multiple disabilities including deaf/blindness.

Telephone: 1300 225 369

TTY: 9882 6786

Web: www.ableaustralia.org.au

Association for Children with a Disability

An information, support and advocacy organisation for children with a disability and their families, in Victoria.

Telephone: 9818 2000

Web: www.acd.org.au

Autism Support Groups

AUTISM ANGELS

Telephone: 9362 1000

Email: autism_angels@yahoo.com

IN SPECTRUM CARER SUPPORT GROUP

Telephone: 9350 3437

CEREBRAL PALSY SUPPORT NETWORK

Telephone: 9445 7488

Disabled Motorists Association (DMA) Victoria

A self help group run by and for people with a physical disability, providing information to members about vehicle modifications and purchase, travel, accommodation, Disabled Persons Parking Scheme and other transport and access issues. Also provides advocacy, training and consultancy services.

Address: 2A Station Street Coburg 3058

Telephone: 9386 0413

Email: dma@disabledmotorists.org.au

Downs Syndrome Victoria

Telephone: 1300 658 873

Road Trauma Support Services Victoria

Support Services offer counseling and volunteer opportunities to people who have experienced disability through road accidents/road trauma experiences.

Telephone: 1300 367 797

Email: info@rtssv.org.au

Web: www.rtssv.org.au

Hours: 9am - 5pm.

Sunspec Parent Support Group

Support group for parents of children with a disability.

Sunbury

Telephone: 9740 5155

EDUCATION



Vision Australia

Providing service to people with a vision impairment.

Telephone: 1300 84 74 66

Web: www.visionaustralia.org.au

Yooralla

Caters for children and adults who have acquired disabilities through road and recreational accidents, health problems, drug and alcohol abuse, and the effects of ageing, as well as people who are born with disabilities.

Address: 293 High Street, Preston

Telephone: 9496 000

Web: www.yooralla.com.au

Broadmeadows Special Developmental School

Specialist school for children with a disability

Address: Sorrento St
Broadmeadows 3047

Telephone: 9302 1244

Fax: 9309 7476

Web:

www.broadmeadowssds.vic.gov.au

Service area: North West Region

Hours: School hours

Languages: Multilingual

Glenroy Specialist School

Specialist School for Children with a disability.

Address: 48 -50 Box Forest Rd
Glenroy 3046

Telephone: 9359 9266

Hume Valley School

Specialist school for children with a disability, prep to year 10.

Address: Koroit Avenue
Broadmeadows

Telephone: 9309 3477

Fax: 9302 2340

Web: under construction

Email:

hume.valley.sch@edumail.vic.gov.au

Fees: school fees apply

Service area: PascoeVale to Wallan
and Hume Hwy to Greenvale

Hours: School hours

Languages: Multilingual

Northern School for Autism

Specialist school for children with autism.

Eligibility: primary aged students

Address: Preston Campus
80 Tyler Street, Preston

Telephone: 9478 9711

Address: Jacana Campus
Bamburgh Street, Jacana

Telephone: 9309 6258

Email:

preston.sds@edumail.vic.gov.au

Service area: Northern Region of
Melbourne

Hours: Mon to Fri, 9am - 5pm

Further Education and Training

Access learning and training at a number of places. Options include TAFE, Universities, Adult Learning Centres (such as Neighbourhood Houses) and Registered Training Organisations. Courses can be undertaken to help people obtain skills to get work, to live independently or just for fun.

For more information on the types of courses available, you can search the following websites:

TAFE COURSE DIRECTORY

Web: www.otte.vic.gov.au/tafe/courseline

VICTORIAN TERTIARY ADMISSIONS CENTRE (VTAC)

Web: www.vtac.edu.au

COUNCIL OF ADULT EDUCATION

Web: www.cae.edu.au

SHORT COURSES VICTORIA

Web: www.shortcourses.vic.gov.au

OZJAC

Job and course explorer

Web: www.curriculum.edu.au/ozjacweb

GOING TO UNI

An information source for prospective and continuing higher education students

Web: www.goingtouni.gov.au

DISABILITY ON LINE

Check out the Jobs Training and Free Time section of this website.

