



**ORDINARY COUNCIL MEETING OF
THE HUME CITY COUNCIL**

MONDAY, 12 NOVEMBER 2018

7.00 PM

CRAIGIEBURN GLOBAL LEARNING CENTRE

OUR VISION:

Hume City Council will be recognised as a leader in achieving social, environmental and economic outcomes with a common goal of connecting our proud community and celebrating the diversity of Hume.

This meeting of the Hume City Council will be recorded and published in accordance with Council's Audio Recordings of Council Meetings Policy.

HUME CITY COUNCIL

**Notice of an
ORDINARY COUNCIL MEETING OF THE HUME CITY COUNCIL**
to be held on Monday, 12 November 2018
at 7.00 PM
at the Hume Global Learning Centre, Craigieburn

To: a: Council	Cr Carly Moore Cr Naim Kurt Cr Joseph Haweil Cr Jodi Jackson Cr Drew Jessop Cr Leigh Johnson Cr Jack Medcraft Cr Geoff Porter Cr Ann Potter Cr Karen Sherry Cr Jana Taylor	Mayor Deputy Mayor
b: Officers	Mr Domenic Isola Mr Peter Waite Mr Daryl Whitfort Mr Hector Gaston Mr Michael Sharp Ms Kylie Ezzy	Chief Executive Officer Director Sustainable Infrastructure and Services Director Corporate Services Director Community Services Director Planning and Development Director Communications, Engagement and Advocacy

ACKNOWLEDGEMENT OF THE TRADITIONAL CUSTODIANS OF THIS LAND

"I would like to acknowledge that we are meeting on Gunung-Willam-Balluk land. The Gunung-Willam-Balluk of the Wurundjeri are the first and original people of this land. I would like to pay my respects to their Elders, past and present, and the Elders from other communities who may be here today."

ORDER OF BUSINESS

1. PRAYER

Hume City's religious diversity strengthens and enriches community life and supports the well-being of the citizens of Hume City. Hume City Council acknowledges the importance of spiritual life and the leadership offered by the Hume City Inter Faith Leaders Network. In recognition of the religious diversity of residents in Hume City, Council has invited the Inter Faith Leaders Network to take responsibility for the opening prayer at Council meetings. This evening's prayer will be led by Dr Bassam Al Attar of the Islamic community.

In the name of God, the Most Gracious, the Most Merciful.
All praise is due to God, the Lord of the Universe;
The Beneficent, the Merciful;
Lord of the Day of Judgement.
You alone we worship, and to You alone we turn for help.
Guide us to the straight path:
The path of those You have blessed;

We gather to make decisions for our community. May we use only our best skills and judgment keeping ourselves impartial and neutral as we consider the merits and pitfalls of each matter that is placed before us and always act in accordance with what is best for our community and our fellow citizens.

Amin

2. APOLOGIES**3. DISCLOSURE OF INTEREST**

Councillors' attention is drawn to the provisions of the Local Government Act 1989 in relation to the disclosure of conflicts of interests. Councillors are required to disclose any conflict of interest immediately before consideration or discussion of the relevant item. Councillors are then required to leave the Chamber during discussion and not vote on the relevant item.

4. CONDOLENCE MOTIONS**5. ASSEMBLIES OF COUNCIL**

In accordance with section 80A(2) of the Local Government Act 1989, Council is required to report, as soon as practicable, to an Ordinary Meeting of Council, a record of any assemblies of Councillors held.

There are no records of assemblies to report on this section of the Agenda.

6. CONFIRMATION OF COUNCIL MINUTES

Minutes of the Ordinary Council Meeting of 8 October 2018, the Ordinary Council (Town Planning) Meeting of 22 October 2018, and the Special Council Meeting of 1 November 2018, including Confidential Minutes.

RECOMMENDATION:

THAT the Minutes of the Ordinary Council Meeting of 8 October 2018, the Ordinary Council (Town Planning) Meeting of 22 October 2018, and the Special Council Meeting of 1 November 2018, including Confidential Minutes, be confirmed.

7. RECEIPT OF COUNCIL AND COMMUNITY COMMITTEE MINUTES AND RECOMMENDATIONS TO COUNCIL TO BE ADOPTED

Nil

8. PRESENTATION OF AWARDS**8.1 Residents of the Month**

NOTICE OF MEETING

9. NOTICES OF MOTION

NOM400 by Cr Drew Jessop

I hereby request that pursuant to Council's Governance Local Law 2013 (including Code of Meeting Procedures and Code of Conduct for Councillors) that the following motion be included on the Agenda of the next Ordinary Council Meeting.

RECOMMENDATION:

1. That Council:

Investigates the opportunity to establish a Botanical Garden in Hume City, with a report to an upcoming Strategy and Policy briefing on the initial:

- a) **Scale and scope of such a Garden, compared to other Botanic Gardens and Arboretums in metropolitan Melbourne**
- b) **Likely land requirements, including size and other attributes, such as road access, parking and utility services availability**
- c) **Possible locations within the City, including existing council-owned land holdings**
- d) **Timeframe and staging of construction**
- e) **Likely range of capital and ongoing operational costs**
- f) **Grants and other funding programs availability to offset costs,**
- g) **Potential environmental and heat-island reducing benefits of increased canopy cover**
- h) **Potential benefits for tourism attraction and on-site income generation, and**
- i) **Other relevant matters, as raised by officers in their investigation.**

10. PUBLIC QUESTION TIME

11. OFFICER'S REPORTS

The Mayor will ask the Councillors and gallery at the commencement of this section, which reports they wish to speak to. These reports will then be discussed in the order they appear on the notice paper. Reports not called will be dealt with in a block resolution at the end.

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NOTICE OF MEETING

12. PETITIONS AND JOINT LETTERS

PJL281 PJL281 Petition objecting to P21415 - Development of Two Double Storey Dwellings and One Single Storey Dwelling at 22 Shadforth Street, Westmeadows

A petition has been received containing 59 signatures, objecting to the development of two double storey dwellings and one single storey dwelling at 22 Shadforth Street, Westmeadows.

RECOMMENDATION:

- 1.1 That the Petition be received, circulated to Councillors, and the first named signatory of the Petition be advised that the matter has been referred to the Manager Statutory Planning and Building Control Services for investigation.**

13. DEPUTATIONS

14. URGENT BUSINESS

15. DELEGATES REPORTS

16. GENERAL BUSINESS

17. CONFIDENTIAL MATTERS

The Meeting may be closed to members of the public to consider confidential matters.

RECOMMENDATION:

THAT the Council close the meeting to the public pursuant to Section 89(2) (sub sections as listed), of the Local Government Act 1989 to consider the following items, which are confidential for the reasons indicated:

Report No.	Title	Reason for Confidential
COSU109	Contract - MAV - Supply of Bulk Fuel, Fuel Cards and Lubricants	(d) contractual matters
COSU110	Contract - Supply and Delivery of Three Side Loading Garbage Trucks	(d) contractual matters
COSU111	Deed of Variation - Contract - Agreement for Recycling Sorting and Acceptance	(d) contractual matters
COGE213	Contract - Provision of Painting Services for Hume City Council	(d) contractual matters
COGE214	Contract - Provision of Locksmithing Services	(d) contractual matters
COGE215	Assemblies of Council - October 2018	(h) any other matter which the Council or special committee considers would prejudice the Council or any person

18 CLOSURE OF MEETING

**DOMENIC ISOLA
CHIEF EXECUTIVE OFFICER**

7/11/2018

REPORT NO:	CC077
REPORT TITLE:	Environmental Scholarships
SOURCE:	Elizabeth Shield, Environmental Community Development Officer
DIVISION:	Sustainable Infrastructure and Services
FILE NO:	INT2018/23959
POLICY:	-
STRATEGIC OBJECTIVE:	3.1 Foster socially connected and supported communities.
ATTACHMENT:	1. <i>Appendix One: Environmental Scholarship Guidelines</i>

1. SUMMARY OF REPORT:

- 1.1 It is proposed that Council acknowledge the three individual Hume City Council Environmental Scholarship Grants to the recipients listed in this report, totaling \$3,340. It is proposed that a presentation of the Environmental Scholarship Grants will be made at the beginning of the Council meeting to be held on Monday 10 December 2018.

2. RECOMMENDATION:

- 2.1 That Council acknowledge the awarding to the following individuals a Hume City Council Environmental Scholarship Grant:

Name	Course Title	Organisation	Amount
Ariel de Ramos	Permaculture Design Course	CERES	\$1500
Stephanie Pontet	Habitat Conservation and Management Course	Greening Australia	\$1200
Nadege Godfrey	Certificate in Nutrition Farming	Nutri-tech Solutions	\$640

3. LEGISLATIVE POWERS:

- 3.1 Council has broad responsibilities around environmental management and sustainability as indicated in the Local Government Act 1989. Section 3C 'Objectives of a Council' states:
- 3.1.1 The primary objective of a Council is to endeavour to achieve the best outcomes for the local community having regard to the long term and cumulative effects of decisions.
- 3.1.2 In seeking to achieve its primary objective, a Council must have regard to the following facilitating objectives –
- (a) to promote the social, economic and environmental viability and sustainability of the municipal district.
 - (b) to promote the social, economic and environmental viability and sustainability of the municipal district.

4. FINANCIAL IMPLICATIONS:

- 4.1 Council has allocated \$11,000 to trial the provision of Environmental Scholarships for the Hume community in the 2018/2019 operational budget.
- 4.2 The proposed grants fall within the budget allocated for this program.

REPORT NO: CC077 (cont.)

5. ENVIRONMENTAL SUSTAINABILITY CONSIDERATIONS:

- 5.1 The Environmental Scholarships program will build the sustainability knowledge-base of community members who receive the scholarship and undertake short courses or conferences in conservation and land management, environment and/or sustainability. This will increase the capacity of Hume community members to create more sustainable practices across the municipality.

6. CLIMATE CHANGE ADAPTATION CONSIDERATIONS:

- 6.1 Scholarship applications for education and training related to community climate change adaptation will be eligible under the proposed guidelines.

7. CHARTER OF HUMAN RIGHTS APPLICATION:

- 7.1 The Environmental Scholarship supports Hume's Charter of Human Rights particularly the right to learning throughout life.

8. COMMUNITY CONSULTATION:

- 8.1 The Environmental Scholarship Grants are advertised on Council's Web site and also through information provided through Live Green News and e-news, Council's Facebook page, through the Sustainability Taskforce, Teacher's Environment Network and Hume Enviro Champions network.

9. DISCUSSION:

- 9.1 Council endorsed the Environmental Scholarship Guidelines on 13 August 2018.
- 9.2 The aim of the scholarships is to build the capacity of Hume community members to create positive environmental change by providing financial support towards residents (and/or those who can demonstrate substantial work, volunteering or studying in Hume) undertaking environmental education through short courses and/or conferences. (For more details see Environmental Scholarship Guidelines in Appendix One).
- 9.3 As part of the application agreement, recipients must be prepared to attend a celebration event (the Great Green Get Together in August 2019 or agreed alternative) and share their experience with others in the Hume community and/or be able to demonstrate how the training will benefit the Hume community.
- 9.4 All three of the recommended individuals already contribute to Hume's environmental capacity building by volunteering in the community delivering workshops and activities related to sustainability. They have agreed to continue to do so, as part of Hume's Live Green Program or in other contexts, to share the learnings from their courses with the broader Hume community.
- 9.5 All applicants recommended for an Environmental Scholarship Grant met eligibility criteria as detailed in the Environmental Scholarship Application Guidelines and have been approved by the assessment panel.

10. CONCLUSION:

- 10.1 It is proposed that the successful Environmental Scholarship recipients will be presented with their award and a certificate of achievement at the beginning of the Council Meeting scheduled for 10 December 2018



GUIDELINES

1. Aim of the scholarships

- To build the capacity of Hume community members to create positive environmental change by providing financial support towards residents undertaking environmental education via short courses or conferences.

2. Items that will be funded

- Scholarships will be administered via payment of 80 per cent of course/conference fees, up to a maximum of \$1,500 (GST exclusive) per successful application
- Course fees for a short course, courses delivered by a Registered Training Organisation or Learn Local, short courses delivered by reputable organisations or conference registrations are eligible for funding
- Courses and conferences must primarily cover conservation and land management, environmental or sustainability material.

3. Things that will not be funded

- Tertiary degrees and TAFE courses (funding support for these courses are made available by other levels of government)
- Travel or accommodation costs
- Books and materials such as computer equipment or course materials.

4. Information for applicants

- Applications open on 15 August 2018 and remain open until the end of the 2018/2019 financial year, unless total available scholarship money (\$11,000) has already been allocated. The scholarship will be implemented in 2018/2019 on a trial basis and may be modified or discontinued following the trial.
- Applications must be received at least two weeks prior to the deadline for the relevant course payment. Applicants are encouraged to lodge their application as early as possible.
- Applications can be lodged in 2018/2019 for a course scheduled to be delivered in 2019/2020.
- Maximum amount per application is 80 per cent of fees up to a maximum of \$1,500 (GST exclusive).
- Individual applicants can only receive one scholarship in 2018/2019.
- Priority will be given to residents who have not received an Environmental Scholarship in previous years.
- Applicants must be prepared to attend a celebration event (the Great Green Get Together in August 2019 or agreed alternative) and share their experience with others in the Hume community and/or be able to demonstrate how the training will benefit the Hume community.



- By applying for the scholarship, applicants consent to having information provided to a Council meeting. This includes the applicant's name, suburb, community group, area of interest, and course funded.
- Successful applicants should be willing to have their photographs taken and used for the purpose of promoting the scholarship.

5. Eligibility and assessment criteria

- Applicants must be Hume residents (or be able to demonstrate substantial environmental work, volunteering or studying in Hume)
- Applicants should be able to demonstrate their interest and involvement in environmental issues
- Applicants should be connected in local community environmental groups and or cultural groups and/or be willing to share their learnings with these groups and with members of the Hume community
- Applicants must meet any eligibility requirements for the course or conference they are seeking to attend
- Applications across Hume's diverse community, geographical areas and from a range of environmental interests will be sought.

6. Advertising and promotion of this scholarship

- Hume's Environmental Scholarships will be advertised in Hume eNews, Hume Pride, Live Green quarterly Newsletter, Live Green eNews, Council website, to Hume's Enviro Champions, through Hume libraries, as well as Council and community Facebook pages.

7. Application Process

- Applicants must read these Guidelines and only apply if eligible. If unsure about eligibility, please contact the Environment Community Development Officer
- Applicants must complete an application form online or via hard copy and must provide all supporting documentation
- Application forms are available on the Council website: www.hume.vic.gov.au/grants
- Applications may be mailed to:
Environment Community Development Officer
Hume City Council
PO Box 119 Dallas 3047

or delivered in person to a Hume Customer Service Centre located at:

1079 Pascoe Vale Road, Broadmeadows,
75-95 Central Park Avenue, Craigieburn,
40 Macedon Street, Sunbury.

8. Selection process and notification

- The Environment Community Development Officer will email the applicant to acknowledge receipt of the application



- The Environment Community Development Officer will check eligibility and ensure application is complete
- If/ when the budget is fully expended the scholarship will close, this will be communicated via the website and online media and applications will no longer be received.
- Eligible scholarship applications will be assessed by a selection committee, consisting of the two Councillor members of Hume’s Sustainability Taskforce, and the Manager Sustainable Environment
- The selection committee will seek to ensure equitable access across the municipality. If there are a number of applications from the same community group, demographic or course a limited number of these applications may be approved, to ensure access for others.
- The selection panel’s decision is final and no correspondence will be entered into.
- Applicants who receive a Hume Environmental Scholarship and do not attend their training or conference must return the scholarship amount in full.

9. Payment of the scholarship

- Scholarships will be distributed via the payment of a maximum of 80 per cent of course/ conference fees to \$1,500 (GST exclusive). Payment will be arranged with the organisation delivering the course wherever possible.

10. Council Report

- The Environment Community Development Officer will prepare a report to Council following the completion of the program providing details of each scholarship recipient and reviewing the benefits and any issues with the program.
- Successful applicants will have their name, suburb, community group, area of interest, course funded by the scholarship and the community event at which the recipient has/will present on their learnings included in this Council report. Unsuccessful applicants will remain anonymous but generic data like suburb and course may be included.

11. Celebration event

- Scholarship recipients must attend and present at an annual celebration function (the Great Green Get Together in August 2019), community workshop or agreed alternative. The Environmental Community Development Officer will propose options for the successful applicants.

12. Contact information

Environment Community Development Officer
Email: environment@hume.vic.gov.au, Phone: 9205 2310

REPORT NO:	CC078
REPORT TITLE:	Hume Enviro Champions Evaluation Report
SOURCE:	Elizabeth Shield, Environmental Community Development Officer
DIVISION:	Sustainable Infrastructure and Services
FILE NO:	HCC 13/50-03
POLICY:	Live Green Plan
STRATEGIC OBJECTIVE:	3.1 Foster socially connected and supported communities.
ATTACHMENTS:	<ol style="list-style-type: none">1. <i>Appendix One: Enviro Champions Projects Summary 2016-18</i>2. <i>Appendix Two: Enviro Champions Executive Summary Program Four Year Impact Evaluation</i>3. <i>Appendix Three: Enviro Champions Executive Summary Mid Evaluation 2018 Report</i>4. <i>Appendix Four: Media generated about the Enviro Champions Program and Participants 2018</i>

1. SUMMARY OF REPORT:

- 1.1 This report provides a summary of the Hume Enviro Champions (HEC) program as per Council Plan Actions for 2018-19: Continue the delivery of the Enviro Champions program, and prepare and present an evaluation to Council on the program (following completion of the 2018 program).
- 1.2 The HEC program is evaluated annually through participant and staff feedback and adjustments are made to the program on this basis to ensure continuous improvement. This report summarises the program delivery and evaluation results from previous years and results available to date for 2018.

2. RECOMMENDATION:

- 2.1 **That Council notes the report and continues implementation of the Hume Enviro Champions program.**

3. LEGISLATIVE POWERS:

- 3.1 Council has broad responsibilities around environmental management and sustainability as indicated in the Local Government Act 1989. Section 3C 'Objectives of a Council' states:
 - 3.1.1 The primary objective of a Council is to endeavour to achieve the best outcomes for the local community having regard to the long term and cumulative effects of decisions.
 - 3.1.2 In seeking to achieve its primary objective, a Council must have regard to the following facilitating objectives –
“...to promote the social, economic and environmental viability and sustainability of the municipal district”.

REPORT NO: CC078 (cont.)

4. FINANCIAL IMPLICATIONS:

- 4.1 There is an annual operating budget of \$33,000 to implement the program. Delivery of the program is a large focus of the Environmental Community Development Officer role.

5. ENVIRONMENTAL SUSTAINABILITY CONSIDERATIONS:

- 5.1 The Hume community vision Hume Horizons 2040, includes ‘a sustainably built and well-maintained city with an environmentally engaged community’ as one of its five themes. The HEC program contributes to Council’s efforts in achieving this objective while also contributing to the other Hume Horizon themes.
- 5.2 The HEC program falls under the Live Green Plan in the Pathways to Sustainability Framework (Framework). Enviro Champions is a key action of the Live Green Plan, and supports one of the key strategic pathways of the framework which is to ‘Support the community to live and work sustainably’
- 5.3 Since 2012, the program has trained and supported a diverse group of over 100 local people to inspire and engage their local communities around sustainability. This increases the capacity of Hume community members to create more sustainable practices across the municipality. Projects undertaken by Enviro Champions include advocating for clearing of dumped rubbish, creating habitat for native bees, protecting native grassland in Broadmeadows, starting a monthly food swap, community garden beds and making reusable beeswax wraps.

6. CLIMATE CHANGE ADAPTATION CONSIDERATIONS:

- 6.1 Participation in the HEC program is helping strengthen communities through sharing sustainability knowledge and practices which build resilience in the face of climate change. Some projects have direct climate adaptation benefits including local food production or climate change information sharing while increased social inclusion and community capacity building also enhances community climate resilience in addition to resilience in general.

7. CHARTER OF HUMAN RIGHTS APPLICATION:

- 7.1 The HEC Program supports Hume’s Charter of Human Rights particularly the right to have access to a healthy and safe natural environment, the right to participate in the cultural life of the community and the right to learning throughout life.

8. COMMUNITY CONSULTATION:

- 8.1 Consultation was undertaken at the initial stage of developing the program in 2012 with stakeholders including Banksia Community Services, Kangan TAFE, Tullamarine Neighbourhood Centre, Homestead Community & Learning Centre and Environment Victoria.
- 8.2 Evaluation has been conducted annually since the program’s inception, with feedback from participants informing alterations to the program in a cycle of continuous improvement.

REPORT NO: CC078 (cont.)

9. DISCUSSION:

- 9.1 The HEC program is a sustainability focused capacity building program. Since 2012, the program has trained and supported a diverse group of up to 20 participants each year. The overall goal of the HEC program is to achieve a change in behaviour towards more sustainable living by Hume community members through community led environmental projects. The HEC program has had positive impacts on participants, Council, and the wider community. To date, the HEC Program has trained 106 Champions, who have undertaken 45 community projects engaging over 10,910 people.
- 9.2 The objectives of the HEC program are to empower Hume City community members to take environmental action through:
- 9.2.1 personal behaviour change
 - 9.2.2 enabling behaviour change within one's circle of influence
 - 9.2.3 enabling successful environmental projects (new or already existing) within the community
 - 9.2.4 environmental advocacy
- 9.3 Program delivery consists of four phases: promotion and recruitment; training; project implementation; and project evaluation.
- 9.3.1 Promotion and recruitment involves direct community engagement and working with Council's Communications and Events staff to advertise the HEC program including:
- (a) Leader and Star Weekly online and print newspapers
 - (b) Hume Facebook page and a paid Facebook advertisement
 - (c) Hume City Council website
 - (d) Hume Pride and Hume e-news
 - (e) Live Green News, Re-Source, Live green e-news
 - (f) Enviro Champions Facebook group
 - (g) relevant Facebook groups and pages including Sunbury Gardeners, Harvest Sunbury, Little Green Thumbs, Compost Revolution, Craigieburn War on Waste
 - (h) displays at all Hume Libraries
 - (i) a Bilingual Storytime at all participating Hume libraries with an environmental theme in conjunction with HEC promotions
 - (j) attendance and/or displays at festivals, groups and events including Sunbury Street Life, the neighbourhood houses across Hume, Sunbury Community Health Centre, Connections at Craigieburn and Broadmeadows Youth Central, the aquatic centres and community centres.
- 9.3.2 Recruitment of HEC trainees has been relatively consistent (at between 17 – 25 applicants per year) over the 7 years of delivery (as per Figure 1 below). Some applicants withdraw from the program each year for a range of reasons, (usually changes in personal circumstances) with ongoing participation from 12 – 20 people.

REPORT NO: CC078 (cont.)

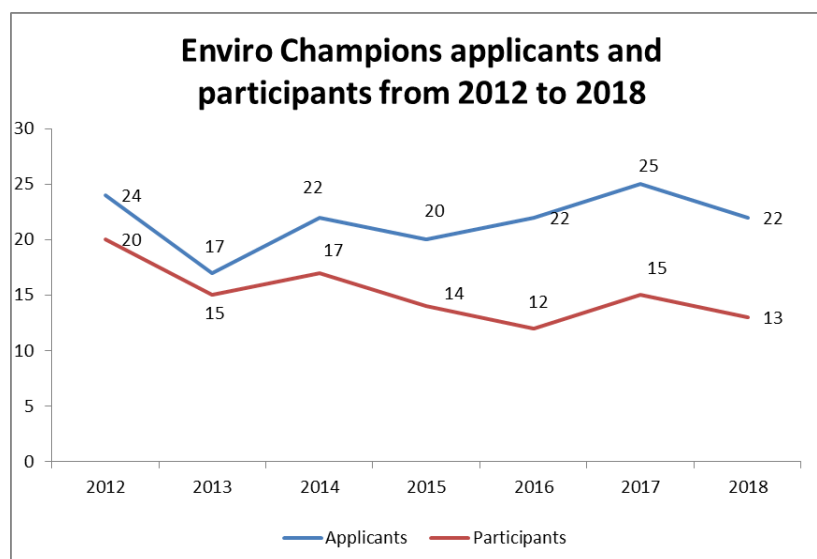


Figure 1: Enviro Champions applicants and participants per year

- 9.3.3 Whilst there are no specific targets for age, background or suburb, there has been good representation from suburbs across Hume in recent years and diversity in age and cultural backgrounds. For example in 2017, nine out of 17 participants spoke languages other than English. In 2018, more than half of the 22 people who registered were born outside of Australia and ages at registration ranged from 15 to 68 years.
- 9.3.4 An external facilitator with experience in the relevant fields of sustainability and behaviour change is engaged on an annual basis to assist with program delivery. The facilitator and Environmental Community Development Officer (ECDO) work together to plan and deliver the training phase.
- 9.3.5 The training phase consists of ten weekly sessions where participants develop leadership skills, learn about sustainability issues and project management including communications, project planning, resourcing, marketing and advocacy skills. The content of the training phase is tailored to the needs of participants and in response to participants sharing their skills and experiences at the start of each training phase.
- 9.3.6 During the training phase participants also attend field trips, including an Aboriginal knowledge component, 'Bush Tucker walk' and project related activities such as participation at the Broadmeadows Street Festival.
- 9.3.7 Project implementation includes support for participants to initiate and develop their projects including assistance with acquiring funding, support with decision making, connection with relevant Hume officers or community members including Champion alumni. The supported project phase officially lasts until the end of the following calendar year but varies depending on project needs.
- 9.3.8 Projects have covered a broad range of environmental themes including food growing, waste and litter reduction, sustainable transport, biodiversity and climate change. Projects undertaken from 2016 – 2018, are summarised in Appendix One.

