

SUNBURY '24 FESTIVAL

TERMS AND CONDITIONS

Standard terms

1. Information on the event and ticketing form part of these Terms and Conditions. By purchasing a ticket, you accept these Terms and Conditions.
2. The Promoter is Hume City Council (ABN - 14854354856) of 1079 Pascoe Vale Road, Broadmeadows.

Variations to performances or events

3. Hume City Council reserves the right to add, withdraw, reschedule or substitute artists and/or vary advertised programs, prices, venues and audience capacity at any time.

Videography and photography

4. Photos and videos will be taken at this event for future promotional purposes including on the Council's website and social media.
5. By attending the event, you consent to your photo or video being taken. Please advise the photographer, videographer or staff at the event if you do not want to have your photo or video taken.

Conditions of entry

6. You may be denied entry into, or removed from, an event where Hume City Council has reasonable grounds to do so, including if you breach these Terms and Conditions, or you are intoxicated, under the influence of illicit drugs, selling or providing illicit drugs or adversely affecting the enjoyment of the event by others.
7. Staff reserve the right to perform bag checks before entering the venue. No glass, alcohol, illicit drugs, sharp objects or weapons may be brought into the venue.
8. Children under 18 must be accompanied by a parent/guardian at all times while entering, exiting and attending the event.
9. Patrons are required to follow all reasonable instructions by event staff, Victoria Police and security while attending the event.
10. The event site is located within a residential area. Patrons must not cause undue interference to residents while attending the event or while arriving or departing from the event.
11. At no stage may event patrons enter the waterway of Jackson Creek.
12. The festival site is grassed with a moderate slope.
13. The event site is a non-smoking event except for the designated smoking areas.
14. Council will not be liable for any injury, loss or damage to the participant while attending this event.

Alcohol Consumption

15. Alcohol will be available for sale at the event in open containers from 1.30pm to 9pm and is subject to the conditions of a Liquor Licence issued by the Victorian Commission for Gambling and Liquor.

16. No alcohol can be brought into the venue or taken from the venue at any time. All alcohol must be purchased on site via one of the approved vendors and consumed within the event area.
17. Limitations on the number and type of drinks able to be purchased per customer per sale will be enforced. Any such limitations will be communicated to patrons via signage displayed at points-of-sale.
18. Any patron found to have bought alcohol into the venue may have the alcohol confiscated and/or asked to leave the venue.

Tickets

19. Your ticket is proof of purchase for the above event and must be presented at the time of admission.
20. Only one person may enter the event per valid ticket purchased.
21. Tickets are not to be duplicated for the purpose of falsifying entry. All tickets will be scanned upon entry.
22. This ticket may be valid as a tax invoice or receipt in the case of registrations or other event payments.
23. Where this event is cancelled or significantly changed, consumers may have a right to refund.
24. A significant change is deemed as a change to headliners, event suburb, or event can no longer be delivered safely.
25. If council cancels the event due to safety reasons, all tickets will be refunded to the original payment method.
26. All ticket sales are final, refunds will not be issued for change of mind purchases or if you can no longer attend.
27. This ticket has been created and managed using the Eventbrite site and is also subject to the Terms and Conditions of Eventbrite
28. As the Event Organiser hosting this event, Hume City Council is solely responsible for all issues relating to the sale of tickets. If you have any questions regarding this event, please contact events@hume.vic.gov.au.
29. Proof of age or a companion card may be requested.
30. A Companion Card is a card issued to people with a significant, permanent disability. Patrons holding a valid Companion Card are eligible for a complimentary Companion Card Ticket. If you have been issued a Companion Card ticket, you will be required to present your Companion Card at the Event. For more information on the Companion Card, please visit <http://www.companioncard.gov.au/>
31. Tickets cannot be on-sold by any means at a price greater than the purchase price of the ticket. Scalped tickets may be cancelled, and the ticket holder denied entry.
32. If the event is cancelled due to unforeseen circumstances, a full refund will automatically be issued to all patrons via the original payment method.
33. Any data collected for marketing purposes from this event will be strictly in accordance with our privacy policy <https://www.hume.vic.gov.au/Your-Council/Governance/Council-Plans-Reports-and-Policies/Council-Policies/Privacy-Policy>
34. Your data will not be used for marketing purposes unless consent was provided at the point of purchase. You can withdraw your consent at any time by contacting events@hume.vic.gov.au. For more information on how we use your personal information, read our privacy notice

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