Web: www.disability.vic.gov.au

DISABILITY CENTRAL

Web: www.disabilitycentral.com.au

DISABILITY LIAISON OFFICERS (DLOS)

All colleges of TAFE and Universities employ Disability Liaison Officers to assist and support students with a disability and to ensure that they are not disadvantaged in their training because of their disability. DLOs can provide assistance in a number of areas:

- > Enrolment, course applications and orientation
- > Access to buildings and facilities
- > Learning support and equipment: organising special study materials, direct assistance and equipment. These may include alternative format text materials, ergonomic chairs, tape-recorders, note takers, sign interpreters and other learning supports as required.
- > Special Considerations: recommending Special Considerations to academic/teaching staff and negotiating alternative forms of assessment for exams.
- > Advocacy: DLO's can negotiate on behalf of a student with a disability.

For further information see:

Web: www.ndcovictoria.net.au

Melbourne TAFE Disability Liaison Officers in Victoria

NMIT

Telephone & TTY: 92691530

Web: www.nmit.vic.edu.au

RMIT (& UNIVERSITY)

Telephone: 9925 5269

Web: www.rmit.edu.au/disability

SWINBURNE TAFE (& UNIVERSITY)

Telephone: 92101181

Web: www.swin.edu.au/stuserv/disability/index.htm

UNIVERSITY OF MELBOURNE TAFE DIVISION (& UNIVERSITY)

Telephone: 83447068 **Web:** www.services.unimelb.edu.au/disability

VICTORIA UNIVERSITY TAFE DIVISION (& UNIVERSITY)

Telephone: 93652193

Email: disability@vu.edu.au

WILLIAM ANGLISS INSTITUTE OF TAFE

Telephone: 96062396

Web: www.angliss.vic.edu.au

Kangan Institute

Courses including diploma, certificate, industry and short courses to build the skills of students seeking practical, accredited training.

Address: Kangan Institute

Private Bag 299, Somerton 3062

Telephone: 92792511

Fax: 9279 2590

Web: www.kangan.edu.au/services/disability

Fees: on application

Service area: Melbourne

Hours: Mon to Fri, 9am - 5pm

Languages: Multilingual

Glenroy Neighbourhood Learning Centre

Community education organisation and neighbourhood house. Small classes, qualified and experienced teachers, on-site childcare and nationally accredited certificates.

Address: 5b Cromwell Street
Glenroy 3046

Telephone: 9304 3910

Fax: 9304 2711

Web: www.glenlink.vic.edu.au

Email: manager@glenlink.vic.edu.au

Fees: on application

Service area: Moreland, Hume

Hours: Mon to Fri, 9am - 5pm

Please note: Neighbourhood houses provide an assortment of training opportunities. Please see more information under 'General Community Services'.

EMPLOYMENT SERVICES



Brite Services

Brite Services and Brite Industries, operate three divisions over two sites: Broadmeadows and Northcote.

The Broadmeadows site is the home to Brite Pak and Brite Plants, a supported employment service offering employment and training to people with disabilities.

Address: Corner Belfast Street & Dallas Drive, Broadmeadows

Telephone: 9309 5111

Fax: 9302 1034

Web: www.briteind.com.au

Email: es@briteind.com.au

Fees: no cost

Service area: Victoria

Hours: Mon-Fri 8am - 4.30pm

Distinctive Options

Distinctive Options provide a range of services for all people who are looking for work, including people with a disability.

Eligibility:

Have been assessed by Centrelink and deemed eligible to receive our assistance.

Address: 10/1100 Pascoe Vale Road, Broadmeadows 3047

Telephone: (03) 9302 2200

Fax: (03) 9302 2202

Web:

www.distinctiveoptions.com.au

Email: zoe.photellis@d-o.com.au

Service area: Hume

Languages: Interpreters available

Matchworks

Matchworks provide a range of services for all people who are looking for work, including people with a disability.

