

HUME CITY COUNCIL PLAN 2021-2025

Progress Report
(2021/2022 Actions)

INCORPORATING THE:

- DISABILITY ACTION PLAN
- COMMUNITY SAFETY ACTION PLAN
- PATHWAYS TO SUSTAINABILITY



CONTENTS

A community that is resilient, inclusive, and thriving	1.1 Create learning opportunities for everyone to reach their potential through all stages of their lives	p.6
	1.2 Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.	p.8
	1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.	p.13
	1.4 Strengthen community connections through local events, festivals, and the arts.	p.26
A city that cares about our planet, is appealing and connected	2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes, and rural places.	p.30
	2.2 Demonstrate environmentally sustainable leadership and adapt to climate change.	p.37
	2.3 Design and maintain our City with accessible spaces and a strong sense of place.	p.43
	2.4 Connect our City through efficient and effective walking, cycling and public transport and road networks.	p.48
A council that inspires leadership, is accountable and puts the community first	3.1 Engage and empower our community through advocacy and community engagement.	p.52
	3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.	p.56
	3.3 Advance organisational high-performance through innovation and partnerships.	p.63

PROGRESS DESCRIPTIONS

Progress is measured on the actions of the Council Plan as follows:

- 100% complete for the financial year and/or a report adopted by Council – **Completed**.
- 75% complete and/or a draft report has been presented to the Executive Management Team (EMT) for consideration - **Significant Progress**.
- 50% complete – **Good Progress**.
- 25% complete – **Some Progress**.
- 0% complete – **Not yet started**.
- The action has been delayed due to unforeseen circumstances. – **Deferred**.

The progress indicators displayed are based on the status as follows:

- ■ **On Track** – Action is proceeding to plan and has been completed by 30 June 2022.
- ■ **Monitor** – Action has not been completed within 2020/21.
- □ **Deferred** – Action is not being completed this financial year.

The Council Plan incorporates the Disability Action Plan, the Community Safety Action Plan and the Pathways to Sustainability. The following symbols are used to specify the corresponding plans:

- ♿ Disability Action Plan
- 🛡️ Community Safety Action Plan
- 🌱 Pathways to Sustainability

SUMMARY OF PROGRESS - 1 JULY 2021– 30 JUNE 2022

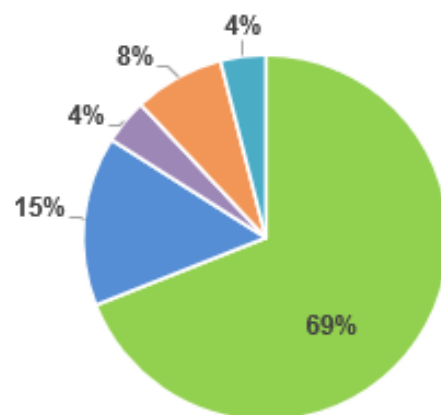


COUNCILS ROLE

The role Council has in contributing to the community expectations (strategies) can be defined as one or more of the following:

- **Statutory Authority** – Council has a legislated responsibility under Victorian law to ensure compliance and delivery of services related to these community expectations.
- **Service Provider** – Council is a leading provider of services which support these community expectations. Responsibility for providing these services is often shared between Council and other government agencies, non-for-profit organisations and commercial businesses.
- **Facilitator** – Council facilitates, partners and plans with other service providers to achieve these community expectations.
- **Advocate** – Council's primary role is to advocate on behalf of (and represent) the community to other levels of government, service providers and business organisations around these community expectations.

SUMMARY OF PROGRESS FOR THEME 1 1 JULY 2021– 30 JUNE 2022



- Completed (69% or 18 actions)
- Significant Progress (15% or 4 actions)
- Good Progress (4% or 1 actions)
- Some Progress (8% or 2 actions)
- Deferred (4% or 1 actions)

STRATEGIC INDICATORS TO 30 JUNE 2022

Strategic Objective 1.1: Create learning opportunities for everyone to reach their potential through all stages of their lives

Indicator	Target	2021/22 Result
Active library borrowers per head of municipal population	Target by 2025 = 10%	Active borrowers for 2021/22 is 14,753 (Result = 7.10%). The result for 2020/21 is 7.89%. (Source: Local Government Performance Reporting Framework)
Preschool participation rates (includes non-Council services).	Target by 2025=93%	94% is the most recent preschool participation rate (2020), the previous result in 2019 was 89%. (Source: Department of Education and Training)

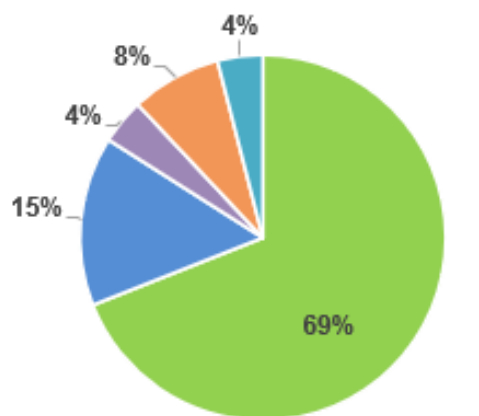
Strategic Objective 1.2: Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.

Indicator	Target	2021/22 Result
Number of student placements supported by Council	Target by 2025 = 100	There were 94 student work experience placements for 2021/22. In 2020/21, there were no placements due to COVID-19 restrictions. (Source: Hume City Council, CHRIS21)
Percentage gap between the Greater Melbourne and Hume LGA unemployment rates.	Target by 2025 = 3.5%	Latest data on the unemployment rates show a gap of 3.6% between Hume City (8.6%) and Greater Melbourne (5.0%). A decrease on the 6.8% gap in June 2021. (Source: Department of Employment Small Area Labour Markets)

The progress indicator displayed above is based on the status as follows:

■ On Track ■ Not Completed □ Deferred

SUMMARY OF PROGRESS FOR THEME 1 1 JULY 2021– 30 JUNE 2022



- Completed (69% or 18 actions)
- Significant Progress (15% or 4 actions)
- Good Progress (4% or 1 actions)
- Some Progress (8% or 2 actions)
- Deferred (4% or 1 actions)

Strategic Objective 1.3: Promote a healthy, inclusive and respectful community that fosters community pride and safety

Indicator	Target	2021/22 Result
Participation rates in Maternal Child Health	Target by 2025 = 75%	The 2021/22 participation rate is 73.36%. The participation rate in the MCH service in 2020/21 was 73.66%. (Source: Local Government Performance Reporting Framework)
Percentage of community who are satisfied with their health	Target by 2025 = 85%	88.8% is the 2020/21 result which is an increase from the previous result of 78.2% in 2018/19. This indicator is collected every two years. (Source: Hume City Council, Community Indicators)
Percentage of community who believe it's a good thing for a society to be made up of people from different cultures	Target by 2025 = 85%	85.0% is the 2020/21 result which is a moderate increase on the previous result of 79.1% in 2018/19. (Source: Hume City Council, Community Indicators)

Strategic Objective 1.4: Strengthen community connections through local events, festivals and the arts.



Indicator	Target	2021/22 Result
Average overall community satisfaction rating for Council led events and festivals	Target by 2025 = 80%	The average overall community satisfaction score for Council led events and festivals in 2021/22 was 79%. The result for 2020/21 was 92%. (Source: Hume City Council, Event Evaluations)

The progress indicator displayed above is based on the status as follows:




■ On Track ■ Not Completed □ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.


Strategic Objective 1.1: Create learning opportunities for everyone to reach their potential through all stages of their lives.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.1.1 Strengthen volunteering to enhance vocational and social learning opportunities and community connections.</p> <p> </p> <p><i>Council's Role: Service Provider, Facilitator</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Services and Living	<p>Actions undertaken during the quarter included:</p> <ul style="list-style-type: none"> Volunteering Victoria facilitated a workshop on Recruitment, Recognition and Retention in May 2022. This was a capacity building opportunity for the 20-participating organisations/groups. Held two volunteering information sessions as part of National Volunteers week 16-22 May 2022. National Volunteers Week was celebrated at Town Hall Broadmeadows with more than 190 volunteers with their families, State MP's, Councillors and community members. In May, a video was launched on Hume City Council website with three community volunteers sharing their volunteering journey to help inspire others to volunteer. Facilitated a local place-based volunteering manager network on 7 June supporting organisations/groups with peer support, sharing experiences in management of volunteers. Preparation commenced for the 2022 Tax Help program which commences from 1 July - 31 October. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Actions to strengthen volunteering to enhance vocational and social learning opportunities and community connections include:</p> <ul style="list-style-type: none"> The Hume Volunteer Awards Strategy and Policy was presented to Council in August 2021. 'Volunteering for All' interactive forum and an online information session were held for the Hume Volunteer Gateway program. The Tax Help program supported more than 150 residents. Volunteering Victoria facilitated workshops on Volunteer Performance Management and on Recruitment, Recognition and Retention. Held a volunteer mini-Expo at the HGLC Sunbury. Two online virtual 'Talking about Volunteering' session series were held in March 2022. Held two volunteering information sessions as part of National Volunteers week 16-22 May. National Volunteers Week was celebrated on 4 June 2022. A video developed for Hume website with three community volunteers sharing their experiences to help inspire others to consider volunteering.

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred

Strategic Objective 1.1: Create learning opportunities for everyone to reach their potential through all stages of their lives.


Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.1.2 Finalise service planning, and introduce funded Three-Year-Old Kindergarten across existing and future early year services</p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<p>This action was completed in quarter two of 2021/22.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Council endorsed the establishment of funded Three-year-old kindergarten in 2022 on 9 August 2021. An additional eight locations for three-year-old groups have been added to the existing footprint.</p> <p>Three-year-old kindergarten commenced in Term 1, 2022.</p>
<p>1.1.3 Undertake an assessment of the current Children Services model and explore its ongoing feasibility in light of continued growth and changing government policy direction.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 50%;"></div> 50% </div> <p>Good Progress</p>	City Services and Living	<p>New policy announcement of free kindergarten and increased hours of operation of 30 hours of 4-year-old kindergarten will require an adjustment to initial planning and scoping. Informative Report will be presented to the Executive Leadership Team (ELT) on 18 July.</p>	<p>A consultant was engaged late in 2020 and Stage one and two, and the financial modelling tool has been completed.</p> <p>New policy announcement of free kindergarten and increased hours of operation of 30 hours of 4-year-old kindergarten will require an adjustment to initial planning and scoping. Informative Report will be presented to ELT on 18 July.</p>

The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 ■ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.2: Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.



Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.2.1 Provide a range of Council-led initiatives and work experiences to strengthen employment pathways and vocational education opportunities, particularly for those of diverse or disadvantaged backgrounds.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	Chief People Officer	<p>Work continued during the quarter to provide 12-week placement opportunities across Council:</p> <ul style="list-style-type: none"> Placements in Family, Youth & Children, Economic Development, Strategic Communications and Customer Service concluded. Three further placements took place in this quarter for the Events team, People & Culture and Information Technology team. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Implementation of a new employment pathways program providing 12-week paid placements was completed. This program sourced Hume residents from a range of disadvantaged communities to support them on their journey to obtain sustainable employment. An Employment Pathways Project Officer was appointed on a fixed term contract to deliver and manage the program.</p> <p>The program delivered nine work placements overall for the year, across a broad range of Council departments and services. A comprehensive evaluation will be undertaken over the next few months on the effectiveness of the program. It is pleasing to note that five of the nine participants were offered further employment with Council following the successful completion of the program. Another participant has successfully obtained employment with an external organisation.</p>

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.2: Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.2.2 In partnership with the Victorian Government and business, progress the revitalisation of Broadmeadows and Hume Central to facilitate a vibrant town centre, places for people to work, learn, live and enjoy and advocacy for renewal of the Broadmeadows Train Station.</p> <p> </p> <p><i>Council's Role: Facilitator, Advocate</i></p> <p>Progress Indicator</p> <div> <div style="width: 75%;"></div> <div>75%</div> </div> <p>Significant Progress</p>	City Planning and Places	<p>Completed Urban Design Analysis and Advice – Town Park Interface: supporting Bendigo Kangan Institute (BKI) masterplan investigations and Building 1 design. Planning and Design feedback also provided to BKI's planning consultant to assist with formal lodgement of their concept plan with Department of Environment, Land, Water and Planning (DELWP).</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Homes Victoria and BKI have received ongoing collaborative support from City Design for their renewal masterplanning. BKI has secured Institute Board support for their masterplan and Building 1 concept enabling progress of this time sensitive renewal plan.</p> <p>Grant funded Urban Context Analysis for Town Centre West completed and shared with Homes Victoria and BKI. On track to meet Office for Suburban Development Revitalisation Grant funding acquittal timeline of September 2022.</p> <p>Proposal to establish Urban Renewal PCG held over until the establishment of proposed Major Projects Unit.</p> <p>Capital projects such as Civic Plaza Activation, Meadowlink West Entry Node and Seabrook Reserve landscape and play have completed the design phase and commenced construction. All construction to be completion by the first half of 2022/23 financial year.</p>

The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 □ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.2: Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.2.3 Strengthen tertiary education opportunities in Hume City through the Multiversity Program and advocacy for a university or TAFE to be established in Hume's growth areas.</p> <p><i>Council's Role: Facilitator, Advocate</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Planning and Places	<p>Initiatives undertaken to strengthen tertiary education opportunities during the quarter included:</p> <ul style="list-style-type: none"> Brite Institute has formally joined the Hume Multiversity as the 11th Multiversity partner. Brite Institute will be offering and supporting the community with qualifications in Aged and Disability services. The Hume Multiversity online portal was officially launched in early June and this is available at https://multiversity.hume.vic.gov.au/ This portal showcases the 11 Multiversity partners and aggregates all the training and events that are available to Hume residents through Multiversity partners. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Strengthening tertiary education opportunities in Hume City has included:</p> <ul style="list-style-type: none"> Eleven Multiversity partners (seven of which are tertiary education providers) have continued their commitment to the Hume Multiversity and are delivering programs in accordance with Memorandum of understandings (MOUs) across Hume to improve Tertiary Education opportunities for residents. An accelerated pathway from the Diploma to the Bachelor qualification at Victoria University has continued. The program enables the Diploma qualified residents, existing Hume Early Childhood Centre employees, and Kangan graduates to undertake an accelerated pathway from the Diploma to the Bachelor qualification. The Hume Multiversity online portal was officially launched in Early June. The portal is available at https://multiversity.hume.vic.gov.au/

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.2 Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.2.4 In partnership with stakeholders, advocate for, and strengthen Hume City's economy by building business capability, promoting the visitor economy and attracting innovative business, with the aim of facilitating local employment outcomes.</p> <p><i>Council's Role: Facilitator, Advocate</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Planning and Places	<p>Activities undertaken during the quarter included:</p> <ul style="list-style-type: none"> Phase 2 of the social procurement, Employment and Economic Development (SEED) Project was commenced in May with an additional 10 Hume businesses being recruited into the program. The 10 existing Hume businesses who are signatories to the SEED project have continued to be supported with training, their maturity assessments and action planning to identify and implement individual actions regarding inclusive employment and social procurement. The Hume Regional Roadmap has been finalised. This roadmap provides a framework and sets recommendations for inclusive employment and social procurement. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Actions to strengthen Hume City's economy have included:</p> <ul style="list-style-type: none"> In collaboration with the Northern Councils Alliance and NORTHLink, Phase 2 of a 'Northern' tourism digital marketing campaign was delivered. Representatives from key tourism stakeholders participated as panellists, mentors and judges in this year's Illuminate-Next Gen Challenge which focused on solutions for the current labour force issues in the Visitor Economy in Hume. Continued to facilitate new tourism investment enquiries/planning applications, as well as the growth of existing businesses. StartNorth has supported eight new jobs. The Start and Grow 16-week program has begun to help support both existing businesses and new startups. The @discoverhume Instagram page continues to be the main call to action for all Visitor Economy related communications. Facilitated the delivery of a youth PaTH program across Hume's Visitor Economy. Twenty local businesses continued to develop social procurement, inclusion and employment programs while undertaking the SEED program. The regional roadmap has been finalised and the implementation of identified actions has commenced

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred


Strategic Objective 1.2 Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Continue the implementation of the Infrastructure Development Plan (IDP) including but not limited to the development of the Harris Scarfe multi-deck parking in Sunbury in conjunction with the Department of Transport (DoT).*</p> <p><i>Council's Role: Facilitator</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> 75% </div> <p>Significant Progress</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	Chief Financial Officer	Tender and contract documentation has been prepared in readiness for the construction tender. Release of the tender is subject to obtaining planning approval through the Victorian Civil and Administration Tribunal (VCAT), which held a Compulsory Conference in June, with further hearings scheduled in July and August 2022.	<p>Implementation of the Infrastructure Development Plan (IDP) has included:</p> <ul style="list-style-type: none"> Harris Scarfe multi-deck carpark, Sunbury - Finalised and executed the development agreement between Council and the Department of Transport to progress the project's delivery phase. An Expression of Interest has identified a shortlist of contractors suitably experienced to deliver the works. Contract documentation has been prepared in readiness to release a Request for Tender upon obtaining planning approvals which are subject to Victorian Civil and Administrative Tribunal hearings scheduled for July and August 2022. 65 Kirkham Drive, Greenvale - some service connections have been finalised (Yarra Valley). Others remain to be installed in readiness for subdivision and land sale. Seabrook Reserve, Broadmeadows – Coordination of surrounding road construction and open space upgrade works to support future use of the site continued and minor site preparation works. HGLC-Broadmeadows – Tenant fit-out works have been completed and Family Safety Victoria have commenced service delivery from the site.




The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.


Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.1 In partnership with Victoria Police, continue to identify and deliver initiatives to improve driver/road safety, including reducing hoon driving and illegal dirt bikes.</p> <p></p> <p><i>Council's Role: Facilitator, Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<ul style="list-style-type: none"> Council has been selected to participate in a Department of Transport Hooning Community Reference Group (HCRG). The HCRG is a forum for discussion and consultation on issues relating to hooning on Victorian roads, with the purpose of providing feedback and recommendations for short, medium and long-term options to enhance and support deterrence of hooning in Victoria to the Minister for Road and Roads Safety and the Minister for Police. The Group met on two times during the quarter. Council participated in the quarterly Hume Road Safety Safe System Review Meeting convened by Victoria Police on the 17 May. As a result, two road safety sessions are being planned for delivery at the Kalkallo and Mickleham Community Centres in the next quarter. TAC L2P Program funding from VicRoads has been successfully sourced. This will be the 13th year of delivery of the Hume Program which has seen in excess of 150 young people gain their Probationary Drivers Licence through the program. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>During 2021/22, Council delivered multiple programs and initiatives to improve driver/road safety which has included:</p> <ul style="list-style-type: none"> Developed the "Reporting Incidents Community Safety" flyer/fridge magnet to address antisocial behaviour in partnership with Victoria Police. Convened a Road/Driver Safety Internal Working Group to address Transport Safety. Council participated in the quarterly Hume Road Safety Safe System Review Meeting convened by Victoria Police Identified potential sites for anti-hoon road surface treatments for future capital works. Wrote to the Minister for Police to seek additional speed limit enforcement on Donnybrook Road. Council has been selected to participate in a Department of Transport Hooning Community Reference Group (HCRG). Successfully sourced TAC L2P Program funding from VicRoads for the 13th year.

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.


Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.2 Facilitate initiatives and partnerships to raise awareness around the impact of family violence, and support prevention of violence against women campaigns.</p> <p></p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<p>Activities undertaken during the quarter included:</p> <ul style="list-style-type: none"> The Department of Education and Training facilitated Respectful Relationships training to 50 teachers at Newbury Child and Community Centre in May. In partnership with Juno Services, Broadmeadows Community Hub facilitated two workshops, Powering Future Choices Program: Relationship workshop in May and Housing and Money workshop in June. Successfully received funding for three years from the Office for Prevention of Family Violence and Coordination (OPFVC) to deliver a Free from Violence Local Government Program (FFVLGP). Participated in the Women's Health in the North (WHIN) Community of Practice Forum. Women's circle program and dinner conducted at Homestead on 22 June with a guest speaker from Juno Services discussing family violence and building social connection. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Activities undertaken to facilitate initiatives and partnerships to raise awareness around the impact of family violence, and support prevention of violence against women campaigns included:</p> <ul style="list-style-type: none"> A variety of events delivered as part of the 16 Days of Activism. Council and Family Safety Victoria (FSV) have entered into a long-term agreement for FSV to provide services from the Broadmeadows Global Learning Centre. Small grants (\$1,000) provided to two neighbourhood houses. The Department of Education and Training facilitated Respectful Relationships training to 50 teachers. In partnership with Juno Services, Broadmeadows Community Hub facilitated two workshops. Successfully received three years funding from the Office for Prevention of Family Violence and Coordination (OPFVC) to deliver a Free from Violence Local Government Program. Participated in the Women's Health in the North (WHIN) Community of Practice Forum. Women's Circle program and dinner conducted at Homestead on 22 June.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.




Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.3 In partnership with the Victorian Government and other stakeholders, deliver a range of initiatives and support to respond to and recover from the COVID-19 pandemic.</p> <p></p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Services and Living	<p>During the Quarter, Council delivered the following initiatives:</p> <ul style="list-style-type: none"> Continued support towards a fixed Vaccination Hub at the Hume Global Learning Centre – Broadmeadows. Facilitated six information sessions on COVID, Flu and Cold information, partnering with NEPHU. Continued supply of Rapid Antigen Tests to local diverse community groups. Ongoing newsletter informing organisations of current and planned activities in Hume surrounding health and wellbeing. Provided fact sheets and a directory to the community surrounding diagnostics and screenings. Partnership with Drummond Street - our team and the Health Champions to upskill the workforce to have meaningful conversations about Mental Health. Provided six community grants to local food relief and mental health awareness. Continued targeted promotion to the 5 - 11 year-old age group to increase current vaccination rates. 	<p>Initiatives delivered to respond to and recover from the COVID-19 pandemic have included:</p> <ul style="list-style-type: none"> Payments totalling \$160,000 were distributed to 14 organisations in July 2021. \$9,500 allocated to 10 school Hubs and activities delivered in Term Four 2021. 60 Information Sessions held to date in Turkish, Assyrian/Chaldean and Arabic. Held over 50 vaccination pop-ups. Supported permanent Vaccination Sites and permanent PCR Testing Site. Rapid Antigen Tests and food relief services have been provided to diverse community organisations. Facilitated monthly sessions for other local governments and organisations. Provided ongoing updates and assistance through the Supporting Diverse Communities Project. Incentives offered to those who get vaccinated. Supporting a 'Youth Expo' that aimed to engage with the younger demographic of Hume. Provided community grants to local food relief and mental health awareness.

