HUME CITY COUNCIL
COMMUNITY SAFETY ACTION PLAN DRAFT
2015 - 2019
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I am pleased to introduce the Draft Hume City Council Community Safety Action Plan (CSAP) 2015 - 2019 for your viewing and comment. Since 1996 Hume has been an International World Health Organisation accredited Safe Community and Council is proud to carry on this long standing commitment. *Hume Horizons 2040* has further reaffirmed that developing Hume into a healthy and safe community is an important aspiration for the community.

The Draft Action Plan builds upon the successful outcomes of the previous *Hume City Council Community Safety Strategy 2009 - 2013* by continuing to highlight the important relationship between safety, health and the wellbeing of the community. The Draft Action Plan presents a range of innovative strategies for consideration by Council and the community to be implemented over the next four year period.

The Draft Action Plan has been developed following review and analysis of a variety of data collected from a literature review, compilation of a Community Safety Profile and findings from a variety of community engagement exercises.


Hume City Council takes a leadership role in Community Safety and I commend this Draft Community Safety Action Plan 2015 - 2019 to you for consideration. I look forward to working with the community to achieve our vision of a Safe Community.

**CR ADEM ATMACA**

Hume City Council
SECTION ONE: INTRODUCTION

BACKGROUND TO DEVELOPING THE COMMUNITY SAFETY ACTION PLAN 2015 - 2019

The Community Safety Action Plan (CSAP) 2015 - 2019 has been developed to assist Hume City Council to enhance safety and perceptions of safety, to prevent crime and to coordinate community actions to increase actual and perceived safety in all public places as outlined in the Hume Horizons 2040 Plan.

The CSAP builds upon the Hume City Council Community Safety Strategy 2009 - 2013 which outlined the strategic approach Council would take towards community safety throughout the municipality. Key areas of safety that were identified and addressed within the previous Strategy included:

- Children and Young People’s Safety
- Family Violence and Women’s Safety
- Crime Prevention and Urban Design
- Safety of Priority Groups
- Transport Safety

These areas of safety were modelled on and informed by, prominent community safety issues; social determinates of health, the available evidence and State and National health and safety priorities. The Community Safety Action Plan 2015 - 2019 has incorporated these key areas of safety within it and builds upon them.

The CSAP is underpinned by Hume City Council’s Social Justice Charter 2014 which aims to create equal rights, reduce economic and social inequality and lead to improved health and wellbeing. It complements a number of municipal strategies such as the Hume Early Years Framework 2014 - 2018, the Graffiti Management Policy and Hume City Council Municipal Emergency Management Plan 2014 - 2017. The Hume City Council Health and Wellbeing Plan 2013 - 2017 also considers and responds to similar social determinants of health.

DEFINITION OF COMMUNITY SAFETY – WHAT IS COMMUNITY SAFETY?

For the purposes of the Community Safety Action Plan, Community safety is characterised by community-wide participation in developing and delivering initiatives to improve the health, safety and wellbeing of populations at the local level in order to reduce the impact of unintentional injury, crime, violence and emergency situations on communities.¹

The Australian Safe Communities Foundation defines a safe community as:

One in which all sectors of the community work together in a coordinated and collaborative way, forming partnerships to promote safety, manage risk, increase the overall safety of all its members and reduce the fear of harm. The key feature is the creation of a local infrastructure (i.e. coalition of community business, government and non-government leaders) that combine their resources and interests to address local concerns about injuries, crashes, anti-social behaviour and crime in a co-ordinated and sustainable manner.²

¹ Victorian Safe Communities Network, Victorian Safe Communities Network Strategic Plan 2011 - 2013.
INTERNATIONAL WORLD HEALTH ORGANISATION ACCREDITED SAFE COMMUNITY

Since February 1996, Hume City Council has been designated as a World Health Organisation (WHO) International Safe Community. This international accreditation demonstrates Council's commitment to safety promotion and injury prevention across the municipality with an ultimate goal of enhancing safety and perceptions of safety and to coordinate actions to reduce crime by 2030.

Hume was first designated in 1996 and was redesignated as an International Safe Community in 2006 and 2013. Hume City Council, the World Health Organisation Collaborating Centre on Community Safety Promotion and Monash University Accident Research Centre agreed to:

Implement an ongoing programme of injury control. This initiative will cover the whole community including people in all age groups, all environments and all situations; the parties agree to document and evaluate their efforts and to actively spread their experiences nationally and internationally.

SAFE COMMUNITY INDICATORS

The WHO International Safe Community Accreditation is achieved through the satisfactory meeting of key indicators. The following six indicators for Safe Communities were adopted by the WHO Collaborating Centre on Community Safety Promotion in 2002. Council's CSAP integrates the actions required to achieve its vision of a Safe Community with the obligations of WHO reaccreditation.

The six indicators of a Safe Community are:

1. An infrastructure based on partnership and collaborations, governed by a cross-sectional group that is responsible for safety promotion in their community.
2. Long-term, sustainable programs covering both genders and all ages, environments, and situations.
3. Programs that target high-risk groups and environments, and programs that promote safety for vulnerable groups.
4. Programs that document the frequency and causes of injuries.
5. Evaluation measures to assess their programs, processes and the effects of change.
6. Ongoing participation in national and international Safe Communities networks.

PROCESS OF DEVELOPING THE COMMUNITY SAFETY ACTION PLAN

The CSAP was developed in collaboration with a multidisciplinary team of staff from across Council and comprised the following key tasks:

2. Undertaking of a literature review of relevant government policies and plans that have been developed or updated since the adoption of the Hume Community Safety Strategy 2009 - 2013.
3. Compilation of a Community Safety Profile for Hume City following identification and analysis of a variety of community safety and population based research and data.

4. Implementation of a community consultation and engagement phase which included a Community Safety Survey, key stakeholder interviews and the delivery of Community Safety Forums that focused on place and/or people based issues.
5. Development of an Implementation Plan to address key community safety issues.

The report has been structured to provide an overview and analysis of each of the above stages in the following sections. Full details of the findings from the Literature Review, Community Safety Survey, Community Safety Profile and Community Engagement Forums are included in Volume Two: Appendices.
SECTION TWO: COUNCIL PLANS AND STRATEGIES

An extensive Literature Review was undertaken to inform the development of the CSAP 2015 - 2019. The following section provides a summary of some of the key Council plans and strategies that form the foundation to the CSAP. A detailed description of the Literature reviewed is contained in Volume Two: Appendices.

HUME HORIZONS 2040 AND THE COUNCIL PLAN 2013 - 2017

Hume City’s long-term community plan, Hume Horizons 2040 outlines a clear and ambitious future for the years to come.

Founded on the principles of Social Justice and Sustainability, this plan was developed following extensive stakeholder consultation and brings together the collective ideas of Hume’s community. Hume Horizons 2040 expresses the aspiration that:

**Hume City will be renowned for its liveability. It will be home to a community living in harmony, where residents will value and celebrate their unique cultures and identities, respecting themselves and each other without bias or prejudice.**

The plan consists of five key themes, each with supporting strategic objectives which outline a number of community expectations.

The second theme, ‘A healthy and safe community’, aims at ensuring "**Hume City is a healthy, safe and welcoming community where all residents are encouraged to live active and fulfilling lives.**"  

Under this theme, and the context for this community safety strategy, Hume Horizons 2040 states a Strategic Objective to "**Strengthen community safety and respectful behaviour**" to respond to the following community expectations:

- The safety and wellbeing of people and property is enhanced through well designed buildings and public spaces and safe respectful behaviour within Hume’s community.
- Road and pedestrian safety is enhanced, and initiatives are undertaken to reduce dangerous hoon driving and speeding in local streets.
- The safety and wellbeing of all residents are protected through initiatives which promote respectful relationships and address issues of violence within the family and broader community.
- The health and safety of Hume residents, pets and fauna are protected through responsible and considerate animal management.

Hume Horizons 2040 forms the foundation of Council’s corporate planning framework, and is operationalised through the **Council Plan 2013 - 2017**. The Council Plan outlines annual actions which aim to address community expectations within **Hume Horizons 2040**, and is supported by a range of Council strategies, action plans and frameworks.

Specifically, the Council Plan outlines Council’s commitment to community safety through the 2014/15 action to "**Develop and commence the implementation of a Community Safety Action Plan that improves physical and social infrastructure and provides initiatives and programs which improve safety within the community.**"  

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3 Hume City Council, Hume Horizons 2040, 2014.  
4 Hume City Council, Hume Horizons 2040, 2014.  
5 Hume City Council, Hume Horizons 2040, 2014.  
The Hume City Council Community Safety Strategy 2009 - 2013 is based upon a community safety framework that outlines the strategic approach Council will take towards community safety throughout the municipality. The framework integrates the actions required to achieve the vision of a safe community and to fulfil the obligations of accreditation as a World Health Organisation Safe Community.

The strategy articulates Council's vision for a safe community, which is:

**Hume will be an active harmonious safe city where everyone who lives, works or visits participates responsibly without fear or risk of injury.**

The following goals have been developed to help meet Council's vision of a safe community by 2030.

1. The reduction of intentional and unintentional injury.
2. Community safety is understood as an integral part of community health and wellbeing.
3. To promote Safe Community movement throughout Hume.

The strategy contains five key areas of safety which are informed by the social determinants of health and specific population groups at risk, in addition to prominent community safety issues throughout Hume. The five key areas of safety were identified as:

- Children and Young People's Safety.
- Family Violence and Women’s Safety.
- Crime Prevention and Urban Design.
- Safety of Priority Groups (indigenous community, older people, people with a disability, newly arrived migrants and the culturally and linguistically diverse community).
- Transport Safety.

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The Hume Health and Wellbeing Plan 2013 - 2017 aims to improve the health and wellbeing of people living and working in the municipality of Hume.\(^8\) The plan was developed using the Environments for Health framework, taking a population health approach to planning. The Health and Wellbeing Plan is underpinned by four strategic directions which are aligned with the four Environments for Health. Each strategic direction is underpinned by six principles:

1. Improve health and wellbeing for all.
2. Reduce health inequities.
3. Promote social justice.
4. Support environmental sustainability.
5. Acknowledge people’s diversity.

Built Environment, Objective 2
- Enhance the real and perceived safety and amenity of public places and spaces.

Social Environment, Objective 4
- Promote and develop safe and gender equitable communities, cultures and organisations where all relationships are equal, respectful and non-discriminatory.