Eligibility: through the Disability Employment Services

Address: Unit 8 Broadmeadows Homemaker Centre, Pearcedale Parade, Broadmeadows 3047

Telephone: 9302 1800

Fax: 9302 1888

Web: www.matchworks.com.au

Service area: Across Victoria

Hours: Mon to Fri, 9am - 5pm

Languages: Interpreters available

National Disability Coordination Officer Program

The NDCO Program aims to improve the transition of people with a disability aged 15 to 64 into further education, training and employment. Your National Disability Coordination Officer can help provide information, coordination and referral for people with a disability.

Address: 10/197 Coventry Street South Melbourne 3205

Telephone: (03) 9686 2354

Fax: (03) 9686 3572

Telephone: 03 9686 2354

Web: www.deewr.gov.au/NDCO

Email: ndco@deewr.gov.au

Service area: This service is provided in the local area and Nationally.

Languages: Interpreters available

Wise Employment

WISE Employment provides a range of services for all people who are looking for work.

Eligibility: have a permanent disability

Address: 70-80 Pearcedale Parade, Broadmeadows 3047

Telephone: 9309 6622

Fax: 9309 6633

Web: www.wiseemployment.com.au

Email: broadmeadows@wiseemployment.com.au

Fees: None

Service area: Melbourne metro area

Hours: Mon to Fri, 9am - 5pm

Languages: Interpreters available

INFORMATION AND RESOURCES



Companion Card

A wallet-sized card issued to eligible people with a disability who require the assistance of a companion to access community activities and venues. The card allows the companion to attend free of charge.

Telephone: 1800 650 611

Web: www.companioncard.org.au

Divine Website

An exciting, fun and innovative website written by and for people with a disability. Divine aims to inform, engage and entertain. It is a vibrant, inclusive community that encourages participation.

Web: www.divine.vic.gov.au

Infoxchange

Resources for community including people with a disability.

Web: www.disabilitynews.infoxchange.net.au

Office of the Disability Services Commissioner

An independent organisation to give people with a disability an opportunity to make a formal complaint.

Telephone: 1800 677 342

TTY: 1300726 563

Email: info@odsc.vic.gov.au

Web: www.odsc.vic.gov.au

Scope Communication Resource Centre

The Communication Resource Centre provides information, advice, resources and services relating to the many different aspects of communication disabilities.

Telephone: 9843 2013

Email: crc@scopevic.org.au

Victorian Disability Advocacy Council (VDAC)

A group of people with disabilities who advise government about disability issues and legislation.

Telephone: 9208 3007

Email: vdac@dpcd.vic.gov.au

Word of Mouth Technology

Supplier of technology to assist people with a hearing impairment

Telephone: 9761 2211

TTY: 9761 2184

Fax: 9761 1834

Web: www.wom.com.au

Wesley Employment Services

Disability Employment Service

Address: 56 Chiltern St,
Broadmeadows 3047

Telephone: 9309 8333

Web:

www.wesleyemployment.com.au

Email: jobs@wesleyemployment.com.au

MENTAL HEALTH SERVICES



Broadmeadows Health Service

AGED PERSON'S MENTAL HEALTH SERVICES

Aged Psychiatry Assessment and Treatment Team Inner West and North West.

- > Psychiatric triage (information, assessment and referral) 24 hours a day, 7 days a week
- > Aged persons assessment and treatment services
- > Acute inpatient services
- > Aged persons acute mental health unit
- > Psychogeriatric Unit

Eligibility: Hume City resident and over 65 years old.