The progress indicator displayed above is based on the status as follows:




■ On Track
 ■ Not Completed
 □ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.


Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.4 Advance Social Justice outcomes through delivering targeted initiatives to address barriers to access and participation.</p> <p>  </p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<ul style="list-style-type: none"> Council, local health providers, business and community partners attended a Pride flag raising event in Sunbury recognising the LGBTIQA+ community in Hume on International Day Against Homophobia, Biphobia and Transphobia (IDAHOBIT) on 17 May – 120 people attended. An LGBTIQA+ Gym and Swim night was held as part of Pride Month at the Broadmeadows Aquatic and Leisure Centre. With 10 people attending, the event had very positive feedback and attendees indicated they would come to future events. Reconciliation Week was celebrated on 27 May at the Town Hall Broadmeadows with a Welcome to Country and keynote addresses by Mayor Cr Carly Moore and RAPWG Member Tracey Evans. Over 100 people attended the event. Various other activities offered through the week. Refugee Week was delivered 21 June with stall holders from local and not for profit services connecting with local community. Attended by over 200 community members, celebrations included a Local Talent Show. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>The Social Justice Charter was adopted on 15 November 2021 after an extensive community engagement process.</p> <p>Initiatives to address barriers to access and participation included:</p> <ul style="list-style-type: none"> Talking Social Justice Charter Seminar series delivered seminars to address barriers to access and participation. Over 70 women with disabilities attended an International Women's Day lunch and learnt about Council services available to them and the significance of International Women's Day. Hume City Council is part of the Local Government Mayoral Taskforce Supporting People Seeking Asylum and is supporting the Back Your Neighbour Campaign. Held a Pride flag raising event in Sunbury recognising the LGBTIQA+ community in Hume on International Day Against Homophobia, Biphobia and Transphobia (IDAHOBIT). Held an LGBTIQA+ Gym and Swim night was held as part of Pride Month. Celebrated the Reconciliation Week on 27 May at the Town Hall Broadmeadows. Refugee Week was delivered 21 June with stall holders from local and not for profit services.

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.



Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.5 Establish an ongoing compliance model across Council that ensures our operational, reporting and investigation obligations, required under the Child Safe Standards and the Commission for Children and Young People (CCYP) are met.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Services and Living	This action was completed in quarter one of 2021/22.	<p>To establish an ongoing compliance model to ensure our operational, reporting and investigation obligations:</p> <ul style="list-style-type: none"> • Work has been undertaken to develop an action plan based on the Victorian Standards. • The Child Safe working group continued to meet monthly and developed robust processes and procedures for responding to child safe related matters. • This work has resulted in the development of a Child Safe Tool Kit to complement the Policy which is available for all staff to ensure Council's compliance with its obligations. • A review has been completed to evaluate progress against the role of the fixed term 12-month Child Safe Officer and report will be presented to ELT in April.




The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 □ Deferred


Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.6 Finalise a review of General Local Law No. 1, including community and stakeholder engagement.</p> <p></p> <p><i>Council's Role: Statutory Authority</i></p> <p>Progress Indicator</p> <div> <div></div> <div>75%</div> </div> <p>Significant Progress</p>	Chief Financial Officer	<p>To date, significant work has been progressed including a situational analysis, literature and data review and internal stakeholder consultation. A Councillor workshop will be held on 26 July.</p> <p>The Local Law is expected to be presented to Council in late 2022 to endorse for public exhibition. An updated Local Law is anticipated to be presented for Council consideration and adoption in March 2023.</p>	It is expected that the amended local law will be adopted by Council in March 2023.
<p>1.3.7 Finalise and commence implementation of a new Domestic Animal Management Plan to support responsible animal management and safety.</p> <p></p> <p><i>Council's Role: Statutory Authority</i></p> <p>Progress Indicator</p> <div> <div></div> <div>25%</div> </div> <p>Some Progress</p>	City Services and Living	<p>The Domestic Animal Management Plan is expected to be presented for Councillor consideration in late 2022, with adoption expected in first half of 2023. A project plan to guide the delivery of this body of work is currently under development.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	The Domestic Animal Management Plan is expected to be presented for Councillor consideration in late 2022, with adoption expected in first half of 2023.

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred


Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.8 Increase Maternal and Child Health (MCH) participation rates, including for vulnerable clients, through expansion of service delivery, with a focus on exploring responsive service models such as outreach programs and flexible service hours.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Services and Living	<p>MCH participation rates remain on track despite the significant impact on service continuity that the State wide Code Brown and concurrent MCH Surge Response has had on metropolitan Melbourne MCH services from January to March 2022 and subsequent workforce constraints. Flexible service models have been established (such as telehealth) to ensure ongoing participation/access for families during the pandemic.</p> <p>Universal MCH participation rates for Quarter Four 2021/22 are 36.6%. This is a decrease of 1.9% compared with the same period in Quarter Four 2020/21 which was 38.5%</p> <p>Aboriginal and Torres Strait Islander peoples MCH participation for Quarter Four are 43.3%. This is an increase of 5.6% compared with the same period in Quarter Four 2020/21 which was 37.7%.</p>	<p>Participation rates and engagement in Maternal and Child Health (MCH) KAS visits for vulnerable clients has remained a key focus.</p> <p>Flexible service models have been established (such as telehealth) to ensure ongoing participation/access for families during the pandemic.</p> <p>Universal MCH participation rates 2021/22 are 73.4%. This is a decrease of 0.3% compared with the previous year 2020/21 which was 73.7%.</p> <p>Aboriginal and Torres Strait Islander peoples MCH participation rates 2021/22 are 76.5%. This is an increase of 9.2% compared with the previous year 2020/21 which was 67.3%</p> <p>The results can be attributed to the recruitment of a second part time Aboriginal Outreach and Engagement nurse, prioritising our most vulnerable clients, and adapting flexible service models via telehealth which assisted in addressing service delivery challenges and has kept families engaged during the MCH surge response.</p>




The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.


Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.9 Continue to undertake initiatives and advocacy to reduce gambling related harm and gambling reform.</p> <p></p> <p><i>Council's Role: Facilitator, Advocate</i></p> <p>Progress Indicator:</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<p>This action was completed in quarter three of 2021/22.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Initiatives and advocacy to reduce gambling related harm and gambling reform included:</p> <ul style="list-style-type: none"> • In July 2021, Council undertook follow-up actions from its face-to-face meeting held in late June that explored the formation of a gambling harm minimisation network in Hume City. • In September 2021, Council representatives participated in gambling networks hosted by the Victorian Local Government Association (VLGA) and Municipal Association of Victoria (MAV). • Council hosted a Gambling Harm Awareness Week in Hume City on 18 October 2021. Council partnered with Banyule Community Health and the Alliance for Gambling Reform to host the event. The event formed part of Council's ongoing collaborative efforts to raise community awareness of gambling harms. • The annual gambling report for Hume City was endorsed by Council on 15th March 2022.

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.



Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.10 Finalise and commence implementation of the Hume Health and Wellbeing Plan 2021-2025.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Services and Living	<p>Recruitment of a new Population Health Planner has been finalised, and implementation of Year 1 actions has commenced – a number of these actions have been reported separately within the Council Plan, including initiatives to improve healthy eating, reduce gambling related harm, and improving early childhood outcomes.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Council adopted the Hume Health and Wellbeing Plan 2021-2025 and the Year One Action Plan (April 2022-June 2023) on 15 March 2022.</p> <p>Key focus areas for the 2021-2025 Plan include:</p> <ul style="list-style-type: none"> • Domestic and family violence • Climate action • Diet and fitness • Tobacco use • Mental health • Housing • Gambling harm • Children's Health and Wellbeing. <p>Year 1 Action Plan (April 2022 - June 2023) includes a total of 39 actions which have been developed in response to community and stakeholder feedback and strategic objectives included within the plan.</p>

The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 □ Deferred

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.



Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.11 In partnership with local agencies, provide assistance and support to people sleeping rough within Hume City, including adopting a rough sleeping response protocol.</p> <p> </p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <div> <div></div> 75% </div> <p>Significant Progress</p>	City Services and Living	<p>During the quarter, significant attention was required of the Homelessness Pathway Officer (HPO) to resolve homelessness matters and community concerns relating to a rough sleeper in Hume. Collaborative actions with service providers were undertaken to resolve the issues. Immediate matters relating to public safety were resolved. This incident has required Council to review its Rough Sleeping Protocol which was expected to be finalised in 2021/22. It is anticipated that the protocol will be finalised in the first quarter of 2022/23.</p> <p>In May 2022, HPO attended the Broadmeadows Hub meeting, convened by Victoria Police, in relation to homelessness matters.</p> <p>The HPO delivered a presentation to Divisional Managers on the pilot project and sought inputs on potential actions required if the pilot project was to be extended. The extension of the Rough Sleeping pilot project was approved on 27 June 2022 until the end of June 2023, through the 2022/23 budget deliberation process.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>A pilot project to provide assistance and support to people who are sleeping rough in Hume City has commenced. This pilot has included several actions:</p> <ul style="list-style-type: none"> ▪ The Rough Sleeping Protocol is in development and will be finalised in the first quarter of the 22/23 financial year. ▪ Ongoing support and assistance has been rendered to rough sleepers and persons experiencing homelessness and partnerships strengthened with local service providers. ▪ In August 2021, the HPO worked as a Census Field Officer with the Australian Bureau of Statistics (ABS) to complete the Rough Sleeper Enumeration for the ABS Census 2021. ▪ A Hume Shower Access Program pilot project was initiated in the first half of 2022 for 6 weeks ▪ During 2021/22 the HPO attended regular meetings of the North West Metro Homelessness Network and the Broadmeadows Hub meetings.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.3.12 Continue undertaking accessibility works at Council facilities, and other public-realm improvements to support people with disabilities.</p> <p> </p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Services and Living	<p>The Disability Action Plan (DAP) projects scheduled for 2021/22 year have been completed.</p> <p>Accessibility audits have been finalised and priority works will be delivered across the following facilities:</p> <ul style="list-style-type: none"> • Sunbury Aquatic Centre • Youth Central – Broadmeadows • Mitford Crescent Maternal and Child Health Centre. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Wi-Fi access was installed at the Lynda Blundell Seniors Centre. Wi-Fi installations at Gladstone Park and Sunbury Seniors Centre have been completed.</p> <p>Accessibility works at Sunbury Aquatic Centre have been completed.</p> <p>Accessibility audits have been finalised and priority works will be delivered across the following facilities:</p> <ul style="list-style-type: none"> • Sunbury Aquatic Centre • Youth Central – Broadmeadows • Mitford Crescent Maternal and Child Health Centre.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Partner with local service providers to deliver a range of parenting programs to build the capacity of parents to support children from 0-24 years. *</p> <p><i>Council's Role: Advocate, Facilitator</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	City Services and Living	This action was completed in quarter one of 2021/22.	<p>A range of parenting programs to build the capacity of parents to support children from 0-24 years has included:</p> <ul style="list-style-type: none"> Regular monthly meetings of the Parenting Working Group with staff from Family Youth and Children's Services and MCH and external parent education and support providers. Update of resources for parents on the Hume City Council website. Held two forms with Settlement Services International (SSI) on foster caring for Pacifica and Tamil families. Twenty families attended. Parent Information Session as part of Children's Week was held from 23 to 31 October 2021.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

A COMMUNITY THAT IS RESILIENT, INCLUSIVE AND THRIVING.