REPORT NO: CC078 (cont.)

9.3.9 Evaluation of the project is undertaken annually by Council's Organisational Performance and Engagement (OPE) Department. To date this has occurred in two stages: the training phase (mid-evaluation); and the project phase (final evaluation).

9.3.10 At the training phase, participants are surveyed in person at a focus group and for the final evaluation using an electronic or paper questionnaire, the results of which are collated by OPE. Program improvements are suggested by participants, the external facilitator and the ECDO. This allows opportunity for changes to be considered and where appropriate incorporated into the program for the following year.

9.4 Overview of Evaluation Results

9.4.1 In 2015, the first four years of program implementation overall was reviewed in depth and a 50+ page report prepared. The key findings of this report are attached as *Appendix Two: Enviro Champions Exec Summary Program four year impact evaluation*. The report was very positive and found that since the completion of the program, the majority of Enviro Champions (averaging nine in ten) have reported making sustainable lifestyle changes, as well as engaging in sustainability actions and advocacy from local to global in reach. The majority of participants continued to engage in the HEC program and projects. Over eight in ten (82.9%) had assisted in other HEC projects thus contributing to social connectedness as well as environmental outcomes

9.4.2 The HEC program has led to other changes in program participants of a more personal and social nature. For the majority of participants, the most pronounced change was the increased connectedness with other Champions and others in the Hume community including Council officers, Councillors, local schools and community and environmental groups. Other related changes were a reported increased feeling of personal wellbeing and an increased understanding of and improved relationship with Hume City Council.

9.4.3 Since 2016 the annual feedback from participants has continued to be overwhelmingly positive. Due to the timing of this report, only the 2018 training phase mid-evaluation has been completed but results were again overwhelmingly positive and only minor changes are again anticipated for next year's program. (*Appendix 3: Executive Summary 2018 Mid-year evaluation*). Of the six Champions who attended the focus group, four rated the training session as 5/5 with one participant giving a rating of 4/5. The reasons for these ratings include:

- (a) acquiring knowledge and skills including behaviour change
- (b) support with project planning and implementation
- (c) variety of program content
- (d) welcoming and supportive environment and inspiring presentations
- (e) increased hope and capacity to create change

9.4.4 One participant summarised their positive experience of the 2018 HEC program as follows:

The highlight of the 10 week program was meeting like-minded people and engaging in robust discussions about waste and environmental issues every week. The Enviro Champs program has built my confidence and I now feel empowered to raise and highlight environmental concerns within my local community.

REPORT NO: CC078 (cont.)

The variety of topics covered within the sessions thoroughly prepared me for planning and implementation of my project. I found the sessions on risk and behaviour change particularly useful and the meeting with councillors was heartening.

As a result of the program I have built many new friendships with people that I doubt I would have otherwise met. I have grown to know parts of my own municipality that I had previously never visited. The Hume City Council staff involved in the program have been consistently supportive and inspiring.

I would highly recommend the Enviro Champs program to anyone who is community-minded and has an interest in environmental issues.

2018 participant.

9.5 Alumni and ongoing participation

- 9.5.1 Following completion of the training and project implementation stage, participants are encouraged to remain active and connected with the ongoing delivery of the HEC program and broader environmental engagement through a Champions Alumni.
- 9.5.2 Graduates are invited to join the HEC Facebook group (established through a HEC project) which serves as a platform to connect and share information with previous graduates and supporters, of which there are over 300.
- 9.5.3 Some participants join existing projects from previous years to continue the work, examples of which are bee hotels and Climate for Change – Stop Adani projects.
- 9.5.4 Program participants have successfully nominated for Hume’s Sustainability Taskforce and participated in a range of Council engagement activities including the Citizen Scientists Urban Microclimate Project in partnership with RMIT.
- 9.5.5 HEC graduates have gone on to provide free and low-cost workshops in the Hume community on their topic of interest including furniture from upcycled wooden pallets (Palletable), vertical gardening (Vegetawall and HumeUS), wicking garden beds and beeswax wraps. These workshops are either organized independent of Council or are part of Council’s Live Green sustainability workshop series.
- 9.5.6 “Meet Ups” for Enviro Champions alumni are organised annually and this year are being organised by 2018 program participant Dilara Yilmaz a final year RMIT ‘Environment and Society’ student.
- 9.5.7 Several Enviro Champions have successfully applied for Council’s new Environmental Scholarships
- 9.5.8 Some Champions have attended further training on an ad hoc basis for training workshops and sessions conducted at Council, such as the Ecologically Responsive Community Development workshop.

REPORT NO: CC078 (cont.)

9.6 Broader Community Engagement

- 9.6.1 The Champions' activities have engaged the broader Hume community through participation in multiple free workshops and activities annually including fruit tree pruning, composting, beeswax wrap making and establishing community garden beds. These have involved a broad range of participants from school children to the elderly and from a range of cultural, religious and economic backgrounds. As indicated above the reach of the collective projects to date is estimated to be in excess of 10,900 people. These workshops are either organised independently by the Champions or are part of Council's Live Green sustainability workshop program.
- 9.6.2 The HEC program and specific Champions' projects continue to receive good media coverage which broadens the impact through greater awareness of sustainability initiatives taking place in Hume and the role of Council and the HEC program. In January – February 2018 alone, nine media articles connected to HEC were published, also assisting with recruitment (see Appendix Four: Media generated about the Enviro Champions program and participants 2018).
- 9.6.3 Champions also participate in stalls and festivals including Rupertswood, Sunbury Street Life, Broadmeadows Street Festival and Craigieburn Festival to promote Live Green and HEC programs as well as their projects to the Hume community.

10. CONCLUSION:

- 10.1 The vast majority of Enviro Champions have reported increased confidence, skills, connectedness with others and sustainability behaviour changes following their participation in the program. A diverse range of projects have been successfully delivered, many of them continuing beyond the life of the program and have engaged a large number of Hume residents.
- 10.2 Within Council, the Enviro Champions program has increased the profile of the Sustainable Environment Department's role in community engagement and development. The program has gained positive media attention for Hume City Council, with a small number of Councils adopting and adapting the program for their communities, and continues to successfully facilitate a growing network of environmentally engaged citizens.

Appendix 1 : Hume Enviro Champions Projects Summary 2016 – 2018

Year	Project	Enviro Champion Participants	Reach	Current status	Comment
2016	Bee Hotels Expansion: promotion of native bee habitats for pollination and species survival, biodiversity.	1 member joined existing group project.	Facebook reach over 2000. 3 x Festival stalls and one workshop with collective reach of face to face conversations with 230 people.	Project is active with workshops and presentations undertaken by this Champion and team	Champion is regular festival volunteer and tour guide on Great Green Guided Tour (GGGT)
	Childcare Centre Gardens: installing raised garden beds and compost at Newbury Children and Community Centre	3	25 people attended a workshop at Newbury Child and Community Centre on Sat 25 February 2017.	Garden area was redeveloped for additional childcare space. Newbury Children's Centre now has plans to revitalise beds	ECDO working with Centre Leader at Newbury to restore garden and future activities are being planned
	Earth 2 Earth: extending access to Roxburgh Park Community Garden with a communal bed and establishing kitchen garden/orchard	2	15 students from After School Care Program attended	Kitchen garden is maintained by Parks Department. Sporadic involvement by Champions in maintenance of garden beds. One has been active in speaking to Enviro Champion participants at training sessions.	Currently part of broader community garden reinvigoration
	De-Junk Dallas Drive: addressing rubbish dumping	1	Partnership meeting with Brite Services	Project may be incorporated into activities by "Friends of Merlynston Creek" group and bike path extension planned	Project successfully worked with Hume Activity Centre Planning staff re advocating for space activation as part of Meadow Link.
	Garden Stimulant "establishing a street wide	1	5	House has been sold and compost system dismantled.	Changes made to Council information regarding

Year	Project	Enviro Champion Participants	Reach	Current status	Comment
	communal compost hub in nature strip garden				nature strip gardening are a legacy of this nature strip project
	Grasslands Rescue project: preserving last remnant native grassland in Broadmeadows.	1	33 people attended a workshop on 22 September 2016. More through local media and part of Great Green guided tours 2017+18	MOU just signed with Department of Health and Human Services and HCC. Project shortlisted for State Government Pick My project grant.	Champion is regular participant in GGGT and speaker at Enviro Champion training, and has been awarded an Enviro Scholarship
	Palletable: making furniture from upcycling wooden pallets	1	5 people attended workshop in December 2016 15 children attended workshop on Wednesday 29 March 2017.	Active. Approx. 4 workshops held per year with attendance between 10 – 20 people each	Champion is now independently running training workshops at Hume libraries and community centres.
2017	Boomerang Bags Craigieburn (re-useable cloth bags alternative to plastic)	1	10 volunteers involved. To date have made about 400 bags.	Presentation given to a group of 10 for "Plastic Free July" in 2018	Champion came and addressed group for Great Green Guided Tour 2018 as well as made a presentation to 2018 Enviro Champions during training phase
	Climate Change Stop Adani	1	40 at film screening plus subsequent collaborations 20	Champion gave mentoring support to 2018 trainee who wanted to pursue similar project	Champion regularly attends volunteer opportunities and Meet-ups when requested despite now living in St Kilda.

Year	Project	Enviro Champion Participants	Reach	Current status	Comment
	Rubbish reduction Broadmeadows: focus on Olsen Place rubbish dumping and Broadmeadows Train Station	3	Considerable from 2 local media articles and Facebook posts and shares	Advocacy led to some clean up action being undertaken by Metro.	Broader upgrades planned for station
	Meadows Community Garden	1	45 plus considerable from 2 articles in local media 20 plus children from Meadows Primary	Gardens installed as part of project are being utilised by Meadows Primary and Broadmeadows Women's Neighbourhood House producing food and providing an educational resource	Further workshops and seasonal planting sessions are planned for garden
	Open Heart, Open Mind, Open Will: Community gathering	1	Not yet delivered	Champion is in regular contact with ECDO, still intending to deliver project	Champion attended September Enviro Champion Meet Up.
	Vegetawall: vertical vegetable gardening system for renters and people in small living spaces	1	148 workshop participants plus presentation to 9 Enviro Champions	Champion is still delivering project workshops.	Champion has started an "Eco-Enthusiast" meet Up group, as well as trying to start an Eco-hub for Hume and regular presenter for Live Green workshops and Enviro Champion presentations Has been awarded an Enviro Scholarship
	Zero waste Challenge: try to eliminate rubbish for one month	1	7	Champion did a private 30-day Facebook zero-waste challenge with current and former Champions which she intended to replicate but did	Challenge exists on Facebook and is replicable

Year	Project	Enviro Champion Participants	Reach	Current status	Comment
2018	Break the Chain: No Junk Mail. Campaign to encourage people to refuse free advertising brochures	3	TBC	not Champions have customised "No Junk Mail" stickers in the pipeline as well as workshops and evaluation tool (paper chain)	Champions have skills and determination for this project to succeed.
	Straws Suck: Encouraging cafes to implement waste reduction strategies	3	One busy café on board with campaign in Sunbury (large reach) and a Facebook page (50 followers) Instagram (39)	Champions have plans for media coverage and to get more cafes on board. One group member is doing the "Changeology" training as a single-use-plastic free campaigner volunteer at a discounted rate.	
	Climate Change – Stop Adani	1	TBC	Champion has worked with Champion from 2017 to share learnings about campaign and intends to screen follow up to "Guarding the Galilee" in Sunbury in 2018/19	Champion has co-founded Sunbury chapter of ACF to further campaign against climate change and Adani coal mine in Qld.
	Indigenous Lawns: establishing a public example site and encouraging people to plant natives at home	1	TBC	Champion is working with Parks Department in Hume for demonstration Indigenous lawn in Craigieburn	Champion plans seasonal workshops onsite regarding Indigenous lawn promotion
	Meadows Indigenous Community Garden Project: expand community participation in garden and implement bee hive	2	10	Champions are working with Westmeadows Indigenous Community Garden to expand participation and install a beehive for increased yield and to help preserve bee populations	

Year	Project	Enviro Champion Participants	Reach	Current status	Comment
	It's a Wrap – Beeswax Wraps Workshop: alternative to plastic wrap	1	84	Champion has delivered 3 workshops to date and a presentation to Hume staff.	Champion is delivering a further workshop in December for Council as part of Live Green Program.
	Science within Culture – "Toothpaste Trees"	1	52	Champion has delivered workshop to Joey Scouts and Sirius College to students and parents.	Plans to deliver more Educational presentations for school age children regarding oral hygiene



HUME CITY COUNCIL ENVIRO CHAMPIONS FOUR YEAR IMPACT EVALUATION REPORT 2015

www.hume.vic.gov.au



Executive summary

This report presents the findings of the Hume Enviro Champions Program Four-Year Impact Evaluation. The Enviro Champions program has been delivered by the Hume City Council Sustainable Environment Department since 2012. The program cultivates local leaders who inspire and engage their local communities to live more sustainably.

The program impact evaluation was held over June to October 2015. The methods have included document review, survey of past and present Enviro Champions, as well as input from program staff. Guiding the evaluation has been the overarching question of: What impact has the Enviro Champions program had on Enviro Champions (participants), Hume City Council and the wider Hume community?

Key findings of the evaluation of the program include:

- The vast majority (92.4%) of participants have completed the training. Over the four years of the program, 61 participants have completed the Enviro Champions program out of the 66 participants who enrolled
- Due to the program, participants have reported
- An average of nine in ten Enviro Champions 'agreed' or 'strongly agreed' that their knowledge of sustainability issues, skills, confidence and feeling of empowerment to act on sustainability issues has increased
- An average of nine in ten Enviro Champions have made sustainability changes in their personal lives and have continued to remain active on sustainability issues
- Additional positive outcomes including increased personal wellbeing and social connectedness with other Enviro Champions and the broader community
- Over the four years of the program, a total of 52 Enviro Champions have worked to initiate 30 sustainability projects within Hume
- On the estimated figures available, Enviro Champions projects have reached an estimated 10,200 community members in Hume and beyond
- There has also been incalculable reach of the program via media coverage (traditional and social), and word of mouth
- Enviro Champions have partnered and collaborated with health, business, government, education and community members to further the reach and effectiveness of their projects
- Over the four years of the program, staff have provided nearly 140 hours of formal training. In addition to formal training, program staff have provided many hours of support and ongoing engagement with past and present Enviro Champions and the sustainability projects initiated

- The Enviro Champions program has had a positive impact on Council. Impacts have included (1) enabling Council to reach the community on sustainability issues via diverse means (2) increasing Council engagement and responsiveness to community, and (3) assisting to improve community perceptions of Council
- The Enviro Champions program has also been nominated and awarded 'finalist status' for various awards and won the Keep Australia Beautiful Victoria (KABV) Sustainable Cities Awards 'Community Action and Leadership' category in 2015.



HUME CITY COUNCIL ENVIRO CHAMPIONS MID YEAR EVALUATION REPORT 2018



Executive summary

Introduction

This document presents the mid-program (training phase) evaluation of the Enviro Champions program for 2018. It focuses on two of the three evaluation questions. These questions are: 'how effective has the Enviro Champions program training phase been?' and 'how satisfied have participants and service providers been with the program?' The final evaluation (October 2018) will respond to the third evaluation question concerning the effectiveness of participants' projects.

Program goal

The goal of the Enviro Champions program is to contribute to a more ecologically and socially sustainable municipality through community-led behaviour change and community-initiated environmental projects.

Evaluation methodology

This mid-program evaluation predominately reports on any emerging evidence of the effectiveness of the Enviro Champion program, satisfaction with the program, and suggestions for improvement.

This evaluation is based on collection and analysis of the following data:

- Administrative data: including community members' application forms for the Enviro Champions program and training phase attendance records.
- Secondary sources and online content including traditional media, and local newspaper articles.
- Facilitated evaluation workshop: conducted with seven participants at the end of the program's training phase (May 2018). The session used a series of facilitated activities to collect relevant data from participants.
- Interviews: conducted with staff (n=2) post training phase (May 2018) to reflect on the delivery of the program and the program's effectiveness.

Key findings

Participant recruitment and retention

- Twenty-two people registered for the program which was above the target of '15 to 20 diverse community members'. Thirteen (59%) completed the course, which was below the 80 per cent retention target.
- Participants were from diverse backgrounds, with less than half of the 22 people who registered being born in Australia and with ages ranging from 15 to 68 years.
- The countries of birth for the 13 people who *completed* the training were: Australia (5), India (4), Canada (1), Indonesia (1), Turkey (1), and United Kingdom (1).
- While all who completed the training spoke English, six spoke other languages i.e.: Hindi, Indonesian, Malay, Maratai, Punjabi, Turkish, and Urdu.

- Participants were predominantly female, with only one of the 13 finishing the course being male.
- The average number attending a session was nine (out of 13), with wide variation from three to 14 people for a session.

Participant views and experience

Environmental knowledge and skills¹

- Participants rated themselves as improving on various dimensions i.e. ability to take action on sustainability issues, confidence to engage others to take action, skills to undertake action, and knowledge of environmental issues.

Empowerment for change

- Most participants reported taking action to promote sustainability due to their involvement in the Enviro Champions program. Three mentioned better practice in their everyday life, and two highlighted their raised awareness about environmental issues.
- Most indicated they had influenced others to undertake environmental action. This largely related to waste reduction.

Connections

- Participants reported a number of connections that they had made due to their participation in the program and work on their projects. These connections included Councillors, Council officers/facilitators, past Champions and, importantly, other program participants.

Overall satisfaction with the program

- Participants were highly satisfied with the program, with most giving a rating of 5 out of 5. Reasons provided were as follows:
 - Acquiring knowledge, skills, solutions, and approaches to behaviour change.
 - Support with project planning and implementation.
 - Variety of program content.
 - Welcoming and supportive environment and inspiring presentations.
 - Increased hope and capacity to create change.

Preparedness to initiate projects

- Participants were generally satisfied with their preparedness to initiate projects due to the program, with most rating this 4 out of 5. The main reasons given were:

¹ As reported in an evaluation workshop with seven participants, with one of these only arriving for the last two exercises.

- Behaviour change session.
- Councillor perspectives.
- Sharing from previous Champions.
- Ideas generated within the group.
- Ideas, suggestions and support from the facilitators.
- Ideas, skills and knowledge in general.
- Confidence that people will be interested.

Service provider views and experience

- The Council Officer and the Facilitator both reported a very high level of satisfaction with the program, mainly due to the commitment and engagement of the participants, but also due to the support and validation provided by Council.
- Both thought the program was very well planned and organised, while having the capacity to be responsive to participant needs and interests. Apparently there was a strong foundation from the previous year's program to build on and it required less preparation for 2018.
- The diversity of the participants was seen as a program strength e.g. in relation to cultural background and age.
- Both the Council Officer and the Facilitator felt that the training sessions went well in general, with small changes being made from the year before. Nevertheless there were issues to be addressed i.e.: lack of punctuality, community presenters going way over time (albeit apparently resolved), some participants going off topic and/or exhibiting poor social skills, and predicting the optimal length for sessions.
- Overall, low retention (13 out of 22), and irregular attendance were issues.
- Both the Council Officer and the external Facilitator were pleased with how well participants connected with each other and were working in groups on specific projects.

Suggestions

Suggestions for improvement from participants

- More subject or project-based presentations.
- Greater sharing of material from presentations (such as Power Points), for example through an online platform.
- Greater targeted support for the formulation of projects through more sessions, time, and guidance.

Suggestions for improvement from the Council Officer and Facilitator

- More proactive support for community members in their workshop presentations.
- Leveraging of the good will, skills and experience of Enviro Champions from previous years for the program.
- Exploration of avenues for engaging future Champions including follow up of contacts provided by Enviro Champions

Table 1: Media generated about the Enviro Champions program and participants 2018

Article title	Topic	Reference	Source
Be an Enviro Champion!	Recruitment 2018 Champions	Hume City Council Facebook page 17 January 2018 including paid boosts to post	Online
Great Green Guided Tour 2018	Recruitment of participants for tour and promotion of program	Event Brite website, Hume City Council website (front page), Live Green e-News	Online
Make a difference in your community	Segment to recruit 2018 Enviro Champion program participants	No Author (2018) Hume News in Sunbury Leader (January 20)	Print and online
Enviro Champions wanted in 2018!	Recruitment of Enviro Champions in 2018, promotion of past projects	Media Release, 31 January 2018 Hume City Council website	Online
Councillor Update Aitken Ward	Promotion of Enviro Champ program recruitment	Cr Jodi Jackson, Hume Pride	Print and online
Chance to promote environmental issues	Article promoting the program to recruit 2018 Enviro Champion participants and promote	No Author (2018) Chance to promote environmental issues: Sunbury Leader 6 Feb	Print and online
No place for people like me	Letter to the editor Hume Leader responding to previous article and referencing seeking Hume Enviro Champions	Don Hampshire, (2018) Sunbury Leader, 13 February	Print and online
Champion of the garden	Past Enviro Champ who is running a garden club for children in Sunbury promotes the program	Seyfort, S. (2018) Champion of the garden, Sunbury and Macedon Ranges Weekly (6 Feb), p.5 Northern Star Weekly (6 Feb), p.1.	Print and online

REPORT NO:	SU355
REPORT TITLE:	Sustainability Taskforce Members 2019
SOURCE:	Liz Turner, Sustainability Engagement Officer
DIVISION:	Sustainable Infrastructure and Services
FILE NO:	09/351
POLICY:	-
STRATEGIC OBJECTIVE:	5.2 Create a community actively involved in civic life.
ATTACHMENTS:	Nil

1. SUMMARY OF REPORT:

- 1.1 This report outlines the nominees for the Hume Sustainability Taskforce (Taskforce) for 2019 and recommends appointment of new members. The Taskforce has an annual renewal process, whereby Expressions of Interest are sought from members of the Hume community.

2. RECOMMENDATION:

- 2.1 That Council endorses the proposed new members for the Hume Sustainability Taskforce for the period February – November 2019.**

3. LEGISLATIVE POWERS:

- 3.1 The Council has broad responsibilities around environmental management and sustainability as indicated in the *Local Government Act 1989*. Section 3C 'Objectives of a Council' states:
- 1.1.1 *The primary objective of a Council is to endeavour to achieve the best outcomes for the local community having regard to the long term and cumulative effects of decisions.*
- 1.1.2 *In seeking to achieve its primary objective, a Council must have regard to the following facilitating objectives –*
- (a) *to promote the social, economic and environmental viability and sustainability of the municipal district.*
- 3.2 The Taskforce is considered an Assembly of Councillors for the purposes of the *Local Government Act*.

4. FINANCIAL IMPLICATIONS:

The administration of the Taskforce is met through Council's recurrent budget in the Sustainable Environment Department.

5. ENVIRONMENTAL SUSTAINABILITY CONSIDERATIONS:

The Taskforce has been established to provide advice on Council's environment and sustainability policies and programs.

REPORT NO: SU355 (cont.)