Address: 35 Johnstone St
Broadmeadows 3047

Telephone: 8345 5132

Fax: 8345 5636

Referrals: 1300 427 288

BROADMEADOWS COMMUNITY CARE UNIT SERVICE

Mental Health services provided in Broadmeadows, Moreland and Coburg including:

Crisis Assessment and Treatment Team (CATT)

Eligibility: all public patients need to go through Triage

Telephone: 1300 768 073

BROADMEADOWS INPATIENT UNIT

Address: 35 Johnstone Street
Broadmeadows 3047

Telephone: 8345 5611

Fax: 8345 5610

COMMUNITY CARE UNIT

Address: 12 Talgarno St,
Broadmeadows 3047

Telephone: 9301 7777

MORELAND CONTINUING CARE TEAM AND CONSULTING SUITES

Address: 126 - 130 Bell Street
Coburg 3058

Telephone: 9355 9700

Fax: 9355 9701

Web: www.mh.org.au

Service area: Hume, Moreland

Hours: Mon to Fri, 9am - 5pm

Accessible Toilet: Accessible

Languages: Interpreter service

Headspace

Headspace is the National Youth Mental Health Foundation providing mental and health wellbeing support, information and services to young people and their families across Australia.

Eligibility: Age 12 to 25 years

Address: 2A Hartington Street,
Glenroy 3046

Telephone: 1300 880 218

Web: www.headspace.org.au

Service area: National

Hours: Mon to Fri, 9am - 5pm,
Thursday 11am - 7pm

Languages: Interpreter service

Mind

Rebuild. Reconnect. Rediscover life. A 24-hour residential rehabilitation program for adults aged 18-64 experiencing serious mental health issues. Services include:

- > Outreach
- > Family Support
- > Day programs
- > Respite
- > Individual Service Packages
- > Volunteer programs
- > Adult Residential rehabilitation

Eligibility: 18-64 years old with serious mental health issues.

Sunshine

19 Bangerang Ave 3020

Telephone: 9310 2626

Brunswick West

21 Jolley Street -Appleby Crescent

Telephone: 9386 4055

Fax: 9386 4200

Email: appleby@mindaustralia.org.au

Brunswick

Victoria Street

Service area: Hume, Moreland
Brimbank Melton

Web: www.mindaustralia.org.au

Email: mcpherson@mindaustralia.org.au

Fees: A charge applies to this service

Hours: Mon to Fri, 9am - 5pm

Languages: Interpreter service available

Norwood Association

PSYCHIATRIC DISABILITY REHABILITATION & SUPPORT SERVICE

Norwood services offer people with chronic and enduring serious mental illness and associated psychiatric disability rehabilitation and support.

Eligibility: 16-65 years of age, who have a diagnosed mental health illness and associated psychiatric disability.

Address: Norwood Centre,
1 Andrea Street St. Albans 3021

Telephone: 9365 9500

Fax: 9310 7255

Web: www.norwoodservices.org.au

Email: info@norwoodservices.org.au

Service area: Brimbank, Melton and Sunbury

Hours: Mon to Fri, 9am - 5pm

Please Note: Not open weekends and public holidays and not a crisis service.

Languages: Interpreter service available

Public Transport:

Train - St Albans Station

Bus - 408, 418, 419, 421, 423, 424

Dianella Community Health Inc.

Services provided at this site include; general health, allied health, dental, early intervention, mental health disability, counselling, multicultural health and more.

Broadmeadows head office

35 Johnstone St , Broadmeadows

Telephone: 8345 5678

MENTAL HEALTH REHABILITATION SERVICE

Address: 393 Camp Rd
Broadmeadows

Telephone: 9309 8784

Web: www.dianella.org.au

Email: info@dianella.org.au

Languages: Multilingual

MULTICULTURAL SERVICES



Victorian Arabic Social Services (VASS)

Programs include:

- > aged care
- > family violence
- > drug and alcohol prevention
- > Turkish neighbourhood watch
- > refugee support
- > rituals of diverse community & more.

Address: 178 Dallas Drive
Broadmeadows 3047

Telephone: 9309 0055

Fax: 8307 6447

Web: www.vass.org.au

Email: mail@vass.org.au

Service area: Melbourne Victoria

Spanish Latin American Welfare Centre (CELAS)

Adult Day Care Centres offer senior citizens social and recreational activities.