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Explore the feasibility to make the Youth Summit a bi-annual event.*</p> <p><i>Council's Role: Advocate, Facilitator</i></p> <p>Progress Indicator</p> <div> <div></div> 100% </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	City Services and Living	This action was completed in quarter two of 2021/22.	<p>Evaluation of the Hume Youth Mental Health Summit held on 17 June 2021 was undertaken during the first quarter. The Youth Mental Health Summit Evaluation Report was finalised in October 2022. Recommendations from the report were used to inform the successful Engage! funding application to develop an annual Young Leaders Award Program from 2022-2024.</p> <p>A Youth Summit will be delivered annually, driven by the needs and interests of young people.</p>
<p>Promote the local social marketing campaign to change behaviours and improve physical activity.</p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div></div> 100% </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	City Services and Living	This action was completed in quarter one of 2021/22.	<p>App promoted to encourage online fitness activities during COVID-19 lockdowns when the Leisure Centres were closed.</p>

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred


Strategic Objective 1.4 Strengthen community connections through local events, festivals and the arts.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.4.1 Undertake initiatives to strengthen local arts, including the development of an Arts and Culture Infrastructure Plan to identify future locations for arts and culture services and facilities across the City.</p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<p>The draft Creative Places and Spaces Plan was endorsed by Council on 27 June 2022 for community feedback.</p> <p>Initiatives to strengthen local arts this quarter included:</p> <ul style="list-style-type: none"> Nineteen artists and/or organisations received funding to deliver arts activity in 2022/23. Hume Winter Light Festival was held on 18 June. This event was attended by over 4,000 people and featured creative activations across the site. Completed the Gladstone Park mural. Delivered an artist talk by artist Mandy Barton as part of Reconciliation Week events. Progressed the Stolen Generations Marker project. Presented three major exhibitions. Artist Louise D'Amico delivered a mono-printing workshop at Gee Lee-Wik Doleen Gallery. Artist Teena Moffatt delivered an artist talk and bracelet making workshop as part of Reconciliation Week events. Successfully applied for funding from Regional Arts Victoria's Regional Access Collections Program to support an infrastructure upgrade at HGLC-Sunbury. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Initiatives to strengthen local arts included:</p> <ul style="list-style-type: none"> The draft Creative Places and Spaces Plan was endorsed by Council for community feedback. The plan will be presented to Council for adoption in October 2022. Youth Arts Program content development completed mentoring local young people to produce reflections on place in Hume. Grasslands Symposium delivered with 150 attendees at HGLC-Sunbury. Seven major exhibitions were presented during the year. The second of five murals planned for the Hume Mural program has been completed. Nineteen artists and/or organisations received funding to deliver arts activity in 2022/23. Held the Hume Winter Light Festival with 4,000 attendees. Successfully applied for funding from Regional Arts Victoria's Regional Access Collections Program. Artist Louise D'Amico delivered a mono-printing workshop. Artist Teena Moffatt delivered an artist talk and bracelet making workshop.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 1.4 Strengthen community connections through local events, festivals and the arts.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>1.4.2 Undertake a strategic review and commence development of an Events and Festivals Strategy/Service Plan to strengthen access to and support of local community events and festivals.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div data-bbox="145 778 387 821" style="border: 1px solid black; height: 27px; width: 108px;"></div> <p>Deferred</p>	City Services and Living	<p>This action has been deferred to 2022/23.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	Strategic Review has commenced. Public consultation will begin in Quarter One 2022/23.
<p>1.4.3 Subject to the land exchange agreement for the Jacksons Hill site, commence design and delivery of improvements to develop a Sunbury Community Arts and Cultural Precinct at Jacksons Hill.</p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div data-bbox="145 1209 412 1246" style="display: flex; align-items: center;"> <div style="flex: 1; border: 1px solid black; position: relative;"> <div style="background-color: #808080; width: 25%; position: absolute; left: 0;"></div> </div> 25% </div> <p>Some Progress</p>	City Services and Living	<p>No further updates for Quarter Four.</p>	<p>Hume City Council continues to await the transfer of land from Victorian Government to commence the formal planning and delivery of Stage 1 works for the Sunbury Community Arts and Cultural Precinct. Investigations continued with Victorian Government and Council's solicitors to explore the opportunity to establish a suitable early access agreement which would allow Council to commence works ahead of the formal land transfer.</p> <p>Council has established a draft project management plan (PMP) to support the implementation of this project.</p>

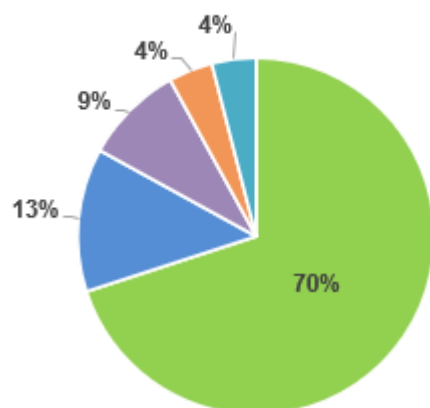
The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 □ Deferred

THEME 2 A CITY THAT CARES ABOUT OUR PLANET, IS APPEALING AND CONNECTED.

Summary of progress and Strategic Indicators

SUMMARY OF PROGRESS FOR THEME 2 1 JULY 2021– 30 JUNE 2022



- Completed (70% or 16 actions)
- Significant Progress (13% or 3 actions)
- Good Progress (9% or 2 actions)
- Some Progress (4% or 1 actions)
- Deferred (4% or 1 actions)

STRATEGIC INDICATORS TO 30 JUNE 2022

Strategic Objective 2.1: Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.

Indicator	Target	2021/22 Result
Percentage of Council planning decisions upheld at VCAT	Target by 2025 = 60%	42% of planning applications were decided within required timeframes. The 2020/21 result was 51%. (Source: Local Government Performance Reporting Framework)
Percentage of planning applications decided within required timeframes	Target by 2025 = 60%	67% of decisions were upheld at VCAT. In 2020/21 the result was 0.0%. (Source: Local Government Performance Reporting Framework)

Strategic Objective 2.2: Demonstrate environmentally sustainable leadership and adapt to climate change.

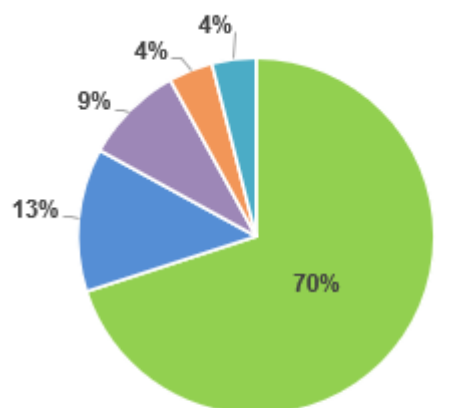
Indicator	Target	2021/22 Result
Percentage of kerbside waste collection diverted from landfill	Target by 2025 = 45%	The 2021/22 waste diversion rate is 35.1%. The diversion rate for 2020/21 is 34.9%. (Source: Local Government Performance Reporting Framework)

THEME 2

A CITY THAT CARES ABOUT OUR PLANET, IS APPEALING AND CONNECTED.

Summary of progress and Strategic Indicators

SUMMARY OF PROGRESS FOR THEME 2 1 JULY 2021– 30 JUNE 2022



- Completed (70% or 16 actions)
- Significant Progress (13% or 3 actions)
- Good Progress (9% or 2 actions)
- Some Progress (4% or 1 actions)
- Deferred (4% or 1 actions)

Strategic Objective 2.3: Design and maintain our City with accessible spaces and a strong sense of place.

Indicator	Target	2021/22 Result
Net increase in street and park trees per year	Target by 2025 = 5,000	During the Financial Year, there has been a net loss of 38 trees, with 2,415 trees having been removed, and 2,453 trees planted. There was a significant increase in tree removals as a result of the significant storm event in November 2021. (Source: Hume City Council)

Strategic Objective 2.4 Connect our City through efficient and effective walking, cycling and public transport and road networks.

Indicator	Target	2021/22 Result
Community satisfaction rating with sealed local roads	Target by 2025 = 62	2021/22 Result: 61/100. Previous result was 64/100 in 2020/21. (Source: Hume City Council, Community Indicators Survey 2020/21, Community Survey 2021/22)



Strategic Objective 2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.1.1 Review and implement improvements to further enhance the delivery of Statutory Planning and Building Control services.</p> <p><i>Council's Role: Statutory Authority</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Planning and Places	<p>Substantial work towards the completion of improvement projects within the Statutory Planning section has occurred this quarter including the Customer Journey Mapping project nearing completion with a number of draft documents provided for implementation in the coming months. The OneHume realignment has resulted in some changes to the scope of the Internal Referrals project being required, and this project will now carry forward into the next financial year as these alterations are worked through. Work will continue in the coming 2-3 months to implement the recommendations of these improvement projects into the day-to-day work of the Statutory Planning team.</p> <p>A Service Review of the Building Control Services section has been completed. The recommendations of this review will inform future processes and service delivery for this team, with outcomes to be implemented within the department over the coming 12 months.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Improvements to further enhance the delivery of Statutory Planning and Building Control services included:</p> <ul style="list-style-type: none"> Several improvement projects nearing completion including the Customer Journey Mapping project and Internal Referrals project. The outcomes of these projects will be incorporated into the Statutory Planning service in the coming months. A Service Review of the Building Control Services section completed with the recommendations of this review to be implemented over the next 12 months. Structure changes within the Statutory Planning and Streamlining sections of the department implemented to provide a more efficient service delivery model as well as additional resourcing to cater for the increased workload managed by the team.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred




Strategic Objective 2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.1.2 Undertake planning to improve housing diversity (including housing design guidelines), and advocate for improvements to social housing.</p> <p></p> <p><i>Council's Role: Facilitator, Advocate</i></p> <p> 100%</p> <p>Completed</p>	City Planning and Places	<p>Supported Homes Victoria with induction of consulting team (led by Lat Studios) that will masterplan Banksia Gardens site, and prepare masterplan for Stage One redevelopment Big Housing Build (BHB) on vacant land to west of DPV Health (Coleraine Street).</p> <p>Homes Victoria report masterplan key directions will be finalised this calendar year for the whole site. BHB timelines are yet to be confirmed, however it is anticipated the design investigations will take one year and construction one and half years.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Council had strong but unsuccessful advocacy to achieve housing mix in Stage One BHB development. However, Homes Victoria advised this will be embedded in development investigations for remainder of Banksia Gardens estate</p> <p>A new budget initiative for renewal investigations has been included in the 2022/23 budget.</p>