6. CLIMATE CHANGE ADAPTATION CONSIDERATIONS:

Taskforce members will provide input to the review of Council's *Climate Change Adaptation Plan* and relevant actions as appropriate.

7. CHARTER OF HUMAN RIGHTS APPLICATION:

7.1 Council has made a commitment to residents' participatory rights in decisions that affect their life through its *Social Justice Charter* and the *Hume Citizen Bill of Rights*. This commitment has been reaffirmed through *Hume Horizons 2040*. The Taskforce enables community members to participate more fully in public life and connect citizens with each other and their local community and Council.

8. COMMUNITY CONSULTATION:

8.1 Advertising for Expressions of Interest for membership for the 2019 Sustainability Taskforce took place via a number of channels in conjunction with Council's Communications and Events Department. This included in Live Green eNews, Hume eNews, Leader advertisements, Hume City Council website front page, Hume Enviro Champions, Teachers' Environment Network, Business Efficiency Network, Live Green workshops, Council and community Facebook pages. Existing Taskforce members were also asked to actively seek Expressions of Interest through their networks.

9. DISCUSSION:

9.1 Sustainability Taskforce in 2018

9.1.1 The Hume Sustainability Taskforce has been operating since 2002, providing opportunities for the community to help shape Council's sustainability policies and programs.

9.1.2 During 2018 Taskforce members received presentations and provided input and advice to the following Council plans, reports and programs:

- (a) Greenhouse Action Plan
- (b) Integrated Water Management Plan
- (c) Sustainability Report
- (d) Rural HIGAP
- (e) Urban Biodiversity Program Review
- (f) Waste and Amenity Service Review
- (g) Circular Food and Procurement
- (h) Sustainable Transport and The Green Team

9.2 Membership renewal for 2019

9.2.1 Section 3 of the Sustainability Taskforce Terms of Reference outlines the annual process for membership renewal:

Appointment to the Taskforce will be for a two year period. An annual membership renewal process will apply to half the positions on the Taskforce. This will ensure an ongoing combination of new and returning members.

REPORT NO: SU355 (cont.)

Members will be assessed by a selection panel consisting of a community member who is not reapplying for membership, the Manager - Sustainable Environment and a Councillor who sits on the Taskforce (nominated by Council). The panel will make recommendations for membership to Council for consideration and endorsement.

- 9.2.2 Three members resigned from the Taskforce throughout the course of 2018. All three resignations were for the reason that these members were moving out of the area.
- 9.2.3 To make up half of the Taskforce members for the annual renewal process (as required by Section 3 of the Terms of Reference), at the meeting on 14 August, Taskforce members were asked if four members could volunteer their resignation. Two members resigned and chose to not re-nominate. Two members resigned and re-nominated. Advertising took place between July and September 2018 and Expressions of Interest were received by the Sustainability Engagement Officer who performs the Secretarial duties of the Taskforce.
- 9.2.4 The Selection Committee made recommendations for ten members, including the two members who had resigned and re-nominated.
- 9.2.5 There are eight members who will remain on the Taskforce until November 2019. They include Andrew Smeal, Belinda Barrie, David Hitler, Gursewak Singh, Jo Russell, Julie Law, Leona McLaggan and Robyn Smith.

9.3 Membership recommendations:

Name, Suburb, Ward	Environmental Interest	Community groups
<p>Name: John Blight Suburb: Sunbury Ward: Jacksons Creek</p>	<p>Background expertise in sustainable design / ESD.</p> <p>Experienced facilitator, mediator, mentor, public speaking, large project management.</p>	<p>Sunbury and District Heritage Society (past),</p> <p>Melba Avenue Creek community action group.</p> <p>Friends of Blind Creek.</p> <p>Alternative Technology Association (member).</p>
<p>Name: Parsu Bodathoki Suburb: Craigieburn Ward: Aitken</p>	<p>Community Gardens</p> <p>Environmental education and connecting with nature for families, seniors and especially children. Interest in supporting Hume's Nepalese community with environmental education</p>	<p>Founding Principal of Bhutanese Nepali Ethnic School Melbourne Inc. (BNESM).</p> <p>Advisory member of Bhutanese Senior citizen group and Craigieburn Nepalese Community.</p>
<p>Name: Yvonne Ching Suburb: Sunbury Ward: Jacksons Creek</p>	<p>Local flora and fauna conservation, waterways and renewable energy.</p> <p>Intergenerational equity and community participation in governance.</p>	<p>Enviro Champions 2018</p> <p>Founder and Secretary, Australian Conservation Foundation, Sunbury branch.</p>

REPORT NO: SU355 (cont.)

		<p>MWF Walking Group, Sunbury.</p> <p>Perna Perna Women's Group Sunbury.</p>
<p>Name: Frances Evans Suburb: Dallas Ward: Meadow Valley</p>	<p>Climate change, enabling local people to think local, food gardens and promoting centralised community living.</p> <p>Masters in International Development.</p> <p>20 years' experience community volunteering in environmental projects and advocacy.</p>	<p>Friends of the Earth Nuclear Free Collective,</p> <p>Permaculture in Timor Leste</p> <p>Sandringham Community Nursery</p> <p>Victorian Indigenous Cultural Nursery</p> <p>Environmental Youth Alliance,</p> <p>Rainforest Action Group.</p>
<p>Name: Helen Franks Suburb: Westmeadows Ward: Meadow Valley</p>	<p>Urban Heat Island Effect.</p> <p>Open space planted with significant trees and shrubs especially in new developments.</p> <p>Advocacy for Botanical Gardens in Broadmeadows.</p>	<p>HumeUs,</p> <p>Enviro Champions,</p> <p>Westmeadows Indigenous Community Garden,</p> <p>Current President Hume Airport Action Group,</p> <p>Founder, Punchin' Parkos Victoria.</p>
<p>Name: Arjumand Khan Suburb: Dallas Ward: Meadow Valley</p>	<p>Lack of environmental awareness in marginalised migrant communities and families of low socio-economic background.</p> <p>Supporting women to express environmental concerns.</p> <p>Royal Society of Victoria – Environmental Scientist.</p>	<p>Enviro Champions,</p> <p>Friends of Merri Creek,</p> <p>Women's Social Group (Fawkner),</p> <p>Team Leader Collaborative Leaders Group (Hume and Moreland),</p> <p>Sirius College Primary Parents Club,</p> <p>Dallas Brooks Community Playgroup,</p> <p>Urdu Speaking Women's Social Group (Merri Health).</p>

REPORT NO: SU355 (cont.)

<p>Name: Graham McCusker Suburb: Craigieburn Ward: Aitken</p> <ul style="list-style-type: none"> Resigned and re-nominated 	<p>Resource efficiency and waste minimisation. Intergenerational equity for resource use and enjoyment.</p>	<p>Owner / director www.therecycler.com media organisation for recycling.</p> <p>Owner / director GM Australasia Pty Ltd</p> <p>Recreational Aviation Association Australia (Member).</p> <p>Sport Aircraft Association Australia (Member).</p> <p>Former CEO of the Australasian Cartridge Remanufacturers Association (ACRA).</p>
<p>Name: Joe Poley Suburb: Broadmeadows Ward: Meadow Valley</p>	<p>Recycling, rubbish dumping, upcycling, open public spaces, link between environment and public health.</p>	<p>HumeUs, Enviro Champions, Broadmeadows Community Singers, Westmeadows Indigenous Community Garden.</p>
<p>Name: Michelle Savona Suburb: Gladstone Park Ward: Meadow Valley</p>	<p>Experience as an ecological consultant for over 13 years. Background in on-ground conservation works and open public space.</p>	<p>Member, Victorian National Parks Association (VNPA).</p>
<p>Name: Ian Taylor Suburb: Wildwood Ward: Jacksons Creek</p> <ul style="list-style-type: none"> Resigned and re-nominated 	<p>Runs a plant nursery, supporting Councils, Landcare groups and community with an interest in natural environment.</p>	<p>Western Plains Flora. Sunbury Landcare. Friends of Organ Pipes National Park Neighbour connections in rural Wildwood.</p>

REPORT NO: SU355 (cont.)

Geographical Spread of members, including current and new members:

	Returning	New (if 10 recommended are appointed)	Total
Aitken	2	3	5
Jacksons Creek	4	2	6
Meadow Valley	2	5	7
Total	8	10	18*

*18 members is still a manageable size for meetings and in previous years there have generally been 1-3 resignations during the term.

10. CONCLUSION:

10.1 The Sustainability Taskforce will continue to provide an excellent opportunity for representatives of Hume’s community to directly input into the development and implementation of Council’s sustainability policies and programs. The membership proposed comprises a broad cross-section of Hume’s community and it is recommended Council accepts the 10 nominees to the Taskforce.

REPORT NO:	GE303
REPORT TITLE:	Council Plan 2017-2021 (2018/2019 Actions) First Quarter Progress Report
SOURCE:	Ben Jordan, Coordinator Council and Service Planning
DIVISION:	Communications, Engagement and Advocacy
FILE NO:	HCC 12/856
POLICY:	-
STRATEGIC OBJECTIVE:	5.3 Provide responsible and transparent governance, services and infrastructure which responds to and supports community needs.
ATTACHMENTS:	<ol style="list-style-type: none">1. <i>Council Plan 2017-2021 (2018/2019 Actions) First Quarter Progress Report</i>2. <i>Council Plan 2018/2019 First Quarter Progress Summary</i>

1. SUMMARY OF REPORT:

This report and attachments detail first quarter progress on the actions and indicators for the period 1 July 2018 to 30 September 2018 of the Council Plan 2017-2021 (2018/2019 Actions).

2. RECOMMENDATION:

That Council notes the progress of actions and indicators of the Council Plan 2017-2021 (2018/2019 Actions) [refer Attachments One and Two].

3. CHARTER OF HUMAN RIGHTS APPLICATION:

The Themes, Strategic Objectives, Community Expectations, Actions and Indicators of the Council Plan 2017-2021 (2018/2019 Actions) were developed within the policy context of the *Hume City Council Social Justice Charter (2014)* and the *Charter of Human Rights and Responsibilities Act 2006*.

4. DISCUSSION:

4.1 The Council Plan 2017-2021 (2018/2019 Actions) contains the 5 Themes, 12 Strategic Objectives and 46 Community Expectations from Hume Horizons 2040. The Council Plan 2017-2021 (2018/2019 Actions) was adopted by Council on 25 June 2018.

4.2 146 Actions were confirmed for delivery in 2018/2019 and 26 Strategic Indicators are used to monitor progress with achievement of the Council Plan. Responsibility for achieving the actions and monitoring the indicators sits with Departments or across multiple Departments.

4.3 Reports are provided quarterly to Council detailing the progress with the Council Plan annual actions and measuring the performance of Council services. This report is the First Quarter Progress Report for 2018/2019 and includes progress on Council Plan Annual Actions and Strategic Indicators. Advocacy is represented in the actions of the Council Plan.

4.4 Attachment One is the full First Quarter Progress Report for 2018/19. Attachment Two is a Summary of Highlights by Theme from the actions and indicators of the Council Plan. Following presentation of these documents to the Council Ordinary Meeting on 12 November 2018, both the First Quarter Progress Report and Summary Document will be made available on Council's website under the Council Planning Documents Section.

REPORT NO: GE303 (cont.)

- 4.5 Reporting on the progress of Council Plan actions for the Council Plan 2017-2021, is provided using the following descriptors:
- **Completed** – 100% of the action has been completed and/or a report adopted by Council.
 - **Significant Progress** – more than 75% of the action has been completed and/or a draft report has been presented to EMT for consideration.
 - **Some Progress** – less than 75% of the action has been completed.
 - **No Progress** – the action has not commenced at this stage.
 - **Deferred** – the action has been delayed due to unforeseen circumstances. In these cases, reasons why the action has been delayed will be provided.
- 4.6 This report and attachments are used to assist with good governance practices through reporting, monitoring and accountability to our residents and community.
- 4.7 A summary of the status of the 146 annual actions for 2018/2019 and 14 actions carried over from 2017/2018 is tabulated below.

Progress	No of actions at this stage	% actions at this stage
Completed	4	3%
Significant Progress	34	21%
Some Progress	114	71%
No Progress	8	5%
Deferred	0	0%

5. **CONCLUSION:**






This report and attachments provide first quarter progress on the actions and indicators of the Council Plan 2017-2021 (2018/2019 Actions).



HUME CITY COUNCIL
COUNCIL PLAN 2017 – 2021
(2018/2019 ACTIONS)
FIRST QUARTER PROGRESS REPORT
1 JULY TO 30 SEPTEMBER 2018



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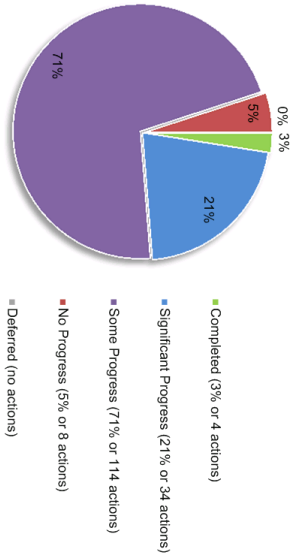
THEME 1 	A well-educated and employed community	<p>1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life. p.5</p> <p>1.2: Create conditions that support business growth and create local jobs for Hume residents p.17</p>
THEME 2 	A healthy and safe community	<p>2.1: Foster a community which is active and healthy p.25</p> <p>2.2: Strengthen community safety and respectful behaviour p.35</p>
THEME 3 	A culturally vibrant and connected community	<p>3.1: Foster socially connected and supported communities p.43</p> <p>3.2: Enhance community pride and sense of place p.54</p>
THEME 4 	A sustainably built and well-maintained city with an environmentally engaged community	<p>4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces. p.60</p> <p>4.2: Create community pride through a well-designed and maintained City p.70</p> <p>4.3: Create a connected community through efficient and effective walking, cycling, public transport and car networks p.75</p>
THEME 5 	A well-governed and engaged community	<p>5.1: Realise the vision and aspirations of Hume's community by implementing Hume Horizons 2040 p.79</p> <p>5.2: Create a community actively involved in civic life p.85</p> <p>5.3: Provide responsible and transparent governance, services and infrastructure which respond to and support community needs p.89</p>

PROGRESS DESCRIPTIONS

Progress is measured on the actions of the Council Plan as follows:

- **Completed** – 100% of the action has been completed and/or a report adopted by Council.
- **Significant Progress** – more than 75% of the action has been completed and/or a draft report has been presented to the Executive Management Team (EMT) for consideration.
- **Some Progress** – less than 75% of the action has been completed.
- **No Progress** – the action has not commenced at this stage.
- **Deferred** – the action has been delayed due to unforeseen circumstances. In these cases, reasons why the action has been delayed will be provided.

Summary of progress - 1 July to 30 September 2018



COUNCIL'S ROLE

The role Council has in contributing to the community expectations (strategies) can be defined as one or more of the following:

- **Statutory Authority** – Council has a legislated responsibility under Victorian law to ensure compliance and delivery of services related to these community expectations.
- **Service Provider** – Council is a leading provider of services which support these community expectations. Responsibility for providing these services is often shared between Council and other government agencies, non-for-profit organisations and commercial businesses.
- **Facilitator** – Council facilitates, partners and plans with other service providers to achieve these community expectations.
- **Advocate** – Council's primary role is to advocate on behalf of (and represent) the community to other levels of government, service providers and business organisations around these community expectations.

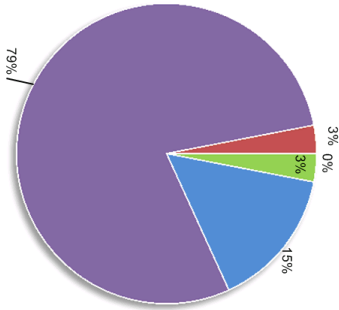
THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Summary of progress and Strategic Indicators

**SUMMARY OF PROGRESS FOR THEME 1
1 JULY – 30 SEPTEMBER 2018**



STRATEGIC INDICATORS TO 30 SEPTEMBER 2018

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

Indicator	Target	2018/19 Result
Number of library programs/events attendance per head of municipal population.	Target by 2020/21 = 0.7	To date in 2018/19 1,009 programs/events have attracted 31,272 attendees, an increase on the 30,101 attendees in the First Quarter of 2017/18.
Preschool participation rates (includes non-Council services).	Target by 2020/21 = 95%	102.6% for 2015 –no further update has been available since 2015 (previous result = 102.3%) (Source: Department of Education and Training, VCAMS Portal)
Number of student placements supported by Council.	Target by 2020/21 = 110	30 students have completed work experience to date in 2018/19 with another 90 booked for placements for the remainder of the year. 28 placements were recorded at the same period in 2017/18.

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

Indicator	Target	2018/19 Result
Percentage gap between the Greater Melbourne and Hume LGA unemployment rates.	Target by 2020/21 = 3%	Latest unemployment rates show a gap of 3.9% between Hume City and Greater Melbourne. A marginal improvement on the 4.3% for same period in 2017/18. (Source: Department of Employment, Small Area Labour Markets, June Quarter 2018)



THEME

A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.1.1 A diverse range of high quality education and learning facilities are provided including locally-accessible University and TAFE institutions

Advocate

Action	Division	Progress	Description of Progress	Council's Role
Explore ongoing opportunities and advocate for tertiary education providers to establish a presence in Hume.	Planning and Development	Some Progress	Through Economic Development's Investment Attraction focus, there have been ongoing discussions with institutions, developers and potential investors regarding the need to establish a presence in Hume. In the absence of a physical presence of a tertiary institution (apart from Bendigo KANGAN Institute), Council is playing a facilitation role in creating stronger connections between industry, community and tertiary education providers. This is done through the Hume Employment Pathways Action Plan, Hume Multiversity and the Jobs and Skills Taskforce, as well as the partnership with NORTH Link through its Northern Industry Student Placement Program (NISSP).	Advocate
Continue to support and strengthen the Hume Multiversity initiative including: <ul style="list-style-type: none"> Establishing a new site from the HGLC-Sunbury. 	Planning and Development	Some Progress	Council has conducted initial meetings with Deakin University, Bendigo KANGAN Institute, Melbourne Polytechnic, RMIT, La Trobe University, Illuminate Education and NORTH Link to explore opportunities to strengthen the Hume Multiversity. These meetings have helped reshape the thinking of the Multiversity offering and gauge the interest and commitment of partners. As a result of these discussions, a draft concept for a new approach to the Multiversity has been developed. A Hume Jobs and Skills Taskforce (HJSTF) Multiversity Working Group has been established and is developing a Multiversity Action Plan.	

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
Action	Division	Progress	Description of Progress
<p>1.1.2 Young children are developed into confident learners from birth and have access to high-quality education</p> <p>Continue to support and encourage participation in playgroups including:</p> <ul style="list-style-type: none"> Supporting the establishment of, and ongoing facilitation for, community-led playgroups Promote the participation of children with disabilities across all playgroups. 	Community Services	Some Progress	<p>Playgroup Support Officers (PSOs) have made some progress in working with communities in growth corridors to grow and sustain community led playgroups. This includes:</p> <ul style="list-style-type: none"> The Community led playgroup in Annadale continues to be supported by the PSOs with monthly visits to assist governance group with resourcing, financial management and promotion. PSOs have begun working with the Community Development Workers in Kalkallo to initiate a playgroup in this new estate. PSOs visit all playgroups on a regular basis to provide support as required. Playgroup Facilitators are working with organisations such as Scope, DPV and Noah's Ark to assist families with children with a disability access a playgroup suitable to their needs



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.1.2 Young children are developed into confident learners from birth and have access to high-quality education

Advocate, Facilitator, Service Provider

Action	Division	Progress	Description of Progress	Council's Role
Implement the Access to Early Learning Program to support preschool participation for vulnerable families.	Community Services	Completed	The Access to Early Learning Program has been implemented across Hume preschools. In 2018, 20 children meeting the requirements of the program received in home learning support and attend 15 hours of funded preschool each week. The services receive additional mentoring and professional development to build their capacity in sustaining the participation and meaningful engagement of vulnerable families.	Advocate, Facilitator, Service Provider
Expand bilingual storytime including investigating options for an additional Aboriginal and Torres Strait Islander storytime session.	Community Services	Significant Progress	Research into options for story time sessions has commenced. Four indigenous story time sessions are being delivered during the September/October 2018 school holidays.	



THEME 1
A WELL EDUCATED AND EMPLOYED COMMUNITY
Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.1.2 Young children are developed into confident learners from birth and have access to high-quality education

Advocate, Facilitator, Service Provider

Action	Division	Progress	Description of Progress
Continue to deliver a wide range of early childhood literacy, and learning programs including: storytimes for babies and pre-school children, ITots, STEAM activities, bilingual storytime and quarterly school holiday program.	Community Services	Significant Progress	<p>Delivery of programs to date in 2018/19 has included:</p> <ul style="list-style-type: none"> ▪ English language storytimes are run at variety of locations and cover a range of ages - Baby Bounce (0-12 months), Rhyme Time (0-3) and Preschool Storytime (3-5). To date there have been 221 storytime sessions with 10,659 attendees. ▪ The bilingual storytimes take place at HGLC Broadmeadows and HGLC Craigieburn as well as out in the community. Currently there are sessions in Vietnamese, Sinhalese, Arabic, Assyrian and Turkish. During 2018/19, 1,235 sessions have been held with 6,656 attendees. A Samoan storytime is also held at Craigieburn Library run in partnership with VICSEEG. ▪ A number of ITots sessions are held weekly at HGLC Broadmeadows, HGLC Craigieburn, Sunbury Youth and Library Centre and Tullamarine Library. During 2018/19, 94 sessions have been held with 2,927 attendees. ▪ STEAM activities cover a variety of programs, from Engineering Adventures, Mini Makers, Science Lab, Lego Robotics and Code club as well as other sessions. During 2018/19, 259 sessions have been held across the service and 5,829 people attended. ▪ To date in 2018/19, 53 sessions were held across the service with over 3,037 people attending. Hume Libraries STEAM expos are also popular; with over 300 people participating in the winter session at Broadmeadows. ▪ 1000 Books Before School Program continues, with 195 new registrations in 2018/19, with another 19 children reaching the 1000 book milestone.



THEME 1

A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.1.2 Young children are developed into confident learners from birth and have access to high-quality education

Advocate, Facilitator, Service Provider

Action	Division	Progress	Description of Progress
Continue to deliver the Best Start Program.	Community Services	Significant Progress	Hume continues to deliver the Best Start Program. Hume was nominated as an Innovation Site by DET and has received extensive training and support from Centre for Community Child Health to implement the Model for Improvement. Best Start has worked collaboratively with MCH to test innovative ways to improve participation in the 2 and 3.5 year key age and stage assessments as well as support participation in supported playgroups. Two Best Start partnerships focussed on improving access and participation of newly arrived and refugee families in early years services are nominated as finalists for the 2018 Victorian Early Years Awards.
Finalise a review of the Hume Early Years Framework and develop a '0 to 24 year old framework' and supporting action plan.	Community Services	Significant Progress	The development of a 0 to 24 Framework Project is on schedule. To date over 1300 people from a diverse range of ages, backgrounds, abilities and lifestyles who live, work, play or study in Hume took part in the consultations across Hume including schools, libraries, leisure centres, children and youth centres, TAFE, mosques and churches. This information has been analysed and will be presented to internal and external partners over two workshops in October 2018. In these workshops participants use the information to determine the strategic priorities, objectives and performance measures for the Framework. A report on the outcome of these workshops and future actions to complete the development of the Framework will be prepared for Council to endorse in November 2018.