**SOCIAL JUSTICE CHARTER**


Hume City Council is committed to social justice, with a view to advancing a fair and just society, promoting respect for citizens, encouraging community participation, strengthening community wellbeing and reducing the causes of disadvantage.

The Social Justice Charter takes action on a set of social justice issues through Action Plans to enhance community wellbeing. The following four Action Plans have been developed under this charter:

1. **Hume City Council Disability Action Plan 2012 - 2016**

Factors that have a positive influence on community safety – such as social justice and equity, inclusiveness, connectedness and resilience are integral to creating safe communities.

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SECTION THREE: COMMUNITY SAFETY PROFILE

GENERAL SUMMARY OF HUME

Located just 15 kilometres north of the centre of Melbourne, Hume City is one of the fastest growing and most culturally-diverse communities in Australia.Spanning a total area of 504 square kilometres, Hume City is built around the established suburbs of Broadmeadows, Tullamarine and Gladstone Park in the south, the developing residential suburbs of Craigieburn, Greenvale and Roxburgh Park in the north-east and the Sunbury township in the north-west.
The municipality is made up of a vibrant mix of contrasts including new and established residential areas, major industrial and commercial precincts and vast expanses of rural areas and parkland.
Home to 174,292 residents in 2011, Hume City’s population is expected to grow to 346,534 by the year 2041. This is an annual growth rate of 2.3%.
Hume City is a culturally diverse area with one third of residents born overseas (32%) from more than 160 different countries, and two out of five residents (41%) speaking a language other than English at home. The top countries of birth of Hume City residents outside of Australia are Iraq, Turkey, India, United Kingdom and Italy.
In comparison to Greater Melbourne, Hume City residents are relatively younger in age, with more than one quarter aged under 18 years (27.5%). The majority of households living in Hume City are couple families with children (43.7%), which is higher than Greater Melbourne (33.6%). Households with one parent families are also more common in Hume City (14.0%) than Greater Melbourne (10.4%).
Just over one third (34.7%) of Hume City residents work within the municipality and half (49.1%) work outside the municipality. The most common industries of employment for persons living in Hume City are ‘manufacturing’ (13.9%), ‘retail trade’ (11.1%), ‘transport, postal and warehousing’ (10.1%), and ‘construction’ (10%). Three out of four persons travelling to work travel by car (74.3%) and almost one in ten (8.9%) use public transport (train, bus or tram).
Social justice is of significant importance for Hume’s community, with a strong commitment to reducing social disadvantage within Hume. According to the SEIFA Index of Relative Socio-economic Disadvantage, Hume is the twelfth most disadvantaged Local Government Area in Victoria and the third most disadvantaged in Metropolitan Melbourne. The Statistical Local Area of Broadmeadows is also the most disadvantaged in Victoria.

COMMUNITY SAFETY A PRIORITY FOR HUME CITY

Community safety has been repeatedly identified as an important issue for Hume City in a variety of plans, strategies and research including: Hume Horizons 2040, Hume City Council Plan 2013 - 2017, Hume City Council Community Safety Survey 2013, Department of Justice Local Area Community Safety Profile (2012) and Hume City 2010 Young People’s Voices Survey.
Common safety themes have been identified within all these reports including: drug possession, dangerous driving/hooning, property related crime, family violence and involvement in anti-social behaviour and crime.

10 ID Consultants, Hume City Population Forecasts 2011 - 2041 (Updated February 2015).
14 ABS, Socio-economic Indexes for Areas (SEIFA), 2011.
PRIORITY POPULATIONS

The Community Safety Profile was developed using a framework of priority population groups (known to be vulnerable in both the local and wider community), and priority safety issues.

The Hume City Council Community Safety Strategy 2009 - 2013 defined priority populations as “those which may be vulnerable due to particular defining characteristics leading to an increased risk of injury.” The Strategy identified the Indigenous community, older people, people with a disability and the Culturally and Linguistically Diverse (CALD) community as priority populations that warranted targeted community safety strategies.

The priority population groups and issues were identified through common themes emerging from earlier Council community consultations and literature reviews and reinforced through present research undertaken to complete the Community Safety Profile.

OLDER PEOPLE (65+ YEARS)

In 2013 older people aged 65+ years made up 9.8% of the total Hume population, compared to 13.4% for Greater Melbourne. Between 2011 and 2041, the population of older people in Hume City is expected to grow by 3.4% annually. By 2041, older people aged 65+ years will make up 12.2% of Hume City's overall population.

Compared to other age groups, older people aged 65+ years are more likely to suffer injuries in the home than at any other location. In 2010/11 in Hume City, for the 65+ year age group, 45.3% of hospital emergency department ‘injury’ presentations occurred in the home, compared to 32.3% for the overall population. Falls caused 43.9% of hospital emergency department ‘injury’ presentations in the 65+ year age group, compared to 24.6% for the overall population. Falls in the elderly (aged 85 and over) are a major public health and community problem with adverse physical, medical, psychological, social and economic effects. Falls among the elderly often result in fractures or other serious injuries.

Elder abuse is another prominent issue for older persons. A study undertaken in 2012 indicates that up to 5% of older people living in the community will be victims of elder abuse, with this most likely to occur when the victim is aged between 75 - 95 years.

PEOPLE WITH A DISABILITY

In Hume in 2011, 5.3% of the population reported needing help in their daily lives due to a disability compared to 4.5% for Greater Melbourne. A report launched in July 2014, from the Equal Opportunity Commission, found that people with disabilities face significant and complex barriers when reporting crime to police. As a result, many crimes go unreported.

CULTURALLY AND LINGUISTICALLY DIVERSE

In 2011, approximately one third of the Hume population was born overseas (32.2%), of which, more than four out of five (86.7%) were born in non-English speaking countries. The 2011 Census showed the two largest groups in Hume born in non-English speaking countries were from Iraq (4.3%) and Turkey (3.8%).

The proportion of newly arrived settlers through the Humanitarian Program has grown in Hume City. From 2010 to 2014, 39.4% of new arrivals were through the humanitarian stream, compared to 24.3% from 2005 to 2009. Across metropolitan Melbourne, only 9.8% of new arrivals were through the humanitarian stream. Hume City receives 4.5% of metropolitan Melbourne’s total migration intake, and 18.3% of metropolitan Melbourne’s humanitarian intake stream. Across all migration streams, from 2010 to 2014 the most common countries of birth for new settlers to Hume are Iraq (31.7%) and India (13.8%).

Humanitarian migrants are particularly vulnerable due to their experiences of war and torture in their country of origin. They are also vulnerable to exclusion from health services and mainstream Australian life while awaiting the outcome of their residency status.

16 ABS, Population by Age and Sex, Regions of Australia, 2013.
17 ID Consultants, Hume City Population Forecasts 2011 - 2041 (Updated February 2015).
18 ID Consultants, Hume City Population Forecasts 2011 - 2041 (Updated February 2015).
20 Monash University Injury Research Institute, Unintentional (Accidental) Hospital-Treated Injury, Victoria, 2011.
21 State Government of Victoria, Department of Human Services, Department of Human Services, Elder Abuse Protocol, Northern Metropolitan Region, 2012.
ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLE

Hume City has a higher Aboriginal and Torres Strait Islander (ATSI) population (0.6%) than Greater Melbourne (0.5%). Hume’s ATSI population is quite young with 56.7% aged less than 25 years of age, compared to 52.1% for Greater Melbourne. In Victoria, one quarter of Aboriginal emergency department presentations (23.7%) are due to injury and poisoning. For young Aboriginal children aged 0-14 years, 30.1% of emergency department presentations are due to injury and poisoning. For all causes, Aboriginal persons have a higher rate of emergency department presentations per 1,000 population (450.5) compared to Non-Aboriginal persons (268.7). Hospital admission rates for injury and poisoning are higher among Aboriginal persons (21.7 per 1,000 population) than Non-Aboriginal persons (18.3 per 1,000 population).

CHILDREN (0-14 YEARS)

In 2013 children aged 0-14 years made up 22.1% of the total Hume population, compared to 18.1% for Greater Melbourne. Over the years from 2011 - 2041, the population of children in Hume City is expected to grow by 2.4% annually. By 2041, children aged 0-14 years will make up 22.8% of Hume City’s overall population.

Children aged 0-14 years are more likely to suffer injuries in the home compared to other age groups. In 2010/11 in Hume City, hospital emergency department ‘injury’ presentations occurring in the home, occurred at a higher rate amongst children aged 0-14 years (26.2 per 1,000 population) compared to 17.2 for the overall population. Two out of five hospital treated injuries (41.0%) occurred in the home, and 13.0% occurred at schools and other public buildings. Falls caused 35.3% of hospital emergency department ‘injury’ presentations in the 0-14 year age group, compared to 24.6% for the overall population.

YOUNG PEOPLE (15-24 YEARS)

In 2013 young people aged 15-24 years made up 15.3% of the total Hume population, compared to 13.8% for Greater Melbourne. Over the years from 2011 - 2041, the population of young people in Hume City is expected to grow by 1.8% annually. By 2041, young people aged 15-24 years will make up 13.6% of Hume City’s overall population.

While the home is the top location for hospital emergency department ‘injury’ presentations among young people aged 15-24 years (21.1%), young people are more likely to suffer injuries at an athletics and sports area, or on the road, street or highway compared to other age groups. In 2010/11 in Hume City, for the 15-24 year age group, 12.4% of hospital emergency department ‘injury’ presentations occurred at an athletics and sports area (compared to 6.0% for the overall population), and 12.2% occurred on a road, street or highway (compared to 8.4% for the overall population). The rate of injury related emergency department presentations in Hume City is greater in the 15-24 year age group (71.9 per 1,000 population) compared to the overall population (53.3 per 1,000 population).

In terms of road safety, in general for young people, the risk of a car crash in the first three years of driving is three times greater than in subsequent years. Young people aged 15-24 years were represented in 14.3% of all fatalities in Hume City from 2009 to 2013. One in four persons involved in casualty crashes in Hume City during 2009 to 2013 were aged 15-24 years (25.1%). During 2012/13 young people aged 15-24 years were more likely to be involved in casualty crashes, with a rate of 9.6 per 1000 population, compared to 5.8 for the overall population.