The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred


Strategic Objective 2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.1.3 Deliver Stage Two of the youth crisis facility needs assessment, including determining and pursuing feasible options for facilitating its delivery.</p> <p></p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <p> 75%</p> <p>Significant Progress</p>	City Services and Living	<p>In May 2022, the draft tender deliverables were presented to relevant senior Council staff members for refinement and strengthening. The development of relevant procurement documentation and processes are underway.</p> <p>Summary of Stage 1 results and project direction will be reported to Council early in the new financial year.</p>	<p>Exploration of the need for a youth crisis facility in Hume City (Stage One) was completed. Establishment of the need for such a facility in Hume has led to the progression of Stage Two of the project. Stage Two continues with the aim of identifying a suitable consultancy service to explore and develop available infrastructure and service delivery options that will respond to youth homelessness in Hume.</p> <p>Relevant documentation development, processes and reporting are underway for the continuation of the project during the first half of 2022/23.</p>
<p>2.1.4 In partnership with the Victorian Planning Authority (VPA) and adjoining councils, continue to advance planning for the City consistent with the vision and directions of Council's integrated growth area plans, including the planning for new town centres in Cloverton and Merrifield.</p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <p> 100%</p> <p>Completed</p>	City Planning and Places	<p>The VPA finalised the Sunbury South and Lancefield Road Infrastructure Contributions Plan (ICP) providing for development contributions to be collected for local transport and community infrastructure in Sunbury.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>The Victorian Planning Authority (VPA) finalised the Craigieburn West Precinct Structure Plan (PSP). The PSP is consistent with the vision and objectives within Council's integrated planning for the Hume Corridor. Background work has progressed on Merrifield North Precinct Structure Plan (PSP) and Greenvale North PSP to enable formal commencement of the PSP preparation stage in 2022.</p> <p>A formal Partnership Agreement was signed with Whittlesea and Mitchell Councils on the planning for the Cloverton Town Centre, including new sporting and community infrastructure.</p> <p>The VPA finalised the Sunbury South and Lancefield Road Infrastructure Contributions Plan (ICP).</p>




The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred


Strategic Objective 2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.1.5 Support rural landowners to manage land sustainably and protect environmental assets by implementing the new Rural Engagement Program, including the Conserving our Rural Environment (CoRE) Grant, Primary Producer Rate Rebate, Rural Land Management Grant,  and capacity building activities.</p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<p>Applications for the 2022-23 CoRE grant closed early June and Council received 41 applications. The first assessment panel comprising officers met on 29 June to undertake the initial assessment. Many projects for 2021/22 were completed in the quarter, with some projects need to be carried over into July/August due to the availability of the contractor.</p> <p>A few Rural Land Management Grant and Primary Producer Rate Rebate applications were received and processed in the last quarter. A land management plan development workshop was held in April for landowners and was well attended.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>The CoRE Grant was awarded in August 2021 to 42 properties, totalling \$312,000. All but seven of these projects were completed by end of June. The remaining projects will be finalised in early 2022-23 due to COVID-19 delays.</p> <p>The new Primary Producer Rate rebate has been approved for 111 rural landowners, and the new Rural Land Management Grant attracted 250 successful applications. Both programs remained open all year. Some online forums have been held with rural landowners in the absence of face-to-face engagement early in the year, and some face-to-face events such as land management drop-in sessions and a land management plan workshop were held in autumn 2022.</p> <p>ReSource, Rural Environment Newsletter was published each quarter.</p> <p>The 2022-23 application process for the CoRE grant opened in February 2022 and attracted 41 applications.</p>




The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred

Strategic Objective 2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.1.6 Implement the Conservation Management Plan (CMP) Framework by progressively developing individual plans for each of the conservation reserves</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> 100% </div> <p>Completed</p>	Infrastructure and Assets	<p>Consultant has been engaged and templates for CMP's has been agreed to.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	Consultant has been engaged and CMP templates developed. Individual CMP's will be developed in the 22/23 Financial Year.
<p>Finalise <i>Rural HIGAP</i> and commence preparation of an amendment to the Planning Scheme to update the <i>Hume Planning Scheme</i> in accordance with <i>Rural HIGAP</i>.*</p> <p><i>Council's Role: Service Provider, Facilitator, Advocate</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> 100% </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	City Planning and Places	Final Rural HIGAP strategy was adopted by Council on 11 April 2022.	Revisions have been made to the draft Rural HIGAP Strategy in response to community and stakeholder feedback. Final Rural HIGAP strategy was adopted at Council meeting on 11 April 2022.

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred


Strategic Objective 2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Complete review of <i>Live Green Plan</i> and implement 2021/22 actions from <i>Live Green Plan</i>. *</p> <p><i>Council's Role: Service Provider, Facilitator, Advocate</i></p> <p>Progress Indicator</p> <div> <div></div> 100% </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	City Services and Living	<p>Actions from the Live Green Plan continue to be implemented, including:</p> <ul style="list-style-type: none"> • Enviro Champions program 2022 and Nature Stewards program 2022 are underway. The Great Green Get Together to celebrate the Enviro Champions achievements is scheduled for August 2022. • Gardens for Wildlife program now meeting face to face, with 15 garden assessments now complete. • Online and print based Live Green publications continue to be produced. • Hume Solar Roll Out continues to have uptake across Hume municipality. • A new schools energy saving program titled Flick the Switch is being implemented in five Hume schools. • A range of community events were held in the final quarter, including workshops and community planting events. Some biodiversity school incursions were also conducted. 	<p>The Live Green Plan 2021-2026 was adopted by Council on the 13 December 2021.</p> <p>Implementation of the 2020-2021 actions from Live Green Plan have included:</p> <ul style="list-style-type: none"> • Ongoing Live Green workshops and newsletters. • A Live Green News survey showed very high satisfaction levels of 88 per cent overall. • Enviro Champions program 2022 and Nature Stewards program 2022 are underway. • Continued the Let's Grow Hume edible gardening workshops. • Continued Live Green newsletters. • Held a Northwest Communities for Climate Action schools summit in March 2022. • Continued the Solar Roll Out across the municipality. • A new schools energy saving program is being implemented in five Hume schools. • Held a Teachers Environment Network session. • Returned to a number of in-person community events including workshops and community planting days, such as the Interfaith planting at Jack Roper Reserve.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 2.1 Facilitate appropriate urban development and enhancing natural environment, heritage, landscapes and rural places.


Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Develop a Placemaking Program to determine future approaches, areas and a schedule of placemaking activities and continue implementation of existing Place Frameworks for key activity centres, including: Jacana; Gladstone Park; Craigieburn Plaza.*</p> <p><i>Council's Role: Statutory Authority, Service Provider, Advocate</i></p> <p>Progress Indicator</p> <div> <div></div> 50% </div> <p>Good Progress</p>	City Planning and Places	<p>Placemaking initiatives has been impacted by organisational review and the new focus on place-based planning. Therefore, there has been limited progress on the development of a placemaking approach for the organisation. A briefing to ELT is required in order to make further progress.</p> <p>Significant progress has been made in regard to the implementation of the Hume's Places program. This is in line with the expected timeline developed for the program.</p>	<p>A review of the Hume's Places program has been undertaken. There is an opportunity to integrate the program with the proposed living local plans. This will be further investigated once this program has been defined.</p> <p>The need for further guidance work, for example a placemaking framework has been identified.</p> <p>The Hume's Places program is continuing design and implementation work with the construction of streetscape works at Melba Avenue due for completion in early July 2022. Investigation work at other centres scheduled for construction is underway in line with the program timeline.</p>
<p>Finalise an <i>Affordable Housing Policy</i> to guide and facilitate the provision of affordable housing through public and private development.*</p> <p></p> <p><i>Council's Role: Facilitator, Advocate</i></p> <p>Progress Indicator</p> <div> <div></div> 100% </div> <p>Completed</p>	City Planning and Places	<p>This action was completed in quarter one of 2021/22.</p>	<p>The Affordable Housing Policy was adopted by Council on 27 September 2021.</p>

*Rollover from Council Plan 2017-2021 (2020/21 Actions)




The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 2.2 Demonstrate environmentally sustainable leadership and adapt to climate change.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.2.1 Implement programs to support environmental sustainable leadership including Enviro Champions, Gardens for Wildlife, and Environmental Scholarship programs.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Services and Living	<p>Actions undertaken during the quarter included:</p> <ul style="list-style-type: none"> The last Gardens for Wildlife program garden audits were conducted for Round 1, and Round 2 opened with 15 applications received before 30 June. The community tree planting program commenced in Autumn with two planting events attended by 120 residents. This included an Interfaith Planting event at Jack Roper Reserve which was attended by over 60 people. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Programs to support environmental sustainable leadership included:</p> <ul style="list-style-type: none"> The Great Green Get Together to celebrate the graduation of 2021 Champions was held on 1 September with around 50 people attending online. Six Environmental Scholarships at a total of just under \$6,000 have been awarded to eligible community members over the year. Hume's Gardens for Wildlife (G4W) program was officially launched in November and 22 people applied for Round 1. Volunteers have been trained and garden visits were conducted for 16 residents in the first year. Round 2 of the program opened in the last quarter and 15 applications have already been received. Twenty-two schools applied for Round 8 of Seedlings for Schools and 14 schools collected their orders in the last quarter. Eleven Hume Enviro Champions are about half way through the training phase of the program. The community tree planting program commenced in Autumn.


The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred

THEME 2

A CITY THAT CARES ABOUT OUR PLANET, IS APPEALING AND CONNECTED.


