



HUME CITY COUNCIL IMMUNISATION PROGRAM FREQUENTLY ASKED QUESTIONS

Our immunisation sessions are by appointment only. You will need to book an appointment before attending any of the sessions.

How do I make an appointment?

Please call 9356 6745 to book an appointment. Staff will discuss time, location and date options with you over the phone.

Where are immunisation sessions taking place?

Immunisation sessions are being held in the following areas:

- Craigieburn
- Sunbury
- Greenvale
- Broadmeadows
- Meadow Heights

Should I wait until after COVID-19 restrictions are lifted to have myself or my child immunised?

No, do not delay being immunised, it is the best way to protect us all from preventable diseases. You should continue to have your child immunised at the ages detailed in the National Immunisation Program Schedule

Is it safe to take my child/family member for their immunisation?

The following measures have been introduced to create a safe environment for the community and our staff at immunisation sessions:

- Asking that everyone who is attending wear a face mask.
- Immunisation by appointment only to limit the number of people present.
- Requesting people attend at appointment time, no earlier.
- Allowing only one caregiver to accompany the child/ren.
- Asking everyone to observe social distancing at all times.
- Requesting that people do not attend the appointment if they or their child is unwell.
- Undertaking temperature and health checks before entry to the room where the immunisations are taking place.
- Asking that everyone uses the hand sanitizer when entering the building.
- All surfaces are wiped down between vaccinations.
- Our staff are using personal protection face masks and shields.

Can I attend an immunisation session during the stay at home restrictions?

Yes, people can travel for medical appointments, including immunisation appointments.

What do I need to know about my appointment?

- Only one person is to accompany the person being immunised.
- Arrive at your appointment time, we will not be able to see you any earlier.
- You can enter the venue but do not enter the room where immunisation is taking place.
- Clients attending should wear masks as close physical contact cannot be avoided when being immunised.

What do I do when I arrive for my appointment?

At your appointment time a staff member will allow you into the room.
To ensure anyone entering the venue is healthy you will be required to:

- wear a face mask,
- sanitize your hands,
- have your temperature taken, and
- undergo a brief screening questionnaire.

Children, parents and their caregivers who feel unwell, have a temperature or any COVID-19 symptoms should not attend the session.

Immunisation will be done on a one on one basis with the nurse.

Can I get a flu vaccination?

Council offers free flu vaccinations to the following people:

- children aged 6 months to under 5 years
- people aged 65 years or over
- people who have medical conditions that mean they have a higher risk of getting serious disease
- Aboriginal and Torres Strait Islander people aged 6 months and over
- pregnant women

We will also offer parents/ caregivers of children aged 6 months to under 5 years the opportunity to have their child vaccinated for the flu when they come along for their normal immunisation appointment.

Does Council sell the flu vaccine?

- Council has flu vaccine available at a cost of \$22 for those members of the public who are not eligible for free vaccine.
- An appointment will need to be made to attend an immunisation session. Payment for the vaccine can be made on the day of the appointment by EFTPOS only.

My child is due to be immunised at school, what should I do?

- If your child is in year 7 or year 10 this year and has not already been immunised, you should ring to book an immunisation appointment. It is important that your child receives their school immunisation.
- Some school children were immunised at school prior to the COVID-19 restrictions. If your Year 7 child was immunised at school, they will receive their next immunisation in term 3 or 4.

What immunisations do you provide?

We provide the following immunisations at our sessions:

Babies and children:

- 2 months: diphtheria, tetanus, pertussis (whooping cough), polio, haemophilus influenza B, hepatitis B, pneumococcal, rotavirus
- 4 months: diphtheria, tetanus, pertussis (whooping cough), polio, haemophilus influenza B, hepatitis B, pneumococcal, rotavirus
- 6 months: diphtheria, tetanus, pertussis (whooping cough), polio, haemophilus influenza B, hepatitis B
- 12 months: measles, mumps, rubella, meningococcal ACWY, pneumococcal
- 18 months: varicella (chickenpox), measles, mumps, rubella, diphtheria, tetanus, pertussis (whooping cough), haemophilus influenza B

4 years:

- diphtheria, tetanus, pertussis (whooping cough), polio

At risk groups and Aboriginal and Torres Strait Islanders (ATSI):

- Some medically at-risk groups and ATSI groups require additional vaccines which are available through Council.
- ATSI children from 6 weeks to <2 years are advised to receive the Meningococcal B (Bexsero) vaccine, which was added to the vaccines available free schedule on the 1st July 2020.

School-age children:

- Year 7 (school program): human papillomavirus (HPV), diphtheria, tetanus, pertussis (whooping cough)
- Year 10 (school program): meningococcal ACWY

Adults:

- People under 20 years: catch-up vaccines
- Pregnant women: pertussis (whooping cough) and influenza
- Refugees and humanitarian entrants: catch-up vaccines
- 65 years and over: influenza
- 70 years and over Pneumococcal (Prevenar 13) vaccine

How much will the immunisation cost me?

Immunisations that are part of the National Immunisation Program provided by Council are free.

If you would like any more information regarding our programs please call us on 9356 6745 or visit hume.vic.gov.au/immunisation

