Summary of progress - 1 July 2018 to 31 March 2019

**COUNCIL PLAN ACTION HIGHLIGHTS**

**Theme 1: A Well Educated and Employed Community**

- Over 1,300 Hume residents from a diverse range of backgrounds have participated in consultations for the 0-24 year old framework. The draft 0-24 Framework is due to be provided to Council for public exhibition on 8 April 2019 and will be open for community feedback in April and May.
- Internal and external early years stakeholders facilitated a National Playgroup Day Event at HGLC Craigieburn in March 2019. 750 people attended the event promoting increased participation in playgroups.
- The review of Council’s Library Services to consider future needs has included stakeholder workshops, assessment of service utilisation and customer data. A report to Council will be presented in April 2019.
- To enhance and expand pathways and connections between early years and youth service providers, a Family Picnic Fun Day, including activities for young people, was held at Living Legends on 20 January 2019. The day was very successful with 480 people attending.
- Planning for the HGLC-Sunbury facility activation and program commencement is in progress with the site handover to Council expected early in the 2019/20 financial year.
- Recruitment for the 2019 Youth Action Committee has been completed. 12 young people, including 3 previous members, will be acknowledged at the launch of Victorian Youth Week 2019 on 5 April 2019.
- A review of the Hume Investment Attraction Framework, including the Financial Incentive has been completed with both external and internal consultation undertaken. The revised Framework is scheduled to be presented to Council in May 2019.
- A project working team is progressing the Business Development and Customer Attraction Strategy for the activation of the Town Hall Broadmeadows Events space. Town Hall construction works are progressing with estimated completion early in the 2019/20 financial year.
- Since 1 July 2018, over 75 businesses have been supported through the Local Jobs for Local People Program to employ Hume residents. Local Jobs for Local People exhibited at the Melbourne Norths Jobs Fair to promote Hume based employment opportunities to Hume residents.

**Theme 2: A Healthy and Safe Community**

- The contract for the extension of the Sunbury Skate Park has been awarded. The design and construction of the new modular pavilion at the Sunbury Skate and BMX Park has also been contracted and pavilion works are underway in the factory.
- The review of Council’s Events Guides (internal and external) has been completed. The 2018 Events Audit was also undertaken to review and identify opportunities to improve the events application internal review process, which will make it easier for the community to stage events.
- The Draft Sports Club Contributions Policy has been endorsed by Council for public exhibition in April and May 2019. A report to Council on the outcomes of the consultation will be presented in June 2019.
- The HumeXplorer health and wellbeing initiative will launch in June 2019. This initiative will include the delivery of an adventure passport that will encourage children to get out and active in parks and open space.
- A planning forum with emergency services, community and business representatives is scheduled for 15 April 2019 to prepare to manage the consequences if an incident were to occur at a recycling facility.
- The ongoing monitoring of the five pilot sites with road surface treatments to reduce hoon behaviour is continuing. There is still some evidence of hoon behavior however, police believe the road treatment has contributed to a reduction from what was experienced previously.
- Council has expanded the number of Mobile Adoption, Desexing and Information (MADI) events with the Lost Dogs Home to offer cheap desexing and registration for desexed cats. Four events have been held to date in 2018/19 and two more are planned for April and June 2019.
- The Hume Community Safety Advisory Committee meeting was held in February 2019 at Sunbury Community Health. Victoria Police provided a presentation regarding the latest crime statistics for Hume City.
- Extensive community consultation for a dog exercise-agility park at John Illan Memorial Reserve was conducted with over 100 responses received. The works have been awarded and construction has commenced on site. The dog park completed will be by 30 June 2019.

**INDICATORS**

- **Completed (8% or 13 actions)**
- **Significant Progress (74% or 119 actions)**
- **Some Progress (15% or 24 actions)**
- **No Progress (2% or 3 actions)**
- **Deferred (1% or 1 action)**

**ADVOCACY**

- Council continues advocacy for tertiary education providers in Hume. Discussions are advanced between a developer and tertiary provider for establishment of a facility in the Northern Growth Corridor.
COUNCIL PLAN ACTION HIGHLIGHTS

**A SUSTAINABLY BUILT AND WELL MAINTAINED CITY WITH AN ENVIRONMENTALLY ENGAGED COMMUNITY**

- As part of 2018/19 Live Green activities, 897 participants have attended workshops, 1,614 school students have been engaged in excursions or excursions and 3,531 seedlings were planted at community greenings. The results of the engagement will be reported to Council in mid-2019 and will be used to finalise the Urban Design Framework.
- Actions to improve Council’s Statutory Planning Services have included process mapping of administrative tasks, a Standard Templates and Procedures Manual review is underway and the Growth Area Council’s Health Check is nearing completion.
- As part of the Greenhouse Action Plan, Solar PV hardware installation has been completed at three neighborhood houses/community centres. The LED Lighting upgrade project at HGLC Craigieburn has shown a 50% energy saving on lighting power consumption.
- Planning for a large plantation (forest) on an 8-hectare site at John Illan Memorial Reserve is progressing. Quotes have been received and the works have been awarded to be completed by 30 June 2019.
- A feasibility study into potential investment in renewable energy generation was presented to Council in March 2019. Council is participating in Power Purchasing Agreements for future electricity supply, including 100% carbon neutral, renewable energy supply.
- Waste and Amenity Service Plan progress has included developing options for the improvement of the hard waste service. Gatehouse processes have already been amended to improve the tip pass system.
- Playspace and amenity upgrades are in progress at Roger Free Park (Sunbury), Cleeland Court in Sunbury and Snowden Place, Gaussberg Walk, Cleeeland Park and Sherwin Place in Roxburgh Park.