Strategic Objective 2.2 Demonstrate environmentally sustainable leadership and adapt to climate change.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.2.2 Finalise the review of the Land and Biodiversity Plan and commence implementation.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div></div> 75% </div> <p>Significant Progress</p>	City Services and Living	The draft Land and Biodiversity plan has been delayed through the organisational realignment due to significant changes with the environment team. Work on the draft recommended in June and has been scheduled to be presented to Council in August.	Preliminary consultation on the Land and Biodiversity Plan redevelopment was undertaken in early 2021-22 and a draft plan has been in progress throughout early 2022. Some delays have been experienced due to the organisational realignment, though the first draft is nearing completion and is scheduled to go to Council in December 2022.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred


Strategic Objective 2.2 Demonstrate environmentally sustainable leadership and adapt to climate change.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.2.3 Investigate options to enhance Council's response to climate change including ways to support the Hume community and businesses adapt to climate change.</p> <p></p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	Infrastructure and Assets	<p>The Pathways to Carbon Neutrality report was presented to Councillors in April.</p> <p>Consultants Hip V Hype have been engaged for the city-wide emission reduction opportunities work and two staff workshops have been held to short-list priority actions. Three stakeholder engagement sessions with developers; manufacturing industry and broader community/faith networks will be completed in June.</p> <p>There has also been staff engagement with young people via the Climate Adaptation Requires Youth Action program run by Banksia Gardens, the Reconciliation Action Plan working group, Sustainability Taskforce and Wurundjeri Elders.</p>	<p>Significant investigations have occurred via two key consultancies. The Pathways to Carbon neutrality report looked at three pathway options for Council to achieve Net Zero emissions in Council operations by 2030 and key measures to be prioritised. This report also reviewed Council's emission inventory boundary to consider additional emission sources that will need to be included to achieve Climate Active carbon neutral accreditation. The second consultancy is to identify priority actions for Council to lead or support to facilitate city-wide emission reductions. A multi-criteria assessment was undertaken of potential actions, two staff workshops held to feed into the shortlisting of actions and stakeholder engagement to further scope and ensure relevance of actions. Hume is also participating in a regional consultancy to consider options for encouraging Electric Vehicle uptake. Wurundjeri Council are interested in being involved in the development of Hume's Climate Action Plan and are developing a proposal for their contribution.</p>




The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 □ Deferred


Strategic Objective 2.2 Demonstrate environmentally sustainable leadership and adapt to climate change.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.2.4 Undertake initiatives to improve stormwater harvesting, including at Cloverton, and subject to funding, Jack Roper reserve Broadmeadows or John Ilhan memorial reserve Broadmeadows.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	Infrastructure and Assets	<p>An economic and financial analysis of supplying stormwater from O'Brien Street retarding basin to Sunbury Cemetery has been completed. This analysis will form the basis of supply agreement negotiations with the Cemetery Trust. A memo has been drafted outlining Council's position for the Supply Agreement negotiations.</p> <p>The Cloverton Stormwater Harvesting project is on hold until 2024. The preferred tank site in the functional design was on VicRoads land and they have not permitted this. A recommendation has been made to locate the stormwater storage underground instead. The detailed design tendering will be undertaken once the storage location is confirmed and is expected to commence in July 2022.</p> <p>The Jack Roper stormwater harvesting scheme will be brought forward since Cloverton Stormwater Harvesting project is on hold.</p>	<p>Functional designs for stormwater harvesting schemes at Jack Roper, John Ilhan and O'Brien Street retarding basin have been completed.</p> <p>An economic and financial analysis of supplying stormwater from O'Brien Street retarding basin to Sunbury Cemetery was completed.</p> <p>The Cloverton Stormwater Harvesting project is on hold until 2024 due to delays in construction of the Cloverton Boulevard bridge, adjacent to the stormwater harvesting site. The design of the bridge overlaps with the stormwater tank location and discussions are ongoing with Melbourne Water on and alternative tank location.</p> <p>The Jack Roper stormwater harvesting scheme will be brought forward since Cloverton Stormwater Harvesting project is on hold.</p>




The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred

Strategic Objective 2.2 Demonstrate environmentally sustainable leadership and adapt to climate change.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.2.5 Subject to the approval of a business case, implement actions to support the transition of the Hume economy to a Circular Economy.</p> <p></p> <p><i>Council's Role: Facilitator, Advocate</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Planning and Places	<p>Planning was completed in June for the delivery of a Circular Economy seminar on 12 July for Local Government and business leaders across the North and in Hume. Planned in collaboration with the Embassy of the Netherlands, RMIT University and Planet Ark, Circular Economy thought leader Professor Jacqueline Cramer from Holland will deliver the seminar.</p> <p>Delivery of the third Circular Advantage Business training program was delayed due to ongoing COVID-19 impacts. Planning is now advanced for an August delivery of the program.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Actions to support the transition of the Hume economy to a Circular Economy have included:</p> <ul style="list-style-type: none"> • Business case for the Towards Hume as a Circular City completed by KPMG in August 2021. • A half day Circular Economy Business and Community Forum was delivered in October 2021. • The Circular Advantage 2021 Program commenced in August 2021 with seven Hume businesses participating. • The Collaborate to Thrive program, to be delivered for Hume by Circular Economy Victoria, was fully funded by Sustainability Victoria in August 2021. The program which focusses on the Hume Community commenced in October 2021 with a view to complete in August 2022. • The third Circular Advantage Circular Economy (CE) training program for Hume businesses will be undertaken in August 2022. • Commenced planning for establishment of the Hume CE Task Force. • Planning completed for the delivery of a Circular Economy seminar on 12th July for Local Government and business leaders across the North and in Hume.

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred

THEME 2

A CITY THAT CARES ABOUT OUR PLANET, IS APPEALING AND CONNECTED.


Strategic Objective 2.3 Design and maintain our City with accessible spaces and a strong sense of place.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.3.1 Recommence and finalise the suburb boundary review.</p> <p><i>Council's Role: Facilitator</i></p> <p><u>Progress Indicator</u></p> <div> <input type="checkbox"/> On Track <input checked="" type="checkbox"/> Not Completed <input type="checkbox"/> Deferred </div> <p>Deferred</p>	Chief Financial Officer	A Briefing Note to discuss the recommencement of this project will be presented to ELT in the first quarter of 2022/23.	This project recommenced in March 2022. A Briefing Note to discuss the recommencement of this project and will be presented to ELT in the first quarter of 2022/23.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☒ Not Completed
 ☐ Deferred




Strategic Objective 2.3 Design and maintain our City with accessible spaces and a strong sense of place.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.3.2 Finalise a new Open Space Strategy and continue to implement improvements to active and passive open spaces and playspaces.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 75%;"></div> <div>75%</div> </div> <p>Significant Progress</p>	City Planning and Places	<p>The playspace and landscape upgrade rolling program continues to progress in the past quarter, with works being completed at Coopers Hill Reserve, Forrest Street Reserve, and Mission Hills and ongoing works on other sites.</p> <p>Stage One of the implementation of the Progress Reserve Masterplan in Coolaroo has commenced, with a new public toilet installed and site works underway on the development of new play spaces, pathways, gardens and landscaping. Works will continue to the end of 2022. The installation of new sports courts at Derby Street Reserve in Tullamarine are underway.</p> <p>Alongside Progress Reserve, the delivery and installation of public toilets continues, with new units installed at DS Aitken Reserve and Greenvale Recreation Reserve; and four further sites across Hume being prepared currently for installations in July 2022.</p>	<p>The draft Open Space Strategy has progressed significantly through detailed analyses of municipal provision and accessibility, to review of service levels, and on to broad engagement with the Hume community. An update will be provided to Council in October, and it is expected the document will be finalised for adoption in the first quarter of 2023.</p> <p>Activities undertaken to implement improvements to active and passive open spaces and playspaces included:</p> <ul style="list-style-type: none"> Continued progress on the playspace and landscape upgrade rolling program. This includes current site investigations for works occurring in future years. Key stages of the implementation of open space masterplans at Progress Reserve in Coolaroo and Derby Street Reserve in Tullamarine have been progressed with physical works underway, and a series of further staged works aligned for 2022/23. The delivery of seven standalone public toilets at key sporting and recreational facilities across Hume commenced in April 2022, with three sites having units installed; and four more occurring in early 2022/23.




The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 □ Deferred




Strategic Objective 2.3 Design and maintain our City with accessible spaces and a strong sense of place.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.3.3 In partnership with Department of Environment, Land, Water and Planning (DELWP) and other stakeholders, progress the development the Jacksons Creek Regional Parkland Plan and Merri Creek Regional Parkland.</p> <p>  </p> <p><i>Council's Role: Facilitator</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	City Planning and Places	<p>Community engagement on the draft Jacksons Creek biik wurrdha Regional Parklands Plan was undertaken until the end of April 2022; whilst community engagement is being prepared for the Merri Creek marran baba Regional Parklands Plan for July-August 2022.</p> <p>Council staff are providing background information and details of current proposals impacting the Merri Creek marran baba Plan area, as the newly appointed planning consultants determine the scope and priorities for investigations and engagement. Proposals for a new consistent signage suite for the Creek to encompass all public landowner's sites have been developed and evaluated, and will move towards implementation of exemplar sites later in 2022.</p>	<p>Progress of the developments has included:</p> <ul style="list-style-type: none"> Jacksons Creek - Council is participating in the Project Working Group and Partnership Group on a regular basis, working with the project partners to engage stakeholders and ensure that the views of the Wurundjeri Woi Wurrung are heard and included in decision making. The draft Parklands plan was presented to Council, and the final plan is almost complete, subject to a minor amendments from the project partners, and adoption at the board levels of the partners. Merri Creek - After a delayed start due to DELWP staffing changes, the Merri Creek marran baba Regional Parklands Partnership has appointed a consultant to lead on the development of a Future Directions Plan. The Plan is under development and is estimated to be completed in April 2023. This timeframe includes a number of hold points for Council review and community engagement.




The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred



Strategic Objective 2.3 Design and maintain our City with accessible spaces and a strong sense of place.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.3.4 Develop open space masterplans for Merlynston Creek and Aitken Creek</p> <p>  </p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div></div> <div>25%</div> </div> <p>Some Progress</p>	City Planning and Places	<p>Council officers met with Wurundjeri Woivurrung in June to outline the potential scope and nature of works within the Merlynston Creek Master Plan. Follow up site investigations of areas of cultural sensitivity will occur during 2022.</p> <p>A feature survey brief for Aitken Creek was tendered in May 2022 and submissions are currently being evaluated. Estimated start date for investigation is September 2022. Quotes have also been sought for geotechnical and contamination investigations and are also under evaluation.</p>	<p>Merlynston Creek Masterplan - The development of the Masterplan has been informed by the finalisation of an Integrated Water Management (IWM) Opportunities Plan and Cost Schedule completed at the end of 2021, which has defined several key projects for the Masterplan to take forward. Stakeholder engagement is currently being undertaken to determine other open space, urban forestry, recreational and sporting opportunities within the area that the Masterplan should consider.</p> <p>A Cultural Heritage Management Plan (CHMP) is required to undertake works within the Merlynston Creek, and the requisite investigations are likely to be undertaken through the second half of 2022. Depending on findings, and any requirements for other investigations that may arise, the initial implementation of actions from the completed master plan is anticipated for 2023/24.</p> <p>Aitken Creek Masterplan: The scope of the Masterplan is principally focused on the Creek section between Merri Creek and Craigieburn Road, due to the large adjoining residential population. An initial project to extend the shared path from Hothlyn Drive to the Craigieburn Railway Station is underway and is currently at the detailed investigation stage. Broader site investigations including feature surveys, CHMP, and ecological assessments are being scoped at present.</p>

The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred

Strategic Objective 2.3 Design and maintain our City with accessible spaces and a strong sense of place.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.3.5 Finalise a 10-year waste strategy and implement initiatives to reduce the incident of illegal dumped waste in Hume City.</p> <p> </p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div></div> <div>50%</div> </div> <p>Good Progress</p>	Infrastructure and Assets	<p>The first draft of the Waste Strategy will be presented to Council in quarter one of 2022/23 in preparation for community consultation.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>The first quarter saw the continuation of the illegal dumping pilot program in Craigieburn, focusing on providing residents with information regarding their free service entitlements. This program has proven to be successful with a significant increase in the number of residents accessing hard waste services.</p> <p>First round of community consultation for the new waste strategy conducted in Quarter Two. This included a household survey sent to over 20,000 properties across Hume to gather views on a number of topics including the kerbside service, household waste entitlements, free waste services, contamination in bins and the cost of the service. This survey was supported by three waste conversations focussing on Food organics/Green Organics (FOGO), hard waste and waste minimisation.</p> <p>The first draft of the Waste Strategy will be presented to Council in quarter one of 2022/23 in preparation for community consultation.</p>

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred

THEME 2

A CITY THAT CARES ABOUT OUR PLANET, IS APPEALING AND CONNECTED.

