

HUME CITY COUNCIL PLAN 2021-2025

2024/25 UPDATE

INCORPORATING THE:

- DISABILITY ACTION PLAN
- COMMUNITY SAFETY ACTION PLAN
- PATHWAYS TO SUSTAINABILITY



Third Quarter Report 2024/25

Progress Report on Strategic Objectives and Actions

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INTRODUCTION

Context

The *Council Plan 2021-2025* (**Council Plan**) sets out 11 Strategic Objectives (under three Themes) which articulate the outcomes that Council wants to achieve over its 4-year term in response to the Hume Community Vision. Achievement of the objectives is measured by Strategic Indicators.

The Council Plan also outlines 41 Major Strategies and Actions it will undertake to achieve the Strategic Objectives over the 2024/25 year.

The Council Plan incorporates the Disability Action Plan, the Community Safety Action Plan and the Pathways to Sustainability. The following symbols are used to specify the corresponding plans:

-  Disability Action Plan
-  Community Safety Action Plan
-  Pathways to Sustainability

Council's role

Council plays several roles in delivering the Major Strategies and Actions outlined in the Council Plan, including:

- **Statutory Authority** – Council has a legislated responsibility under Victorian law to deliver the service and ensure compliance.
- **Service Provider** – Council provides the service.
- **Facilitator** – Council works with other stakeholders and service providers.
- **Advocate** – Council advocates on behalf of the community to State and Federal government.

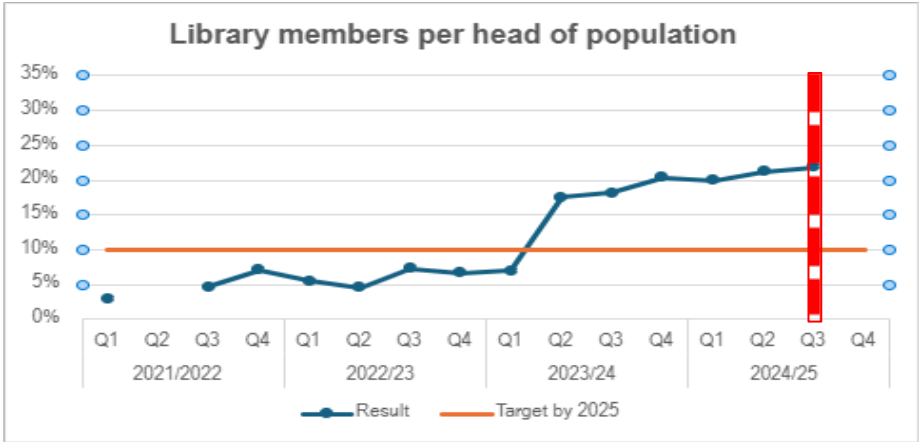
Advocacy Highlights

Key advocacy highlights for the third quarter have been focused on securing Federal election funding commitments, resulting in two early announcements:

- \$2.5 million for the development of a soccer and cricket pavilion at Dwyer Street Reserve, Kalkallo
- \$125 million for the upgrade of Donnybrook Road.

Strategic Objective 1.1: Create learning opportunities for everyone to reach their potential, through all stages of life.

Indicators:



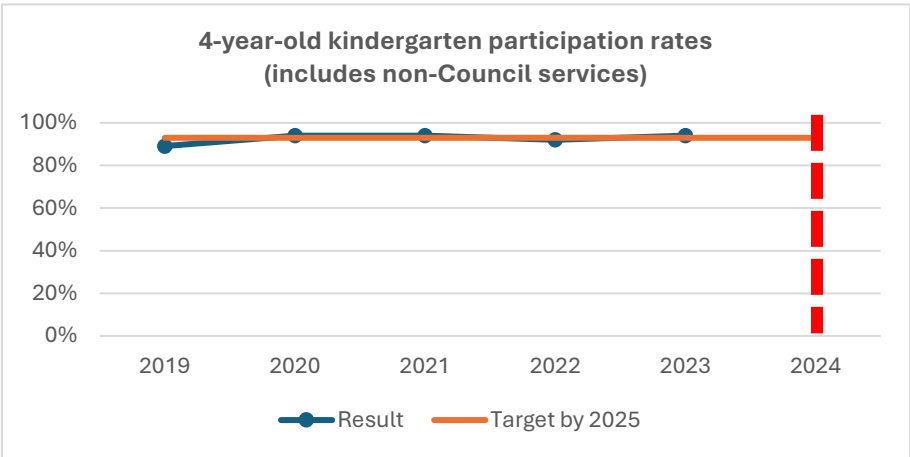
Meeting

Library Membership

Q2 2021/22 data was not able to be reported due to a system upgrade

Changes to LGPRF in Q2 2023/24 lead to inclusion of a broader use of library membership usage.