**INDICATORS**

- 2,942 street and park trees have been planted to date in 2018/19. A net gain figure will be calculated following the Autumn planting season.
- 34.5% is the year to date waste diversion rate for 2018/19, 34.7% was the result for the first nine months in 2017/18.

**ADVOCACY**

- Council’s Transport Advocacy has supported the promotion of the Major Road Project Authority’s Craigieburn Road and upcoming Sunbury Road consultations to help raise community awareness and participation.

**COUNCIL PLAN ACTION HIGHLIGHTS**

**A WELL-GOVERNED AND ENGAGED COMMUNITY**

- The digitalisation of Council records to reduce reliance on paper-based documents is progressing. A proof of concept will commence during April 2019 which will see physical mail being delivered electronically directly into Council’s document management system.
- The Community Indicators Survey was undertaken in late 2018 with nearly 640 residents participating. A report and analysis of survey results were provided to the Council Planning Weekend in February 2019.
- Council continues to undertake media and advocacy initiatives such as highlighting the need for commuter car parking at the Broadmeadows Train Station. By late March 2019, the Hume Advocates Facebook page had 500 followers, raising awareness of issues of local importance.
- Tender specifications for the implementation of electronic timesheets and rostering systems have been prepared. The tender has been publicly advertised and is scheduled to close on 11 April 2019.
- Advocacy for health services and facilities continues including seeking clarification of the Andrew’s Government election commitment for the development of ‘community hospitals’ in Craigieburn and Sunbury.
- In partnership with the VPA, technical studies to identify, prioritise and cost infrastructure requirements to redevelop the Northmeadows precinct have commenced utilising a $150,000 grant. Council also lodged a funding submission with the State Government in quarter three 2018/19 for commuter car parking to support the Broadmeadows Railway Station.
- Following the review of community facilities utilisation, the development of a Community Infrastructure Plan will commence in May 2019. The plan seeks to establish a decision-making framework that will assess future demand, plan for and deliver community facilities across the City.
- To upgrade Council’s website, improve mobile responsive design and customer experience, the public tender process for a new website was advertised and is scheduled to close on 12 April 2019.

**INDICATORS**

- Council’s Transport Advocacy has supported the promotion of the Major Road Project Authority’s Craigieburn Road and upcoming Sunbury Road consultations to help raise community awareness and participation.

**ADVOCACY**

- Council has worked with the National Growth Areas Alliance (NGAA) to inform their policy platform in the lead up to the Federal Election and participated in the NGAA’s ‘Catch up with the Outer Suburbs’ campaign.

**COUNCIL PLAN ACTION HIGHLIGHTS**

- The Community Grants Review has been completed and will be presented to Council in April 2019. New categories including a Quick Response Grant and Individual Support Grants are proposed for the 2020 Grants Program to offer a broad range of grant opportunities.
- The review of community facilities utilisation has been completed and has included customer experience consultations, analysis of booking and utilisation rates and fit for purpose audits at Council community facilities.
- Activation of services at the new Aitken Hill Community Centre will commence in April 2019 and an official opening at the Centre is scheduled for May. The Greenvale West Community Centre contract is signed with construction to commence on site in April 2019.
- The 2019 Enviro Champions program commenced in February 2019 with the Great Green Guided Tour booked to capacity. Over 20 participants registered for the training program, ranging in ages from 17 to 70.
- A Hume Men’s Shed Policy and Guidelines Report went to Council on 12 March 2019 for discussion. The report was developed following research and engagement with the Men’s Shed sector within Hume and Victoria and will be provided back to Council following community consultation.
- Recent Council events included the Craigieburn Festival at Craigieburn ANZAC Park which attracted 7,500 visitors in March 2019 and the Summer sessions community programs held between January and March 2019 at five sites throughout Hume City.
- Eight Art exhibitions featuring local artists have been delivered from July 2018 until March 2019 with four exhibitions at both the Gee Lee-Wik Dolinen Gallery and the Gallery Space at the HGLC Broadmeadows.
- Based on consultation processes including a Councilor workshop, the Multicultural Action Plan has evolved to a draft Multicultural Framework. The Framework has been developed for community consultation which is scheduled to commence following presentation to Council in April 2019.
- The Hume Interfaith Network (HIN) participated in a shared planning session with Council staff in February 2019 and developed principles, outcomes, and activities for the HIN in 2019.

**INDICATORS**

- The average satisfaction score for the three major Council events to date in 2018/19 is 90.2%. The overall satisfaction in 2017/18 was 78.4%.
- 81.8% of the community believe it is a good thing for a society to be made up of people from different cultures. 81.1% was the 2016/17 result.

**ADVOCACY**

- Initial partnership discussions to source funding and sites for a possible Aboriginal Community Health Centre and Gathering Place have occurred with Melbourne Airport and Essendon Football Club.