Eligibility: All Spanish speaking people over the age of 65

Address: 209 Nicholson Street,
Footscray 3011

Telephone: 9687 0181

Fax: 9687 3613

Web: www.celas.org.au

Email: administracion@celas.org.au

Fees: \$11 (at time of printing)

Service area: Victoria

Hours: Site availability exceptions -
Mon to Fri, 9.30 am - 4.30 pm

Languages: Spanish

Filipino Community Council of Victoria

This service provides information, referral, counselling and support to assist newly arrived migrants with special needs to gain access to basic services such as education, training, income support, health and language services.

Address: 93 Cowper Street
Footscray 3011

Telephone: 9687 9011

Fax: 9687 9120

Web: www.fccv.org.au

Email: adslfccv@tpg.com.au

Fees: None

Service area: North Western Metropolitan

Hours: Mon to Fri, 9am - 5pm

Languages: Filipino

Australian Croatian Community Services

Community welfare agency offering services to people of Croatian, Bosnian and Herzegovinian backgrounds, including support programs for frail older or disabled people and their carers, and planned activity groups/volunteer coordination.

Eligibility: Croatian, Bosnian and Herzegovinian backgrounds.

Address: 40 Pickett Street
Footscray 3011

Telephone: 9689 5811

Fax: 9689 8419

Web: www.accs.asn.au

Email: services@accs.asn.au

Fees: variable

Service area: Melbourne

Hours: Mon to Fri, 9am - 5pm

Languages: Croatian

Migrant Resource Centre North West Region

Provides advocacy service for people with a disability from ethnic backgrounds

Telephone: 9706 8933

Fax: 9706 8830

Web: www.sermrc.org.au

Email: sermrc@sermrc.org.au

Service area: Melbourne

Hours: Mon to Fri, 9am - 5pm

Languages: Multilingual

NEIGHBOURHOOD HOUSES



Hume's Neighbourhood houses offer educational, social, recreational, volunteering and support programs for all backgrounds, ages and cultures. Neighbourhood houses are not for profit groups committed to providing low cost activities to the local communities. To find out more specific information about services contact them directly.

Attwood House Community Centre

Address: 202 Erinbank Crescent

Telephone: 9302 2643

Email: admin@attwoodhouse.alphalink.com.au

Web: <http://home.alphalink.com.au/~awoodhse>

Craigieburn

Craigieburn Education and Community Centre

Address: 20 Selwyn Avenue,
Craigieburn

Telephone: 9308 1477

Email: ceacc@craigieburn.org.au

Web: www.craigieburn.org.au

Dallas

Banksia Gardens Community Centre

Address: 75 Pearcedale Parade, Broadmeadows

Telephone: 9309 8531

Email: admin@banksiagardens.org.au

Web: www.banksiagardens.org.au

Coolaroo West Community House

Address: 1 Dixie Court, Broadmeadows

Telephone: 9302 1446

Email: cwch1@hotmail.com

Dallas Neighbourhood House

Address: 182 Widford Street Dallas

Telephone: 9302 2131

Email: dallasnh@alphalink.com.au

Web: www.dallasnh.org.au

Meadow Heights

Meadow Heights Learning Shop

Address: Shop 3-13 Hudson Circuit

Telephone: 9301 9200

Email: admin@mhls.com.au

Web: www.mhls.com.au

Roxburgh Park

The Homestead Community and Learning Centre

Address: 30 Whiltshire Drive Roxburgh Park

Telephone: 9205 2760

Email: homestead@hume.vic.gov.au

Web: www.hume.vic.gov.au

Sunbury

Goonawarra Neighbourhood House

Telephone: 9740 6627

Email: gnh@alphalink.com.au

Address: 8 Gullane Drive, Sunbury

Sunbury Neighbourhood House

Telephone: 9740 6978

Email: manager@sunburyhouse.com.au

Address: 531 Elizabeth Drive, Sunbury

Tullamarine

Tullamarine Community House

Address: 30 Carol Grove, Tullamarine

Telephone: 9338 9072

Email: admin@tullamarinehouse.com

Web: www.vicnet.net.au/~tuch

RECREATION & SPORT



All Abilities Basketball

A mixed basketball competition for primary and secondary age students and young adults