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
1.1.2 Young children are developed into confident learners from birth and have access to high-quality education			Advocate, Facilitator, Service Provider
Action	Division	Progress	Description of Progress
Commence implementation of the '0 to 24 year old framework' and supporting action plan	Community Services	No Progress	Implementation of the 0 to 24 year old framework will commence following endorsement by Council in November 2018.
Continue to enhance and expand pathways and connections between early years and youth service providers and Council programs and services.	Community Services	Some Progress	Youth Services and Children's Services have commenced discussions re: Open Days at Youth Centres that include activities for younger family members, so that children and young people can be engaged in activities, providing time for parents / carers to engage in information sessions on cyberbullying and raising resilient teens

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
1.1.2 Young children are developed into confident learners from birth and have access to high-quality education	Action	Division	Progress
	Continue to support program delivery in the National Community Hubs Program, including facilitation of partnerships between early childhood services and local primary schools.	Community Services	Some Progress
			<p>Description of Progress</p> <p>Program delivery and support in the National Community Hubs has included:</p> <ul style="list-style-type: none"> There are currently English classes in 14 of the 15 community Hubs with 26 sessions per week. English classes consist of pre accredited, accredited and other formats such as English conversation. The Federal Government has provided funding for additional English classes in the community hubs. As a result of the funding, nine additional English classes are being run in Term 3 and 4 in the Hume Hubs through partnerships with neighbourhood houses and school employment of English teachers. Funding for four hours childminding per week in the Hume Hubs for women engaged in English classes or gaining job skills was also made available. The childminding funding is being used to employ women in the Hubs who may have completed qualifications such as a Certificate 3 in Children's Services and are interested in gaining work. The Talking Matters monthly drop-in Speech Pathology clinic is continuing in Terms 3 and 4. It is a partnership with Dianella Plenty Valley, Maternal and Child Health, Department of Education and the Hume Community Hubs. Five Community Hub schools are hosting the clinic. The Multicultural Centre for Women's Health in partnership with the Hume Community Hubs is conducting 6 weeks of sessions on healthy eating, health issues such as diabetes, and family violence. These workshops have been conducted in 8 Hubs to date with 3 Hubs still to go. Attendances have been high with sessions delivered in Arabic and English.



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.1.3 Young people are supported to achieve their goals with improved educational and employment pathways and active participation in community life

Advocate, Facilitator

Action	Division	Progress	Description of Progress
Deliver a range of Youth Leadership Programs, including: <ul style="list-style-type: none"> ▪ Promote Victorian Bar Foundation prize for legal studies students ▪ Hume Youth Mayor & Deputy Mayor ▪ Corporal Baird VC MG Award. Implement the Hume Youth Action Committee in line with the Engage! program.	Community Services	Some Progress	An evaluation of the Youth Mayor & Deputy Mayor Work Experience program has taken place, with plans to facilitate the program again in Victorian Youth Week in 2019. The Corporal Baird VC MG Award planning is underway, for this event to take place in late April 2019. The Hume Youth Action Committee (YAC) currently has 14 members, and has analysed the community consultation undertaken in January 2018 with 200 young people. Out of this consultation, the Hume YAC identified the three top issues for young people in Hume as being Mental Health, Bullying / Cyberbullying and Alcohol and Drug usage. In response to this, the YAC are currently working on activities to engage other young people at Daisy Day (Sunbury), Community Festivals and in schools.

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role			
1.1.4 The learning, economic, social and recreational aspirations of all residents are supported, including the provision of high-quality libraries and learning centres	Action	Division	Progress	Description of Progress	Service Provider, Advocate
	Continue development and prepare for the opening and activation of the HGLC-Sunbury.	Community Services, Communications, Engagement and Advocacy	Some Progress	Monthly PCG meetings have been held to manage all project components. Furniture tender requirements are currently being collated. Internal discussions held with Customer Service, Facilities, Libraries and Information Services to identify activation requirements and steps.	Service Provider, Advocate
	Review Council's Library Service to consider future service needs including: <ul style="list-style-type: none"> Service delivery models Determining future infrastructure requirements across Hume City, and in particular within the Northern Growth Corridor. 	Community Services	Some Progress	Planning meetings have been held for the service review with research to occur before the end of the 2018 year. A scope document is in development to appropriately determine future requirements for the Northern Growth Corridor. The focus of the work will be on early delivery opportunities. Long term infrastructure requirements will be identified through a Community Planning project.	



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.1.5 Local employment pathways are developed through accessible training and learning opportunities

Facilitator,
Advocate,

Action	Division	Progress	Description of Progress
<ul style="list-style-type: none"> • Implement activities developed from the Employment Pathways Action Plan including: <ul style="list-style-type: none"> ▪ Hosting of a biennial Jobs Fair ▪ Provision of a Youth PATH program with Hume businesses to provide work experience for jobseekers ▪ Implementation of a regional Melbourne's North Joblink portal. & 	Planning and Development	Some Progress	<ul style="list-style-type: none"> ▪ Employment Pathways Action Plan activities have included: <ul style="list-style-type: none"> ▪ Discussions are underway with Australian Government Department of Jobs and Small Business to host a place based Hume Jobs Fair in 2019. ▪ Council partnered with Bendigo Kangan Institute and Delaware North to facilitate and coordinate a second Hume Hospitality Youth Path program between July and September 2018. Seventeen young Hume residents were sourced from the Employment Learning Committee (ELC) network to undertake a three week Hospitality Employability Skills Training at Bendigo Kangan Institute. Twelve successfully completed the training and undertook a six week hospitality internship at Delaware North (Melbourne Airport). Ten were offered ongoing employment with Delaware and nine young people accepted the offer of employment and have commenced ongoing employment. Council, Delaware North and Bendigo Kangan Institute are planning a third Hume Hospitality Program to commence in January 2019. ▪ A business case and communication strategy was developed to transfer Melbourne's North Joblink portal to NORTH Link on 1 July 2018 with five LGAs supporting the portal being Hume, Whittessea, Darebin, Moreland and Banyule. A Steering Group has been established and has been meeting monthly since the transfer of ownership.

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

1.1.5 Local employment pathways are developed through accessible training and learning opportunities

Council's Role
Facilitator,
Advocate,

Action	Division	Progress	Description of Progress
<ul style="list-style-type: none"> • Continue to promote the Hume Volunteer Gateway including: <ul style="list-style-type: none"> ▪ Deliver the Tax Help Program ▪ Volunteering week activities that thank and celebrate Hume's volunteers and promote the service to volunteers and host organisations ▪ Promoting volunteering opportunities at Council events and festivals. & 	Community Services	Significant Progress	<p>Promotion and support of Hume Volunteer Gateway activities has included:</p> <ul style="list-style-type: none"> ▪ The Tax Help program partnership is continuing successfully utilising Taxation Department trained volunteers to deliver 4 full days of tax help appointments each week from July until October each year at Broadmeadows and Craigleburn. ▪ Volunteering week activities in 2018 included a thank you morning tea hosted by Hume City Council which celebrated Council managed volunteers. Volunteer supervisors and Councillors were invited to attend to celebrate and acknowledge the continuing hard work of the volunteers that keep many programs and events that are organised through Hume active. ▪ Volunteer opportunities continue to be promoted through social media, volunteer stalls at festivals and events and site visits to host organisations. This year included the introduction of pop-up volunteer stalls at various venues around Hume in an attempt to connect with people who may not be accessing services, attending events or that do not use social media.

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.1: Support and enhance skill development and educational opportunities to reduce disadvantage, improve employment prospects and quality of life

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
Action	Division	Progress	Description of Progress
1.1.5 Local employment pathways are developed through accessible training and learning opportunities	Communications, Engagement and Advocacy	Some Progress	The School Based Traineeship (SBATs) Program continued in Q1 2018/2019 with seven SBATs from various Hume City schools undertaking their 12 month traineeships until November 2018. The SBATs participate in work programs at Council one day per week, in various departments including: Capital Works and Building Maintenance; Family, Youth and Children's Services; Statutory Planning and Building Control; Health and Community Wellbeing and Human Resources.
<p>↳ Provide student placement and apprenticeship programs through Council Services to support youth employment outcomes including support for those with disabilities and from diverse backgrounds. ↳</p>			

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.2.1 Hume is an attractive place to do business with a diverse range of industries, providing local jobs for residents

Facilitator

Action	Division	Progress	Description of Progress
Prepare an Infrastructure Development Plan to unlock and prioritise Council owned sites and explore various funding models for their development.	Corporate Services	Some Progress	An initial prioritisation of Council landholdings has been undertaken. A new position will commence in late 2018 to undertake further work on progressing Council's property portfolio to commercial reality.
Prepare a Business Plan, including service delivery model, for the operation of the Broadmeadows Town Hall, including the Business Co-working/Accelerator Space.	CEO	Some Progress	Planning is progressing for implementation of an operational service delivery model at the redeveloped Broadmeadows Town Hall. This includes the Business Co-working/Accelerator Space and customer attraction options for the activation of the meeting facilities and event spaces. Construction of the redevelopment of the Town Hall is progressing with an estimated completion date of mid-2019.



THEME

A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.2.1 Hume is an attractive place to do business with a diverse range of industries, providing local jobs for residents

Facilitator

Action	Division	Progress	Description of Progress
Implement a plan for the opening and activation of the redeveloped Broadmeadows Town Hall.	Planning and Development, Communications, Engagement and Advocacy	Some Progress	The co-working space Business Plan for the Broadmeadows Town Hall will be considered by the Project Control Group in October 2018. Entrepreneur "taster" Programs, funded by Launch Vic are scheduled for delivery across Hume through October and November 2018. A Business Development and Customer Attraction Strategy has been developed for the Events space.
Implement the <i>Business Investment Attraction Framework</i> , including: <ul style="list-style-type: none"> Presenting a revised Investment Attraction Framework.* Working with State Government and major business to promote industries, attract Hume investment and support the visitor economy. 	Planning and Development	Some Progress	The review of the Hume Investment Attraction Framework was completed with both external and internal consultation and will be presented to Council in early 2019. One of the key elements of the Hume Investment Attraction Framework was the release of the new look and revised Investment Attraction Prospectus
Investigate the development of a Planning Policy that enables Council to recognise and consider specific planning proposals of merit (e.g. for encouraging employment or education outcomes) and if required, make amendments to the Planning Scheme.	Planning and Development	Some Progress	Scoping of the project to investigate the development of a Planning Policy has commenced.

*A revised Investment Attraction Framework was a rollover action from Council Plan 2017-2021 (2017/2018 Actions)



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.2.2 Hume businesses are supported to be prosperous and resilient to changes in the local economy

Facilitator

Action	Division	Progress	Description of Progress
Investigate the provision of a Customer (CRM) Relationship Management System that supports communication and engagement with Hume businesses and broader stakeholders.	Planning and Development	Some Progress	Ongoing work on a CRM is in progress. The current database is on an Excel spreadsheet. This is being updated to ensure Council has relevant information and data before transferring to another system.
Investigate export readiness and market access support for Hume businesses with a focus on food industry and North Asian markets, including working with NorthLink and Melbourne North Food Group.	Planning and Development	Some Progress	The official launch of Melbourne's North Food Group (MNFG) was held on 30 August 2018. It was a great success, with over 150 attendees including food and beverage manufacturers, suppliers and government representatives. In September 2018, MNFG had a prominent stand at Fine Food Australia held at the Melbourne Convention & Exhibition Centre. This is Australia's leading trade exhibition and connects buyers and sellers within the food service, hospitality and retail industries. There are several briefings and forums planned for MNFG members for October and November 2018. Economic Development will promote these to Hume businesses and encourage their attendance and participation.



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.2.2 Hume businesses are supported to be prosperous and resilient to changes in the local economy

Facilitator

Action	Division	Progress	Description of Progress
<p>Support local businesses and service providers to employ Hume residents through the Local Jobs for Local People program.</p>	<p>Planning and Development</p>	<p>Some Progress</p>	<p>Since 1 July 2018, over 50 businesses have been supported through the Local Jobs for Local People Program to employ Hume residents. Over 100 employment opportunities have been exclusively sourced by Labour Market Facilitation officers. From 1 July 2018, a total of 24 Hume residents were placed into employment with Hume businesses. Five employer led sessions were facilitated by the Local Jobs for Local People team with employers such as Victoria Police, Charterhouse, Mantra Hotels and Lawand (exporter of Australian goods). The Hume Joblink aggregates on average over 300 jobs listings a week. Five new Hume businesses have registered and have been directly posting vacancies on Hume Joblink since 1 July 2018. There are currently 6,223 registered users on Hume Joblink</p>
<p>Investigate a regionalised approach for economic development activities in Melbourne's North.</p>	<p>Planning and Development</p>	<p>Some Progress</p>	<p>Hume City Council's Economic Development Department has initiated discussions with NORTH Link regarding its potential role in the Visitor Economy in the North. Hume is also in discussion with Greater Melbourne tourism body, Destination Melbourne regarding the opportunity for a marketing collaboration with the Northern councils to promote the food offerings in Melbourne's North.</p>



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.2.3 Hume City fulfils its regional responsibilities in supporting Melbourne Airport to remain curfew-free and leverages off the economic benefits the airport brings to the local community

Advocate

Action	Division	Progress	Description of Progress	Council's Role
Support businesses to leverage the economic benefits of Melbourne Airport including opportunities to promote Hume's visitor economy.	Planning and Development	Some Progress	Council is actively engaged in supporting the establishment of the URBNSURF Wave Park at Melbourne Airport. URBNSURF is scheduled to open in early 2019, with a number of soft launches in the lead up. Economic Development is facilitating a range of support for the Wave Park including local employment opportunities, engagement in Council community events, connection with tourism stakeholders including State Government and local operators, promotional support and participation in the official launch event.	Advocate
Contribute to the assessment and approval process related to the development of a third runway at Melbourne Airport.	Planning and Development	Some Progress	Council's consideration in September 2018 and subsequent submission to the Preliminary Draft Melbourne Airport Master Plan 2018 advised the Airport Authority of Council's community engagement expectations in the consideration of the Major Development Plan process.	

THEME



A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

COMMUNITY EXPECTATION (from Hume Horizons 2040)				Council's Role
1.2.3 Hume City fulfils its regional responsibilities in supporting Melbourne Airport to remain curfew-free and leverages off the economic benefits the airport brings to the local community				
Action	Division	Progress	Description of Progress	Advocate
Continue to promote the Melbourne Airport Joblink and encourage local employment.	Planning and Development	Some Progress	Melbourne Airport Joblink continues to be well used and cross supported by Hume Joblink and Melbourne's North Joblink. Council will continue to support the promotion of Melbourne Airport Joblink to encourage local employment.	



THEME

A WELL EDUCATED AND EMPLOYED COMMUNITY

Strategic Objective 1.2: Create conditions that support business growth and create local jobs for Hume residents

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

1.2.4 Local shopping and entertainment precincts support a sense of local identity, social cohesion and employment

Facilitator

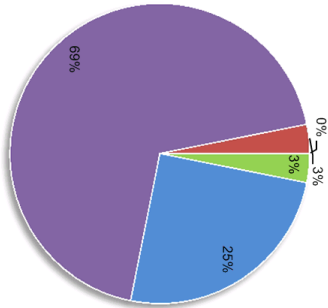
Action	Division	Progress	Description of Progress
Support outdoor dining through the ongoing implementation of the Outdoor Dining Guide.	Planning and Development	Some Progress	The ongoing promotion of outdoor dining opportunities continues with traders. There are current applications being assessed for outdoor dining.
Continue the Sunbury Streetscape Project.	Planning and Development	Some Progress	Funding has been provided in Council's 2018/19 Capital Works Program for an upgrade of laneways. Design is currently underway and based on discussion with traders, construction would not commence until March 2019. On 24 September 2018, the Victorian State Government announced funding of \$375,000 to reinvigorate some of the laneways in Sunbury. This funding is part of the Growing Suburbs Fund and Council is matching the funding provided with this project to be delivered at a total cost of \$750,000. Council is assisting Sunbury traders with communications to promote opportunities for outdoor dining and with enquiries regarding shop signage.
Scope, promote and support opportunities to establish local markets and food truck parks, including a pilot/trial site.	Planning and Development	Some Progress	Council has engaged with a local business, Burgies Burgers (who also manage events company - Fiesta) to scope the potential of a food truck night market in Hume. A range of sites have been explored including Broadmeadows Civic Plaza and the Ericsson building in Broadmeadows. Council is waiting on feedback from Burgies Burgers regarding the viability of such a market.



A HEALTHY AND SAFE COMMUNITY

Summary of progress and Strategic Indicators

**SUMMARY OF PROGRESS FOR THEME 2
1 JULY – 30 SEPTEMBER 2018**



- Completed (3% or 1 action)
- Significant Progress (25% or 8 actions)
- Some Progress (69% or 22 actions)
- No Progress (3% or 1 action)
- Deferred (no actions)

STRATEGIC INDICATORS TO 30 SEPTEMBER 2018

Strategic Objective 2.1: Foster a community which is active and healthy

Indicator	Target	2018/19 Result
Percentage of children who are 'fully immunised' by 5 years of age	Target by 2020/21 = 95%	95.78% is latest immunisation coverage as at 30 June 2018. At the same time in 2017/18, coverage was 94.28%. (Source: Australian Immunisation Register - Coverage Report, 30 June 2018)
Participation rates in Maternal Child Health	Target by 2020/21 = 75%	The year to date participation rate is 42.74% which is slightly above 40.9% for the First Quarter in 2017/18. Comparison with the full year target (by 2020/21) will be possible at the end of the financial year.
Number of visits to aquatic facilities per head of municipal population	Target by 2020/21 = 5.5 visits	327,639 visits to date in 2018/19. This is well above the 156,804 in Q1 2017/18 which was prior to SPLASH opening. Visits per head is calculated at end of year.

Strategic Objective 2.2: Strengthen community safety and respectful behaviour

Indicator	Target	2018/19 Result
Percentage of the community who are satisfied with their health	Target by 2020/21 = 75%	73.5% - an update and comparison for this indicator will be available in February 2019. (Source: Hume Community Indicators Survey 2016/17)
Percentage of persons feeling safe walking alone during the night	Target by 2020/21 = 40%	40.1% - the previous result for this indicator was 41.2%. Update will be available in February 2019. (Source: Hume Community Indicators Survey 2016/17)



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.1.1 The health and wellbeing of residents is supported through an accessible and affordable range of formal and informal leisure options which address local needs			
Action	Division	Progress	Description of Progress
Promote change behaviour programs to improve physical activity.	Corporate Services	Some Progress	A range of Leisure Programs have been delivered in the First Quarter of 2018/19 and have focussed on nutrition seminars and social programs for the elderly and disabled.
Review Council's Events Guide and its related processes to identify opportunities to make it easier for the community to stage events and activities in public/outdoor spaces.	Communications, Engagement and Advocacy	Some Progress	A series of community information sessions were held in August 2018 for both existing recipients and potential applicants of Council's sponsorship. The sessions were designed to provide information on the application process for event sponsorship and also provided the opportunity for groups to ask any questions. Further to this, an internal process map is being developed to outline workflows and accountabilitys for all HCC staff involved in events and festivals (whether Council, community or commercial) to ensure compliance with regulations and risk mitigation. This work will be incorporated into the existing event guides, with a view to making it easier for the community to stage events.
Develop and seek adoption of both the 'Indoor Sports Plan' and 'Outdoor Sports Plan' and commence implementation.	Corporate Services	Some Progress	Reports for the 'Indoor Sports Plan' and 'Outdoor Sports Plan' are in draft form and will be presented to Council for consideration in December 2018.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.1.1 The health and wellbeing of residents is supported through an accessible and affordable range of formal and informal leisure options which address local needs			
Action	Division	Progress	Description of Progress
<p>Implement the Sports Ground Lighting Strategy including commencement of lighting upgrades to at least six priority sites.</p> <p>Support sports development through the provision of pavilion upgrades and implement the Sports Pavilion Plan including:</p> <ul style="list-style-type: none"> Construction of DS Aitken, Roxburgh Park Social Rooms, Aston, Arena, Craigieburn Tennis Club, Willowbrook Reserve, and John McMahon pavilions Commence scoping works for Bulla Village Tennis Club, Greenvale Equestrian and Seth Ralstrick pavilions. & 	<p>Corporate Services</p> <p>Corporate Sustainable Infrastructure and Services</p>	<p>Some Progress</p> <p>Some Progress</p>	<p>Lighting design is being completed for upgrades to four sites prior to the end of 2018 and a further four sites will be upgraded in the first half of 2019.</p> <p>Implementation of the provision and upgrade of facilities under the Sports Pavilion Plan is in progress including:</p> <ul style="list-style-type: none"> Construction of DS Aitken pavilion - project is underway. Roxburgh Park Social Rooms - project completed. Aston – scheduled to be completed December 2018. Arena - modular under construction is occurring off site. Craigieburn Tennis Club - scoping to occur early 2019. Willowbrook Reserve - concept design is underway. John McMahon pavilions – the pavilion and social club have both been approved for construction. <p>Concept planning works are underway for Bulla Village Tennis Club, Greenvale Equestrian and Seth Ralstrick pavilions.</p>



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.1.1 The health and wellbeing of residents is supported through an accessible and affordable range of formal and informal leisure options which address local needs			
Action	Division	Progress	Description of Progress
<p>Implement capital works at leisure facilities, including:</p> <ul style="list-style-type: none"> ▪ Planning for development of Aitken Hill Recreation Reserve ▪ Construction of a regional BMX and Skate facility at Sunbury Reserve. 	<p>Corporate Services, Sustainable Infrastructure and Services</p>	<p>Some Progress</p>	<p>Funding has been announced for the pavilion and a concept plan completed as part of planning for the development of Aitken Hill Recreation Reserve.</p> <p>Detailed design for the construction of the regional BMX and Skate facility at Sunbury Reserve is being completed in October 2018.</p>
<p>Continue development and implementation of master plans including:</p> <ul style="list-style-type: none"> ▪ Greenvale Recreation Reserve ▪ Sunbury Park ▪ John McMahon Recreation Reserve ▪ Willowbrook Recreation Reserve ▪ D.S. Aitken Recreation Reserve ▪ Commence the development of a Master Plan for the former Craigieburn Leisure Centre (and Craigieburn Gardens) to consider future use of the site and facilities. 	<p>Corporate Services, Planning and Development</p>	<p>Some Progress</p>	<p>Progress on the development and implementation of master plans has included:</p> <ul style="list-style-type: none"> ▪ Greenvale Recreation Reserve - car parking and entry to the reserve are being designed. ▪ Sunbury Park – a draft design brief has been prepared. ▪ John McMahon Recreation Reserve – the netball court has been finalised and engagement on the draft concept for play and exercise equipment is occurring. ▪ Willowbrook Recreation Reserve – the concept plan is being finalised for both change rooms and social rooms. ▪ D.S. Aitken Recreation Reserve - car parking works are underway and a draft concept plan is being prepared for play relocation. ▪ Commence development of a Master Plan for the former Craigieburn Leisure Centre (and Craigieburn Gardens) – an initial meeting has been held with internal stakeholders.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.1.1 The health and wellbeing of residents is supported through an accessible and affordable range of formal and informal leisure options which address local needs			
Action	Division	Progress	Description of Progress
Map the services, programs, assets and spaces for leisure (physical, social, passive or active) activities to promote increased usage.*	Corporate Services	Significant Progress	Planning to map the services, assets and spaces for leisure activities has been undertaken. This will include a review of the information already available in both digital and paper formats in 2018/19. A draft document is anticipated for review by December 2018.
Explore opportunities for a Hume Get Active app.*	Corporate Services	Significant Progress	A review of the scope for the requirements of a Hume Get Active app was prepared along with a review of the existing web content available. A Hume Get Active app is currently being tested and will be available to the community in November 2018.
Complete the Sports Club Contributions Policy.*	Corporate Services	Significant Progress	The Sports Club Contributions Policy will be assessed following the reviews of sports pavilions and lighting, as these reviews will set the standards of provision from which the club contributions will be based.