Strategic Objective 2.3 Design and maintain our City with accessible spaces and a strong sense of place.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Continue development and improvement works to Craigieburn ANZAC Park.*</p> <p><i>Council's Role: Service Provider, Advocate</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	Infrastructure and Assets	This action was completed in quarter three of 2021/22.	<p>Works are 100% completed for this year. There were main drainage works completed last year and balance being applied to a major mulch replacement of the site ready for the Easter and Anzac long weekends. The final herringbone drainage works that tap into the new drainage system, is planned for next financial year in the main events lawn.</p> <p>Drainage works to improve the growing condition for the avenue of trees has been completed.</p>

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred


Strategic Objective 2.4 Connect our City through efficient and effective walking, cycling and public transport and road networks.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.4.1 Progress the construction of Yirragan Road connection to Buckland Way, Sunbury.</p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> 100% </div> <p>Completed</p>	Infrastructure and Assets	A report addressing the Cultural Heritage issues that have been identified was presented to Council on 27 June. The report considered a range of options including alternative routes or the potential to abandon the project. Council resolved to proceed to seek approval of the Cultural Heritage Management Plan to enable a road to be constructed from Yirragan Road to Watsons Road.	A report addressing the Cultural Heritage issues that have been identified was presented to Council on 27 June. Council resolved to proceed to seek approval of the Cultural Heritage Management Plan to enable a road to be constructed from Yirragan Road to Watsons Road.




The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 2.4 Connect our City through efficient and effective walking, cycling and public transport and road networks.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>2.4.2 Undertake initiatives to expand on, and improve connections with Hume's walking and cycling network, including a review of the Northern Regional Trails Strategy (NRTS).</p> <p></p> <p><i>Council's Role: Service Provider, Facilitator</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	City Planning and Places	<p>Construction of the first stage of the new path network around Gladstone Park Reserve commenced at the start of June.</p> <p>The refresh of the Northern Regional Trails Strategy (NRTS) is broadly complete after partner councils including Hume agreed priority projects. Endorsement by each Council will be sought in the first quarter of 2022/23.</p> <p>Detailed documentation has been finalised for the Greenvale-Attwood pipetrack to inform the tender process.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>Initiatives to expand on, and improve connections with Hume's walking and cycling network included:</p> <ul style="list-style-type: none"> • Council is supporting the updating of the Northern Regional Trails Strategy (NRTS). • Community consultation on the update of the NRTS closed in September. Analysis of consultation findings, alongside trail audits and document reviews have been undertaken to inform project prioritisation. These projects have been scoped and costed, and advice sent to the State Government led NRTS Working Group in December. An updated NRTS is scheduled for September 2022. • A study has commenced along Merri Creek reviewing current signage provision. • Detailed documentation has been finalised for the Greenvale-Attwood pipetrack.

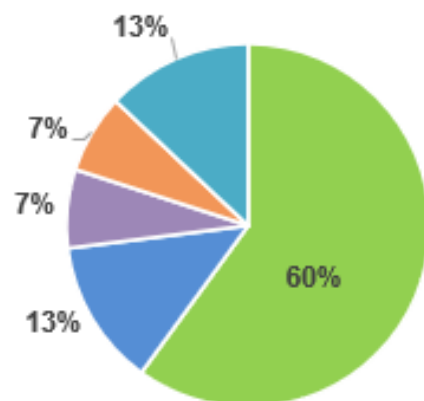
The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred

THEME 3 A COUNCIL THAT INSPIRES LEADERSHIP, IS ACCOUNTABLE AND PUTS THE COMMUNITY FIRST

Summary of progress and Strategic Indicators

SUMMARY OF PROGRESS FOR THEME 3 1 JULY 2021– 30 JUNE 2022



- Completed (60% or 9 actions)
- Significant Progress (13% or 2 actions)
- Good Progress (7% or 1 actions)
- Some Progress (7% or 1 actions)
- Deferred (13% or 2 actions)

STRATEGIC INDICATORS TO 30 JUNE 2022

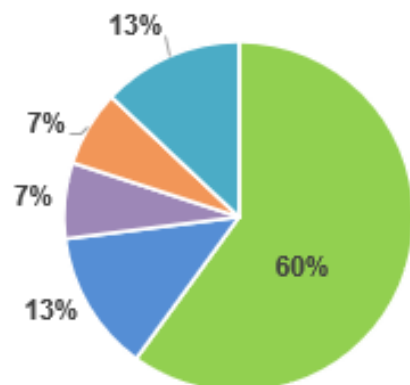
Strategic Objective 3.1: Engage and empower our community through advocacy and community engagement.

Indicator	Target	2021/22 Result
Community satisfaction with Council decisions	Target by 2025 = 60%	2021/22 result is 57/100. Previous year result was 59/100 in 2020/21. (Source: Hume City Council, Community Indicators Survey 2020/21, Community Survey 2021/22)
Percentage of Council decisions made at meetings closed to the public	Target by 2025 = 15%	13.7% is the result to date in 2021/22. This result in 2020/21 was 23.6. (Source: Local Government Performance Reporting Framework)
Satisfaction with community consultation and engagement	Target by 2025 = 55%	2021/22 result is 57/100. Previous year result was 56/100 in 2020/21. (Source: Hume City Council, Community Indicators Survey 2020/21, Community Survey 2021/22)

THEME 3 A COUNCIL THAT INSPIRES LEADERSHIP, IS ACCOUNTABLE AND PUTS THE COMMUNITY FIRST

Summary of progress and Strategic Indicators

SUMMARY OF PROGRESS FOR THEME 3 1 JULY 2021– 30 JUNE 2022



- Completed (60% or 9 actions)
- Significant Progress (13% or 2 actions)
- Good Progress (7% or 1 actions)
- Some Progress (7% or 1 actions)
- Deferred (13% or 2 actions)


Strategic Objective 3.2: Deliver responsible and transparent governance, services and assets that respond to community needs.

Indicator	Target	2021/22 Result
Adjusted underlying surplus as a percentage of underlying revenue	Target by 2025 = 5.33%	Result for 2021/22 is 2.19%. In 2020/21, the result was 5.26%. (Source: Local Government Performance Reporting Framework)
Asset renewal and upgrade compared to depreciation	Target by 2025 = 82.94%	Result for 2021/22 is 66.89%. In 2020/21, the result was 74.66%. (Source: Local Government Performance Reporting Framework)
Percentage of Council Plan Actions completed	Target by 2025 = 80%	43 actions have been completed in 2021/22 = 68%. 73% or 94 actions were completed in 2020/21. (Source: Hume City Council, Council Plan Quarterly Reports)




Strategic Objective 3.3: Advance organisational high-performance through innovation and partnerships.

Indicator	Target	2021/22 Result
Employee Retention Rate	Target by 2025 = 92%	Employee retention rate is 87.2% for 2021/22. The result for 2020/21 financial year was 92.6%. (Source: Local Government Performance Reporting Framework)
Satisfaction with Council's overall performance	Target by 2025 = 65	2021/22 result is 68/100. Previous year result was 68/100 in 2020/21. This indicator will be next updated in 2022/23. (Source: Hume City Council, Community Indicators Survey 2020/21, Community Survey 2021/22)

Strategic Objective 3.1 Engage and empower our community through advocacy and community engagement.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.1.1 Implement and support programs and advisory committees/reference groups to foster community leadership and increase community participation into Council decision making processes including:</p> <ul style="list-style-type: none"> Reconciliation Action Plan Working Group (RAPWG) Hume Interfaith Network (HIN) Hume Community Safety Advisory Committee Hume Jobs and Skills Taskforce Hume Sustainability Taskforce (HST) Youth Advisory Group Hume Clean Taskforce Advisory Committee <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	<p>City Services and Living, City Planning and Places, Infrastructure and Assets</p>	<p>During the quarter, support for programs and advisory committees/reference groups has included:</p> <ul style="list-style-type: none"> RAPWG met four times during Quarter Four and had input into the preparation for events and activities held during Reconciliation and NAIDOC weeks. The Hume Jobs and Skills Taskforce met online on 18 May 2022. Scoping and planning is underway for the establishment of the Hume Community Jobs and Skills Working Group which will bring 10 Hume residents with lived experience of unemployment to be part of the decision-making process of the Hume Jobs and Skills system. The Hume Clean Taskforce commenced action planning for taskforce projects which will be finalised in the August 2022 meeting. Twenty-one Community leaders participated in the Community Change Makers program. The program was codesigned in partnership with a community reference group made up of Council Officers and Community Change 	<p>Support for programs and advisory committees/reference groups has included:</p> <ul style="list-style-type: none"> RAPWG continues to meet regularly to guide the delivery of RAP actions provides input into development of strategies and initiatives. HIN meets regularly and a HIN member led a prayer at the December Council meeting. Council Officers supported the HIN to host a Harmony Day event on 22 March 2022. Hume Jobs and Skills Taskforce met on 25 November 2021, 16 February 2022 and 18 May 2022. Hume Clean Taskforce Advisory Committee was formally adopted by Council with its terms of reference and membership endorsed. The taskforce commenced action planning which will be finalised in the August 2022 meeting. Community Change Makers online graduation celebration held in September 2021. Of the 13 participants commenced, 11 successfully completed the program and graduated. The program was codesigned in partnership with a

The progress indicator displayed above is based on the status as follows:



 On Track  Not Completed  Deferred

		<p>Makers Graduates from previous programs.</p> <ul style="list-style-type: none"> The Community Safety Advisory Committee did not meet during the fourth quarter. This group is expected to convene in September 2022. The agenda for this meeting is likely to include a range of safety topics including transport safety and local stakeholder project updates. The final HST meeting for 2021-22 was held in June and included a presentation and consultation on the draft Waste Strategy. The Multicultural Advisory Group (MAG) met twice during the quarter. A review of the MAG was held during the quarter, to provide feedback for improvement and discussion regarding their role in the group. Sixteen people participated in the review. The Youth Engagement and Pathways Unit facilitated the tangible Youth Connection Network on 28 April and 14 June 2022. <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>community reference group during Quarter Four.</p> <ul style="list-style-type: none"> Two workshops/forums held with the Hume Safety Advisory Committee. Hume Sustainability Taskforce continues to meet, provide input into draft plans and programs and to make recommendations to Council. First meeting for 2022 was held in March and included feedback on the draft Open Space Strategy. The second meeting held in June featured a presentation/discussion about the draft Waste Strategy. The member portal on Participate Hume is under development. The outcomes of the Youth Advisory Group consultation in January 2022 were used to update Council's Health and Wellbeing Plan and inform the delivery of the Get Active Expo. A review of the MAG was held to provide feedback for improvement and discussion regarding their role in the group. The Youth Engagement and Pathways Unit facilitated the Tangible Youth Connection Network on 28 April and 14 June 2022. Quarterly meetings will be held to provide opportunities for the Hume youth sector and network to share information and hear from experts across various fields.
--	--	--	--




