

Financial hardship support

We know many people in our community may be experiencing financial hardship. If you need support with your rates payments, there are a number of options available to you.

Set-up a payment plan online



You can apply for a weekly, fortnightly or monthly direct debit payment plan to spread the payment of your rates.

Applications take around five minutes to complete and you will need your property number listed on your rates notice. Use our online rates payment calculator to help choose the best option for you.

Make changes to an existing payment plan



If you currently have a payment plan with us, but now need to make changes, you can apply for a new payment arrangement.



Scan QR code for more information on Financial Hardship Support and the different payment plans options available or visit hume.vic.gov.au/rates

HumeLink

Multilingual telephone information service

Enquiries 9205 2200

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Connect with us

📞 9205 2200

@ contactus@hume.vic.gov.au

🖥️ hume.vic.gov.au

📱 [HumeCityCouncil](https://www.facebook.com/HumeCityCouncil)



Receive your rates notice in your inbox. Go to hume.vic.gov.au/rates

Building connected, strong and vibrant communities

Your rates are at work all year round, funding a lifetime of services and important projects for everyone in the Hume community.





Mayor's Message

We're investing to support recovery, renewal and growth.

The last 12 months have been tough and as our community recovers and reactivates, we have an important role to continue to support our community and encourage confidence in what tomorrow, next month or next year might look like.

Council's 2021-22 Budget

We're moving ahead with the biggest infrastructure program in our history with projects to meet the needs of our growing city and creating local jobs for local people.

We're boosting funding to deliver more essential day-to-day services – in our libraries, leisure centres, preschools, maternal and child health centres and aged and disability programs.

You can read more about Council's 2021-22 Budget at hume.vic.gov.au/budget

Thank you to our community

I'd also like to take this opportunity to thank our community for their resilience and kindness during this challenging time. Please stay safe and look after one another.

Cr Joseph Haweil, Mayor of Hume

Your rates are at work everyday

Rates help to build a better Hume with \$111 million invested in capital works projects and \$245.6 million in services over the next 12 months.

They support the places where our community comes together and fund essential day-to-day services.

Rates help us to construct roads, footpaths, walking and cycling paths and bridges, develop community facilities, stadiums and pavilions and upgrade sporting reserves, parks and playgrounds.



Scan this QR code to learn more about Council's 2021-22 Budget. You can learn more about our some of our services below or visit hume.vic.gov.au