*Rollover actions from Council Plan 2017-2021 (2017/2018 Actions)



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.1.2 Well-connected commuter and recreational cycling and pedestrian networks and amenities that encourage active lifestyles and lower costs of living			
Action	Division	Progress	Description of Progress
<ul style="list-style-type: none"> • Continue to enhance Council's walking and cycling networks, including: <ul style="list-style-type: none"> ▪ Continue to work with the State Government and other stakeholders for the progression of the Northern Regional Trails Strategy and extension of Merrit Creek Trail. ▪ Planning for Railway Crescent Link to Broadmeadows Railway Station (Meadowlink Stage 2). ▪ Network upgrades: <ul style="list-style-type: none"> • 	Planning and Development	Some Progress	<p>Progress on the enhancement of Council's walking and cycling networks has included:</p> <ul style="list-style-type: none"> ▪ Meadowlink Stage 2 – a Project Implementation Plan prepared and submitted to Victorian State Government for funding consideration through the Broadmeadows Revitalisation initiative. ▪ Construction has commenced on the Hermitage Drive, Greenvale crossing and path connection with works scheduled for completion by mid-2019. ▪ Path connection works have been completed at Greenhill Court, Sunbury.
<p>Complete construction of stage 1 of the Meadowlink open space connection (from Seabrook Reserve to Railway Crescent)*.</p>	Sustainable Infrastructure and Services	Significant Progress	<p>Design for stage 1 of the Meadowlink open space connection was completed in November 2017 and value management and public consultation completed.</p> <p>The construction tender was awarded in April 2018 and in June 2018 the land was leased to Council for 5 years, enabling works to commence.</p> <p>After the 5 year lease, the land will become crown land with Council as the Committee of Management. Construction commenced on site in June 2018 and is likely to be completed in March 2019.</p>

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role
<p>2.1.3 The health and wellbeing of residents are supported through accessible and affordable health and social support services, including the provision of a hospital which responds to regional growth</p>		
Action	Division	Progress
Expand MCH participation, including with multicultural and ATSI clients.	Community Services	Significant Progress
		<p>Description of Progress</p> <p>To date 25 refugee / newly arrived families have been referred to the Hume City Council MCH service during 2018/19. These families are to be home visited to introduce the MCH service. Follow up visits are then made at the closest MCH centre. Information regarding Hume Early Years services is also provided at the initial home visit.</p> <p>The number of ATSI children attending visits is difficult to accurately extrapolate. However, while the MCH Boorais nurse has been on leave, the Universal MCH Nurses have been completing the home visit and initial 2 and 4 week Key Age and Stage visits where required. The Aboriginal Engagement Worker has been attending all Boorais home visits with the Universal Nurse to introduce the MCH and Boorais programs.</p>



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

2.1.4 The health and wellbeing of residents are supported through accessible and affordable health and social support services, including the provision of a hospital which responds to regional growth

Service Provider,
Advocate,
Facilitator

Action	Division	Progress	Description of Progress
Implement actions of the Hume Health and Wellbeing Plan 2017-2021 including: <ul style="list-style-type: none"> ▪ Deliver programs in primary schools that promote walking amongst children and support schools to map safe walking routes ▪ Establish lactation consulting / breastfeeding support nursing as part of Council's Maternal and Child Health Services ▪ Deliver a series of Park and Open Space activation activities and events. 	Community Services	Some Progress	Actions of the Hume Health and Wellbeing Plan 2017-2021 have included: <ul style="list-style-type: none"> ▪ A grant submission is currently being developed for the 2019 VicHealth Walk to School Initiative. If successful, grant funding will be used to promote and support walking across key local primary schools. ▪ Three lactation consulting sessions per week are being held at the Gowrie Children's Centre in Broadmeadows. The half day sessions are supported by MCH nurses with extensive lactation support training/experience and parent support workers who provide clients with information about broader parenting supports and services. The sessions are currently experiencing a strong demand from families with a view to expanding the service into Craigieburn in future. ▪ Council's Population Health Unit is currently exploring the delivery of nature-based play initiatives to enhance participation in Hume City parks and open spaces. While still under development, it is envisaged this work will include the delivery of a local 'exploration passport' to encourage children and their parents to visit local parks and points of interest, 'story walks' and the delivery of other activities during the Australian-wide Nature Play Week.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

2.1.3 The health and wellbeing of residents are supported through accessible and affordable health and social support services, including the provision of a hospital which responds to regional growth

Service Provider,
Advocate,
Facilitator

Action	Division	Progress	Description of Progress
Implement Council's Responsible Gaming Policy including assessment of applications for EGMs.	Community Services	Some Progress	No applications have been received by Council in 2018/19 from the Victorian Commission for Gambling and Liquor Regulation. At a Council meeting in March 2018, it was resolved to submit a motion to the Australian Local Government Association's (ALGA) National General Assembly that they write to the Australian Leisure and Hospitality Group (ALH Group) to address concerns regarding allegations of unconscionable conduct. Advice was received by Council from the ALGA in August 2018 indicating that the issue was raised with the ALH Group and that a copy of their letter was also forwarded to the relevant Regulator.
Review Council's policy in response to gaming issues and strengthen strategic advocacy partnerships.	Community Services	Some Progress	A Briefing Note was submitted to Council on 20 August 2018, outlining the Responsible Gaming Policy review process. As part of the review process, consultations have taken place during September with service providers, internal Council staff and community members. A workshop with gambling operators will take place on 10 October and a workshop with Councillors is planned for 15 November 2018.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)

2.1.4 Residents are supported to age in place through affordable and appropriate housing and locally accessible health and social support services

Council's Role

Action

Implement Council's response to the Aged Care sector reforms.

Division

Community Services

Progress

Some Progress

Description of Progress

Council's aged care services are operating in a period of significant change and reform. Council's current grant agreement with the Department of Health for Commonwealth Home Support Programme (CHSP) services will remain in place until 30 June 2020.

Council is in a strong position to remain in service delivery in the immediate future. This is in context of a focus on providing efficient, sustainable, client-centred services. However, ongoing funding and policy changes will require Council to continually evaluate its service role.

In July 2018, Council adopted a recommendation to significantly expand the Commonwealth Department of Health funded Home Care Package Program over a five year period. The decision indicates Council's strong commitment to a broad service platform for the Hume community.

Continue implementation of the Positive Ageing Strategy 2014-2024, including:

- Trial seniors exercise stations at the Lynda Blundell Senior Citizens Centre
- Explore the feasibility of a Senior Citizen of the Year Award.

Community Services

Significant Progress

Installation of senior exercise stations at Lynda Blundell Seniors Centre will commence in October 2018 with final completion expected by mid-November. Council's Assessment and Community Support team are currently finalising a program that will support older people to safely and effectively use the equipment under the guidance of a qualified exercise physiologist. The feasibility of a Senior Citizen of the Year Award is expected to be determined in early 2019, prior to the 2019 Seniors Festival.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.1: Foster a community which is active and healthy

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role
<p>2.1.5 Healthy lifestyles are encouraged, and the cost of living minimised through local food production, community gardens and kitchens and other sustainable living practices</p>		
Action	Division	Progress
<p>Support community gardens including:</p> <ul style="list-style-type: none"> ▪ Promote governance and leadership training ▪ Monitor the infrastructure needs for gardens ▪ Support the establishment of events, activities and workshops. 	Community Services	Some Progress
		Description of Progress
		<p>Consultation has occurred with the users of the Craigieburn Community Garden, Westmeadows Indigenous Garden, Roxburgh Park Homestead and Sunbury Community Garden to inform the 2018/19 Community Garden Asset Upgrade Program. Quotes have been sourced and works have commenced on the four projects.</p>



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.2: Strengthen community safety and respectful behaviour

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
<p>2.2.1 The safety and wellbeing of people and property is enhanced through well designed buildings and public spaces and safe, respectful behaviour within Hume's community</p>			
Action	Division	Progress	Description of Progress
Review and implement emergency management plans.	Sustainable Infrastructure and Services	Some Progress	All emergency management plans are currently up to date and are continually reviewed as per the rolling program.
<p>‡ Undertake initiatives, promotion and community engagement for emergency preparedness such as Fire Action Week and heat waves. ‡</p>	Sustainable Infrastructure and Community Services.	Some Progress	<p>Initiatives, promotion and community engagement for emergency preparedness have included:</p> <ul style="list-style-type: none"> ▪ Planning, development and delivery of the English and Emergencies Learn and Prepare Program has been completed for 11 students at the Homestead Community and Learning Centre. The program is to be formally launched by Commissioner of Emergency Management at a community event on 6 October 2018. ▪ Internal planning has occurred including with Council's Communications and Events team regarding Fire Action Week (7-14 October 2018). ▪ An Emergency Management talk was given to Year 10 and 11 students at Kolby College (Greenvale). ▪ An MFB Notification for Hoarding Forum was held for internal staff on the 21 September 2018. <p>Action is scheduled to commence later in 2018/19.</p>
Continue implementation of the program of mural commissioning in high graffiti sites to minimise future occurrences of graffiti, including an additional mural project with a school in the east corridor of the City.	Sustainable Infrastructure and Services	No Progress	



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.2: Strengthen community safety and respectful behaviour

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role		
<p>2.2.1 The safety and wellbeing of people and property is enhanced through well designed buildings and public spaces and safe, respectful behaviour within Hume's community</p>				
Action	Division	Progress	Description of Progress	Council's Role
<p>Pilot and evaluate a Council subsidised Snake Catching Service for Hume residents.</p>	<p>Communications, Engagement and Advocacy, Sustainable Infrastructure and Services</p>	<p>Some Progress</p>	<p>As part of piloting a Snake Catching Service, Council's Sustainable Environment Department have developed guidelines for the program. Customer Service staff will handle all enquiries from customers and provide appropriate referrals.</p>	<p>Statutory Authority, Service Provider, Facilitator</p>
<p>Investigate opportunities to establish a sponsorship program to encourage local primary schools to provide swimming lessons to prep aged children.*</p>	<p>Corporate Services</p>	<p>Completed</p>	<p>Opportunities to establish a sponsorship program for local primary schools to provide swimming lessons to prep aged children was prepared with costings and a project schedule. A report to Council on this initiative occurred in 2018. The proposal was circulated to potential interested parties but no sponsor has been confirmed.</p>	

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.2: Strengthen community safety and respectful behaviour

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.2.2 Road and pedestrian safety is enhanced, and initiatives are undertaken to reduce dangerous hoon driving and speeding in local streets		Statutory Authority, Service Provider, Facilitator	
Action	Division	Progress	Description of Progress
Implement road safety and driver education programs in partnership with stakeholders including flexible and accessible programs for people with disabilities to learn to drive. &	Community Services	Some Progress	A variety of Transport Safety initiatives are planned for Community Safety Month including driver education programs for newly arrived refugee communities, Safe Plate Day, KIDSAFE Baby Restraint Checks, Ride your bike safely to Storytime, Public Transport Safety Information Session and Looking After Your Mates Information Session.
Monitor and review road surface treatments at five pilot sites to determine the impact on discouraging dangerous driving and speeding on local streets.	Sustainable Infrastructure and Services	Some Progress	Planning has commenced for delivery of a Road Safety Forum for the Punjabi speaking community in November. The ongoing monitoring of the five pilot sites with road surface treatments has continued including evaluation of the impact on discouraging dangerous driving / speeding and the condition of the road surfaces.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.2: Strengthen community safety and respectful behaviour

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.2.3 The safety and wellbeing of all residents are protected through initiatives which promote respectful relationships and address issues of violence within the family and broader community			
Action	Division	Progress	Description of Progress
Implement initiatives that reduce and raise awareness of family violence.	Community Services	Some Progress	<p>Initiatives that reduce and raise awareness of family violence in 2018/19 have included:</p> <ul style="list-style-type: none"> ▪ A Council submission has been made to the Victorian Government supporting a proposed Gender Equality Bill. ▪ The development of the Hume Gender Equity Action Plan (internal) has proceeded with distribution of a staff survey on draft actions to be contained within the final plan. Survey findings have now been analysed with key findings referred for inclusion in the final draft Action Plan. ▪ Youth Services Programs have continued regarding respectful relationships. ▪ MCH is continuing work to identify and respond to reports of family violence as part of KAS visits.
Implement the Hume Community Safety Action Plan including: <ul style="list-style-type: none"> ▪ Community Safety Forums ▪ Reaccreditation as a World Health Organisation International Safe City. 	Community Services	Some Progress	<p>As part of the Community Safety Action Plan, a Calendar of Events for Community Safety Month (October 2018) has been collated, developed and distributed. A variety of events have been organised with different stakeholders covering the following themes: Home Safety, Public Safety, Gender Equity and Transport Safety.</p> <ul style="list-style-type: none"> ▪ The Hume Community Safety Advisory Committee meeting was on 30 September 2018 included a presentation from staff regarding the key findings from the Community Safety Forum held in June. ▪ The Sunbury Safe City CCTV Network Committee met on 7 August 2018.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.2: Strengthen community safety and respectful behaviour

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
2.2.3 The safety and wellbeing of all residents are protected through initiatives which promote respectful relationships and address issues of violence within the family and broader community	Division	Progress	Description of Progress
<p>Action</p> <p>Continue to provide a range of library and community learning programs that promote cyber safety and e-Smart Week.</p>	Community Services	Some Progress	<p>The promotion of cyber safety and e-Smart activities has included:</p> <ul style="list-style-type: none"> ▪ A Cyber Safety Information Session being delivered by Attwood House Community Centre as part of Hume's Community Safety Month. ▪ The e-Smart Working Group meets quarterly and oversees and steers the e-Smart Libraries framework for Hume Libraries to guide library customers and staff in the smart, safe and responsible use of digital technology. E-Smart activities were included in all STEAM activities and homework clubs, where staff worked with customers to answer the e-Smart quiz. A session was also held at HGLC Craigieburn with the e-Safety Commissioner Julie Inman Grant, which was attended by Council Staff and members of the public.



A HEALTHY AND SAFE COMMUNITY
Strategic Objective 2.2: Strengthen community safety and respectful behaviour

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
Action	Division	Progress	Description of Progress
<p>2.2.4 The health and safety of Hume residents, pets and fauna are protected through responsible and considerate animal management</p> <p>Continue to implement the Domestic Animal Management Plan including:</p> <ul style="list-style-type: none"> Expanding the discounted and free desexing program for cats Undertaking initiatives to improve animal registrations and responsible pet ownership Investigation of dog training at Council dog parks Investigate establishing agreements with local vets to return registered pets (S84Y agreements). 	Corporate Services	Significant Progress	<p>Actions to date that have been undertaken in implementing the Domestic Animal Management Plan actions include:</p> <ul style="list-style-type: none"> Expanding the discounted and free desexing program for cats by conducting two MADI (Mobile Adoption Desexing Information) events with the Lost Dogs Home which offers cheap desexing and nil registration for cats desexed at these events. Three more are planned for 2018/19. Initiatives to improve animal registrations and responsible pet ownership include the appointment of an Animal Registration Officer, the sending of SMS reminder messages to owners of unregistered pets and sending unpaid registration renewal reminders. The Animal Registration Officer is also following up owners of animals bought from shelters or adopted by Hume residents reminding them to register the animals with Council. The investigation of dog training at Council dog parks is planned for the second half of the financial year. At this stage, one Section 84Y agreement has been established with a local Veterinarian to register and return registered animals. Council also has Section 84Y agreements with the RSPCA, the Lost Dogs Home and the Second Chance Animal Rescue.



A HEALTHY AND SAFE COMMUNITY

Strategic Objective 2.2: Strengthen community safety and respectful behaviour

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

2.2.4 The health and safety of Hume residents, pets and fauna are protected through responsible and considerate animal management

Statutory Authority, Advocate

Action	Division	Progress	Description of Progress
Continue to explore opportunities to partner with surrounding councils for the provision of a regional animal shelter, including for non-domestic animals.	Corporate Services	Some Progress	Council has held initial discussions with adjacent municipalities who are keen to further explore shared animal shelter facilities. Partnership opportunities will be further explored going forward.
Construct a dog exercise-agility park in Broadmeadows.*	Sustainable Infrastructure and Services	Significant Progress	Community consultation for the construction of a dog exercise-agility park was conducted with over 100 responses received. The consultation has now concluded. The works have been tendered and an application for a planning permit has been submitted which is required to be approved before works can commence.

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)

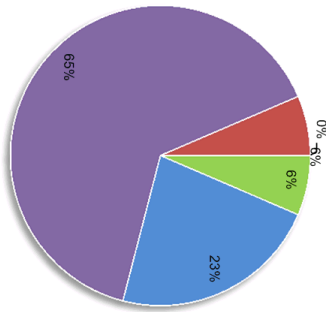
THEME 3



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Summary of progress and Strategic Indicators

**SUMMARY OF PROGRESS FOR THEME 3
1 JULY – 30 SEPTEMBER 2018**



STRATEGIC INDICATORS TO 30 SEPTEMBER 2018

Strategic Objective 3.1: Foster socially connected and supported communities

Indicator	Target	2018/19 Result
Percentage of community who believe it's a good thing for a society to be made up of people from different cultures	Target by 2020/21 = 85%	81.1% - an update and comparison for this indicator will be available in February 2019. (Source: Hume Community Indicators Survey 2016/17)
Percentage of community who are involved in sporting and/or community groups	Target by 2020/21 = 50%	45.5% - an update and comparison for this indicator will be available in February 2019. (Source: Hume Community Indicators Survey 2016/17)
Satisfaction with community facilities	Target by 2020/21 = 58%	45.4% - the previous satisfaction result in 2015/16 was 55.7%. (Source: Hume City Council, Community Satisfaction Survey 2017/18)

Strategic Objective 3.2: Strengthen community connections through local community events and arts

Indicator	Target	2018/19 Result
Average overall community satisfaction rating for Council led events and festivals	Target by 2020/21 = 90%	Community satisfaction for the 2017/18 events season was 78.4%. A comparison will be available following the 2018/19 events season.

- Completed (6% or 2 actions)
- Significant Progress (23% or 7 actions)
- Some Progress (65% or 20 actions)
- No Progress (6% or 2 actions)
- Deferred (no actions)



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.1.1 Social cohesion and community connectedness is strengthened by supporting and building the capacity of local community groups

Facilitator

Action	Division	Progress	Description of Progress
<ul style="list-style-type: none"> • Continue support for community groups including: <ul style="list-style-type: none"> ▪ Delivery and annual review of the community grants program ▪ Training and promotions to community groups, on how to apply for both Council and non-Council grant opportunities. • 	Community Services	Significant Progress	2019 Community Grant assessments have been completed with a report schedule to be presented to Council in October 2018. A review of the Community Grants program in preparation for 2020 grants is underway. Training and promotions to community groups is ongoing to support groups to apply for both Council and non-Council grant opportunities.
Establish a new 'Emergency funding program for Community Groups' to assist with unexpected expenses.	Community Services	Some Progress	Planning is underway to develop new funding category. This work will coincide with the review of the Community Grants program and preparation for the 2020 grants.



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.1.1 Social cohesion and community connectedness is strengthened by supporting and building the capacity of local community groups

Facilitator

Action	Division	Progress	Description of Progress
<p>£ Continue to deliver a range of leadership training programs to build the capacity and governance of local community and environmental groups. £</p>	<p>Community Services, Sustainable Infrastructure and Services</p>	<p>Some Progress</p>	<p>A range of leadership and training programs to build the capacity of community groups will continue to be developed and delivered. Previous workshops have focused on the areas of grant writing, leadership, principles of good governance and succession planning for local groups, to support their ongoing viability. The Enviro Champions Program continues to provide support to local environmental groups/activities.</p>
<p>Continue to deliver and evaluate three place-based community group forums to foster greater awareness and capacity building.</p>	<p>Community Services</p>	<p>Some Progress</p>	<p>Planning is underway for the development and delivery of the three place-based community group forums.</p>



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)			Council's Role
3.1.1 Social cohesion and community connectedness is strengthened by supporting and building the capacity of local community groups			Facilitator
Action	Division	Progress	Description of Progress
Explore opportunities to partner with premier sporting clubs, businesses and other stakeholders to support community development initiatives.	Community Services	Some Progress	Initial contact has been made with the Essendon Football Club regarding collaboration opportunities focusing on indigenous engagement.
Establish an ongoing grants/awards program to support individuals in representing their local community at state, national and international forums.	Community Services	Some Progress	Planning is underway to develop new grants category. This work will coincide with the review of the Community Grants program and preparation for the 2020 grants.



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.1.1 Social cohesion and community connectedness is strengthened by supporting and building the capacity of local community groups

Facilitator

Action	Division	Progress	Description of Progress	Council's Role
Continue the delivery of the Enviro Champions program, and prepare and present an evaluation to Council on the program (following completion of the 2018 program).	Sustainable Infrastructure and Services	Some Progress	As part of the Enviro Champions program, the Great Green Get Together celebration/graduation event was held in August 2018. A Draft Evaluation Report for the Enviro Champions program has been prepared and anticipated to be submitted to Council on 26 November.	Facilitator
Undertake initiatives and programs that support rural community groups including the <i>Rural Community Engagement Program</i> .	Sustainable Infrastructure and Services	Some Progress	Support for rural community groups/programs has included: <ul style="list-style-type: none"> ▪ Council is seeking approved service providers to organise a landowner Chemical Users Course. Planning and preparation for the promotion of the course to rural landholders has commenced. ▪ A project plan and brief has been prepared for the Beyond the Boundary Fence: Rural Forum. Work is continuing on drafting the agenda and working through the project plan actions. ▪ Council is investigating the establishment of a second issues based rural action group. This will be further explored through the Beyond the Boundary Fence: Rural Forum. ▪ Meeting with Clarkefield and District Landcare to encourage the group to build their membership within the Hume area. 	Facilitator
Establish a new 'Environmental leadership scholarship program' to support community members who are actively involved in local environmental initiatives.	Sustainable Infrastructure and Services	Completed	The Environmental Scholarship program was endorsed by Council on 13 August 2018. Three applications have been received as at 30 September 2018, with all three being approved by the Selection Committee.	Facilitator



THEME 3
A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
3.1.2 Local community groups are supported through the provision of accessible, inclusive and affordable community infrastructure, places and spaces			
Action	Division	Progress	Description of Progress
Finalise the review of Community facilities utilisation.	Communications, Engagement and Advocacy	Significant Progress	The review of community facilities is well progressed with an analysis of booking data and utilisation rates (including user type and booking purpose) finalised for all facilities. Customer experience consultation (Community Facilities Hirers Survey) was undertaken and the results have been analysed. Fit-for-purpose audits have been designed for commencement in October 2018 and this information will be utilised to inform the strategic planning for both current and future community facilities.
⌘ Undertake actions to maximise use of facilities, ensuring equitable and appropriate access. ⌘	Communications, Engagement and Advocacy	Some Progress	After community feedback, security policies were reviewed and changes to reduce the cost burden to community facility users have been implemented. Positive feedback from facility users was received about the reduction in charges and utilisation rates have increased. Council's Customer Service also staff provide information on Changing Places facilities and issue keys for access.



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
3.1.2 Local community groups are supported through the provision of accessible, inclusive and affordable community infrastructure, places and spaces			
Action	Division	Progress	Description of Progress
<p>Design, develop and plan for the delivery and activation of community centres, including:</p> <ul style="list-style-type: none"> ▪ Aitken Hill (Construct) ▪ Greenvale West (Design and Construct) ▪ Merrifield West Northern Hub (Design) ▪ Lockerbie South (Design) 	Community Services	Significant Progress	<p>Progress on the community centres has included:</p> <ul style="list-style-type: none"> ▪ Aitken Hill - Structural works are nearing completion including steel framing, timber framing, roofing and guttering, aluminium windows and external cladding. Mechanical, electrical and hydraulics works are well advanced. ▪ Greenvale West - Architectural plans have been finalised by project architects and were submitted to Council in August 2018. A process is being undertaken to a select tender for the construction of the building and associated works. ▪ Requests for Expressions of Interest for a principal architect to undertake design, documentation and contract administration were advertised for both Merrifield West Northern Hub and Lockerbie South. Both processes are at the shortlisting phase.



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
3.1.2 Local community groups are supported through the provision of accessible, inclusive and affordable community infrastructure, places and spaces			
Action	Division	Progress	Description of Progress
Advocate for the provision and development of community facilities and services including as part of the Valley Park Redevelopment.	Community Services	Significant Progress	<p>To date in 2018/19, the following tasks were undertaken as part of advocacy for the Valley Park Redevelopment:</p> <ul style="list-style-type: none"> ▪ A review of 2010 social infrastructure assessment report has been undertaken. ▪ Identification of current service provision profile for Valley Park families has been undertaken (e.g. maternal and child health, playgroups and family services). Service providers included Banksia Gardens, Dianella & Plenty Valley Health, Attwood House Community Centre and Hume Valley School. ▪ The identification and review of community led activities in the local area has occurred (e.g. Westmeadows Indigenous Community Garden). ▪ A review of 2018 .id forecast population data and social housing demographics has been undertaken. <p>Recruitment is proceeding for a Community Development Officer to support Men's Sheds in Hume. Once recruitment is finalised, work on this action will commence.</p>
Undertake a strategic review of the function and needs of Men's Sheds across Hume to inform future provision and support.	Community Services	No Progress	



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.1.2 Local community groups are supported through the provision of accessible, inclusive and affordable community infrastructure, places and spaces

Service Provider, Facilitator

Action	Division	Progress	Description of Progress
Continue an assessment of the functionality of Neighbourhood Houses in Council Buildings to meet service needs.	Community Services	Significant Progress	Draft reports are in progress as part of the Hume City Council Neighbourhood House and Learning Centre Feasibility Study 2018. (Including Selwyn House and Goonawarra Neighbourhood House). The reports will outline the current functionality of both facilities and potential enhancements that may be required to meet the needs of the community into the future.
Investigate and commence implementation of a new facilities management system and make improvements to booking processes, including online options.*	Communications, Engagement and Advocacy	Some Progress	A tender process for a new facilities management booking system is in progress.