Eligibility: All abilities welcome

Cost: \$5 (at time of printing)

Hours: Fridays 5pm - 6.30pm

Address: Lakeside Stadium, Salesian College, Rupertswood, Sunbury

Telephone: 9744 4827

Arthritic Aqua

Arthritic Aqua is a fun aqua exercise to music program for people of all abilities. The exercises are designed to use and work most muscle groups within the body. Arthritic Aqua welcomes people with neurological conditions, people post rehabilitation, those with chronic illness, suffering from arthritis.

Sunbury Aquatic Centre

Address: 20 Ligar Street Sunbury

Telephone: 9740 9766

Broadmeadows Leisure Centre

Telephone: 9309 8500

Fax: 9309 5739

Fees: membership fees

Hours: The class runs for approx 50 mins.

Monday and Wednesday mornings, Tuesday and Thursday evenings.

Accessible Toilet: yes

Accessible Parking: yes

Caught in Hume!

A FISHING PROGRAM FOR PEOPLE WITH A DISABILITY

A partnership between Access for All Abilities and Fishcare has led to the development of a fishing program – Caught in Hume! It is run from Jack Roper Reserve in Broadmeadows for people of all ages and abilities. It aims to encourage participation in recreational activities and responsible fishing practices.

Address: Camp Rd Broadmeadows 3047

Contact: Remi Baya

Telephone: 0418 311 684.

Fees: gold coin donation

Service area: Melbourne

Hours: The fishing day takes place on the last Wednesday of the month with volunteers available to assist from 10am until 12noon.

Coburg Tigers Football Club

Contact: Raeleene Eldridge

Telephone: 0423 207 568

Chairfitness

BROADMEADOWS LEISURE CENTRE

Chairfitness is a chair-based exercise activity, suitable for everyone, especially older people or those who are less mobile, people with a disability and individuals wanting to get back into physical exercise. The class is performed with music, and is an excellent way to introduce people to a gentle form of exercise that they can continue in their own home without the need for expensive equipment. It also gives people confidence and social contact.

Address: Cnr Pearcedale Parade and Dimboola Road Broadmeadows 3046

Telephone: 9309 8500

Fees: \$9.50 class, \$6.30 discount for Dianella clients (at time of printing)

Hours: Mon to Thurs, 5.30 am - 10pm, Fridays close 8pm, Saturday and Sunday 8am-5pm

Hume Performing Arts Program Service

The Hume Performing Arts program offers a wide range of classes in venues across Hume at a very low cost. Classes are available for males and females, juniors and seniors, and people of all abilities. All classes are conducted by qualified instructors. The Hume Performing Arts Program includes dance for people with a disability in Broadmeadows and Sunbury.

Telephone: 9205 2200

Web: www.hume.vic.gov.au

Email: leannec@hume.vic.gov.au

Fees: \$10.60 per class (at time of printing)

Service area: Hume

Hours: 5 days, mornings or evenings

Swimming Program – H20 for all Abilities

H20 For All Swimming Program for Children with a Disability. The program aims to integrate participants into mainstream classes with the support of an additional instructor.

Eligibility: Children under 18.

BROADMEADOWS LEISURE CENTRE

Telephone: 9309 8500

Riding for the Disabled (RDA)

RDA Victoria is a voluntary, non-profit organisation dedicated to providing horse riding and associated activities to people with disabilities.

Eligibility: People from all disability groups are very welcome to participate in RDA Victoria programs. Each participant is assessed prior to commencing to ensure that a suitable program may be developed. Some riders with more severe disabilities are initially helped by up to two trained helpers and a leader.