(Source: Local Government Performance Reporting Framework)



Meeting

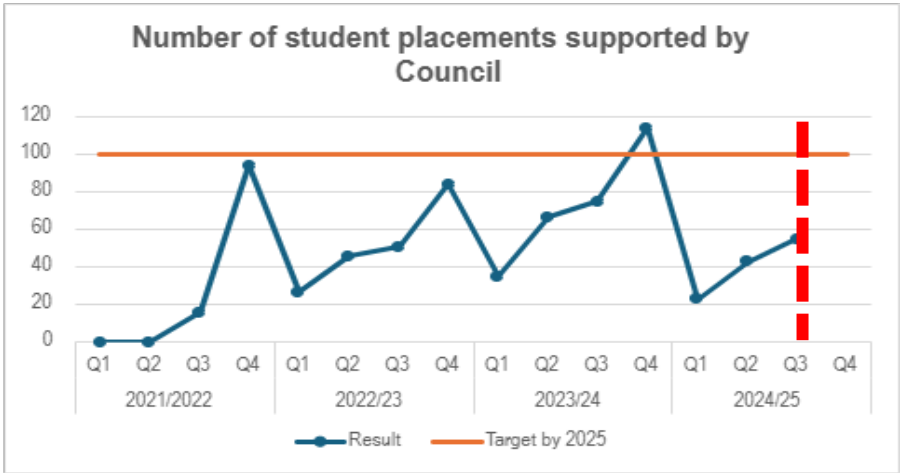
Kindergarten Participation

Work continues with the Department of Education and local service providers to increase kindergarten participation including through a range of State Government funding, Council lead programs, such as: Best Start, Access to Early Learning and Culturally and Linguistically Diverse Outreach Support.

(Source: Department of Education)

Strategic Objective 1.2: Provide opportunities, and support business growth and visitor economy to create accessible local jobs for our diverse community.

Indicators:



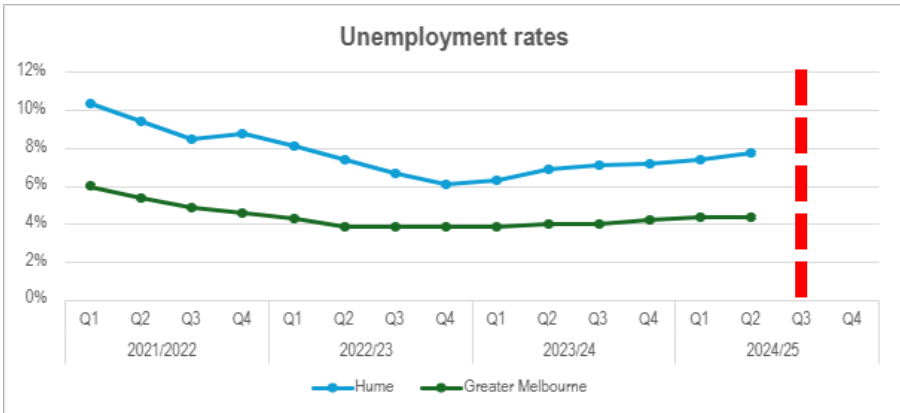
Monitor

Student Placements

No placements occurred in Q1 & Q2 2021/2022 due to COVID restrictions.

Data are cumulative each financial year, therefore figures will be lowest in Q1 and highest in Q4.

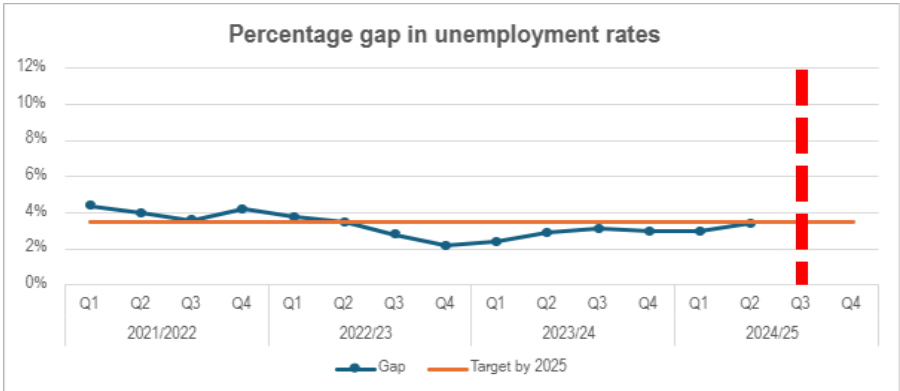
(Source: Hume City Council, CHRIS21)



On track

Unemployment rates

First graph shows the tracking of Hume’s unemployment rates compared to Greater Melbourne. Second graph shows this gap is tracking against the strategic indicator.