The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred


Strategic Objective 3.1 Engage and empower our community through advocacy and community engagement.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.1.2 Finalise the development of a new Community Vision, Council Plan and Long-term Financial Plan through deliberative engagement with Hume's community, in line with the requirements under the <i>Local Government Act 2020</i>.</p> <p><i>Council's Role: Statutory Authority</i></p> <p>Progress Indicator</p> <div> <div></div> 100% </div> <p>Completed</p>	Customer and Strategy	<p>This action was completed in quarter one of 2021/22.</p>	<p>The Community Vision, Council Plan and Long-term Financial Plan were adopted by Council on 25 October 2021. These documents were informed by a deliberative engagement panel of 46 community members, and the voices of over 8,500 residents, and stakeholders.</p>
<p>3.1.3 Undertake initiatives to enhance Council consultation and engagement practices, in line with Council's Community Engagement Policy.</p> <p> </p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div></div> 100% </div> <p>Completed</p>	Customer and Strategy	<p>This action was completed in quarter three of 2021/22.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>A review of the Community Engagement Policy was completed, and a revised policy was adopted by Council on the 15 March 2022.</p> <p>The Hume Engagement Community of Practice continues to meet on a regular basis to improve our capacity to engage with our community through a range of methods.</p>

The progress indicator displayed above is based on the status as follows:

 On Track
  Not Completed
  Deferred




Strategic Objective 3.1 Engage and empower our community through advocacy and community engagement.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.1.4 Develop an Advocacy Strategy to inform the community, business and key stakeholders on Council's position on issues of local importance in the lead up to the 2022 State and Federal Elections, and provide opportunities to enhance participation in decision-making processes.</p> <p></p> <p><i>Council's Role: Advocate</i></p> <p>Progress Indicator</p> <div> <div></div> 75% </div> <p>Significant Progress</p>	Customer and Strategy	<p>Through the Federal Election campaign, Council welcomed a new government and celebrated the funding announcement for Mickleham Road.</p> <p>Development on the State Election Advocacy Campaign continued with primary and secondary priorities being determined through workshops with internal stakeholders and Councillors. A campaign strategy has been developed with a 100-day community activation and engagement focus.</p>	<p>Hume's Advocacy Campaign in the lead up to federal and state elections was finalised with a new look and feel adopting the 'Build a better Hume' tagline. In the lead up to the Federal Election, a range of communications activities were actioned along with updated webpages, fact sheets, key media activities and regular meetings with Federal candidates.</p> <p>In planning for the State Election Advocacy Strategy, two workshops were held - one with internal stakeholders and the other with Councillors - to determine primary and secondary priorities. A report will be presented to Council on 11 July for adoption.</p> <p>The State Election Advocacy Campaign will launch mid-August with a 100-day campaign focused on community activation and engagement.</p>

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred


Strategic Objective 3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.2.1 Develop the long-term Asset Management Plan in accordance with the Local Government Act 2020.</p> <p>  </p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> 100% </div> <p>Completed</p>	Infrastructure and Assets	Council adopted the Hume City Council Asset Plan at the Ordinary Meeting on 14 June 2022. The Plan was informed by a range of community engagement activities undertaken by Council.	Council adopted the Hume City Council Asset Plan at the Ordinary Meeting on 14 June 2022.
<p>3.2.2 Implement integrated corporate reporting solution/s to enhance transparency and performance accountability.</p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> 25% </div> <p>Some Progress</p>	Customer and Strategy	The tender for integrated corporate reporting is currently under review.	The tender for integrated corporate reporting is currently under review.

The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred



Strategic Objective 3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.2.3 Plan for, deliver, and undertake initiatives to improve utilisation of community infrastructure and facilities: including finalising the Community Infrastructure Plan, Community Facilities Strategic Review and Youth Facilities Review.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p>Progress Indicator</p> <div> <div style="width: 75%;"></div> 75% </div> <p>Significant Progress</p>	City Planning and Places, City Services and Living	<p>Community Infrastructure Plan was considered by ELT in June. This will be further advanced with the broader organisational input.</p> <p>A draft Council Community Facility Access and Use Policy has been prepared and will be presented to Council for consideration in July.</p> <p>Project Plan developed to implement recommendations of the Community Facilities Strategic Review, with Officers investigating options regarding future fees and charges and a new booking system.</p> <p>Youth Facilities Report finalised and final Fit for Purpose Assessment Report completed and approved. Summary Report developed for Councillors and information provided via Councillor Update in June 2022.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>The completion of the Community Infrastructure Plan is pending input from new directors and the broader organisation. The plan will guide the planning and delivery of new community facilities and enhancements to new facilities in the next 10 years and beyond.</p> <p>A draft Council Community Facility Access and Use Policy will be presented to Council for consideration in July.</p> <p>Project Plan developed to implement recommendations of the Community Facilities Strategic Review, with Officers investigating options regarding future fees and charges and a new booking system.</p> <p>Youth Facilities Report was finalised in November 2021 and a Fit for Purpose Assessment Report of four youth centres has been completed.</p>

The progress indicator displayed above is based on the status as follows:

■ On Track
 ■ Not Completed
 □ Deferred




Strategic Objective 3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.2.4 Establish processes and procedures for Gender Impact Assessments that considers the effects that new (or changes to existing) Council policies, programs or services may have on different genders of Hume City's community. This should include how gender inequality can be compounded by disadvantage or discrimination that a person may experience on the basis of other factors such as age, disability or ethnicity.</p> <p> </p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> <div>50%</div> </div> <p>Good Progress</p>	Customer and Strategy	GIA guidance material and information will be presented to ELT. These include a decision-making matrix to determine whether it is required to conduct GIAs, and tools and templates to assist with conducting GIAs.	Training to key staff including the Senior Leadership Team was undertaken by The Equality Institute. Following completion of this training, work has commenced to develop processes and procedures for Gender Impact Assessments (GIAs).

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.2.5 Develop 'Living Local'/'Neighbourhood' community plans to improve alignment of Council services, programs and activities to the needs of local communities and to better maintain and realise the qualities of local areas.</p> <p>  </p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div data-bbox="143 817 403 855" style="border: 1px solid black; height: 24px; width: 116px;"></div> <p>Deferred</p>	Customer and Strategy	This project has been deferred.	Project has been deferred until completion of organisational realignment.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Develop a concept plan and cost estimate to inform the future planning and development of a community facility as part of the Valley Park development. *</p> <p><i>Council's Role: Service Provider, Facilitator</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> <div>100%</div> </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	City Services and Living	This action was completed in Quarter Two 2021/22.	Council has finalised a service plan for the Valley Park Community Centre. The plan confirms the range of services, programs and functions to be accommodated in the new community centre. The plan also includes the development of a concept plan and cost estimate. This work will be used to inform the design and documentation process which will commence in 2022 and has been used to support the preparation of a Growing Suburbs Funding Application which was submitted in mid-October 2021.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective 3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Review and continue development of Council's intranet to enhance knowledge management and service efficiency and introduce further improvements as necessary.*</p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> </div> <p>Deferred</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	Customer and Strategy	<p>The redevelopment of Council's Intranet is currently on hold while the Internal Communications team focuses on supporting the Single Client View project.</p> <p>Early discussions have started again on how this project can be progressed in the 2022/23 financial year.</p>	<p>The redevelopment of Council's Intranet is currently on hold while the Internal Communications team focuses on supporting the Single Client View project.</p> <p>Early discussions have started again on how this project can be progressed in the 2022/23 financial year.</p>
<p>Evaluate the Leadership Development Program (LDP) and continue program delivery.*</p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div>100%</div> </div> <p>Completed</p> <p><i>*Rollover from Council Plan 2017-2021 (2020/21 Actions)</i></p>	Chief People Officer	<p>This action was completed in quarter three of 2021/22.</p>	<p>An online survey to evaluate the Learn2Lead program was undertaken between February 2018 - November 2021. The findings of the evaluation were provided to ELT in March 2022.</p>

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred



Strategic Objective 3.2 Deliver responsible and transparent governance, services and assets that respond to community needs.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>Continue to implement electronic timesheets and rostering systems to improve efficiencies with staff management and payroll.*</p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div></div> <div>100%</div> </div> <p>Completed *Rollover from Council Plan 2017-2021 (2020/21 Actions)</p>	Chief People Officer	This action was completed in quarter three of 2021/22.	System is fully implemented and operational in the Leisure Centres team. No further teams will be moving onto this system.

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred


Strategic Objective: 3.3 Advance organisational high-performance through innovation and partnerships.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.3.1 Undertake a range of initiatives and programs to enhance the skills and capabilities of Council's workforce, including developing and implementing a Future Workforce Strategy, Workforce Plan, Gender Equality Action Plan and a Workplace Diversity and Inclusion Strategy.</p> <p> </p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> 100% </div> <p>Completed</p>	Chief People Officer	<p>This action was completed in quarter three of 2021/22.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>The initiatives and programs to enhance the skills and capabilities of Council's workforce is underway. The Workforce Plan and the GEAP have been completed and work will commence to operationalise and implement these plans from Quarter Three.</p> <p>The development of the Future Workforce Strategy and the Workplace Diversity and Inclusion Strategy have been deferred to 2022/23.</p>

The progress indicator displayed above is based on the status as follows:

☒ On Track
 ☐ Not Completed
 ☐ Deferred

Strategic Objective: 3.3 Advance organisational high-performance through innovation and partnerships.

Major Strategy or Action	Division	Progress this Quarter	Description of Progress (Year to date)
<p>3.3.2 Undertake service reviews, business process improvements and initiatives to improve the Customer Experience provided across Council services, programs and activities.</p> <p></p> <p><i>Council's Role: Service Provider</i></p> <p><u>Progress Indicator</u></p> <div> <div style="width: 100%;"></div> <div>100%</div> </div> <p>Completed</p>	Customer and Strategy	<p>Strategic Review for the Events and Festivals Strategy/Service Plan has continued. Community consultation questions drafted, with the aim to undertake public consultation in quarter one of 2022/23.</p> <p>A Service Review of the Building Control Services section has been completed. The recommendations of this review will inform future processes and service delivery for this team, with outcomes to be implemented within the department over the coming 12 months.</p> <p>This is a multi-year action. The status reflects the percentage of the initiatives expected to be completed within the 2021/22 Financial Year.</p>	<p>The Libraries and Learning Programs Service Plan was adopted by Council on the 25 October, and the Connect & Thrive: A Plan for Young People was adopted on the 13 December 2021.</p> <p>A service review of the Building Control Services section and a review to evaluate progress against the role of the fixed term 12-month Child Safe Officer were completed.</p> <p>Strategic Review for the Events and Festivals Strategy/ Service Plan has continued and work continued to be progressed on a service review of community facilities, which has been reported separately under 3.2.3.</p>

The progress indicator displayed above is based on the status as follows:

 On Track  Not Completed  Deferred