Address: Peppercorn Equestrian Centre Club (indoors), Oaklands Road, Oaklands Junction 3059
Oaklands Hunt Club (outdoor), 1000 Somerton Road, Oaklands Junction 3059

Contact: Therese Murphy

Telephone: 0417 143 186

Fax: 93056495

Email: therese.murphy1@bigpond.com

Fees: on application

Service area: statewide

Hours: Mondays and Tuesdays (runs during the school term)

Sailability North

Sailability North is an international sailing program for people with all abilities. Sailability Australia's key objective is to encourage and facilitate sailing and boating throughout Australia for people with disabilities in social, recreational and competitive activities.

Eligibility: everyone welcome.

Address: Jack Roper Reserve, Camp Rd, Broadmeadows.

Contact: Access for All Abilities Officer, Hume City Council

Telephone: 9205 2200

Email: chrissyd@hume.vic.gov.au

Web: www.hume.vic.gov.au

Fees: \$5 per person

Hours: between October and May, every Thursday and the 1st and 3rd Sunday of the month

Wheelchair Football (Soccer)

Football Federation of Victoria has been working alongside Scope (Vic) Ltd for many years to develop Wheelchair Football, a sport for people of all abilities. Wheelchair Football can be played using either an electric or manual wheelchair and players are able to have support on court if needed to push their chair.

Eligibility: People who have disabilities that do not regularly use a wheelchair are able to play, however they must play in a wheelchair. Players must be 15 years old or over to compete.

Telephone: 9474 1833

Email: ecarlyle@footballfedvic.com.au

Web: www.footballfedvic.com.au

Contact: Caterina Kasiaras

Telephone: 8311 4049

Email: ckasiaras@scope.vic.org.au

Hours: Sundays between 11am and 2pm at Broadmeadows Leisure Centre

RESPIRE SERVICES



ADEC

Respite for Older Carers with Disability. Support to carers by assisting with access to respite services.

IN HOME

Respite provided for a few hours, can be arranged on a weekend.

EMERGENCY

Extended in home respite in emergency situations.

COMMUNITY ACCESS

Social and recreational activities.

Eligibility: People with disabilities 25 years or over

Carers Age 60 or over

Telephone: 9480 1666

Fax: 9480 3444

Web: www.adec.org.au

Service area: North West Metropolitan Region

Carer Links North

Support for Carers of People with a disability. Program works with parents/carers of people with a disability aged 0-65 years caring at home

- > Telephone Information about respite services
- > Referral and linkages to disability and mainstream services
- > Assistance to purchase short term respite services
- > 24 hour emergency respite assistance
- > Referral to respite Pathways workers

EMERGENCY OUT OF HOURS RESPITE

Telephone: 9205 2500

Fax: 9495 2599

Web: www.mchs.org.au

Email: cln@mchs.org.au

Service area: North West Metropolitan Region including cities of Yarra, Whittlesea, Hume, Nillumbik, Darebin, Banyule and Moreland

Department of Human Services- Centralised Respite Booking Team

The Centralised Respite Booking Service coordinate access to all Department of Human Services managed facility based respite services. They also provide information and facilitate referral to other services.

Telephone: 1800 783 783

Web: www.disability.vic.gov.au

Service area: North West Metropolitan Region

Respite Finder North & West

Respite North & West is a website designed to improve communication and access to information for all people with an interest in disability respite living in the North & West Metropolitan Region of Melbourne.

RESPITE CONNECTIONS

Telephone: 9396 9550

Web: www.respitenorthandwest.org.au

Email:

admin@respitenorthandwest.org.au

For queries about the Respite Finder:

Contact: Carer Links North

Telephone: 9495 2500

Email: cln@mchs.org.au

Service area: North and West Metropolitan region

Yooralla Family Options Program

Program provides long term support for children and young people with disabilities through family base placement. Carers are carefully selected and matched to the individual and provide full, part time and respite care. Carers are fully supported by a family options worker as well as 24 hour on call support for advice in case of emergency. Additional funds are available for extra support services including therapy, transport and equipment.