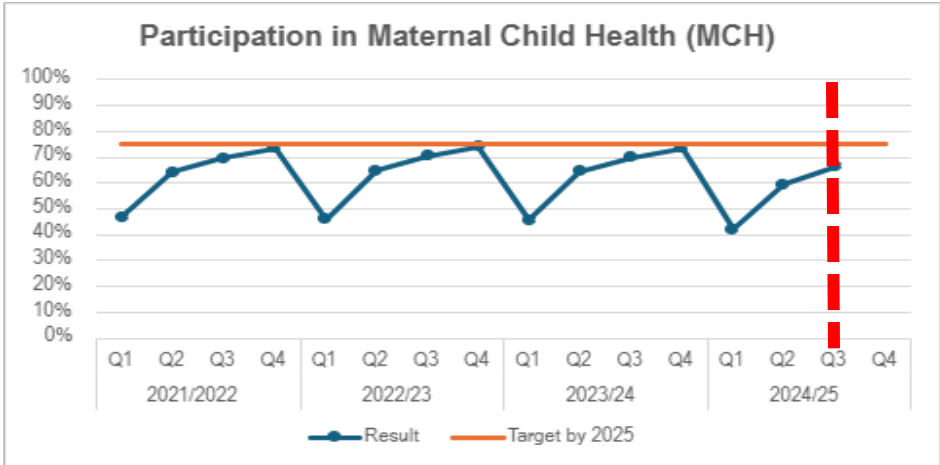


There is a lag in available data and will always appear for the quarter prior to the reporting period.

(Source: Department of Employment Small Area Labour Markets)

Strategic Objective 1.3 Promote a healthy, inclusive, and respectful community that fosters community pride and safety.

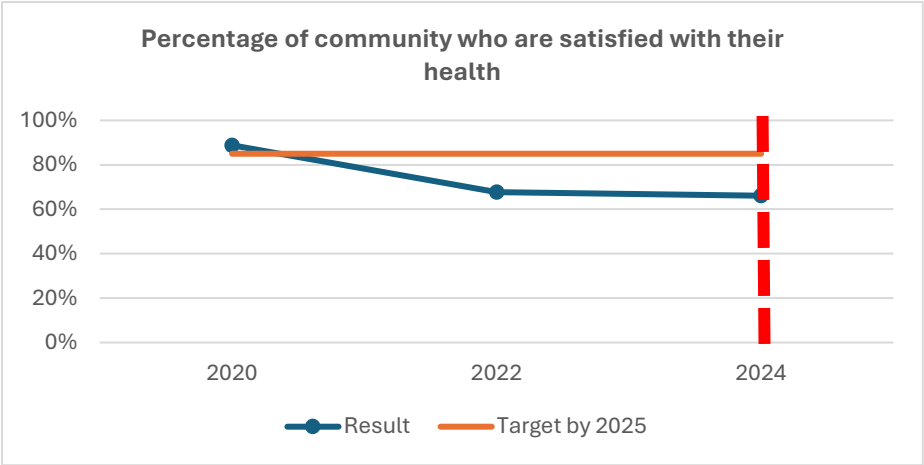
Indicators:



On track

Participation (MCH)

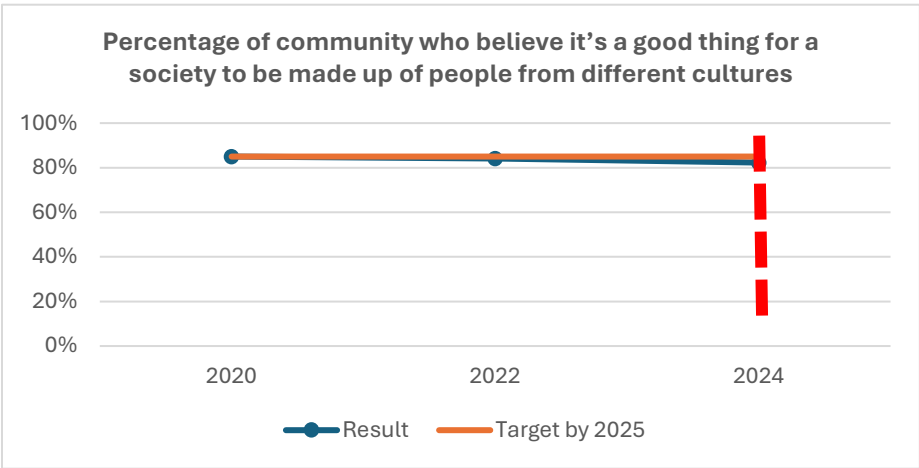
Data are cumulative each financial year, therefore figures will be lowest in Q1 and highest in Q4.
(Source: Local Government Performance Reporting Framework)