27 Department of Health and Human Services, Koori Health Counts!: Victorian Aboriginal Hospital Data, 2012/13.
29 ID Consultants, Hume City Population Forecasts 2011 - 2041 (Updated February 2015).
30 ID Consultants, Hume City Population Forecasts 2011 - 2041 (Updated February 2015).
32 ABS, Population by Age and Sex, Regions of Australia, 2013.
33 ID Consultants, Hume City Population Forecasts 2011 - 2041 (Updated February 2015).
34 ID Consultants, Hume City Population Forecasts 2011 - 2041 (Updated February 2015).
37 VicRoads, Crash Statistics 1 Jan 2009 to 31 Dec 2013.
PRIORITY ISSUES

FAMILY VIOLENCE AND WOMEN’S SAFETY

On average in 2013/14, 56 incidents of family violence were reported to police each week in Hume City (21 per week where children were present). The rate of family violence per 100,000 population in Hume City (1,587.3) is higher compared to the North West Metropolitan Region (1,119.0) and Victoria (1,129.2). Hume City has the second highest rate of family violence incidents per 100,000 population across Metropolitan Melbourne, behind Frankston City at 1,773.0.

In Hume City, reports of family violence incidents have been increasing each year, up from 1,760 in 2009/10 to 2,909 in 2013/14. Many people experiencing family violence do not report this to the police, therefore official figures are likely to underestimate the extent of the problem.

Three quarters of family violence victims are female (75%), with the majority of perpetrators being male (78%). Three out of four victimized women are aged between 15 and 44 years (73%). Children are present at more than one third (37%) of reported family violence incidents. Family incident reports resulting in charges being laid occurred at a rate of 792.8 per 100,000 population in 2013/14, higher than the North West Metropolitan Region (518.2) and Victoria (507.7) and also the highest across Metropolitan Melbourne (Frankston was 656.6).

When Victoria Police family violence statistics are limited to Intimate Partner Violence (defined as “persons with relationship: married, defacto, separated, divorced or boyfriend/girlfriend”), in four out of every five incidents, the perpetrator is male (84%) and the victim female (84%).

Police records of sexual assault offences, “rape” and “sex (non-rape)” are another measure of the extent of violence against women. On average, 6.3 sexual assault offences were recorded by police every week within Hume City for the 2013/14 period. The majority of victims of sexual assault were female (88%) and all alleged offenders were male (100%). Most female victims (93%) were aged less than 35 years.

There were around 330 sexual assault offences in Hume City in 2013/14, a rate of 180.1 per 100,000 population, higher than the North West Metropolitan Region (146.9) and Victoria (165.9).

CRIME PREVENTION AND URBAN DESIGN

In 2013/14, across most crime categories, Hume City recorded higher rates per 100,000 population than the North West Metropolitan Region and/or Victoria. Crimes with the highest rate per 100,000 population in Hume City were assault (1,061.3), theft from motor vehicle (1,006.2), justice procedures (999.7), property damage (895.4) and residential burglary (681.0).

Crimes in Hume City with higher rates per 100,000 population in 2013/14 compared to the North West Metropolitan Region and Victoria include arson, regulated public order, abduction/kidnap, and homicide.

Overall, across all crime categories the rate of crimes per 100,000 population in Hume City (8,930.3) is higher compared to Victoria (7,489.5) but lower compared to the North West Metropolitan Region (9,313.2).

Over the years 2007/08 to 2013/4 crimes in Hume City which have shown an upward trend in the rate per 100,000 population (although not necessarily the highest rates per 100,000 population) include assault, justice procedures, deception, residential burglary, weapons/explosives, harassment, aggravated burglary and going equipped to steal. Overall, across the main categories, crime rates for ‘crimes against the person’ and ‘other crime’ have shown an upward trend in Hume City from 2007/08 to 2013/14.

Although crimes against the person have been increasing in Hume City over the years, residents remain relatively optimistic about their personal safety. In 2014/15 the Hume City Council Community Indicators Survey found that 85.4% of residents felt safe walking alone in their local area during the day and 53.5% felt safe walking in their local area alone at night. Four out of five respondents (82.4%) were ‘somewhat to very satisfied’ with how safe they feel.
During 2010/11 Hume City residents accounted for 20.4% of all infringements, 24.3% of all warrants and 21.8% of all outstanding warrants in the Northern Metropolitan Region. The rate of infringements per 100,000 population in Hume City (64,639) was higher than both the Northern Metropolitan Region (55,803) and Victoria (53,578). The rate of outstanding warrants per 100,000 population in Hume City (91,258) was also higher than the Northern Metropolitan Region (73,534) and Victoria (56,079). The rate of infringements and outstanding warrants per 100,000 population was higher than the regional and state average across most postcodes in Hume City. Postcodes with the highest rates of infringements per 100,000 population were 3061 (Campbellfield) and 3047 (Broadmeadows/Dallas/Jacana). Postcodes with the highest rates of outstanding warrants per 100,000 population were 3061 (Campbellfield), 3047 (Broadmeadows/Dallas/Jacana), 3048 (Coolaroo/Meadow Heights) and 3049 (Attwood/Westmeadows).51

TRANSPORT SAFETY

From the 1st January 2009 to 31st December 2013, a total of 1,978 casualty crashes occurred on all State and local roads controlled by Council and VicRoads in Hume City. This equates to approximately one road accident involving injury per day (1.08). During this five year period, 32 fatal crashes and 604 serious injury accidents had occurred, accounting for one third (32.2%) of all road accidents.52

Around one third of fatal accidents (34.4%) occurred on local roads and two out of five ‘serious’ injury accidents (41.4%) and ‘other’ injury accidents (39.6%) occurred on local roads.53

Drivers of motor vehicles accounted for more than half of all fatalities (54.3%) and serious injuries (56.0%). Motorcyclists represented more than one quarter (28.6%) of all fatalities. While only 0.7% of all persons involved in road accidents were fatally injured, for motorcyclists the proportion was much greater (4.4%).54

Road statistics indicate that several groups are more vulnerable to injury or death through road accidents. From the 1st January 2009 to 31st December 2013, adults aged 25-44 years were represented in two fifths (38.5%) of injuries or deaths caused by road accidents and young people aged 15-24 years accounted for one quarter (24.8%) of injuries or deaths. During 2012/13 young people aged 15-24 years and adults aged 25-44 years were more likely to be involved in road accidents, with a rate of 9.6 and 7.4, respectively, per 1000 population, compared to 5.8 for the overall population.55

Car ownership and usage is high in Hume City with three out of five households owning two or more vehicles (59.0%) compared to half (50.9%) for Greater Melbourne. In Hume City, three out of four persons travelling to work, travel by car (74.3%) compared to two thirds for Greater Melbourne (64.9%). Only 8.9% of people in Hume City use public transport (train, bus or tram) to travel to work, compared to 13.8% for Greater Melbourne.56

From 1 July 2006 to 31 December 2013 a total 1,624 vehicles were impounded in Hume City. During this period Hume City accounted for 6.3% of the total impoundments for Victoria and 17.4% for the North West Metropolitan Region. In 2012, there were 24.7 vehicles impounded per 10,000 registered vehicles (passenger vehicles, motorcycles and light commercial vehicles) in Hume City. This is much greater than the North West Metropolitan Region (13.8), and more than double the rate for Victoria (10.6). Two out of five (40.2%) vehicle impoundments in Hume City in 2013 were due to ‘driving whilst disqualified/suspended’ and one in five (20.4%) were due to ‘excessive speed >45km’. Across the State, from 2006 to 2013, the majority of vehicles impounded were driven by males aged 20-25 years (38.0%), followed by males aged under 20 years (22.2%) and males aged over 30 years (19.6%).57 In 2012/13, 24.1% of traffic was detected speeding on local roads in Hume City.58

51 State Government of Victoria, Department of Justice, City of Hume: Local Area Community Safety Profile (2013).
52 VicRoads, Crash Statistics 1 Jan 2009 to 31 Dec 2013.
54 VicRoads, Crash Statistics 1 Jan 2009 to 31 Dec 2013.
ALCOHOL

Each day in 2010, alcohol caused 15 deaths and hospitalised 430 Australians. Males were more likely to be hospitalised due to alcohol consumption with an average of 278 hospitalisations per day compared to 153 for females. Injuries (47%) were responsible for the greatest proportion of alcohol-related hospitalisations in males, followed by neuropsychiatric diseases (30%). For females this was reversed with neuropsychiatric diseases (41%) accounting for the largest proportion of alcohol-related hospitalisations, followed by injuries (32%).

Substantial evidence exists for associations between alcohol consumption and acute risks of falls, drowning, fires, violent behaviours and other self-inflicted injuries. Experimental studies have attributed these associations to alcohol consumption causing aggression, reduction of fear of risky behaviours and impaired problem solving ability. Other than the drinking quantity per occasion, frequency of drinking was found to be associated with aggressive behaviours.

Across Hume City in 2009 - 10 there were 694 alcohol-related hospital admissions, an average of 1.9 per day. The rate per 10,000 resident population was 41.42, lower than the Victorian average (55.33) and the North and West Metropolitan region (43.00). Young people aged 15-24 years accounted for one fifth (20.5%) of alcohol-related hospital admissions in Hume City in 2009 - 10, with a total of 142 admissions. The rate per 10,000 resident population for this age group was 53.06, higher than both the State average (49.44) and the North and West Metropolitan region (41.40).

There were 372 alcohol-related ambulance attendances in Hume City in 2012/13, 3% of the metropolitan Melbourne total. The rate per 10,000 resident population was 20.9. Alcohol-related ambulance attendances increased 56.3% from 2011/12 to 2012/13.

Within Hume City in 2011 there were 309 liquor licensed premises, a rate of 22.8 per 10,000 residents aged 15+. Across Metropolitan Melbourne there were 11,665 liquor licensed premises, a rate of 35.7 per 10,000 residents aged 15+. As at March 2015 there were 367 liquor licensed premises within Hume City, a growth of 18.8% (58 premises) since 2011. The number of liquor licensed premises across Metropolitan Melbourne at March 2015 was 12,669, a growth of only 8.6% since 2011.

While the number of liquor licensed premises across Hume City has grown over recent years, the rates of alcohol consumption remain relatively low. In 2014/15 Hume City Council Community Indicators Survey found that two out of five (39.9%) residents never drink alcohol and one quarter (23.4%) drink less than once a month. Females are least likely to drink alcohol with almost half (48.3%) never drinking alcohol compared to one third of males (31.2%).

DRUGS

In Hume City in 2013/14 there were 557 drug offences which represented a rate of 303.9 per 100,000 population. This is lower than both the North West Metro Region rate of 479.7 and Victorian rate of 404.8.

In 2014 the Victorian Law Reform Drugs Committee found that methamphetamine users are shifting from the powdered form of the drug to the stronger crystallised version, commonly known as ‘ice’. Ambulance call-outs for ice related incidents increased by 87.8% in Metropolitan Melbourne between 2011/12 (592) and 2012/13 (1,112).