Telephone: 9496 0000

Fax: 9496 0001

Web: www.yooralla.com.au

TRANSPORT SERVICES



Ambulance Victoria

Medical transport options across the state.

Telephone: 9814 2777

Fax: 9886 4624

Web: www.ambulance.vic.gov.au

Fee: Variable

Eligibility: Doctor referral

Craigieburn Community Transport Service

Provides community transport for residents of Craigieburn.

Telephone: 8339 4860

Email: jludlow@lct.org.au

Fee: Gold Coin donation

Eligibility: Residents of Craigieburn

Hours: Mon to Fri,, 8.30am - 4pm

Red Cross

Limited service offers one pick up and drop off at major hospitals from North to South.

Telephone: 8327 7853

Web: www.redcross.org.au

Fee: Free

Eligibility: Hospital referral

Northern Hospital Volunteer Driver Service

Medical transport by volunteer drivers organised through hospital's Social Worker department.

Telephone: 8405 8653

Web: www.nh.org.au

Fee: Free

Eligibility: +65s - self referral

LINK Community Transport

Community transport services for people in Banyule, Darebin, Hume, Melbourne, Moreland, Nillumbik, Whittlesea and Yarra.

Address: 5/105 Newlands Rd

Coburg North

Telephone: 9355 8484

Fax: 9355 8385

Email: admin@lct.org.au

Web:

www.linkcommunitytransport.org.au

Fee: Free

Eligibility: HACC recipients

OTHER USEFUL CONTACTS



Australian Human Rights Commission

Disability rights, information on Legislation.

Telephone: 1300 369 711

TTY: 1800 620 241

Fax: (02) 9284 9611

Web: www.hreoc.gov.au

Department of Human Services

Information on Victorian disability services and service providers.

Telephone: 1300 650 172

Fax: (03) 9096 9140

Email:

disability.services@dhs.vic.gov.au

TTY: (03) 9096 0133

Web: www.dhs.vic.gov.au

Equal Opportunity Commission

Victorian Legislation, rights and responsibility and training.

Telephone: 9281 7111

TTY: 9281 7110

Fax: (03) 9281 7171

Web: www.eoc.vic.gov.au

National Relay Service

A phone service for people who have a hearing or speech impairment.

Telephone: 1300 555 727

Web: www.relayservice.com.au

TTY: 133 677

My Connected Community (mc²)

A virtual meeting place.

Web: www.mc2.vicnet.net.au

Ramp Up

ABC'S new website dedicated to everything about disability.

Web: www.abc.net.au/rampup/

Victorian Equal Opportunity and Human Rights Commission (VEOHRC)

Education about rights and responsibilities.

> Advice Line

> Complaint Resolution Service

> Information and training

Address: Level 3, 380 Lonsdale St, Melbourne

Telephone: 1300 891 848

TTY: 1300 289 621

Fax: 1300 891 858

Email:

information@veohrc.vic.gov.au

Web:

www.humanrightscommission.vic.gov.au

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HumeLink

Hume City Council's
multilingual telephone information service.
General enquiries: Telephone 9205 2200

للمعلومات باللغة العربية	9679 9815
معلومات بلغة البوسني	9679 9809
Za informacije na bosanskom	9679 9816
Za informacije na hrvatskom	9679 9817
Για πληροφορίες στα ελληνικά	9679 9818
Per avere informazioni in italiano	9679 9819
Za informacije na srpskom	9679 9820
Para información en español	9679 9821
Türkçe bilgi için	9679 9822
Muốn biết thông tin tiếng Việt	9679 9823
For other languages...	9679 9824

TTY National Relay Service: 133 677



Hume City Council

1079 Pascoe Vale Road, Broadmeadows
PO Box 119 Dallas Victoria 3047
Telephone 03 9205 2200
Facsimile 03 9309 0109
email@hume.vic.gov.au
www.hume.vic.gov.au