Monitor

Community satisfaction with health

(Source: Hume City Council, Community Indicators)



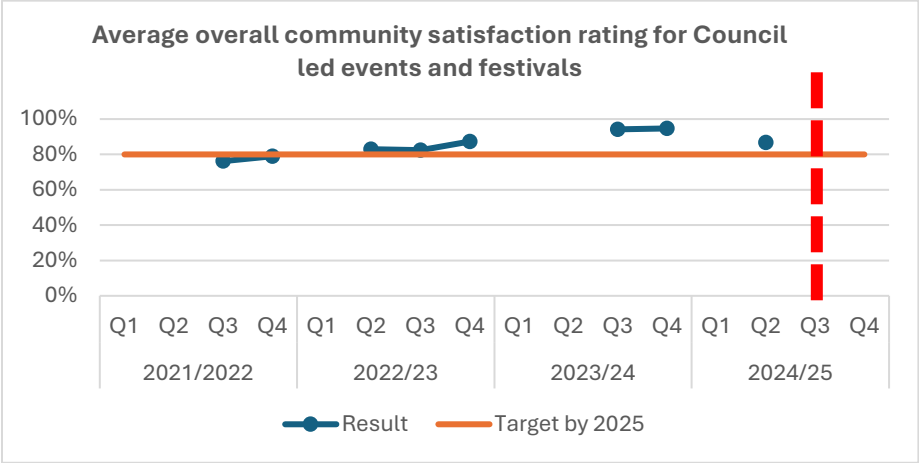
On track

Community satisfaction with a society of different cultures

(Source: Hume City Council, Community Indicators)

Strategic Objective 1.4: Strengthen community connections through local events, festivals and the arts.

Indicators:



Meeting



Satisfaction with Council led events

Data is collected cumulatively for each financial year, therefore data is only provided after the first event.







(Source: Hume City Council, Event Evaluations)

Theme 1: Major Strategies and Actions

Monitor

	Major Strategy or Action	Progress	Comment
1.3.13 	Develop and commence implementation of an Active Living Service and Infrastructure Plan that responds to the changing needs of the community to increase access and participation in sport, recreation and leisure activities, including the Sunbury Aquatic Master Plan.	35%	<p>Quarter 1 Confirmation of project scope and preparation of briefs for tender are complete.</p> <p>Quarter 2 External consultants have been appointed and project initiation is underway for Vol 1 (Outdoor Sport & Soccer Strategy) and Vol 2 (Indoor Sport & Leisure including Sunbury Aquatic Master Plan).</p> <p>Quarter 3 Consultant appointed to complete the Active Living Strategic Framework and Active Recreation Plan.</p>
1.2.1 	Provide a range of Council-led initiatives and work experience.	55%	<p>Quarter 1 Twenty-three placements have occurred for students in high school, TAFE and university, including internships and practical placements.</p> <p>Quarter 2 A further 20 placements have occurred in quarter 2.</p> <p>Quarter 3 A further 12 placements have occurred in quarter 3.</p>