Across Hume City crystal methamphetamine-related ambulance attendances have increased 103.4% from 2011/12 to 2012/13, up from 29 to 59 attendances. Hume City accounts for 5% of total crystal methamphetamine-related ambulance attendances across metropolitan Melbourne and is ranked 4th highest in the region. Cannabis-related ambulance attendances have shown an increase of 56.1% from 2011/12 to 2012/13, increasing from 41 to 64 and accounting for 5% of metropolitan Melbourne attendances (up from 4%). GHB-related ambulance attendances within Hume City have increased 75.0% from 2011/12 to 2012/13, up from 12 to 21 (accounting for 5% of metropolitan Melbourne total).

61 Turning Point Alcohol and Drug Centre, Alcohol-Related Harms and Use Across Victorian LGAs: 2000/01 to 2009/10.
63 State Government of Victoria, Department of Justice, Count of Victorian Liquor Licences, 14/10/2001 and 01/03/2015.
64 Hume City Council, Community Indicators Survey, 2014/15.
SECTION FOUR: COMMUNITY ENGAGEMENT

INTRODUCTION
As part of the development of the CSAP, an extensive program of community engagement was conducted to ensure that relevant organisations, community groups and businesses were given an opportunity to influence the strategies and actions that will shape community safety for Hume over the next five years.

COMMUNITY SAFETY SURVEY
The Community Safety Survey 2013 was conducted to gain a greater understanding of the safety concerns of those living and working in Hume City. A total of 152 survey responses were received from Hume City residents. The key results are as follows:

Safety in Hume:
- ‘Knowing the community/neighbours’ and ‘police presence’ were the two most important factors for participants to feel safe in their suburb.
- ‘Insufficient street lighting’ and ‘hoons’ were the two greatest concerns in the participant’s suburb.
- Across Hume, residents felt that ‘knowing the community/neighbours’ (23.6%) and ‘Police presence’ (20.8%) made them feel safe, while almost a quarter of participants (24.6%) indicated there was ‘nothing’ or ‘not much’ that made them feel particularly safe.
- Across Hume ‘anti-social behaviour’ including congregating groups (22.4%) was most commonly reported as making participants feel unsafe, followed by ‘nothing’ (19.7%), ‘hoons’, (13.2%) and ‘youth’ (10.5%).
- The survey respondents felt anti-social behaviour (22.4%), hoons (13.2%) and youth (10.5%) were the main things that made them feel unsafe in Hume. In contrast, a high number of respondents (19.7%) reported that nothing made them feel unsafe.

Perceptions of Safety:
- Overall participants felt safer during the day time as opposed to the night. Participants felt particularly unsafe at night, walking around the streets, in shopping centre car parks and in parks and reserves.

Safety Concerns in Hume:
- 91.5% of survey respondents felt that hoons/speeding vehicles was a problem in their suburb followed by drug use/possession (73.6%) and property damage (73.5%).
- Drug use/possession was perceived as a problem across all of Hume (94.7%), followed by hoons/speeding drivers (91.6%) and property damage (89.7%).
- Three in five respondents (61.2%) had experienced safety incidents involving speeding vehicles/hoons in the last two years and almost half (48.8%) had experienced anti-social behaviour.

Safety Preparedness:
- Over 90% of survey respondents felt they were confident in preventing injuries to children around the home and over 80% felt confident in preventing injuries caused by home renovations, or falls by the elderly around the home. However, general information sessions and responsive emergency services would improve their confidence in responding to safety situations.
- Over 60% of respondents had developed a fire safety plan.

Family Violence:
- Physical violence, sexual abuse and verbal abuse were the three behaviours most associated with family violence according to respondents.
- Almost half of the respondents (45%) thought family violence was ‘fairly serious’ across Hume City; 62.9% thought it was very important for Hume City Council to undertake initiatives to reduce family violence; and another 65% were aware of the Council’s White Ribbon initiatives.

Road Safety:
- Participants were asked if they thought driving in their suburb and around Hume had become safer since first moving to the area. Jackson Creek Ward had the greatest proportion of respondents who felt less safe; with 58.6% reporting that the roads were a ‘little less safe’ or ‘a lot less safe’. Meadow Valley Ward respondents had the most positive perceptions.
with 22.2% reporting that their suburb had become ‘a little more safe’ or ‘a lot more safe’. Congestion (29.8%), traffic management (18.3%) and consideration for other road users/abiding by the law (17.3%) were the main reasons given by respondents for feeling safe or unsafe on the roads.70

Social Support:
- The Community Safety Survey indicated that 64.2% of respondents knew their neighbours ‘well or very well’, while 35.8% reported that they knew their neighbours ‘not well’. Over 60% thought they could definitely rely on family for help, while only 2.5% thought ‘not at all’.71

**STAKEHOLDER FORUMS**

Community safety is a shared responsibility; as such it was decided to hold five stakeholder forums to provide an opportunity for input from government, business, health and community services organisations. The topics for the forums were based upon the key priority areas identified in the previous Community Safety Strategy and included:

- Community Safety in the Public Realm: Growth Areas (Sunbury, Craigieburn and surrounds).
- Community Safety in the Public Realm: Broadmeadows and surrounding areas.
- Community Safety for People with a Disability.
- Community Safety for Family and Children.
- Community Safety for Multicultural Communities.

The forums were attended by 154 stakeholders. Table 1 below summarises the key themes that were discussed at each of the forums.

<table>
<thead>
<tr>
<th>FORUM</th>
<th>DISCUSSION THEMES</th>
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</thead>
</table>
| Community Safety Forum: People with a Disability | Access And Inclusion  
Perceptions Of Safety  
Other Emerging Safety Issues  
Safety In The Public Realm (Crime Hot Spots) |
| Community Safety in the Public Realm: Growth Areas (Sunbury, Craigieburn and surrounds) | Community Safety In The Public Realm (Crime Hot Spots)  
Transport Safety  
Emerging Community Safety Issues For Craigieburn/Sunbury  
Priority Populations And Community Safety |
| Community Safety in the Public Realm: Broadmeadows and Surrounds | Community Safety In The Public Realm  
Transport Safety  
Emerging Community Safety Issues For Broadmeadows And Surrounds  
Priority Populations And Community Safety |
| Community Safety Forum: Family and Children | Family Violence  
Reducing Injuries In The Home  
Safety In The Public Realm  
Transport Safety |
| Community Safety Forum: Multicultural Communities | Transport Safety  
Relationship Conflict (Family Violence)  
Reducing Injuries In The Home  
Safety In The Public Realm (Crime Hot Spots) |

**METHODOLOGY**

The five stakeholder forums were conducted using the *World Café* model, where participants rotated through four different community safety issue discussion tables in 20 minute intervals. Participants remained at their final table to assist the table facilitator to prioritise and record the five most important issues and/or strategies identified at each table. These priorities were then presented back to the floor and displayed up on the wall. All stakeholders then participated in a “dot democracy” exercise to identify the most supported strategies and solutions.

**OVERALL FORUM FINDINGS**

Table 2 provides a summary of the results of the “dot democracy” process and shows the ranking of each community safety issue (or themed table) based on how many votes it received, with a ranking of ‘1’ being the highest number of votes. Additional community safety issues were also identified from the forums including community strengthening, information and awareness, communication and consultation.

**TABLE 2: ALL FORUMS – RANKINGS OF PRIORITY COMMUNITY SAFETY ISSUES**

<table>
<thead>
<tr>
<th>FORUM</th>
<th>TRANSPORT SAFETY</th>
<th>FAMILY VIOLENCE</th>
<th>INJURY PREVENTION</th>
<th>SAFETY IN THE PUBLIC REALM/ CPTED</th>
<th>MISCELLANEOUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety in the Public Realm Growth Areas (Sunbury, Craigieburn and surrounds)</td>
<td>4</td>
<td>4</td>
<td>1</td>
<td>4</td>
<td>3 Community Strengthening</td>
</tr>
<tr>
<td>Community Safety Forum Family and Children</td>
<td>2</td>
<td>2</td>
<td>4</td>
<td>3</td>
<td>N/A</td>
</tr>
<tr>
<td>Community Safety Forum Multicultural Communities</td>
<td>4</td>
<td>4</td>
<td>2</td>
<td>3</td>
<td>5 Information and Awareness</td>
</tr>
<tr>
<td>Community Safety in the Public Realm Broadmeadows and surrounds</td>
<td>3</td>
<td>3</td>
<td>1</td>
<td>2</td>
<td>5 Youth</td>
</tr>
<tr>
<td>Community Safety Forum People with a Disability</td>
<td>4</td>
<td>4</td>
<td>2</td>
<td>1</td>
<td>2 Communication and Consultation</td>
</tr>
</tbody>
</table>

The above table indicates that the priority community safety issues across all forums were: Injury Prevention, Family Violence, Safety in the Public Realm and Transport Safety. Although the discussion points in each forum varied, and these rankings cannot be taken as absolute priorities within the community, they give an indication of the importance of various issues that can be used to inform the CSAP in conjunction with other data and information.

72 http://www.theworldcafe.com/, viewed on 13 December 2014
SUMMARY OF FINDINGS FROM COMMUNITY ENGAGEMENT ACTIVITIES

In reviewing the findings from the community engagement that was undertaken to inform the CSAP the following key themes have been identified:

COMMUNITY SAFETY IN THE PUBLIC REALM

Issues connected with community safety in the public realm were repeatedly raised in both the Community Safety Survey and Forums. Key issues and strategies included:

- Provision of adequate road and transport infrastructure in growth area communities such as better road/path connections between the new estates and the older developed areas of Craigieburn.
- Importance of applying Crime Prevention through Environmental Design (CPTED) principles to address crime and community safety issues and encourage the use of public spaces by all age groups.
- Installation of better street lighting, especially on shared parks and pathways, to encourage walking and cycling and increase passive surveillance of public places.
- Addressing negative perceptions of safety in public spaces with the prompt removal of graffiti and rubbish and keeping public areas clean and well maintained.
- Addressing drug use and possession.
- Dealing with property damage.

SAFETY IN THE HOME

A variety of safety in the home issues were identified, particularly in the Community Safety Forums for specific population groups. Key concerns included:

- Preventing accidents for people from a culturally or linguistically diverse background, through the provision of more translated information and community awareness and education initiatives.
- The safety of children was seen as a priority, with the need for more information and education programs for parents/guardians to improve their understanding of the developmental needs of children and potential safety risks at different ages and stages.