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.1.3 Hume's rich and diverse cultural heritage is celebrated, creating a vibrant and inclusive community that values and welcomes people from all backgrounds and faiths

Service Provider, Facilitator

Action	Division	Progress	Description of Progress
Review and develop the new Hume Multicultural Action Plan and implement existing actions including scoping and developing a storytelling project that records and exhibits stories.	Community Services	Some Progress	The review and development of the new Hume Multicultural Action Plan has commenced with the first phase of consultation held in August 2018. A Councillor consultation/workshop including discussion on consultation results is scheduled for November 2018. Officers continue to work with the Hume Interfaith Network Executive. The next meeting is scheduled for October 2018 to further clarify roles and activities moving forward.
Support the Hume Interfaith Network Executive and Youth projects, including seeking grant funding.	Community Services	Some Progress	A number of different storytimes have been run during the First Quarter of 2018/19 to celebrate key cultural events, dates or festivals. These have included a Father's Day storytime, an indigenous storytime, and events celebrating Book Week including an interactive performance with CARP Productions.
Celebrate various culturally significant events in the libraries with special activities and story times.	Community Services	Some Progress	The HGLC Craigsburn also host a Punjabi group, and ran an event for the Urdu community during e-Smart week.



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.1.4 A strong sense of social justice is maintained, ensuring a respectful and non-discriminatory community which values the contribution of all

Facilitator

Action	Division	Progress	Description of Progress
<p>⊕ Undertake accessibility works at Council facilities. ⊕</p>	Community Services	Significant Progress	<p>Internal Access works have been completed at Campbellfield Community Centre including accessible toilet installation and widening of doorways. External works are nearing completion including the installation of the shelter and barbecue area. An Access Audit Consultancy contract was awarded to conduct audits of 10 Council Community Facilities. These audits will commence in October 2018.</p>
<p>⊕ Develop a skills matrix that identifies disability-related training requirements and core competencies for Council staff. ⊕ *</p>	Community Services	Completed	<p>A disability awareness Training Needs Survey was completed and a report presented to Hume Disability Social Inclusion Committee. Survey responses were received from 22 departments across Council.</p> <p>A priority listing identifying disability-related training requirements was completed to inform departmental and Corporate training programs and collaboration with Human Resources (and relevant departments) has been undertaken to implement the training.</p>

**Rollover action from Council Plan 2017-2021 (2017/2018 Actions)*



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.1: Foster socially connected and supported communities

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.1.5 Undertake initiatives which acknowledge Aboriginal and Torres Strait Islander's living culture and unique role in the region and continue the journey towards reconciliation

Facilitator

Action	Division	Progress	Description of Progress
Implement the Reconciliation Action Plan including investigation of: <ul style="list-style-type: none"> ▪ Initiatives to enhance the current advisory committee structure ▪ Facilitating the sharing of Aboriginal stories in conjunction with arts and culture activities. ▪ The installation of a Stolen Generation marker. 	Community Services	Some Progress	The Reconciliation Action Plan has commenced including research and benchmarking for implementing a number of the RAP items. Planning is underway to install mosaics created with Aboriginal leaders at key locations across the municipality.
<ul style="list-style-type: none"> ▪ Support community led events and projects that promote awareness and understanding of Aboriginal and Torres Strait Islander culture including celebrations for: <ul style="list-style-type: none"> ▪ NAIDOC Week ▪ Reconciliation Week. ▪ Conduct the annual Welcome Baby to Country event. 	Community Services	Some Progress	NAIDOC Week 2018 was celebrated in July with performances, children's activities and a lunch provided at a flag raising ceremony at the HGLC Broadmeadows. Reconciliation Week and Welcome Baby to Country events are scheduled for later in 2018/19 with feedback from previous events helping to inform program planning.



THEME 3
A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.2: Strengthen community connections through local community events and the arts

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
3.2.1 Residents take pride in place with a strong sense of community values, ownership and belonging			Service Provider, Facilitator
Action	Division	Progress	Description of Progress
Implement neighbourhood events/activities including summer sessions.	Communications, Engagement and Advocacy	Some Progress	<p>Summer sessions events are being planned to be held between January and March 2019 throughout Hume City from 6pm to 9pm. There will be two events in each ward to ensure the spread of events throughout the municipality including at:</p> <ul style="list-style-type: none"> ▪ Greenvale Rec Reserve, Greenvale (Meadow Valley Ward) ▪ John Laffan Memorial Reserve, Kalkallo (Aitken Ward) ▪ Roxburgh Cricket Club, Roxburgh Park (Aitken Ward) ▪ Jacana Cricket Club, Jacana (Meadow Valley Ward) ▪ Sunbury Village Green, Sunbury (Jacksons Creek Ward) ▪ Leo Dineen Reserve, Tullamarine (Jacksons Creek Ward). <p>Planning is well underway for the 2018/19 events season with events scheduled to include:</p> <ul style="list-style-type: none"> ▪ Hume Carols by Candlelight to be held at Craigieburn ANZAC Park on 1 December from 5pm – 9.30pm. ▪ Christmas in the Plaza to be held at the Broadmeadows Civic Plaza on 14 December 2018. ▪ Craigieburn Festival is being planned to be held at Craigieburn ANZAC Park on 2 March 2019. ▪ Broadmeadows Street Festival will be held on Tanderrum Way, Broadmeadows on 7 April 2019. ▪ Summer Movie Sessions will be held between January and March 2019 throughout Hume City.
↳ Deliver and evaluate Council's major events and festivals. ↳	Communications, Engagement and Advocacy	Some Progress	



THEME 3
A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.2: Strengthen community connections through local community events and the arts

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.2.1 Residents take pride in place with a strong sense of community values, ownership and belonging

Service Provider, Facilitator

Action	Division	Progress	Description of Progress
<p>Continue to support and sponsor community-led events, including:</p> <ul style="list-style-type: none"> SunFest, Streetlife, Sunbury Carols and the Sunbury Agricultural Show Establish a sponsorship fund to support small community events that respond to unplanned or unexpected emerging community needs. 	<p>Communications, Engagement and Advocacy</p>	<p>Some Progress</p>	<p>Letters were sent to successful sponsorship recipients as part of the 2018/19 Budget process, and the Events team is working to facilitate the approval process for event applications as part of the event planning.</p> <p>Additionally, Council staff have undertaken a communications campaign to inform existing and potential Council sponsorship recipients of the Sponsorship Policy and the opportunities it proposes. Communications included community information sessions and information in languages other than English.</p> <p>Council also agreed, in adopting the Sponsorship Policy, to put aside a small pool of funding to provide sponsorship for small-scale events in a flexible and responsive manner. Sponsorship of this type would be no more than \$500 per external party, and agreed outside the usual budget process.</p> <p>To increase participation in arts and cultural activities:</p> <ul style="list-style-type: none"> The Hume Studios performing arts programs has delivered 23 workshops in 2018/19. Activation of the Gee Lee-Wik Doleen Gallery space in Craigieburn has involved school groups, community members and staff. The Hume Arts Awards 2018 program was completed with 15 artists recognised and \$20,000 in prizes awarded at the presentation evening in July 2018.
<p>⊕ Increase participation in arts and cultural activities through:</p> <ul style="list-style-type: none"> A performing arts program Youth Photography Competition Support community groups and individuals to access and participate in the Arts & Cultural Program A program of Professional Development for arts and cultural groups/ individuals. ⊕ 	<p>Community Services, Corporate Services</p>	<p>Some Progress</p>	



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.2: Strengthen community connections through local community events and the arts

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.2.2 The characteristics of suburbs and places are enhanced to reflect local identity and heritage

Service Provider,
Facilitator,
Advocate

Action	Division	Progress	Description of Progress
Commence a feasibility study and needs assessment to determine support for performing arts in Hume City, including potential requirements for improved infrastructure/facilities.	Community Services	No Progress	Scoping of the feasibility study and needs assessment will occur upon the commencement of the City Community Planner position in October 2018.
Deliver exhibitions at Gee Lee-Wik Doleen Gallery and HGLC-Broadmeadows.	Community Services	Some Progress	Four exhibitions featuring local artists have been delivered in 2018/19 with two at Gee Lee-Wik Doleen Gallery and two in the Gallery Space at the HGLC Broadmeadows.



A CULTURALLY VIBRANT AND CONNECTED COMMUNITY

Strategic Objective 3.2: Strengthen community connections through local community events and the arts

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

3.2.2 The characteristics of suburbs and places are enhanced to reflect local identity and heritage

Service Provider,
Facilitator,
Advocate

Action	Division	Progress	Description of Progress
Support public art projects across Hume and the maintenance of Hume Civic Collections.	Community Services	Significant Progress	A brief has been developed as part of preparations for the HGLC Sunbury Public Art project. Reviews of the Hume Civic Collection and George Evans Museum collection have been finalised.
Review and progress the Hume Arts and Culture Strategy.	Community Services	Some Progress	Initial discussions held to discuss scope of Arts and Culture Strategy review.

THEME

4

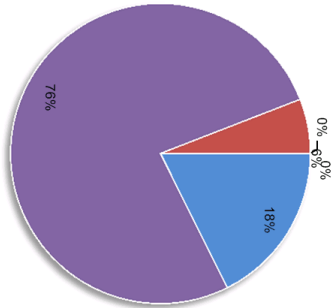


A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Summary of progress and Strategic Indicators

SUMMARY OF PROGRESS FOR THEME 4
1 JULY – 30 SEPTEMBER 2018

STRATEGIC INDICATORS TO 30 SEPTEMBER 2018



- Completed (no actions)
- Significant Progress (18% or 6 actions)
- Some Progress (76% or 26 actions)
- No Progress (6% or 2 actions)
- Deferred (no actions)

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

Indicator	Target	2018/19 Result
Percentage of planning applications decided within sixty days	Target by 2020/21 = 55%	51% for the First Quarter of 2018/19. 38% was the previous result (2017/18 year).
Percentage of Council planning decisions upheld at VCAT	Target by 2020/21 = 60%	37.5% for the First Quarter of 2018/19. 54% was the previous result (2017/18 year).
Percentage of kerbside waste collection diverted from landfill	Target by 2020/21 = 39%	Waste diversion for the First Quarter of 2018/19 is 33.4%. In 2017/18, First Quarter diversion was 33.5%.

Strategic Objective 4.2: Create community pride through a well-designed and maintained City

Indicator	Target	2018/19 Result
Net increase in street and park trees	Target = 3,000 per annum	Tree planting for 2018/19 is underway - net gain will be calculated at the end of the financial year. The net increase for 2017/18 was 2,466 street and park trees.



THEME 4
A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

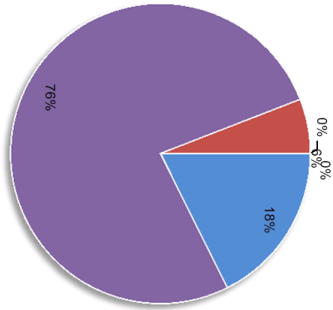
Summary of progress and Strategic Indicators

SUMMARY OF PROGRESS FOR THEME 4
1 JULY – 30 SEPTEMBER 2018

STRATEGIC INDICATORS TO 30 SEPTEMBER 2018

Strategic Objective 4.3: Create a connected community through efficient and effective walking, cycling, public transport and car networks

Indicator	Target	2018/19 Result
Community satisfaction rating with sealed local roads	Target by 2020/21 = 60	Most recent result = Index score of 64/100. Previous result was 62/100 in 2016/17. (Source: Hume Community Survey 2017/18)
Percentage of community living near frequent public transport (Target by 2020/21 = 55%)	Target by 2020/21 = 55%	Most recent result = 53.3%. Previous result was 50.2% in 2016/17. (Source: Hume City Council, Hume Horizons 2040 Community Indicators – data collected June 2018)



- Completed (no actions)
- Significant Progress (18% or 6 actions)
- Some Progress (76% or 26 actions)
- No Progress (6% or 2 actions)
- Deferred (no actions)



THEME 4
A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY
Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)				Council's Role
4.1.1 housing needs for all ages and stages of life are supported through the provision of a diverse range of appropriate housing options and residential development	Division	Progress	Description of Progress	Facilitator, Advocate
Finalise and adopt a Housing Diversity Strategy.	Planning and Development	Some Progress	Councillor workshops have been undertaken focusing on areas for housing change to build on the work and investigations conducted with Councillors in 2016. The workshop outcomes will be reported to Council in November 2018.	
Advocate for the provision/ improvement of local social/public housing including areas surrounding the Broadmeadows Town Centre.	Planning and Development	Some Progress	As part of advocacy for social and affordable housing, Council has promoted the State Government's Inclusionary Housing Pilot (located at 2-16 Nicholas Street, Broadmeadows) to developers and housing associations. In the Second Quarter of 2018/19, Council will review outcomes and identify opportunities to apply the same or similar approaches on Council owned sites.	



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)

4.1.1 Housing needs for all ages and stages of life are supported through the provision of a diverse range of appropriate housing options and residential development

Council's Role

Action	Division	Progress	Description of Progress	Facilitator, Advocate
Undertake actions to improve the delivery of Statutory Planning services.	Planning and Development	Some Progress	Process reviews improve the delivery of Statutory Planning services are underway. The process mapping of administrative tasks has commenced and funding has been received for Customer Journey mapping.	
Implement the requirement for Traffic Impact Assessments when considering large scale planning applications and assess planning scheme requirements for parking assessments.	Planning and Development	Some Progress	The requirement for Traffic Impact Assessments is being implemented for large scale planning applications. The former Yakka site in King William Street, Broadmeadows was a recent example of a larger scale development that was assessed using a Traffic Impact Assessment.	



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

4.1.2 Accessible and affordable housing options are available across the City and are located in close proximity to shopping and public transport hubs

Advocate

Action	Division	Progress	Description of Progress
Implement the Hume Corridor and Sunbury HIGAPs including the Craigieburn West PSP and review of Lockyerbie PSP.	Planning and Development	Some Progress	Council has been working closely with the Victorian Planning Authority (VPA) to expedite the precinct structure planning process for the Craigieburn West PSP. With the imminent approval of the Lindum Vale PSP, Sunbury South PSP and Lancelfield Road PSP, work is being undertaken to ensure that infrastructure delivery is prioritised to meet the needs of the existing and developing communities.
Progress implementation of Seabrook Reserve Design Framework, securing rezoning and development of surplus Council landholdings to deliver new private housing and better activate this underutilised and low amenity precinct.*	Planning and Development	Significant Progress	Redevelopment options have been prepared as part of an Urban Design Framework for consideration by Council in October 2018. Planning for stakeholder and community engagement has been undertaken including the preparation of engagement plan and visualisations.

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)

THEME



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)

4.1.3 The City's natural heritage, environment and rural spaces are protected, enhanced, maintained and valued

Action	Division	Progress	Description of Progress	Council's Role
Complete the landscape connectivity plan. *	Sustainable Infrastructure and Services	Significant Progress	GIS analysis has been undertaken to develop a number of tools/products from the raw modelling data that can be used practically to meet the objectives of the connectivity study. These products will inform the development of objectives and actions for the landscape connectivity plan.	Service Provider, Facilitator, Advocate
Review the Urban Biodiversity Program. *	Sustainable Infrastructure and Services	Some Progress	Interim progress on the Urban Biodiversity Program review was provided in a Briefing Note to Councillors in July 2018. Recent activities have included a co-design workshop held with 18 people on 14 July 2018 and internal staff sessions to consider possible options and recommendations for each of the sub-programs, and which new programs could be implemented. The final report will be presented to Council for consideration in late 2018 or early 2019.	

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)

4.1.3 The City's natural heritage, environment and rural spaces are protected, enhanced, maintained and valued

Council's Role
Service Provider,
Facilitator,
Advocate

Action	Division	Progress	Description of Progress
Finalise and adopt Rural HIGAP, including undertaking community and stakeholder consultation.	Planning and Development	Some Progress	Community consultation on the Draft Emerging Issues and Options Paper for the Rural HIGAP has recently been completed. Submissions are being reviewed and will be reported to Council in Second Quarter of 2018/19.
Continue the implementation of the Live Green Plan, and develop a new Land and Biodiversity Plan.	Sustainable Infrastructure and Services	Some Progress	<p>The Live Green Plan continues to be implemented through the increasingly popular free workshop series, Green Team and Sustainability Taskforce co-ordination, the Teacher's Environment Network and Resource Smart Schools support.</p> <p>The database of Live Green news subscribers continues to grow, particularly for electronic copies.</p> <p>New initiatives such as Integrated Travel to Work activities will aim to increase the sustainability behaviour of Council staff in the near future.</p> <p>Activities in 2018/19 have included:</p> <ul style="list-style-type: none"> ▪ 5 Live Green workshops (Introduction to Beekeeping, Spring into Gardening, Frogs After Dark, Sunbury Earth Rings Tour and Keeping Chickens for Beginners) have attracted 290 attendees. ▪ Four biodiversity-related talks given to community members have been attended by 111 people in total. ▪ Six incursions into four schools have occurred engaging with 142 students. ▪ Seven Greening events have been held and attended by 281 people with 3532 seedlings planted.



THEME 4
A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY
Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040) **Council's Role**

4.1.3 The City's natural heritage, environment and rural spaces are protected, enhanced, maintained and valued Service Provider, Facilitator, Advocate

Action	Division	Progress	Description of Progress
Support rural landowners and protect conservation areas through management programs, grants and rate rebates including finalising the review of the Agricultural Land Use Rebate.*	Sustainable Infrastructure and Services	Significant Progress	<p>Activities supporting rural landowners/conservation areas include:</p> <ul style="list-style-type: none"> ▪ Agricultural Land Use Rebate - 254 properties are receiving the rebate, with Council investment standing at \$441,694 covering 1177.9 hectares of private property. Property visits and audits are continuing. ▪ As part of the Conserving Our Rural Environment grants project grant agreements have been prepared and are being entered into with landowners. Small grant property visits have commenced for auditing and to assist with land management enquiries. A project brief has been sent to four contractors for submissions to undertake monitoring of 18 private properties. Landowners are setting up photo monitoring points with Council officer assistance. ▪ The Agricultural Land Use Rebate Review is progressing exploring program options for supporting primary producers and 'lifestyle' properties, the relationship between the Rebate and the Conserving our Rural Environment grant program and conducting financial modelling on various options Input to the Rural HIGAP Emerging Issues and Options Paper has also been provided.

*Agricultural Land Use Rebate is rollover action from Council Plan 2017-2021 (2017/2018 Actions)



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)

4.1.3 The City's natural heritage, environment and rural spaces are protected, enhanced, maintained and valued

Council's Role
Service Provider,
Facilitator,
Advocate

Action	Division	Progress	Description of Progress
Implement conservation management and monitoring programs including a Conservation Management Program, Conservation Reserves Monitoring, and Integrated Pest Animal Management Program.	Sustainable Infrastructure and Services	Some Progress	Preparations for the 2018 Conservation Reserves Monitoring Program are well underway, with an ecological consultant engaged to commence in October 2018. Council's Conservation Team will be involved in monitoring at a small number of sites. Annual works plans were developed for all the management of conservation reserves by staff and contractors. Maintenance activities have been carried out at all sites. Staff have commenced planning for the spring ecological burning program. The rabbit control program has commenced with spotlight counts conducted that indicate a decrease in rabbit numbers over the past 12 months. Fumigation of rabbit warrens is being undertaken to decrease numbers further before breeding season. Council will investigate a Pest Fox Management Plan for Hume City Council moving into the future.
Review the Hume Heritage Study to enhance protection of sites of heritage significance.	Planning and Development	Some Progress	As part of reviewing the Hume Heritage Study, assessment of mapping changes to progress to amendment is occurring with a report to Council expected in the Third Quarter of 2018/19.



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

4.1.4 Improve environmental sustainability and resilience to climate change by pursuing high environmental standards and supporting sustainability as a focus of the planning and development process

Service Provider, Facilitator, Advocate

Action	Division	Progress	Description of Progress
Undertake environmental compliance activities in accordance with the Hume Planning Scheme including native vegetation regulations, industrial stormwater compliance and education, Construction Environmental Management Plans and landfill investigations.	Planning and Development, Sustainable Infrastructure and Services	Some Progress	<p>Environmental compliance is assessed through planning enforcement and subdivision statement of compliance processes. In 2018/19 this has included:</p> <ul style="list-style-type: none"> ▪ Native Vegetation regulation assessments - 6 ▪ Construction Environmental Management Plans - 60 CEMPs assessed ▪ 18 pre-commencement meetings have been undertaken ▪ Landfill investigations – 5 ▪ Industrial Stormwater Code of Practice - 45 referrals <p>Pollution investigations - Investigation into two pollution sources are in progress in Frog Court Catchment and sediment pollution in the Kalkallo Creek Catchment. The EPA has issued a Pollution Abatement Notice for Frog Court incident; Remediation works are being implemented at Merrifield (following engagement with Merri Creek Management Committee and Melbourne Water) for the Kalkallo sedimentation issue.</p> <p>Council is also currently working with Melbourne Water and Yarra Valley Water on implementation of an Integrated Water Management in the upper Merri Creek Catchment.</p>



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)			Council's Role
4.1.5 Carbon and environmental impacts are minimised through strong leadership in the uptake of renewable energy, waste reduction, efficient use of resources and sustainable practices of Council activities and services			Service Provider, Advocate
Action	Division	Progress	Description of Progress
Implement the Waste and Amenity Service Plan including actions targeting reduced waste to landfill.	Sustainable Infrastructure and Services	Some Progress	The final Waste and Amenity Service Plan was endorsed by Council on 27 August 2018 and contains various actions to increase diversion from landfill including the provision of additional green waste bins which is being modelled for Council review.
Continue to work with the Metropolitan Waste and Resource Recovery Groups (MWRRG) and Advanced Waste and Resource Recovery Processing Solutions Working Group to examine options for a waste to energy plant.	Sustainable Infrastructure and Services	Some Progress	Investigation of waste to energy technology options and regulatory requirements is underway. Meetings have occurred with relevant stakeholders including Wyndham City Council to discuss western region waste to energy plans and Bioelektira to discuss their autoclawing process for the processing of mixed waste streams.



THEME 4
A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.1: Facilitate appropriate urban development while protecting and enhancing the City's environment, natural heritage and rural spaces.

COMMUNITY EXPECTATION (from Hume Horizons 2040)				Council's Role
4.1.5	Carbon and environmental impacts are minimised through strong leadership in the uptake of renewable energy, waste reduction, efficient use of resources and sustainable practices of Council activities and services			Service Provider, Advocate
Action	Division	Progress	Description of Progress	
<p>Commence implementation of the Greenhouse Action Plan (subject to adoption), including:</p> <ul style="list-style-type: none"> ▪ Investigate a range of renewable energy initiatives to reduce CO2 ▪ Conduct a feasibility study into the potential investment in renewable energy generation (e.g. solar power/wind) ▪ Develop Environmentally Sustainable Design guidelines for Council facilities ▪ Explore opportunities for improving housing ESD and energy efficiency. 	Sustainable Infrastructure and Services	Some Progress	<p>A Council feasibility study into the potential investment in renewable energy generation (e.g. solar power/wind) will be ongoing from September 2018 to January 2019.</p> <p>Development of Environmentally Sustainable Design (ESD) guidelines for Council facilities is presently on hold. Ongoing input into projects is occurring as required.</p> <p>A business case for LED versus metal halide lighting at sports grounds has been completed and work is occurring with the Capital Works and Building Maintenance Department for the implementation of LED stadium lighting.</p>	
<p>Conduct a review of the Integrated Water Management Plan.</p>	Sustainable Infrastructure and Services	Some Progress	<p>An internal Integrated Water Management (IWM) working group has been established to assist with the development of a new IWM Action Plan.</p> <p>Consideration of a Water Sensitive Urban Design and Stormwater Harvesting Master Plan has taken place. This will inform the future IWM Action Plan by identifying opportunities and potential future projects.</p>	



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.2: Create community pride through a well-designed and maintained City

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

4.2.1 The urban design of Hume City is enhanced to create a strong sense of place, community pride and liveability

Statutory Authority, Service Provider, Advocate

Action	Division	Progress	Description of Progress
Implement Waste and Amenity Service Plan actions targeting unsightly properties including: <ul style="list-style-type: none"> Implement initiatives to proactively manage, improve and enforce unsightly residential and industrial properties. 	Sustainable Infrastructure and Services	Some Progress	The final Waste and Amenity Service Plan was endorsed by Council on 27 August 2018 and contains various actions to improve the amenity of the City including the improvement of bulk waste and litter collections, education of services available and area based blitzes.
Continue to work with the Victorian Planning Authority, and advocate to State Government, for the timely completion of a Master Plan for the Sunbury VU site, and seek a resolution on the future use of the site.	Planning and Development	Significant Progress	Council has been working with the VPA and advocating to the State Government for the timely completion of the Master Plan to ensure that the needs of the Jacksons Hill and wider Sunbury community are met. The State Government has committed funding to the community arts precinct. It is envisaged that the Master Plan will be incorporated into the Hume Planning Scheme by the end of 2018.