On track

	Major Strategy or Action	Progress	Comment
1.1.1  	Strengthen volunteering to enhance vocational and social learning opportunities and community connections.	80%	<p>Quarter 1</p> <p>Five accredited volunteers contributed to the Tax Help program providing support to over 400 community members.</p> <p>Quarter 2</p> <p>Hosted a “Community High Tea Meet Up Forum” with more than 40 attendees including volunteers and community organisations.</p> <p>Quarter 3</p> <p>Hume Volunteer Gateway received seven requests from community organisations and 510 new registrations from individuals looking for volunteer opportunities.. 23 people attended the ‘Introduction to volunteering’ session in Craigieburn.</p>
1.1.2 	Continue to review Council’s early years services and explore future infrastructure requirements to support continued service growth and changing government policy direction.	85%	<p>Quarter 1</p> <p>To support the roll out of kindergarten reform. extensions for four early years services are underway, and the extension of Craigieburn Child & Family Centre is complete.</p> <p>Quarter 2</p> <p>Extensions are completed and licensed for operation at Bluebird Way Kindergarten, Aitken Hill Community Centre and Craigieburn Child and Family Centre. Work continues on extensions at Mickleham South Community Centre and Kalkallo North Community Centre.</p> <p>Fifteen hours of 3-year-old kindergarten is available to families access all Hume Kindergarten services in 2025.</p> <p>Quarter 3</p> <p>Kinder services commenced at Bluebird Way Kindergarten and Aitken Hill Community Centre at the start of the school year (Feb 2025).</p>
1.1.3 	Provide the community early access to library services through multiple initiatives, including library outreach.	75%	<p>Quarter 1</p> <p>Over 180 outreach programs were delivered with 2,200 participants. More than 2000 items were loaned through kiosks.</p> <p>Quarter 2</p> <p>A further 162 outreach programs were delivered with around 2,300 participants and an additional 2,200 items were loaned through kiosks.</p> <p>The outreach library vans have been fitted out and with a community launch planned for January 2025.</p> <p>Quarter 3</p> <p>143 outreach programs were delivered with around 3,400 participants.</p> <p>Two new library outreach vans were launched in January, attending numerous festivals and events across Hume in Q3.</p>
1.2.2  	In partnership with the Victorian Government and business, progress the revitalisation of Broadmeadows	75%	<p>Quarter 1</p>




Theme 1: A community that is resilient, inclusive, and thriving

	Major Strategy or Action	Progress	Comment
	and Hume Central to facilitate a vibrant town centre, places for people to work, learn, live and enjoy and advocacy for renewal of the Broadmeadows Train Station.		<p>Council Chambers and community spaces were officially opened.</p> <p>Broadmeadows Train Station Taskforce sub-committee established.</p> <p>Quarter 2</p> <p>Federal Government Urban Precincts and Partnership Grant application submitted to develop the Broadmeadows Precinct Roadmap for the revitalisation of Broadmeadows.</p> <p>Submission made to State Government's draft Broadmeadows Activity Centre Plan for increased housing within Broadmeadows.</p> <p>Quarter 3</p> <p>Announcement of successful Urban Precincts and Partnership Grant for \$3.3 million to develop the Broadmeadows Precinct Roadmap for the revitalisation of Broadmeadows. Investment in Hume Central and Broadmeadows Train Station was raised through Federal election advocacy activities.</p>
1.2.3	Strengthen tertiary education opportunities in Hume City through the Multiversity Program and advocate for a university and TAFE opportunities to be established in Hume's growth areas.	50%	<p>Quarter 1</p> <p>A successful Illuminate nextgen Challenge was delivered in August 2024 in partnership with Kangan's Tech School.</p> <p>Quarter 2</p> <p>The 2024/2025 Hume Multiversity Tertiary Education scholarship program was launched. Thirty-two scholarships are available to Hume residents at Victoria University, Deakin University and La Trobe University.</p> <p>Quarter 3</p> <p>Hume Multiversity Tertiary Education program awarded 16 scholarships (with 16 still available). Latrobe University was granted permission to establish a study hub in Broadmeadows (expected to open Q4). Victoria University commenced delivery of the free Certificate III in Early Childhood Education at the Sunbury GLC.</p> <p>The need for tertiary education facilities was raised through Federal election advocacy activities.</p>
1.2.4	In partnership with stakeholders, advocate for, and strengthen Hume City's economy by building business capability, promoting the visitor economy and attracting innovative business, support and facilitate business growth and local employment outcomes.	50%	<p>Quarter 1</p> <p>Council has approved one 'Business Establishment Financial Incentive'.</p> <p>Social media continues to be used to promote Hume as a place to invest.</p> <p>Delivered one 'Jobs' which focused on the health and community service area with 240 residents attending.</p> <p>Quarter 2</p> <p>A Navigating the Australian Job Market event was held bringing together, businesses, service providers and jobseekers with 100 people in attendance</p> <p>StartNorth delivered a 12-week Masterclass Series</p> <p>Almost \$150,000 has been awarded to 13 businesses through the small business grants program.</p> <p>Quarter 3</p>