TRANSPORT SAFETY

Transport safety was a common issue that was identified through all the engagement exercises. Key concerns included:

- Driver safety considered by participants as a key issue, with calls to target young driver education through schools and other youth settings. The other at-risk group identified was newly arrived migrants/refugees from a non-English speaking background, who lacked knowledge regarding Victorian road rules and regulations and how to navigate the road transport system.
- Addressing hoon drivers.
- Addressing increased transport safety risks for children around schools at peak times, public transport sites and shopping centres.
- Capacity building of parents to increase their understanding of car safety requirements e.g. fitted car seats for young children, to be tackled through broader information mediums such as YouTube and picture-boards.
- Enabling the safe use of public transport through education programs e.g. the rights of consumers.
- Addressing the design, maintenance and management of transport hubs to improve community perceptions of safety.

FAMILY VIOLENCE AND WOMEN’S SAFETY

Concerns regarding women’s safety and family violence were repeatedly voiced at all of the forums and also highlighted in the Community Safety Survey. Key issues included:

- The need to expand upon existing community awareness raising activities and projects to prevent family violence e.g. White Ribbon Day (especially outside the Broadmeadows area).
- Delivery of culturally appropriate solutions, such as engaging with community elders to discuss family violence, along with using religious leaders to speak out about family violence and women’s safety.
- The need to protect children from family violence through strengthening the role of men as fathers, as well as providing families with community support and information sooner; with an emphasis on Children’s Hubs.
- Continue to deliver and expand upon family violence training and education programs for teachers, youth, child care and allied health workers.
PRIORITY POPULATIONS

- Youth as a priority population group were discussed at all of the forums and were identified as a priority safety issue within the Community Safety Survey. Key concerns included:
  - Groups of young people congregating in public spaces being perceived as a safety risk.
  - Youth exhibiting anti-social behaviour in public spaces and driving in a manner that put themselves and others at risk.
  - Youth being marginalised as a group in the community and the need for more opportunities to be provided for them to participate through employment, social inclusion and mentoring and coaching opportunities.

- Community safety issues for people from a culturally and linguistically diverse (CALD) background were also raised at all the forums; particularly in relation to informing and educating the various cultural groups about community safety issues via different communication mediums.

CAPACITY BUILDING

An emerging community safety priority identified at the forums was community capacity building; to create community connectedness and strengthen communities. This priority aligned well with the feedback received from the Community Safety Survey where participants had noted that knowing your neighbours and community made people feel safe.
SECTION FIVE: KEY STRATEGIC DIRECTIONS FOR COMMUNITY SAFETY

COMMUNITY SAFETY GOAL

The *Hume Horizons 2040* Plan has identified community safety as one of the priority areas and aspirations for the Hume community. The overarching Community Safety Goal for the *Community Safety Action Plan 2015 - 2019* is:

For Hume City to be an active, harmonious, safe city where everyone who lives, works or visits participates responsibly without fear or risk of injury.

This Community Safety Goal provides a vision and overarching purpose to guide the *Community Safety Action Plan 2015 - 2019*. Key strategic directions and objectives sit underneath this goal.

STRATEGIC DIRECTIONS AND OBJECTIVES

The following six Key Strategic Directions for Community Safety are to be addressed through the Community Safety Action Plan (CSAP): These areas have been based on the evidence gathered and the key stakeholder forums undertaken. The Strategic Directions also build upon the outcomes and achievements from the *Hume City Community Safety Strategy 2009 - 2013*. 


A safe community is one that is characterised by well-designed and maintained public spaces that are not only safe and attractive places to be, but are also designed and managed in such a way as to lessen or prevent the incidence of crime. The application of Crime Prevention Through Environmental Design (CPTED) principles to Council’s built and natural environment can also influence the safety and wellbeing of the community through:

- Increasing community usage of public places.
- Achieving connection and integration of streets and public places.
- Reducing opportunities for crime and anti-social behaviour.
- Improving the quality of life for the community by improving perceptions of public places.
- Creating more liveable and sustainable environments.

**OBJECTIVE 1.1**
Reduce crime and improve community safety within public spaces through the application of Safer By Design and Crime Prevention Through Environmental Design (CPTED) practices.

**OBJECTIVE 1.2**
Ensure well managed and maintained public spaces to reduce crime and improve community safety.

**OBJECTIVE 1.3**
Reduce the negative impact of alcohol and other drug related harm in public spaces.

**OBJECTIVE 1.4**
Promote the safe and accessible use of public spaces and facilities.

The most common place for injuries to occur is in the home. Potential injuries and causes include: burns and scalds, poisoning, falls, poorly designed products/play equipment, drowning, cuts and piercing and choking or asphyxiation. Many of these unintentional injuries are preventable. Unintentional injuries are a leading cause of death for children and are a major reason for hospital and emergency department admissions in Victoria. Injuries in the home can also have serious implications for older people, for example one third of people aged 65 years and older fall each year (often within the home), and between 10-20% suffer a serious injury as a result of a fall, such as a fracture. Council plays a variety of roles in helping to address safety in the home including:

- Regulation control and law enforcement e.g. pool fences, animal management etc.
- Emergency management planning, response and recovery from emergency events i.e. impact of floods and fires on homes.
- Community safety information and education programs to help reduce unintentional injuries.
- Provision of programs, services and infrastructure that help facilitate ‘active’ lifestyles to help reduce the risk of falls or injuries.

**OBJECTIVE 2.1**
Improve the safety of children and young people in the home.

**OBJECTIVE 2.2**
Improve the safety of older adults in the home.

**OBJECTIVE 2.3**
Assist the community to prepare for, respond to and recover from emergencies.

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74 State Government of Victoria, Department of Sustainability and Environment, Safer Design Guidelines for Victoria, 2005.
76 State Government of Victoria, Department of Health, Victorian Government Health Information: Aged Care, viewed in December 2014.
The planning, development and delivery of a safe transport network is an important element towards achieving a safe community through reducing motor vehicle, pedestrian and cyclist injuries and fatalities. Well-designed and maintained transport hubs also help improve people’s perceptions of safety in the public realm.

Council has a well-developed understanding of the transport needs of the Hume community including road safety, public transport and active transport (walking and cycling). Council is committed to enhancing road and pedestrian safety through reducing dangerous hoon driving and speeding in local streets as well as supporting integrated and efficient walking, cycling and public transport options. Council is also an important partner with Victoria Police and VicRoads in pedestrian safety and general road safety education.

**OBJECTIVE 3.1**
Promote safe driver behaviour.

**OBJECTIVE 3.2**
Promote and support safe active transport within Hume.

**OBJECTIVE 3.3**
Provide a safe road network, transport hubs and walking and cycling paths.

Over the last decade Victorian councils have become leaders in preventing violence against women and families. Councils engage with individuals, families, organisations and communities, and therefore can play an important role in influencing cultural and social norms. Council involvement in the primary prevention of violence against women and families is critical in creating safe, inclusive and respectful workplaces and communities.

Hume City Council is a staunch advocate for reducing the prevalence and impact of violence against families and women in the community and works collaboratively with the Victorian Government and the community to provide quality information, education, prevention and response initiatives.

**OBJECTIVE 4.1**
Promote equal and respectful relationships between men and women to address issues of violence within the family and broader community.

**OBJECTIVE 4.2**
Plan, develop and implement primary prevention strategies to prevent family violence before it occurs.

77 Hume City Council, Hume City Council Hume Horizons 2040, 2014.
The Hume City Community Safety Survey 2013 identified that ‘knowing my neighbours and the community’ was one of the most important factors for residents to feel safe in their suburb.\(^7^9\)

A community in which there are high levels of social engagement, participation and activity in the neighbourhood helps foster community connectedness and improve people’s perception of safety. Fostering community and economic participation and strengthening social cohesion are also recognised crime prevention initiatives.\(^8^0\)

Council’s commitment to community capacity building is endorsed through the guiding principles of the Hume City Social Justice Charter which include: investing in community building, connecting citizens with each other and their neighbourhoods and striving to strengthen community pride.\(^8^1\)

Council facilitates or provides a wide variety of community capacity building initiatives through:

- Delivery of cultural activities and local community events.
- Supporting and building the capacity of local community groups.
- Provision of accessible and inclusive infrastructure, places and spaces.

**OBJECTIVE 5.1**

Improve perceptions of safety by promoting, co-ordinating and supporting community events and activities which create safe and inclusive neighbourhoods.

**OBJECTIVE 5.2**

Develop community capacity building projects to increase community connectedness and resilience.

Council is ideally positioned alongside the community, Victoria Police and other State and Federal Government agencies to form effective partnerships which enhance community safety and crime prevention. To address community safety within Hume City requires strong, collaborative partnerships which seek to identify and respond to current and emerging crime and safety concerns regarding people and/or places.

**OBJECTIVE 6.1**

Support the establishment and development of partnerships with key stakeholders within Hume who are responsible for community safety.

**OBJECTIVE 6.2**

Facilitate research, evaluation and advocacy initiatives with partners to address community safety issues within Hume.

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\(^7^9\) Hume City Council, *Hume City Community Safety Survey 2013*, 2013.

\(^8^0\) State Government of Victoria, Department of Justice, *North Metropolitan Region Community Safety Plan*, 2011.

SECTION SIX: REPORTING, MONITORING AND EVALUATION

ANNUAL REPORTING
Council will report annually on the progress and achievements of the Community Safety Action Plan (CSAP) to the community and its partners. The annual report will include the following information:

- Overview of achievements against the planned actions of the Implementation Plan.
- Overview of key priorities for the next year.

MONITORING AND EVALUATION
Monitoring and evaluation will occur on an ongoing basis, predominantly through the meetings of the Hume Community Safety Advisory Committee and findings from the bi-annual Community Safety Forums. The monitoring and evaluation of actions will include reporting on the performance indicators and outcome measures identified for each Strategic Direction.
SECTIONS SEVEN:
IMPLEMENTATION PLAN

IMPLEMENTATION

The Community Safety Action Plan (CSAP) has been developed to integrate with other Hume City Council plans and strategies. The CSAP will also function as an important document to inform the development of future planning for the municipality. The plan has been written with the understanding that to successfully address community safety issues within a community it requires building partnerships with key organisations, groups and individuals. It also depends upon a multi-disciplinary approach across Council departments to ensure that community safety issues that impact upon the built, natural, economic and social environments of Hume are addressed.