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.2: Create community pride through a well-designed and maintained City

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

4.2.1 The urban design of Hume City is enhanced to create a strong sense of place, community pride and liveability

Statutory Authority,
Service Provider,
Advocate

Action	Division	Progress	Description of Progress
Develop a schedule for future Place Framework sites and implement Place Frameworks for key activity centres including: <ul style="list-style-type: none"> ▪ Jacana ▪ Gladstone Park ▪ Craigieburn Plaza. 	Planning and Development	Some Progress	Ongoing Place Framework implementation is occurring in Emu Parade Jacana, including the installation of new landscape planters and cafe furniture. Exploring of opportunities and options for the Gladstone Park Place Framework is continuing in consultation with key stakeholders with the goal of preparing a Place Based Action plan for Council's consideration in the Third Quarter of 2018/19.
Develop a Placemaking Program to determine potential areas/sites, programs and events for activation.	Planning and Development	No Progress	The project to develop a Placemaking Program is scheduled to commence in the Second Quarter of 2018/19.



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.2: Create community pride through a well-designed and maintained City

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

4.2.2 Health and safety, local amenity and community pride are protected and enhanced through a well-designed and maintained public realm, streetscapes, spaces and places which meet community needs

Action	Division	Progress	Description of Progress	Service Provider
Implement Waste and Amenity Service Plan actions to encourage use of hard rubbish services and reduce dumped household rubbish.	Sustainable Infrastructure and Services	Some Progress	Refinement of the hard waste service is progressing for implementation in the next financial year. Recently, the tip pass system and gatehouse processes have been improved to allow residents to present at the RRC gatehouses without a barcode.	
Implement the Waste and Amenity and Parks and Open Space Service Plans including: <ul style="list-style-type: none"> Monitoring and evaluating Service Level Agreements. 	Sustainable Infrastructure and Services	Some Progress	The final Service Plan was adopted by Council in August 2018. Some of the interim operational service levels are being trialled and new positions approved are being recruited. Non-Council owned sites have been identified and will be reviewed as to whether agreements exist or may need to be developed. Other aspects the service plan will commence shortly.	
Implement a new 'Urban Forest Enhancement Program', including further provision of 'iconic trees' in civic precincts and high profile areas, improved tree canopy to shade and cool key activity areas and strategic forest planting within large reserves.	Sustainable Infrastructure and Services	Some Progress	2018/19 Urban Forest Enhancement Program activities include: <ul style="list-style-type: none"> Iconic trees - A number of larger trees have been planted at Craigieburn ANZAC Park and planning is under way for more large trees at other sites for planting in Autumn 2019. Shade planting program - Planting is underway across the city and further planning for next seasons planting to commence in Autumn 2019. Large Plantation (forest) planting program - planning is underway to create large plantation planting at John Ilhan Memorial Reserve which will include an 8 hectare planting to the west of the dog obedience and soccer club site. Other sites are being investigated including a research arboretum tree trial with University of Melbourne. 	



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.2: Create community pride through a well-designed and maintained City

COMMUNITY EXPECTATION (from Hume Horizons 2040)

4.2.3 Healthy and active communities are encouraged by providing high quality and well-maintained streetscapes, public parks and open spaces

Council's Role
Service Provider, Advocate

Action	Division	Progress	Description of Progress
Following completion of the Parks and Open Space Service Plan, commence development of a new Open Space Strategy including an Urban Forest approach.	Planning and Development	No Progress	This project is planned to commence in the Second Quarter of 2018/19.
Continue development and improvement works to Craigieburn ANZAC Park.	Sustainable Infrastructure and Services	Significant Progress	Works are underway in Craigieburn ANZAC Park to improve the turf and irrigation systems. Garden beds have been renovated and new plants installed. A cherry blossom avenue has been installed and a perennial border planting is under way. A large feature palm tree was installed recently giving a more established feel to the park.

THEME



4

A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.3: Create a connected community through efficient and effective walking, cycling, public transport and car networks

COMMUNITY EXPECTATION (from Hume Horizons 2040)

4.2.3 Healthy and active communities are encouraged by providing high quality and well-maintained streetscapes, public parks and open spaces

Action	Division	Progress	Description of Progress	Council's Role
<p>Progress planning, master planning, provision and development of open spaces, including:</p> <ul style="list-style-type: none"> ▪ Redevelopment of Galaxyland Regional Playspace, Sunbury. ▪ Masterplans for Meadowlink, Jacksons Creek Regional Parkland, Bolinda Road, Jack Roper Reserve, Progress Reserve, Broadmeadows Valley Park and Mt Holden. ▪ Assess the existing Benston Street Craigieburn Master Plan. ▪ Broadmeadows Town Park upgrade. 	Planning and Development	Some Progress	<p>Progressing development of open spaces and masterplans has included:</p> <ul style="list-style-type: none"> ▪ Galaxyland Regional Playspace - engagement on the concept design will close in October 2018. ▪ Meadowlink – construction of Stage One is in progress. ▪ Progress Reserve - engagement is scheduled to commence in November 2019. ▪ Broadmeadows Valley Park (Ripplebrook Reserve) - engagement closed on 24 September 2018. ▪ Broadmeadows Town Park detailed design is underway for improvement works to occur later in 2018/19. ▪ Other Masterplans will be further progressed in the Second Quarter of 2018/19. 	Service Provider, Advocate
<p>Undertake playspace and amenity upgrades at Council parks and reserves including:</p> <ul style="list-style-type: none"> ▪ Elmhurst Park, Gladstone Park ▪ Kevin Delaine Reserve, Dallas ▪ Roger Free Park, Sunbury ▪ Tangemere Avenue Reserve, Tullamarine ▪ Overton Close, Greenvale ▪ Neil Street, Sunbury ▪ Eyre Street, Westmeadows. 	Planning and Development	Some Progress	<p>Playspace and amenity upgrade progress has included:</p> <ul style="list-style-type: none"> ▪ Elmhurst Park - detailed design underway, tender process to occur in November. ▪ Kevin Delaine - detailed design underway, tender process to occur in November. ▪ Quotes are currently being sought for works at Roger Free Park, Tangemere Avenue, Overton Close and Eyre Street. 	

THEME

4



A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY

Strategic Objective 4.3: Create a connected community through efficient and effective walking, cycling, public transport and car networks

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
4.3.1 Communities are connected, car dependency is minimised and access to services and facilities is enhanced through accessible, integrated and efficient walking, cycling and public transport options			
Action	Division	Progress	Description of Progress
Continue to advocate to State and Federal Government for funding and implementation of public transport projects identified in the Transport Advocacy Plan.	Planning and Development, Communications, Engagement and Advocacy	Some Progress	Officers regularly meet with State Government transport planners to advocate for public transport networks/services within Hume. Council's adopted Four Year Advocacy Plan considered and includes public transport (and parking) priorities and advocacy activities will continue to be implemented.
Continue to advocate to the State Government and Places Victoria for the design and construction of a third rail crossing in Sunbury.	Planning and Development	Significant Progress	The Sunbury South PSP requires an east-west connection from Vineyard Road across the railway line and Jacksons Creek ultimately connecting with Sunbury Road. Council will continue to advocate for network connections and is currently facilitating part of the north south connection from Jacksons Hill to Buckland Way.



THEME 4
A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY
Strategic Objective 4.3: Create a connected community through efficient and effective walking, cycling, public transport and car networks

COMMUNITY EXPECTATION (from Hume Horizons 2040)

4.3.2 Communities are connected and business and employment options are enhanced through improvements to road infrastructure, traffic management and local parking

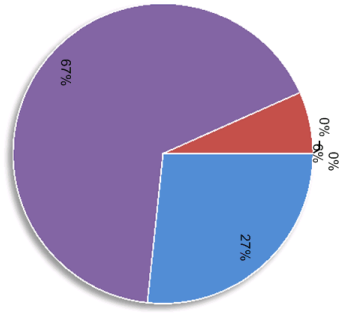
Action	Division	Progress	Description of Progress	Council's Role
<p>Continue to advocate to State and Federal Government for funding and implementation of road projects identified in the Transport Advocacy Plan including:</p> <ul style="list-style-type: none"> ▪ Craigieburn Road ▪ Somerton Road ▪ Mickleham Road ▪ Bulla Bypass/ Sunbury Road ▪ Outer Suburban Arterial Road. 	<p>Communications, Engagement and Advocacy, Sustainable Infrastructure and Services</p>	Some Progress	<p>Road duplication needs have been raised with the Major Road Projects Authority and VicRoads in relation to the current Suburban Roads Upgrade Program which includes Craigieburn Road and Sunbury Road.</p> <p>Recent meetings to emphasise Council's needs have included MPs Ros Spence and Josh Bull. This has included discussion of what needs to be included in the current projects as well as the need for other road duplications and the Bulla Bypass</p>	Service Provider, Advocate
<p>Implement actions from previous Local Area Traffic Management Studies, and undertake new studies in:</p> <ul style="list-style-type: none"> ▪ Craigieburn East ▪ Craigieburn West. 	<p>Sustainable Infrastructure and Services</p>	Some Progress	<p>Preliminary investigations have been undertaken for Local Area Traffic Management Studies such as traffic counts, site observations and reviews of crash histories.</p> <p>A revised approach to consultation is being developed to encourage greater community involvement earlier in the process to identify the issues that are most important to the community. Consultation is also being modified to ensure digital is the first preference.</p>	
<p>Progressively implement a program of indented parking in narrow streets.</p>	<p>Sustainable Infrastructure and Services</p>	Some Progress	<p>Designs have been completed for the initial list of 2018/19 projects. These have been tendered and a contract awarded. Parking occupancy surveys are also being arranged for streets where there have been recent requests.</p>	

THEME 5

A WELL-GOVERNED AND ENGAGED COMMUNITY

Summary of progress and Strategic Indicators

**SUMMARY OF PROGRESS FOR THEME 5
1 JULY – 30 SEPTEMBER 2018**



- Completed (no actions)
- Significant Progress (27% or 8 actions)
- Some Progress (67% or 20 actions)
- No Progress (6% or 2 actions)
- Deferred (no actions)

STRATEGIC INDICATORS TO 30 SEPTEMBER 2018

Strategic Objective 5.1: Realise the vision and aspirations of Hume's community by implementing Hume Horizons 2040

Indicator	Target	2018/19 Result
Percentage of Council Plan actions completed	Target by 2020/21 = 85%	4 Actions are completed to date in 2018/19 = 2.5%. For same period in 2017/18, 3% of actions were completed.
Percentage of Hume Horizons headline Community Indicators which have experienced a positive movement	Target by 2020/21 = 50%	Most recent result (30 June 2018) = 45.2% of indicators experienced a positive movement. The previous result was 37.5%. (Source: Hume City Council, Hume Horizons 2040 Community Indicators)

Strategic Objective 5.2: Create a community actively involved in civic life.
There are no Strategic Indicators for this objective.

THEME
5 

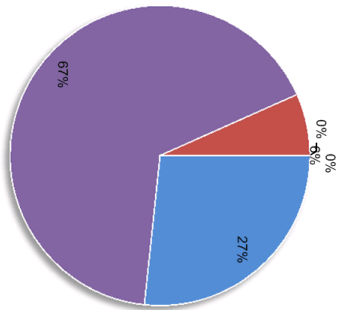
A WELL-GOVERNED AND ENGAGED COMMUNITY

Summary of progress and Strategic Indicators

**SUMMARY OF PROGRESS FOR THEME 5
1 JULY – 30 SEPTEMBER 2018**

STRATEGIC INDICATORS TO 30 SEPTEMBER 2018

Strategic Objective 5.3: Provide a responsible and transparent governance, services and infrastructure which respond to and supports community needs.



- Completed (no actions)
- Significant Progress (27% or 8 actions)
- Some Progress (67% or 20 actions)
- No Progress (6% or 2 actions)
- Deferred (no actions)

Indicator	Target	2018/19 Result
Value of non-recurrent grants received from State and Federal Governments and other organisations	Target by 2020/21 = \$10.8 million	\$5,988,161 in non-recurrent grants have been received in 2018/19. For the same period in 2017/18 grants received were \$4,293,343.
Percentage of Council decisions made at meetings closed to the public	Target by 2020/21 = 15%	20.3% to date in 2018/19. 18.8% was the previous result from 2017/18.
Asset renewal as a percentage of depreciation	Target by 2020/21 = 45%	57.89% for the First Quarter 2018/19. 59.62% was previous result for year ending 30 June 2018.
Adjusted underlying surplus (or deficit) as a percentage of underlying revenue	Target by 2020/21 = 3%	18.93% for the First Quarter 2018/19. 24.16% was previous result for year ending 30 June 2018.
Community satisfaction with Council decisions	Target by 2020/21 = 60/100	Index score = 56/100. Previous score in 2016/17 was 60/100 (Source: Hume Community Survey 2017/18)



A WELL-GOVERNED AND ENGAGED COMMUNITY

Strategic Objective 5.1: Realise the vision and aspirations of Hume's community by implementing *Hume Horizons 2040*

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
5.1.1 The vision and aspirations of <i>Hume Horizons 2040</i> are supported through the alignment of Council's financial and strategic service planning processes and systems			
Action	Division	Progress	Description of Progress
Implement the plan to digitalise Council records to reduce reliance on paper-based documents, increasing efficiencies in secure record management.*	Corporate Services	Significant Progress	A Digitalisation Plan identifying key initiatives for the digitalisation of records has been finalised. As part of the plan, a full review of how mail (electronic and physical) is processed is being undertaken. Recommendations based on the review will be presented in 2018/19.
Finalise, and commence implementation of the Customer Experience Service Plan and develop a Customer Experience Strategy, including reviewing and enhancing both online and face-to-face customer contact points.	Communications, Engagement and Advocacy	Some Progress	Service Planning has commenced with industry benchmarking undertaken and visits to City of Casey, Oracle CMS and Service Victoria. Online Customer experience is being improved as part of the website redevelopment, single view and online forms projects.
Continue implementation of the Asset Management System, including confirming requirements for the Strategic Asset Management and Open Space modules.	Sustainable Infrastructure and Services	Some Progress	Further roll-out of the system is progressing with all asset classes now live for at least the asset register and customer requests.

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)



A WELL-GOVERNED AND ENGAGED COMMUNITY

Strategic Objective 5.1: Realise the vision and aspirations of Hume's community by implementing *Hume Horizons 2040*

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
5.1.1 The vision and aspirations of <i>Hume Horizons 2040</i> are supported through the alignment of Council's financial and strategic service planning processes and systems			
Action	Division	Progress	Description of Progress
Document business requirements and prepare a Business Case and Project Plan to upgrade/redevelop Council's website, to enhance mobile responsive design, improve customer experience and for the promotion and communication of Council services.	Communications, Engagement and Advocacy	Some Progress	A business case, business requirements and project implementation have been drafted for approval and will be considered by ICT Steering Committee in October 2018.
Continue implementation of the Single-view and online forms projects.	Communications, Engagement and Advocacy, Corporate Services	Some Progress	The business requirements for the Single view and online forms projects were incorporated into one document with a number of potential suppliers participating and presenting their online solutions as part of an expression of interest process. The responses are being reviewed by the working group and a decision is scheduled to be presented to Council in October 2018. In the interim, Council continued to review a number of business processes to support online forms and applications, including in Building Control, Early Years Services and via online payment improvements at Hume Leisure Centres.
Improve Wi-Fi access for Council facilities.	Corporate Services	Significant Progress	A significant upgrade to Council's Public and Internal Wi-Fi services was implemented in August 2018 to improve speeds by ten times from 100 Megabits per second to 1000 Megabits per second.



A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.1: Realise the vision and aspirations of Hume's community by implementing *Hume Horizons 2040*

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
5.1.2 Hume's community is informed of the progress of Hume Horizons 2040 through the establishment of systems for measuring and reporting the community's progress in achieving Hume Horizons 2040 objectives			
Action	Division	Progress	Description of Progress
Undertake the biennial Community Indicators Survey.	Communications, Engagement and Advocacy	Some Progress	Preparations for the Community Indicators Survey are in progress including survey design and methodology being confirmed with potential survey providers. Surveying will be undertaken in the Second Quarter with analysis completed for the Council Planning Weekend in February 2019.
Continue to develop and implement community indicators to measure the progress of <i>Hume Horizons 2040</i> .	Communications, Engagement and Advocacy	Some Progress	Community indicators have been updated to now include 2016 Census data. An updated schedule has been developed and indicators will continue to be progressively updated as new data is made available.

THEME

A WELL-GOVERNED AND ENGAGED COMMUNITY
 Strategic Objective 5.1: Realise the vision and aspirations of Hume's community by implementing *Hume Horizons 2040*

COMMUNITY EXPECTATION (from Hume Horizons 2040)				Council's Role
5.1.3	The community's vision and emerging aspirations continue to be reflected in Hume's long-term community plan (<i>Hume Horizons 2040</i>) by reviewing the plan every four years, following Council elections			Facilitator
Action	Division	Progress	Description of Progress	
No actions proposed - action not required until 2020/2021.				



A WELL-GOVERNED AND ENGAGED COMMUNITY

Strategic Objective 5.1: Realise the vision and aspirations of Hume's community by implementing *Hume Horizons 2040*

COMMUNITY EXPECTATION (from Hume Horizons 2040)			Council's Role
Action	Division	Progress	Description of Progress
<p>5.1.4 The vision and aspirations of <i>Hume Horizons 2040</i> will be supported by Council through a highly engaged workforce equipped with the skills and resources to meet community needs</p>			
Finalise, and commence implementation of the Organisation and Community Intelligence Service Plan.	Communications, Engagement and Advocacy, Corporate Services	Some Progress	Scoping for the Organisation and Community Intelligence service planning has occurred for commencement in early 2019.
Continue development of Council's intranet.	Communications, Engagement and Advocacy	Some Progress	Recent work has focussed on the development of the Collaboration Hubs. The organisation started off with 159 team sites, of these about 60 have been rebuilt and migrated to HQ and other sites were closed down with end of the old intranet on 31 August 2018. Further staff training sessions have been delivered in 2018/19. Work is also progressing on the development of a new Councilor portal, which will be mobile responsive, and HQ (intranet) will become mobile responsive with the roll-out of Office 365.



A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.1: Realise the vision and aspirations of Hume's community by implementing *Hume Horizons 2040*

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
Action	Division	Progress	Description of Progress
<p>5.1.4 The vision and aspirations of <i>Hume Horizons 2040</i> will be supported by Council through a highly engaged workforce equipped with the skills and resources to meet community needs</p> <p>↳ Deliver professional development programs for Council staff, including the Leadership Development Program and access and diversity training. ↳</p>	<p>Communications, Engagement and Advocacy</p>	<p>Some Progress</p>	<p>The Passport to Work program commenced with a new 12 week program in September 2018. Twelve Council staff are being provided intensive leadership training and given the opportunity to mentor 12 long-term unemployed residents of Hume City. Four of the unemployed residents are from a Syrian background and one of these residents has already found full-time employment since commencing the program.</p> <p>Design of Module 2 - Leading Your Team and Yourself for Results of Council's LEARN2LEAD program has been completed. Registrations are currently being taken for the 130 staff involved in the program (Band 7 Band 8, Senior Executive Officer and selected Band 6 staff). Managers are also being provided briefings regarding the program in order to assist them with coaching and support to their staff.</p>
<p>Document business requirements and prepare a Business Case and Project Plan for the implementation of electronic timesheets and rostering systems to improve efficiencies with staff management and payroll.</p>	<p>Communications, Engagement and Advocacy</p>	<p>Significant Progress</p>	<p>The business case and project plan for the implementation of electronic timesheets and rostering systems was approved by EMT in June 2018. Tender specifications are currently being prepared by the project team.</p>



THEME
5.2.1 A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.2: Create a community actively involved in civic life

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
Action	Division	Progress	Description of Progress
<p>5.2.1 Community and stakeholders are actively encouraged and empowered to be involved and participate in decision making processes at Local, State and Federal government levels</p> <p>Undertake initiatives to enhance Council consultation and engagement practices, including both face-to-face and online:</p>	<p>Communications, Engagement and Advocacy</p>	<p>Some Progress</p>	<p>A range of consultation and engagement activities were promoted via Council's social media, website and Hume e-News including:</p> <ul style="list-style-type: none"> ▪ Neighbourhood park improvements ▪ Hume 0-24 Framework ▪ Rural HIGAP ▪ Ripplebrook Reserve.
<p>Develop Policies in accordance with the Local Government Act 2018, including:</p> <ul style="list-style-type: none"> ▪ A Community Engagement Policy. 	<p>Communications, Engagement and Advocacy</p>	<p>No Progress</p>	<p>A Community Engagement Policy will be developed later in 2018/19. Council has an existing Community Engagement Framework.</p>



A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.2: Create a community actively involved in civic life

COMMUNITY EXPECTATION (from Hume Horizons 2040)	Council's Role		
5.2.1 Community and stakeholders are actively encouraged and empowered to be involved and participate in decision making processes at Local, State and Federal government levels	Advocate, Facilitator		
Action	Division	Progress	Description of Progress
<p>Facilitate advisory committees/ reference groups to foster community leadership and increase community capacity in engaging with Council decision making processes including:</p> <ul style="list-style-type: none"> ▪ Hume Sustainability Taskforce ▪ Children's Services Reference Group ▪ Hume Aboriginal Advisory Committee ▪ Hume Interfaith Network ▪ Hume Community Safety Advisory Committee ▪ Hume Multicultural Action Plan Working Group ▪ Disability Partnerships Network ▪ Hume Jobs and Skills Taskforce ▪ Older person's reference group. & 	<p>Community Services, Planning and Development, Sustainable Infrastructure and Services</p>	<p>Some Progress</p>	<p>2018/19 committee/reference groups activities have included:</p> <ul style="list-style-type: none"> ▪ New Terms of Reference and an Expression of Interest process for new members of the Hume Sustainability Taskforce was undertaken. A report to Council is being drafted. ▪ A review is being conducted of the Children's Services Reference Group to scope future options/models for improving parental engagement. ▪ The Community Safety Advisory Committee met on 30 August in Craigieburn. ▪ The Hume Jobs and Skills Taskforce met on 22 August 2018. ▪ As part of the Multicultural Action Plan, review consultations have been undertaken with community members, service providers and other stakeholders. The Multicultural Action Plan Working Group participated in these consultations. Additional consultations will be undertaken in October 2018. ▪ The next Hume Interfaith Network Executive meeting is scheduled for October 2018. ▪ The Disability Partnership Network continues to meet regularly providing opportunities to strengthen relationships with NDIS and each other. ▪ Work to develop an older person's reference group has not yet progressed. Discussions have emphasised the need for appropriate staff resources to supports to the group. This action will continue to be explored/considered into early 2019.



