

چو فوڪس ٻيو ڀيرو ڊوڪٽر ٿي ڇڏيو آهي ڇا ڇڏيو؟

ڪو ڏکيو ڳالھ آهي ته ٻيو ڀيرو ڊوڪٽر ٿي ڇڏيو ڇا ڇڏيو؟ ڊوڪٽر ٿي ڇڏيو ڇا ڇڏيو؟ ڊوڪٽر ٿي ڇڏيو ڇا ڇڏيو؟ ڊوڪٽر ٿي ڇڏيو ڇا ڇڏيو؟

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Enquiries

9205 2200

contactus@hume.vic.gov.au

HumeLink

Multilingual telephone information service

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Waste Service Charge fact sheet

English | English



As of 1 July 2023, the cost of providing waste services in Hume City will be removed from the general rates and itemised separately on your rates notice.

The Waste Service Charge is made up of two charges: the Kerbside Waste Charge and the Public Waste Charge.

Why do we need a separate waste charge?

The cost of providing waste services is increasing, but because rates are capped by the Victorian Government it is no longer possible to pay those costs through rates alone. A separate waste charge means we can be more transparent about what our waste services cost, and help us pay for them without reducing other services.

How much will I pay?

Charges for residents:

- Kerbside Waste Charge \$295.74
- Public Waste Charge \$200.93 (\$150.93 for pensioners)

Charges for businesses:

- Kerbside Waste Charge \$295.74 (only if you have Council bins)
- Public Waste Charge based on property's Capital Improved Value (CIV)

Are these charges in addition to my usual rates?

No. The cost of providing waste services has been separated from the general rates and listed as two items – a Kerbside Waste Charge and a Public Waste Charge.

Your general rates are calculated by multiplying your property's Capital Improved Value (CIV) by the rate in the dollar. Last year, the rate in the dollar was \$0.0029513. This year, with the cost of waste services removed, the rate in the dollar is \$0.0023143.

What is the Kerbside Waste Charge?

The Kerbside Waste Charge covers the cost of providing waste services to your property, including collecting your bins and other waste services.

What is the Public Waste Charge?

The Public Waste Charge covers the cost of keeping public space clean, including public litter bins, street sweeping, and cleaning up rubbish.

Will my bin collection or other waste services change?

No. You will still have the same bins and they will be collected as normal. You will also continue to have access to our other waste services, such as hard waste collections and passes for our Resource Recovery Centres (tip passes).

Will I still have to pay more for a food and garden waste bin, or a larger garbage or recycling bin?

Yes. The Kerbside Waste Charge only covers our standard bin services: 80L garbage bin and 240L recycling bin. Food and garden waste (FOGO) bins and additional or larger bins are optional and additional costs apply.

We plan to provide a food and garden waste bin to all households in 2024. When that happens, the cost will become part of the Kerbside Waste Charge.

Are we getting a glass recycling bin?

Not yet. We don't yet have a date for when we will introduce a glass bin, but when we do it will be included in the Kerbside Waste Charge.

My apartment or business has a private waste service. Do I still have to pay the Kerbside Waste Charge?

Some apartments blocks and other residential properties (such as vacant land) are not able to use a Council bin service.

Businesses can choose whether or not to use a Council bin service.

In those cases, you will not have to pay the Kerbside Waste Charge. However, you will still have to pay the Public Waste Charge.

I have a business in Hume. Why is the Public Waste Charge different for my business and my home?

The Public Waste Charge is a flat fee for residents. For businesses, it is calculated based on the value of the property.

How can I get more information?

Contact our customer service team on 9205 2200, or email us at contactus@hume.vic.gov.au.

You can also make a booking to speak with one of our multilingual officers in Arabic, Greek, Hindi, Italian, Lebanese or Turkish here: hume.vic.gov.au/speakyourlanguage

To use HumeLink, our multilingual translation service, see the numbers listed below.

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