Social Development is the lead department within Council responsible for advocating for and facilitating the progression of the CSAP.
### Indicator: Increased percentage of people in Hume who feel safe or very safe walking alone in their local area at night.

**Source:** Hume City Community Indicators Survey (2015)

**Frequency:** 2 Years

**Baseline Data:** 2014 – (Hume)
- 53.5% felt safe walking alone during the night.
- 84.4% (four out of five respondents) were somewhat to very satisfied with how safe they feel.

### Indicator: Decrease in the rate of recorded offences for crimes against the person and crimes against property.

**Source:** Victoria Police

**Frequency:** Annually

**Baseline Data:**
- 2012 - 2013: Crimes Against the Person Per 100,000 – 1331 (Hume), 1026 (Victoria)
- 2012 - 2013: Crimes Against Property Per 100,000 – 5323 (Hume), 4640 (Victoria)

## KEY STRATEGIC DIRECTION 1: COMMUNITY SAFETY IN THE PUBLIC REALM

### OBJECTIVE 1.1
Reduce crime and improve community safety within public spaces through Safer by Design and Crime Prevention Through Environmental Design (CPTED) practices.

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<thead>
<tr>
<th>ITEM</th>
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<th>RESPONSIBILITY</th>
<th>TIMING</th>
<th>OUTPUTS</th>
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</thead>
</table>
| 1.1.1 | Provide information to Council staff and planners, builders, architects/engineers and developers regarding the Safer by Design Guidelines for Victoria and crime prevention through environmental design principles and practice. | **Lead:** Statutory Planning  
**Support:** Strategic Planning, Services | Year 2 | Production of a Safer by Design Information Sheet.  
Annually | Regular staff workshop(s) regarding Safer by Design Guidelines and Crime Prevention Through Environmental Design.  
Awareness raising sessions with representatives of the development community re: aspects of the planning scheme relating to community safety issues. |
| 1.1.2 | Ensure the Safer by Design Guidelines for Victoria are applied when preparing planning scheme policies and amendments and assessing planning applications. | **Lead:** Statutory and Strategic Planning  
**Partners:** Key planning, design and project management staff across Council. | Ongoing | Land development, open space and community infrastructure designs and/or plans that are delivered help reduce the opportunity for crime and improve perceptions of safety in public spaces. |
| 1.1.3 | Update the Hume City Council Municipal Strategic Statement to incorporate the Safer Design Guidelines for Victoria. | **Lead:** Strategic Planning  
**Support:** Statutory Planning | Year 1 - 2 | The Hume City Council Municipal Strategic Statement updated to embed the Safer Design Guidelines for Victoria within local planning policies and practices. |
| 1.1.4 | Ensure land use and infrastructure plans and/or designs address Safer Design Guidelines for Victoria and associated principles. | **Lead:** EMT  
**Support:** Whole of Council | Year 2 onwards | The annual capital works program is developed and delivered in accordance with the Safer by Design Guidelines for Victoria. |
### OBJECTIVE 1.2
Ensure well managed and maintained public spaces to reduce crime and improve community safety.

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</tr>
</thead>
</table>
| 1.2.1 | Develop and implement the new Hume City Closed Circuit Television (CCTV) Policy to inform the direction, delivery and management of current and/or future safe camera networks. | **Lead:** Social Development  **Support:** Sunbury Town Centre CCTV Steering Committee and Sunbury Town Centre Audit Committee  **Partners:** Victoria Police | Ongoing | Operation of the Sunbury Town Centre CCTV System in accordance with the Memorandum of Understanding and agreed Standard Operating Procedures between Victoria Police and Hume City Council.  
Annually | Annual audit and evaluation of the Sunbury Town Centre CCTV System by the Sunbury Town Centre Audit Committee.  
Ongoing | Council's CCTV network delivered in accordance with the Hume CCTV Policy. |
| 1.2.2 | Limit vandalism and graffiti within public spaces by continuing to implement a system for the prompt cleaning, repair or replacement of infrastructure that is damaged. | **Lead:** City Infrastructure  **Support:** Strategic Planning | Ongoing | Continue to implement the Hume City Council Graffiti Management Policy in accordance with agreed timelines and resources. |
| 1.2.3 | Maintenance of lighting, signage, landscaping, public toilets and other elements of the public realm to provide safe and welcoming spaces. | **Lead:** City Infrastructure  **Support:** City Sustainability | Ongoing | Increased levels of satisfaction with the built environment.  
Increased levels of perceptions of safety.  
Note: assessed biannually. |
| 1.2.4 | Continue implementation of the *Lighting the Way* street lighting improvement initiative to increase the level of safety for residents who utilise public areas after dark. | **Lead:** City Infrastructure | Year 1 - 2 | Implementation of the *Lighting the Way* initiative in accordance with agreed timelines and resources. |
| 1.2.5 | Regularly review crime and community safety data and feedback from key stakeholders and the community to identify problems and solutions within a *Crime Prevention Through Environmental Design* (CPTED) framework. | **Lead:** Social Development, Urban Places  **Support:** Victoria Police, Hume Community Safety Advisory Committee  **Partners:** Economic Development, Services | Ongoing | Implementation of a minimum of three community safety/CPTED audits annually in the built environment for identified crime or safety ‘hotspots’.  
Ongoing | Twice yearly meetings with Victoria Police and Council Executive and Councillors to ensure a coordinated approach to maintaining safety in Hume.  
Quarterly | Meetings with the Hume Community Safety Advisory Committee. |
### OBJECTIVE 1.2
Ensure well managed and maintained public spaces to reduce crime and improve community safety.

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<thead>
<tr>
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</thead>
</table>
| 1.2.6  | Seek the endorsement of the Victorian Local Government Association’s (VLGA) Victorian Child Friendly Cities and Communities Charter for Hume City Council. | **Lead**: Family and Children’s Services  
**Support**: Social Development  
**Partners**: Early Years Network | Year 1 - 2 | Report to Council which outlines the process for adoption of the VLGA Victorian Child Friendly Cities and Communities Charter. |

### OBJECTIVE 1.3
Reduce the negative impact of alcohol and other drug related harm problems in public spaces.

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| 1.3.1  | Encourage membership of the Good Sports Program to sporting clubs within Hume to manage alcohol responsibly and reduce alcohol related problems such as binge and underage drinking. | **Lead**: Leisure and Youth Services  
**Support**: Social Development | Ongoing    | Ninety percent of Hume sporting clubs participating within the Good Sports Program.                                                   |
| 1.3.2  | Plan, develop and deliver a range of prevention and/or early intervention strategies to address the impact of drug and alcohol related harm for young people. | **Lead**: Leisure and Youth Services  
**Support**: Hume Youth Services Network, Social Development  
**Partners**: Victorian Government, Schools, Police | Ongoing    | Increased number of Youth Development Programs delivered each year that address local drug and alcohol issues. |
## OBJECTIVE 1.4
Promote the safe and accessible use of public spaces and facilities.

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| 1.4.1 | Support the promotion of Victoria Police Crime Prevention Fact Sheets and Campaigns to the local community. | **Lead:** Social Development  
**Support:** Victoria Police, Marketing and Communications | Ongoing | Distribution of Crime Prevention Fact Sheets and information regarding Crime Prevention Campaigns i.e. Help Yourself, Operation Bounce Back etc. |
| 1.4.2 | Develop appropriate digital and print media to promote safe and accessible facilities and services within Hume including; disability toilets/ change rooms and parking areas, safe taxi ranks, location of wheelchair ramps, hearing loops etc. | **Lead:** Marketing and Communications  
**Support:** Social Development  
**Partners:** Hume Disability Issues Group etc. | Year 2 - 3 | Utilisation of Council’s new and existing communication tools as appropriate. |
| 1.4.3 | Encourage the installation of safety signage in identified crime and safety “hotspots” throughout Hume in conjunction with relevant stakeholders. | **Lead:** Services, Social Development  
**Support:** Urban Places, Marketing and Communications  
**Partners:** Victoria Police, Hume Community Safety Advisory Committee | Ongoing | Installation of safety signage in crime or safety “hotspots” throughout Hume. |
| 1.4.4 | Promote injury prevention to local sports and leisure organisations to prevent injury to participants. | **Lead:** Leisure and Youth Services  
**Support:** Sporting Associations and clubs | Annually | Number of risk/safety audits undertaken of outdoor leased and seasonal allocated sports facilities. |
| 1.4.5 | Discourage anti-social use of public spaces by working with community, business and traders groups to implement activities to encourage lively community and street environments e.g. night markets, traders fairs, festivals, outdoor entertainment etc. | **Lead:** Marketing and Communications; Economic Development, Social Development  
**Support:** Leisure and Youth Services, Urban Places, Healthy Together in Hume  
**Partners:** Community Groups, Business and Traders Groups, Shopping Centre Management | Ongoing | Number of public events and street activities held each year in partnership with the community. |
### OBJECTIVE 2.1

**Improve the safety of children and young people in the home.**

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| **2.1.1** | Develop and/or distribute information and resources to the community to raise awareness of home safety and to highlight the preventable nature of injury. | **Lead:** Family and Children’s Services, Social Development  
**Support:** Marketing and Communications  
**Partners:** Local hardware retailers, Neighbourhood Houses | Year 2 - 3 | Distribution of an updated *Hume City Council Guide to Baby Safety and the Child Safety Made Easy: How to Prevent Accidental Injuries to Your Child* DVDs. |
| **2.1.2** | Continue to build the knowledge base of parents and carers of young children regarding childhood development stages and awareness of potential safety issues. | **Lead:** Family and Children’s Services  
**Support:** Social Development | Ongoing | Continue to deliver the *Parenting Support Program*, inclusive of the Babies in Hume and Home Visiting Parent Support. |
| **2.1.3** | Continue to encourage children and youth to safely and responsibly use social networking sites. | **Lead:** Learning Communities  
**Support:** Leisure and Youth Services  
**Partners:** Schools | Ongoing | Number of information material/programs to children, youth and parents/carers regarding cyber bullying and cybersmart practices. |
| **2.1.4** | Encourage responsible pet ownership and behaviours through community education campaigns and Council animal management services. | **Lead:** Services, Marketing and Communication  
**Partners:** Family and Children’s Services | Ongoing | Implementation of the *Hume City Council Domestic Animal Management Plan* in accordance with agreed timelines, targets and resources. |
## OBJECTIVE 2.2
*Improve the safety of older adults in the home.*

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<td>2.2.1</td>
<td>Continue to promote and support the implementation of the Hume Community Register to enable confident living for older people and people with a disability, who live alone or are socially isolated.</td>
<td><strong>Lead:</strong> Aged Services and Public Health, <strong>Support:</strong> Social Development, <strong>Partners:</strong> Victoria Police</td>
<td>Ongoing</td>
<td>Increased numbers of older adults registered on the Hume Community Register.</td>
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</table>
| 2.2.2      | Help prevent falls among seniors through information, education and health promotion initiatives. | **Lead:** Aged Services and Public Health, Leisure and Youth Services, **Support:** Social Development, **Partners:** Senior Citizen Clubs, Healthy Together in Hume | Ongoing | Number of specific falls prevention programs and services delivered each year including:  
- Programs and services promoting physical activity or other health promoting behaviour impacting on falls (for example parks, walking paths or tracks, bicycle lanes and paths, local community exercise and activity programs, community education programs).  
- The provision of information to Senior Citizen Clubs and users of the Senior Activities Centres etc.  
- Provision of ‘falls prevention aware’ initiatives via Home and Community Care Services. |
## OBJECTIVE 2.3
Assist the community to prepare for, respond to and recover from emergencies.