Strategic Objective 5.2: Create a community actively involved in civic life

COMMUNITY EXPECTATION (from Hume Horizons 2040)

Council's Role

5.2.2 Community capacity to participate in decision making processes is enhanced through improved community education and awareness of key topics

Service Provider, Facilitator

Action	Division	Progress	Description of Progress
Undertake actions to raise community awareness of locally important issues and create an improved understanding of Council's position and responsibility for the issue, so as to enhance participation in local, state and federal government decision making processes and advocacy.	Communications, Engagement and Advocacy	Significant Progress	<p>In line with Council's Four Year Advocacy Plan, the Hume Advocates video campaign series, which encourages local residents to comment on and share Council's State Election Asks, was publicly launched in September.</p> <p>With the release of the Mayor's introduction to the campaign and Cr Leigh Johnson's video on schools in growth areas, there were:</p> <ul style="list-style-type: none"> ▪ Around 7,300 views of Council's Election Asks videos ▪ A 196% increase in post engagements with the page ▪ 40 new followers/likes of the page ▪ A total of 14,200 people reached (12,200 paid and 2000 organic). <p>Councillors were encouraged to share the videos with their networks, particularly interested community groups. All Councillors will progressively release their advocacy videos in the lead up to the State Election.</p> <p>Council has also posted a range of videos, photos and announcements by State Election candidates on both the Hume Corporate and Hume Advocates social media sites, hosted events related to funding announcements, distributed media release on advocacy issues and engaged with a range of candidates to ensure that they were aware of issues of local importance.</p>



A WELL-GOVERNED AND ENGAGED COMMUNITY

Strategic Objective 5.2: Create a community actively involved in civic life

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
Action	Division	Progress	Description of Progress
<p>5.2.3 Hume's community is empowered and engaged in community life through the timely communication of information about services and key topics</p> <p>Implement the Communications and Advocacy Service Plan including the audit and review of Council's external signage.</p>	<p>Communications, Engagement and Advocacy</p>	<p>Some Progress</p>	<p>The strategic intent of the plan, "digital by default where appropriate", has been positively embraced. A Publications Review has been undertaken and the initial report is in draft, with several recommendations to take advantage of the opportunities identified. Next steps will be ongoing development of the new intranet (HQ); the redevelopment of the website and a review of Council's signage.</p>
<p>Develop service-specific strategic communication plans.</p>	<p>Communications, Engagement and Advocacy</p>	<p>Some Progress</p>	<p>Communications plans have been developed and implemented for:</p> <ul style="list-style-type: none"> ▪ Hume Carols by Candlelight ▪ the Margaret Egan Young Writer's Award ▪ the new mobile library timetable ▪ Hume Business Awards ▪ Splash's 1st birthday ▪ Flicamp - Leisure Centre membership campaign ▪ Senior's Citizens Festival ▪ Community Safety Month ▪ LG Social Media Week <p>Additionally, work has been undertaken and will be completed shortly on campaigns to promote the Leisure Centres; to reduce illegally dumped rubbish; fire awareness and summer safety.</p>

THEME
5 
A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.3: Provide responsible and transparent governance, services and infrastructure which respond to and support community needs

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
Action	Division	Progress	Description of Progress
<p>5.3.1 The needs and interests of Hume's community are represented through strong advocacy and leadership from Council and locally elected members of State and Federal parliaments</p> <p>Implement the four-year Advocacy Plan including focusing on priorities in the lead up to the 2018 State election.</p>	<p>Communications Engagement and Advocacy</p>	<p>Some Progress</p>	<p>In line with the four-year Advocacy Plan, a 2018 State Election - Advocacy Communications Plan was developed and a series of advocacy communications were delivered. This included:</p> <ul style="list-style-type: none"> ▪ Support for and attendance at Ministerial events, including funding announcements (i.e. Premier's visit to Jacksons Hill), and openings (i.e. Newbury Relocatable Preschool) ▪ Meetings with local MPs to highlight issues and projects of local importance ▪ A joint submission with the City of Whittlesea calling for the northern roads package ▪ Media relations to highlight Council's advocacy priorities ▪ A social media campaign, incorporating messages from the Interface Council's "Liveability Project" ▪ A series of videos on local issues and projects – one video calling for the redevelopment of the Broadmeadows Train Station received more than 14,000 views ▪ the Hume State Election Asks - one video per Councillor released weekly in the lead up to the election, and ▪ The creation of the Hume Advocates Facebook page, which now has 308 followers.



COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
5.3.2 Community needs and priorities are addressed through the timely and ongoing provision and delivery of financially sustainable services, assets and physical and social infrastructure	Service Provider, Advocate	Division	Progress
Action	Division	Progress	Description of Progress
<ul style="list-style-type: none"> • Continue to work with and advocate to both the State and Federal Government for the timely provision of services and infrastructure, including: <ul style="list-style-type: none"> ▪ Participating in State Government planning for school provision ▪ Health services and facilities in the Hume North Growth Corridor. • 	Community Services	Significant Progress	<p>Hume's Northern Growth Corridor School Provision Assessment Report (2018) has been completed. The report highlights Council's school infrastructure priorities for the next 5 years. This information has been used to support Council's State Election Advocacy campaign.</p> <p>In response to increasing population throughout the northern growth corridor, Council continues to promote and advocate for the development of a Health and Community Services Hub which will ensure that local residents have ease of access to key health and community services. Council's State Election Advocacy Campaign has provided a key opportunity to highlight the need for funding assistance to secure land and facilities to accommodate the delivery of an integrated health and community service hub in Craigieburn and to support the outreach of much needed health and community services to the communities of Merrifield and Cloverton.</p>
Establish Post-Implementation Reviews (PIR) for the completion of community facilities.*	Community Services	Significant Progress	<p>A literature review was completed to inform the criteria, systems and processes required in a Post-Implementation Review (PIR) of community facilities.</p> <p>A workshop with relevant staff was hosted in April 2018 to explore and develop a PIR framework for Council.</p> <p>Work on a PIR Framework is continuing but is still in draft form and has not been presented to Council for endorsement/implementation. It is planned that the draft be presented to Council in early 2019.</p>

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions)

THEME
5 
A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.3: Provide responsible and transparent governance, services and infrastructure which respond to and support community needs

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
5.3.2 Community needs and priorities are addressed through the timely and ongoing provision and delivery of financially sustainable services, assets and physical and social infrastructure			
Action	Division	Progress	Description of Progress
Review and update Asset Management Plans in line with legislation and the MAV STEP program including completion of the Road Asset Management Plan.*	Sustainable Infrastructure and Services	Some Progress	A road condition audit is currently underway and is due to be completed in November 2018. Data from this will inform the review of the Road Asset Management Plan.
Following completion of the 'Community facilities utilisation and fit-for-purpose review', commence development of a Community Infrastructure Plan to respond to population growth and changing community needs in both growth and existing urban areas.	Communications, Engagement and Advocacy, Community Services	Some Progress	Fit-for-purpose audits will commence in October 2018 and this information will be utilised to inform the strategic planning for both current and future community facilities. A new role in Social and Community Planning will assist with community infrastructure planning to meet the needs of both existing and growth areas.

*The Road Asset Management Plan is a rollover action from the Council Plan 2017-2021 (2017/2018 Actions)



COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
5.3.2 Community needs and priorities are addressed through the timely and ongoing provision and delivery of financially sustainable services, assets and physical and social infrastructure		Service Provider, Advocate	
Action	Division	Progress	Description of Progress
Implement eight service plans per year, and complete annual review of existing service plans. Includes completion of: <ul style="list-style-type: none"> ▪ Aged care and support* ▪ Governance* ▪ City Development.* 	Communications, Engagement and Advocacy	Some Progress	Implementation of service plans and annual review/update of existing plans is continuing. Scoping has occurred for the commencement of service planning with both Governance and City Development.
Continue to explore opportunities to work with and advocate to private, independent and community education providers to enhance the planning of school provision.	Community Services	Significant Progress	During the First Quarter of 2018/19 the review and analysis of future State Government school provision needs for the Hume municipality, with a focus on the Hume Northern Growth Corridor, has been completed. The findings will inform the Department of Education and Training's process of updating its annual planning for new government schools and its associated 5 year pipeline program which will inform future investment priorities across the Victoria. A Council briefing is scheduled for 15 October, 2018.

*Completion of the 3 service plans listed is rollover of part of an action from Council Plan 2017-2021 (2017/2018 Actions)

THEME
5 
A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.3: Provide responsible and transparent governance, services and infrastructure which respond to and support community needs

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
<p>5.3.3 Services continue to meet the needs of community through the provision of innovative partnership models between all levels of government, business and service providers</p>		Service Provider, Facilitator, Advocate	
Action	Division	Progress	Description of Progress
In line with the Four-Year Advocacy Plan, continue to develop opportunities for innovative partnerships with other governments, businesses and service providers.	Communications Engagement and Advocacy	Some Progress	Council facilitated the donation of a car, owned by the Mayor, for use by Kids Under Cover - the handover was filmed and posted on social media to encourage support for this organisation. Council also supported the LG Social Media Week and other campaigns from the MAV such as thunderstorm asthma. A range of posts were shared to encourage community participation in the State Government-led initiative "Pick My Project".
Explore innovative options to partner with the State Government to expedite the delivery of major infrastructure and implementing initiatives from the Greater Broadmeadows Framework Plan.	Corporate Services	Some Progress	Discussions are ongoing with State Government around the delivery of infrastructure and initiatives from the Greater Broadmeadows Framework Plan. Key issues (and sites) being explored include options for the Broadmeadows Loop Road, former State Government school sites, the Broadmeadows Railway Station, commuter parking in the Broadmeadows Central precinct and Meadowlink Stage 2.

THEME
5 
A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.3: Provide responsible and transparent governance, services and infrastructure which respond to and support community needs

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role	
5.3.4 All suburbs within Hume benefit through the delivery of an equitable rates strategy			
Action	Division	Progress	Description of Progress
<p>Subject to Royal Assent, implement changes to Council operations, policies and procedures in line with the new Local Government Act of Victoria, in accordance with prescribed timeframes and Ministerial Guidelines.</p> <p>Continue to exercise prudent financial management to reduce the reliance on rates revenue including through:</p> <ul style="list-style-type: none"> ▪ Further investigation of shared services or partnerships with other neighbouring Councils ▪ Council's procurement policies and procedures ▪ Continual reviewing of Council landholdings and property management ▪ Implementation of the investment policy ▪ Implement and maintain a Ten-Year Financial Plan. 	Corporate Services	No Progress Some Progress	<p>Action to commence subject to Royal Assent of the new Local Government Act.</p> <p>The investigation of shared services or partnerships continues through Council's active participation in the Northern Region Council's group with projects for HR related services. A renewed Procurement Policy and new Contract Management & Contract Variation policy were adopted and introduced in 2018 to support the organisation in how it procures and manages the end to end cycle. The policies aim to ensure transparent controls are in place and Council is continually testing market opportunities to achieve value for money goods and services.</p> <p>Further controls during the management of contracts provides governance processes to manage and constrain cost variations. Implementation of the Ten-Year Financial Plan and investment policy are ongoing.</p>

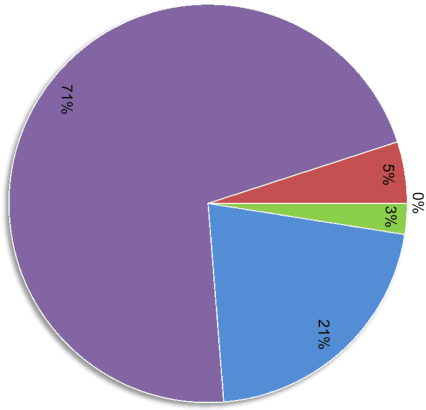
THEME
5 
A WELL-GOVERNED AND ENGAGED COMMUNITY
Strategic Objective 5.3: Provide responsible and transparent governance, services and infrastructure which respond to and support community needs

COMMUNITY EXPECTATION (from Hume Horizons 2040)		Council's Role
5.3.4 All suburbs within Hume benefit through the delivery of an equitable rates strategy		
Action	Division	Progress
<p>Review Council meeting procedures including:*</p> <ul style="list-style-type: none"> ▪ Reducing the number of confidential reports, including options of splitting reports into public and confidential sections ▪ Reporting quarterly contract and tendering decisions ▪ Investigating options for live streaming of Council Meetings ▪ Reducing reliance on hard copy agendas and documentation and providing digital by default. 	Corporate Services	Significant Progress
		<p>Description of Progress</p> <p>Council is scheduled to consider a report on the review of its Code of Meeting Procedures at its meeting of 22 October 2018. Some of the changes recommended in the amended Code include:</p> <ul style="list-style-type: none"> ▪ The audio recording and publication (Pod Casts) on Council's website of the Council meetings. ▪ The increasing of the time speaker may address Council on an officer's recommendation to three minutes. ▪ The ability to submit public questions electronically <p>To assist members of the public understand Council's meeting procedures, in particular the formal conduct of the meeting and how members of the public can participate in meetings, Council will develop a Summary Explanation of the Code. This will be a plain language guide providing an explanation of the key items contained in the Code. Council will also develop a summary explanation of how a member of the public may participate in a Council Meeting. These will be provided on Council's website.</p>

*Rollover action from Council Plan 2017-2021 (2017/2018 Actions) pending review of the Code of Meeting Procedures



Summary of progress - 1 July to 30 September 2018



THEME 1	THEME 2
<p>A WELL EDUCATED AND EMPLOYED COMMUNITY</p> <p>COUNCIL PLAN ACTION HIGHLIGHTS</p> <ul style="list-style-type: none"> To support and strengthen the Hume Multiversity initiative, a Hume Jobs and Skills Taskforce (JUSTE) Multiversity Working Group has been established and is developing a Multiversity Action Plan. The Access to Early Learning Program to support preschool participation for vulnerable families has been implemented across Hume preschools, 20 children meeting the requirements of the program receive in home learning support and attend 15 hours of funded preschool each week. Early childhood and learning programs delivered include Engineering Adventures, Mini Makers, Science Lab, Lego Robotics and Code club. These sessions have attracted 5,829 attendees in the First Quarter. The 0 to 24 Year Framework Project community consultations have involved over 1,300 people of various ages and diverse backgrounds. This will inform the strategic priorities to be presented in the Second Quarter of 2018/19 to both stakeholders and Council for endorsement. There are currently English classes in 14 of the 15 Hume Community Hubs with 26 sessions per week. The Federal Government has also provided funding for additional English classes in the Community Hubs. Expanding of bilingual storytime has included four indigenous storytime sessions delivered during the September 2018 school holidays. Analysis of consultation undertaken by the Hume Youth Action Committee (YAC) identified the three top issues for young people in Hume as being Mental Health, Bullying / Cyberbullying and Alcohol and Drug Usage. The Hume YAC is currently working on activities to engage other young people at Daisy Day, Community Festivals and in schools. Seven young people from various Hume schools will complete their 12 month traineeships with Council in November 2018. Construction of the redevelopment of the Broadmeadows Town Hall is progressing with an estimated completion date for construction of mid-2019. A Business Development and Customer Attraction Strategy have been developed for the Town Hall Events space. The official launch of the Melbourne's North Food Group in August 2018 was a great success, with over 150 attendees including food and beverage manufacturers, suppliers and government representatives. <p>INDICATORS</p> <ul style="list-style-type: none"> First Quarter Library programs/events in 2018/19 have attracted 31,272 attendees, an increase of 1,171 attendees on 2017/18. The unemployment gap between Hume and Greater Melbourne is 3.9%. <p>ADVOCACY</p> <ul style="list-style-type: none"> In September 2018, the Victorian State Government announced funding of \$373,000 to reinvigorate laneways in Sunbury as part of the Growing Suburbs Fund. Council is matching the funding provided. 	<p>A HEALTHY AND SAFE COMMUNITY</p> <p>COUNCIL PLAN ACTION HIGHLIGHTS</p> <ul style="list-style-type: none"> To promote behaviour change and physical activity, a range of Leisure Programs have been delivered in 2018/19 and have focused on nutrition seminars and social programs for the elderly and disabled. To provide information on the application process for Council event sponsorship, a series of community information sessions were held in August 2018 for existing recipients and potential sponsorship applicants. Construction and concept planning has occurred as part of implementing the Sports Pavilion Plan in 2018/19. This includes commencement of the DS Aitken pavilion and completion of the Roxburgh Park Social Rooms. Capital works planning has included funding announced for the pavilion and a concept plan for Aitken Hill Recreation Reserve and undertaking detailed design for the Sunbury Reserve regional BMX and Skate facility. To enhance MCH participation, 25 refugee / newly arrived families have been referred to Council's MCH service in the First Quarter of 2018/19. In response to Aged Care sector reforms, Council adopted a recommendation in July 2018 to significantly expand the Commonwealth Department of Health funded Home Care Package Program over a five year period. Initiatives to promote emergency preparedness in the First Quarter of 2018 have included an Emergency Management talk to students at Kolby College (Greenvale) and an MFB Notification for Hoarding Forum held for internal staff in September 2018. Internal planning has been undertaken for the promotion of Fire Action Week in October 2018. A Briefing Note to Council in August 2018 outlined the Responsible Gaming Policy review process. Consultations took place in September 2018 with service providers, internal staff and community members. A Calendar of Events for Community Safety Month (October 2018) has been collated, developed and distributed. A variety of events have been organised with different stakeholders covering themes including Home Safety, Public Safety, Gender Equity and Transport Safety. Discouraged desexing and free registration of cats was undertaken at two MADI (Mobile Adoption Desexing Information) sessions conducted in Hume City. Three further events have been planned for later in 2018/19. <p>INDICATORS</p> <ul style="list-style-type: none"> 327,639 visits to aquatic facilities have been recorded in 2018/19. Immunisation coverage for children 5 years of age is 96.78% in 2018/19, an increase of 1.5% on the same period in 2017/18. <p>ADVOCACY</p> <ul style="list-style-type: none"> A Project Implementation Plan for Meadowbank Stage 2 has been prepared and submitted to Victorian State Government for funding consideration through the Broadmeadows Revalidation initiative.



<p>THEME 3 A CULTURALLY VIBRANT AND CONNECTED COMMUNITY</p>	<p>COUNCIL PLAN ACTION HIGHLIGHTS</p> <ul style="list-style-type: none"> • 2019 Community Grant assessments have been completed and will be presented to Council in October 2018. A review of the program including planning for a new 2020 grants and funding category are underway. • The Enviro Champions Program continues to provide support to local environmental groups/activities. The Great Green celebration/graduation event was held in August 2018. • Architectural plans for Greenvale West Community Centre were finalised and submitted to Council in August 2018. Structural works including framing/roofing are nearing completion at Althen Hill Community Centre. • Cultural events and celebrations in the First Quarter of 2018/19 included an event for the Urdu community during e-Smart week, NAIDOC Week activities and performances, a Father's Day storytime and library events and interactive performances to celebrate Book Week. • The Environmental Scholarship Program was endorsed by Council in August 2018. Three applications have been received as at 30 September 2018, with all three being approved by the Selection Committee. • The review of community facilities is progressing including the awarding of a contract to deliver community informed fit-for-purpose accessibility audits at 10 community facilities. Audits will commence in October 2018. • The Hume Arts Awards 2018 program was completed with 15 artists recognised at the presentation evening in July 2018. \$20,000 in prizes was awarded across a number of different categories. • Four art exhibitions showcasing the works of local Hume artists have been delivered in 2018/19 at the HQLC Broadmeadows Gallery Space and the Geel Lee-Wik Dolleen Gallery in Craigieburn. • Planning is well progressed for the 2018/19 Council Major Events season which will commence in December 2018. Scheduled events include Hume Carols by Candlelight, Christmas in the Plaza, Craigieburn Festival and Broadmeadows Street Festival. • Three place-based community group forums to build/foster community capacity and leadership are being developed for 2018/19. 	
<p>THEME 4 A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY</p>	<p>COUNCIL PLAN ACTION HIGHLIGHTS</p> <ul style="list-style-type: none"> • Interim progress on the Urban Biodiversity Program review was provided to Council in July 2018. Further consultation and development is occurring with a final report scheduled for presentation in early 2019. • Council's Live Green Plan continues to be popular with 2018/19 activities including five free workshops attracting 290 attendees and four biodiversity talks that attracted 111 attendees. • 254 properties are currently receiving the Agricultural Land Use Rebate - with Council investment standing at \$441,694 covering 1177.9 hectares of private property. Property audits/visits for the rebate are continuing. • Ongoing Place Framework implementation is occurring in Jacana, including the installation of new landscape planters and gate furniture. • Community consultation on the Draft Emerging Issues and Options Paper for the Rural HIGAP has been completed. Submissions are being reviewed for reporting to Council in the Second Quarter of 2018/19. • The Waste and Amenity Service Plan was endorsed by Council in August 2018 and contains various actions to increase diversion from landfill, including additional green waste bins, improvement of bulk waste and litter collections, public education and area based blitzes. • An internal Integrated Water Management (IWM) working group has been established to assist with the development of a new IWM Action Plan. The plan will focus on identifying opportunities and potential future projects for storm water management and water sensitive urban design. • Irrigation and turf works at Craigieburn ANZAC Park have occurred and a number of larger trees have been established including a cherry blossom avenue, perennial border planting and installation of a large palm tree. • Advocacy for social and affordable housing to developers and housing associations is occurring with Council promoting the State Government's Inclusionary Housing Pilot (at 2-16 Nicholas Street, Broadmeadows). • Preliminary investigations including traffic counts, site observations and reviews of crash histories have been undertaken for two Local Area Traffic Management Studies in Craigieburn East and Craigieburn West. 	
<p>THEME 5 A WELL-GOVERNED AND ENGAGED COMMUNITY</p>	<p>COUNCIL PLAN ACTION HIGHLIGHTS</p> <ul style="list-style-type: none"> • Council's Public and Internal Wi-Fi services were significantly upgraded in August 2018 to improve internet speeds from 100 Megabits per second to 1000 Megabits per second. • A range of consultation and engagement activities were promoted via Council's social media, website and Hume e-News including the Hume 0-24 Framework, Rural HIGAP and neighbourhood park improvements. • Another round of the Passport to Work commenced with a new 12 week program in September 2018. Design of Module 2 of Council's LEARN2LEAD program (<i>Leading Your Team and Yourself for Results</i>) has been completed. Registrations for the 130 staff are in progress. • Further development of Council's new HQ intranet has seen 60 new or remodelled team sites added in 2018/19 and work is progressing on a new Councilor portal. The old intranet was closed down in August 2018. • An Advocacy Communications Plan was developed for the 2018 State election with a series of communications and videos to be delivered via social media including the Hume State Election Aids - where one video per Councilor is released weekly in the lead up to the election. • As part of Multicultural Action Plan, review consultations have been undertaken with community members, service providers and other stakeholders. The Multicultural Action Plan Working Group participated in these consultations with further consultations in October 2018. • The review of Asset Management Plans in line with the MAV Step Program is continuing with a road condition audit currently underway and due to be completed in November 2018. Data from this will inform the review of Council's Road Asset Management Plan. • During the First Quarter of 2018/19, the review and analysis of Future State Government school provision needs for the Hume municipality, with a focus on the Northern Growth Corridor, has been completed. • A report on the review of Council's Code of Meeting Procedures recommending a number of proposed amendments to the Code is scheduled to be presented to Council in October 2018. A Summary Explanation of the Code will be developed to assist the public. 	
<p>INDICATORS</p> <ul style="list-style-type: none"> • 45.4% of the community are satisfied with community facilities. • The Hume Studios performing arts program has delivered 23 workshops in 2018/19. <p>ADVOCACY</p> <ul style="list-style-type: none"> • As part of advocacy for community facilities and services in the Valley Park redevelopment, reviews of the 2010 social infrastructure assessment report, 2018 id forecast population data and social housing demographics have been undertaken. 	<p>INDICATORS</p> <ul style="list-style-type: none"> • Seven Council Greening events have been held in 2018/19 with 281 people attending and 3532 seedlings planted. • Community satisfaction with sealed local roads has improved to 64/100. The previous result was 62/100 in 2016/17. <p>ADVOCACY</p> <ul style="list-style-type: none"> • With the imminent approval of the Lindum Vale, Sunbury South and Lancelfield Road PSPs, advocacy work is being undertaken to ensure that infrastructure delivery is prioritised to meet community needs. 	<p>INDICATORS</p> <ul style="list-style-type: none"> • The percentage of Council decisions made at meetings closed to the public is 20.3% in 2018/19, 18.8% was the previous result in 2017/18. • Community satisfaction with Council decisions is 56/100, down from the previous result of 60/100. <p>ADVOCACY</p> <ul style="list-style-type: none"> • \$5,988,161 in non-recurrent grants has been received in 2018/19 from State and Federal Governments and other organisations. For the same period in 2017/18 grants received were \$4,293,343