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| 2.3.1 | Plan, develop and implement the *Hume Municipal Emergency Management Plan (MEMP)* in order to prepare for, respond to and recover from events that endanger or threaten to endanger the people, property or environment of Hume. | **Lead:** Municipal Emergency Management Planning Committee  
**Support:** Social Development, Services  
**Partners:** SES, CFA, DHS, Victoria Police | Ongoing | Emergency incidents responded to in accordance with the *Hume MEMP* and subsidiary plans.  
Implementation of the *Municipal Fire Management Plan 2013 - 2016* in accordance with agreed actions, timelines and resources. |

| 2.3.2 | Provide Emergency Management education and awareness campaigns to the community regarding how to prepare for, respond to and recover from common emergency events i.e. bush and grass fires, floods, extreme weather events such as heatwaves. | **Lead:** Social Development, Services, Marketing and Communications  
**Support:** Family and Children’s Services, Aged Services and Public Health  
**Partners:** Member agencies to the MEMP Committee | Ongoing | Number of Emergency Management information and education campaigns provided to the Hume community each year including; Bushfire Preparedness and Leaving Early Planning, Household Emergency Planning, Heatwave Planning etc. |
**KEY STRATEGIC DIRECTION 3: TRANSPORT SAFETY**

**OBJECTIVE 3.1**  
Promote safe driver behaviour.

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| 3.1.1 | Assist learners under 21 years of age, who do not have access to a supervising driver or vehicle, to gain the driving experience required to apply for a probationary licence. | **Lead:** Whittlesea Hume LLEN  
**Support:** Social Development  
**Partners:** VicRoads | Year 1 and ongoing | Delivery of the L2P - Learner Driver Mentor Program to a minimum of 45 young drivers annually within Hume. |
| 3.1.2 | Support the promotion and delivery of road safety driver education programs (including drink and drug driving road safety issues) in secondary schools within Hume. | **Lead:** Traffic, Social Development, North West 4  
**Support:** Leisure and Youth Services  
**Partners:** Hume Secondary Schools, VicRoads, Fit2Drive Foundation | Ongoing | Implementation of the 2014 - 2017 Hume Road Safety Action Plan in accordance with agreed timelines, targets and resources. |
| 3.1.3 | Increase safe road behaviours of newly arrived refugees and the Culturally and Linguistically Diverse (CALD) communities through the promotion and/or provision of road safety education programs. | **Lead:** Social Development  
**Support:** Traffic  
**Partners:** CALD specific agencies, Department of Justice | Year 1 and ongoing | A minimum of two Road Safety Education Forums provided to the CALD community each year. |
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| 3.1.4 | Provide road safety education to parents/carers of young children. | **Lead:** Family and Children’s Services  
**Support:** Social Development | Year 2 and ongoing | Road safety information packs provided to parents by Maternal and Child Health team.  
Delivery of the Starting Out Safely early childhood road safety education program by Council’s early childhood educators working with young children and their families in early childhood settings. |
| 3.1.5 | Work with police and the local community to educate drivers about vehicle theft prevention initiatives. | **Lead:** Social Development  
**Partners:** Victoria Police; National Motor Vehicle Theft Reduction Council  
**Support:** Community Safety Advisory Committee | Annually | Delivery of vehicle theft prevention programs e.g. Operation Bounce Back in partnership with police. |
| 3.1.6 | Continue to provide advice to parents regarding accredited motor vehicle child restraint fitting providers. | **Lead:** Family and Children’s Services  
**Support:** Social Development | Year 1 and ongoing | Provision of information to parents through Key Age and Stage Visits and Babies in Hume regarding appropriate motor vehicle child restraints. |
**OBJECTIVE 3.2:**
Promote and support safe active transport within Hume.

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<td>3.2.1</td>
<td>Promote bicycle education and training programs for the community.</td>
<td><strong>Lead:</strong> NW4, Traffic  &lt;br&gt; <strong>Support:</strong> Social Development  &lt;br&gt; <strong>Partners:</strong> Hume Bike Users Group (BUG)</td>
<td>Year 1 and ongoing</td>
<td>Delivery of two Bike Education programs within Hume on an annual basis e.g. Cyclewise.</td>
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<td>3.2.2</td>
<td>Support active transport strategies for safe and healthy walking and riding routes to schools and work places in new developments.</td>
<td><strong>Lead:</strong> Strategic Planning  &lt;br&gt; <strong>Support:</strong> Social Development, Healthy Together Hume, Traffic</td>
<td>Ongoing</td>
<td>Delivery of a minimum of two walking and riding days each year e.g. <em>Walk to Work Day</em> and <em>Ride2Work Day</em>.</td>
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<td>3.2.3</td>
<td>Continue to develop and distribute active transport information maps in a range of formats to accommodate different user groups.</td>
<td><strong>Lead:</strong> Sustainable Environment  &lt;br&gt; <strong>Support:</strong> Marketing and Communications, Strategic Planning, Traffic</td>
<td>Ongoing</td>
<td>Delivery of information on safe and accessible walking and cycling paths within Hume using a variety of print and electronic media.</td>
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OBJECTIVE 3.3
Provide a safe road network, transport hubs and walking and cycling paths.

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<tr>
<td>3.3.1</td>
<td>Implement the Hume City Council Road Safety Action Plan 2014 - 2017 and Walking and Cycling Strategy 2010 - 2015.</td>
<td><strong>Lead:</strong> Traffic (Engineering)  <strong>Support:</strong> Strategic Planning  <strong>Partners:</strong> Northwest 4, Fit2Drive Foundation; VicRoads; Victoria Police, Bikes@Work, developers.</td>
<td>Ongoing</td>
<td>Delivery of Hume City Council Road Safety Action Plan 2014 - 2017 and Walking and Cycling Strategy 2010 - 2015 in accordance with agreed timelines, resources and targets.</td>
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<td>3.3.2</td>
<td>Work with Victoria Police and transport authorities to review the design, surveillance and place management of the main transport hubs within Hume to reduce the likelihood of crime and anti-social behaviour and to address perception of safety issues.</td>
<td><strong>Lead:</strong> Social Development  <strong>Support:</strong> Urban Places  <strong>Partners:</strong> Transport Authorities, Victoria Police</td>
<td>Ongoing</td>
<td>Minimum of two Community Safety Audits undertaken each year of major public rail/bus transport hubs within Hume to assess lighting, natural surveillance, infrastructure and maintenance levels. Continued promotion of graffiti removal programs as a key input to improve perceptions of safety at transport hubs.</td>
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<td>3.3.3</td>
<td>Facilitate the safe use of public transport by high risk and vulnerable groups within Hume City through the provision of information and/or education campaigns.</td>
<td><strong>Lead:</strong> Social Development, Sustainable Environment  <strong>Support:</strong> Transport Authorities, Victoria Police, Marketing and Communications  <strong>Partners:</strong> Hume Community Safety Advisory Committee, Hume Interfaith Network and Multicultural Action Plan Committee, Hume Disability Issues Group.</td>
<td>Year 2 and ongoing</td>
<td>Minimum of one Safe Use of Public Transport information and/or education initiative delivered each year to different target groups within Hume.</td>
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**KEY STRATEGIC DIRECTION 4: FAMILY VIOLENCE AND WOMEN’S SAFETY**

**Indicator:** Decrease in the number of recorded incidents of family violence per 100,000 population in Hume City  
**Source:** Victoria Police Crime Statistics  
**Frequency:** Annual  
**Baseline Data:** 2013/14: 1,587.3 incidents per 100,000 (Hume), 1,140.4 incidents per 100,000 (Victoria)

**Indicator:** Decrease in the number of recorded sexual assault offences per 100,000 population in Hume City  
**Source:** Victoria Police Crime Statistics  
**Frequency:** Annual  
**Baseline Data:** 2013/14: Rape - 39.3 incidents per 100,000 (Hume), 37 per 100,000 (Victoria), Other sexual assaults – 140.8 incidents per 100,000 (Hume), 128.9 per 100,000 (Victoria)

**OBJECTIVE 4.1**
Promote equal and respectful relationships between men and women to address issues of violence within the family and broader community.

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| 4.1.1 | Support the continued development, implementation and review of the Hume City White Ribbon Action Team Strategy. | Lead: Hume White Ribbon Action Team  
Support: Social Development | Ongoing | Delivery of White Ribbon Day events and activities and prevention of violence against women (PVAW) initiatives across the whole Hume community. |
| 4.1.2 | Continued partnership with Women’s Health in the North to implement Building a Respectful Community – Preventing Violence against Women, A Strategy for the Northern Metropolitan Region of Melbourne. | Lead: Social Development  
Support: EMT  
Ongoing | Minimum of two Preventing Violence Against Women and gender equity information and education workshops/presentations to relevant external networks e.g. Early Years Partnership, Family and Children’s Services Network, Sporting Associations, Hume Interfaith Network, Hume Multicultural Action Plan Working Group etc.  
Ongoing | Involvement with, and support of regional and local prevention of violence against women and family violence networks e.g. Preventing Violence Against Women Network. |
| 4.1.3 | Build staff and community awareness of the prevalence and impact of violence by implementing information and education campaigns and programs. | Lead: Social Development  
Support: Marketing and Communications  
Partners: Victoria Police | Ongoing | Promotion of Week Without Violence and Go4Zero campaign. |
OBJECTIVE 4.2
Plan, develop and implement primary prevention strategies to prevent family violence before it occurs.

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<td>4.2.1</td>
<td>Increase the participation of women and girls in sporting clubs and leisure activities to provide opportunities for women’s and girl’s leadership and achievement.</td>
<td><strong>Lead:</strong> Leisure and Youth Services  <strong>Partners:</strong> Hume leisure/sporting clubs</td>
<td>Ongoing</td>
<td>Implementation of the Hume City Council Leisure Strategy 2013 - 2018 in accordance with agreed timelines and resources.</td>
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<td>4.2.2</td>
<td>Plan, develop and deliver family and/or parenting programs which promote equal and respectful relationships between men and women.</td>
<td><strong>Lead:</strong> Family and Children Services  <strong>Support:</strong> Social Development</td>
<td>Annually</td>
<td>Number of Baby Makes Three and Young Parenting Programs delivered to new parents within Hume.</td>
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<td>4.2.3</td>
<td>Support schools in their delivery of educational resources and/or programs to raise awareness of, and develop skills in, respectful relationships.</td>
<td><strong>Lead:</strong> Leisure and Youth Services  <strong>Support:</strong> Social Development  <strong>Partners:</strong> Secondary Schools</td>
<td>Year 1 and ongoing</td>
<td>Delivery of school-based Domestic and Family Violence and Sexual Assault prevention programs at Secondary Schools throughout Hume, e.g. Love Bites.</td>
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<td>4.2.4</td>
<td>Facilitate the delivery of programs in the sport sector to promote equal and respectful relationships between men and women and to build environments that are safe, accessible, inclusive and equitable.</td>
<td><strong>Lead:</strong> Leisure and Youth Services  <strong>Support:</strong> Social Development  <strong>Partners:</strong> Hume leisure/sporting clubs and associations</td>
<td>Ongoing</td>
<td>Delivery of a minimum of one PVAW program to sporting clubs/associations within Hume each year e.g. AFL Respect and Responsibility Program, AFL Victoria Fair Game: Respect Matters, VicHealth Everyone Wins Program etc.</td>
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<td>4.2.5</td>
<td>Provide training to Home Support Services staff on elder abuse and the requirements to report any suspected cases of elder abuse.</td>
<td><strong>Lead:</strong> Aged Services and Public Health  <strong>Support:</strong> Social Development</td>
<td>Ongoing</td>
<td>Delivery of a minimum of one Elder Abuse training session to all Home Support Services staff.</td>
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## KEY STRATEGIC DIRECTION 5: COMMUNITY CAPACITY BUILDING

**Indicator:** Increase in satisfaction with feeling part of the community.
**Source:** VicHealth Indicators Survey
**Frequency:** 3 years
**Baseline Data:** 2011: 71.2% (Hume), 72.3% (Victoria)

**Indicator:** Increase in level of volunteering (≥ once per month).
**Source:** VicHealth Indicators Survey
**Frequency:** 3 years
**Baseline Data:** 2011: 25.4% (Hume), 34.3% (Victoria)

### OBJECTIVE 5.1

Improve perceptions of safety by promoting, co-ordinating and supporting community events and activities which create safe and inclusive neighbourhoods.

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| 5.1.1 | Promote the Hume City Council Community Grants to facilitate the development of innovative community capacity building and community safety initiatives in partnership with the community. | **Lead:** Social Development  
**Support:** Whole of Council  
**Partners:** Community organisations and services | Annually | Delivery of annual Community Grants that address local community capacity building and community safety issues. |

| 5.1.2 | Support the planning, development and delivery of local neighbourhood activities and events that help strengthen communities and build better relationships e.g. Park or Street Parties, Exercise in the Parks, Family Day in the Parks, Neighbour Day etc. | **Lead:** Marketing and Communications, Social Development  
**Support:** Aged Services and Public Health, Leisure and Youth Services, Economic Development  
**Partners:** Community organisations and services, Neighbourhood Houses | Ongoing | Minimum of three local neighbourhood activities/events provided within Hume each year. |

| 5.1.3 | Promote and facilitate Community Safety Month (October) by encouraging local communities, groups, schools, businesses, and agencies to build community safety partnerships by organising safety activities with other organisations and groups. | **Lead:** Social Development  
**Partners:** Victoria Police, Emergency and Community Safety organisations, community organisations and services, Neighbourhood Houses | Annually | Delivery of a Community Safety Calendar of Events by a variety of organisations. |
**OBJECTIVE 5.1**

**Improve perceptions of safety by promoting, co-ordinating and supporting community events and activities which create safe and inclusive neighbourhoods.**

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| 5.1.4 | Develop, promote and distribute a user friendly Neighbourhood Street Party Guide to promote having a street (or park) party or celebration within the local area. | **Lead:** Social Development  
**Support:** Communication and Marketing, Traffic | Year 1 | Production and distribution of an easy to read Neighbourhood Street Party Guide. |

**OBJECTIVE 5.2:**

**Develop community capacity building projects to increase community connectedness and resilience.**

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| 5.2.1 | Support place-based community capacity building initiatives that involve working with and on behalf of the local community to create a strong sense of community connectedness and belonging. | **Lead:** Urban Places, Social Development  
**Support:** Whole of Council  
**Partners:** Residents and organisations located within 3047 | Year 1 - 2 | Implementation of the Together 3047 Neighbourhoods Project. |
| 5.2.2 | Facilitate community safety information and education initiatives to build social inclusion for vulnerable sections of the community e.g. people with a disability, older adults and people from a culturally and linguistically diverse (CALD) background – newly arrived migrants/refugees etc. | **Lead:** Social Development  
**Support:** Aged Services; Family and Children’s Services  
**Partners:** Hume Interfaith Network, Multicultural Action Plan Working Group, Hume Disability Issues Group etc. | Annually | Minimum of three community safety information and education initiatives provided to vulnerable groups in the community. |
| 5.2.3 | Support the continued planning and delivery of Community Centres/ Hubs, Neighbourhood Houses and Men’s Sheds to strengthen community connections and build resilience. | **Lead:** Social Development  
**Support:** Strategic Planning  
**Partners:** Neighbourhood Houses, Men’s Sheds | Ongoing | Number and variety of community capacity building programs delivered from the Broadmeadows Community Hub and the Newbury Child and Community Centre.  
Provision of annual Neighbourhood House Funding allocation to Hume Neighbourhood Houses and Learning Centres to support the delivery of place based community development services to the Hume community. |
**KEY STRATEGIC DIRECTION 6: PARTNERSHIPS, LOBBYING AND ADVOCACY**

**Indicator:** Completion of Partnership Analysis Tool  
**Source:** VicHealth  
**Frequency:** Annually  
**Baseline Data:** 2015: None.  
2016 onwards: minimum of two Partnership Checklists completed per annum.

**OBJECTIVE 6.1**  
Support the establishment and development of partnerships with key stakeholders within Hume who are responsible for community safety.

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| 6.1.1| As an accredited International Safe City, convene Community Safety Forums as a platform to discuss community safety programs and current issues and research for different genders, ages, environments and situations. | **Lead:** Social Development, Hume Community Safety Advisory Committee  
**Support:** Whole of Council  
**Partners:** Victoria Police, Department of Justice, community agencies, groups and networks etc. | Bi-annually    | Delivery of a Community Safety Forum that focuses upon the indicators of a Safe Community (as stipulated in the World Health Organisation Collaborating Centre on Community Safety Promotion). |
| 6.1.2| Establish a Hume Community Safety Advisory Committee to oversight the implementation, review and evaluation of the Hume City Community Safety Action Plan. | **Lead:** Social Development  
**Support:** Hume Community Safety Advisory Committee | Year 1 and ongoing | Establishment of a Hume Community Safety Advisory Committee including governance, administration and reporting procedures. |
| 6.1.3| Establish a Hume Council Community Safety Action Plan Working Group to oversight the delivery and review of the Plan across the whole of Council. | **Lead:** Social Development  
**Support:** EMT | Year 1 and ongoing | Quarterly meetings of a Hume Council Community Safety Action Plan Working Group. |
**OBJECTIVE 6.1**
Support the establishment and development of partnerships with key stakeholders within Hume who are responsible for community safety.

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| 6.1.4 | Promote community safety initiatives delivered by Council and other key stakeholders through Council’s new and existing communications tools, to support the positive promotion of community safety in Hume. | **Lead:** Marketing and Communications, Social Development  
**Support:** Hume Community Safety Advisory Committee  
**Partners:** Victoria Police; Department of Justice, Transport Authorities | Year 1 and ongoing | Development of a Community Safety Marketing Plan in partnership with the member agencies of the Hume Community Safety Advisory Committee. |

| 6.1.5 | Cultivate partnerships with key stakeholders and other community organisations to deliver the Community Safety Action Plan. | **Lead:** Social Development  
**Partners:** Victoria Police, NW4, WHLLEN, range of community and government organisations | Year 1 and ongoing | Regular attendance at the Hume Community Safety Meeting (Victoria Police), Sunbury Liquor Accord (Victoria Police) and Local Government Alcohol and Other Drugs Issues Forum. |

**OBJECTIVE 6.2**
Facilitate research, evaluation and advocacy initiatives with partners to address community safety issues within Hume.

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| 6.2.1 | Develop partnerships to undertake community engagement and research within Hume to assess community safety programs, processes and outcomes. | **Lead:** Organisational Performance and Management, Social Development  
**Support:** Hume Community Safety Advisory Committee | Ongoing | Evaluation of a minimum of one community safety program and/or process each year. |

| 6.2.2 | Lobby and advocate to State Government for additional resources to support men to develop healthy and respectful relationships. | **Lead:** Family and Children’s Services  
**Support:** Social Development  
**Partners:** Family Violence Networks | Ongoing | Increased numbers of Men’s Behaviour Change and/or Mentoring Programs within Hume. |

| 6.2.3 | Continue to advocate to State Government for an increased presence of Protective Service Officers (PSOs) at train stations within Hume to help reduce crimes in and around these areas. | **Lead:** Social Development  
**Support:** Hume Community Safety Advisory Committee  
**Partners:** Victoria Police, Transport authorities | Ongoing | Increased presence of PSOs at train stations within Hume. |
REFERENCES


Hume City Council; *Vehicle Traffic Counts 2012/13*.


State Government of Victoria, Department of Health and Human Services, *Koori Health Counts! Victorian Aboriginal Health Data 2012/13*.


State Government of Victoria, Department of Justice, *Count of Victorian Liquor Licences 14/10/2011 and 01/03/2015*.


Victorian Safe Communities Network, *Victorian Safe Communities Network Strategic Plan, 2011 - 2013*.