Theme 1: A community that is resilient, inclusive, and thriving

	Major Strategy or Action	Progress	Comment
			Four employer-led information sessions/industry tours were held, connecting 50 Hume residents to job opportunities.
1.3.1 	In partnership with Victoria Police, continue to identify and deliver initiatives to improve driver/road safety, including reducing hoon driving and illegal dirt bikes.	50%	<p>Quarter 1</p> <p>Two Coffee with a Cop sessions were delivered in partnership with Victoria Police Transit Division.</p> <p>A Road Safety course was delivered in collaboration with Melba Villa Country Living.</p> <p>Quarter 2</p> <p>Provided 150 cars with anti-theft number plate screws in partnership with Victoria Police, Neighbourhood Watch Fawkner and Dallas Neighbourhood House.</p> <p>Crime Prevention Through Environmental Design (CPTED) reviews undertaken with Victoria Police at a number of Council Sites including the Broadmeadows Leisure Centre and Broadmeadows Community Hub.</p> <p>A Multicultural Community information session was held in Greenvale.</p> <p>Quarter 3</p> <p>CPTED review (Crime Prevention Through Environmental Design) completed at Broadmeadows Global Learning Centre in partnership with Victoria Police.</p> <p>Victoria Police Recruitment forum supported in Craigieburn.</p> <p>Community engaged at Newbury Community Centre 10-year anniversary regarding safety concerns and raised issues with Craigieburn station.</p>
1.3.2 	Facilitate initiatives and partnerships to raise awareness around the impact of family violence, and support prevention of violence against women campaigns.	75%	<p>Quarter 1</p> <p>The first of three training sessions on preventing family violence has been delivered to local faith leaders.</p> <p>The Gender Equity in Early Years program has been launched in partnership with Women's Health in the North.</p> <p>Quarter 2</p> <p>Early Years staff at Council have had the opportunity to attend two Gender Equity in Early Years program sessions and an ongoing 'Community of Practice'.</p> <p>Quarter 3</p> <p>Support provided to partners delivering programs and awareness campaigns including Affirmative Consent Project (Womens Health in the North), Are You Safe At Home Day 2025, and Ways To Play (Berry St).</p>

Theme 1: A community that is resilient, inclusive, and thriving

	Major Strategy or Action	Progress	Comment
1.3.4 	Advance Social Justice outcomes through delivering targeted initiatives to address barriers to access and participation.	90%	<p>Quarter 1</p> <p>The Education Scholarships program awarded \$1,000 each to 58 year six students to support the costs of transitioning to secondary school.</p> <p>140 guests (including 99 First Nations peoples) attended the NAIDOC Week celebration at Town Hall Broadmeadows.</p> <p>Quarter 2</p> <p>The Annual Community Grant Program awarded almost \$450,000 to community organisations/groups.</p> <p>The Expression of Interest for LGBTIQA+ Community Working Group generated 12 nominations.</p> <p>Quarter 3</p> <p>Funds from grants awarded in Q2 were distributed to schools in Q3.</p> <p>LGBTIQA+ working group commenced with 11 members.</p> <p>14 workshops and tours covering anti-racism was delivered at places of worship, community gardens, Aboriginal Mental Health and Community Governance and saw over 160 participants take part.</p>
1.3.7 	Finalise and commence implementation of a new Domestic Animal Management Plan to support responsible animal management and safety.	50%	<p>Quarter 1</p> <p>A \$25,000 state government grant has been secured to run a cat desexing program in partnership with local rescue organisations.</p> <p>The feasibility study on establishing a Council-operated animal management facility is nearing completion.</p> <p>Quarter 2</p> <p>The Animal Shelter Feasibility Study has been completed and will be presented to Council for consideration by mid-2025.</p> <p>Quarter 3</p> <p>Development of Council's next Domestic Animal Management Plan 2025–2029 commenced.</p>
1.3.9 	Continue to undertake initiatives and advocacy to reduce gambling related harm and gambling reform, including reviewing Council's Gambling Harm Minimisation Policy.	60%	<p>Quarter 1</p> <p>Review and update of Council's Gambling Harm Minimisation Policy is currently underway.</p> <p>Quarter 2</p> <p>A media campaign to highlighting the impact of gambling harm was undertaken to mark Gambling Harm Awareness Week in November 2024. The review of Council's Gambling Harm Minimisation Policy continues.</p> <p>Quarter 3</p> <p>Engagement with local sporting clubs and community groups was undertaken to inform the review of Council's Gambling Harm Minimisation Policy.</p> <p>Advocacy for gambling harm minimisation through our partner, the Australian Local Government Association continued.</p>

Theme 1: A community that is resilient, inclusive, and thriving

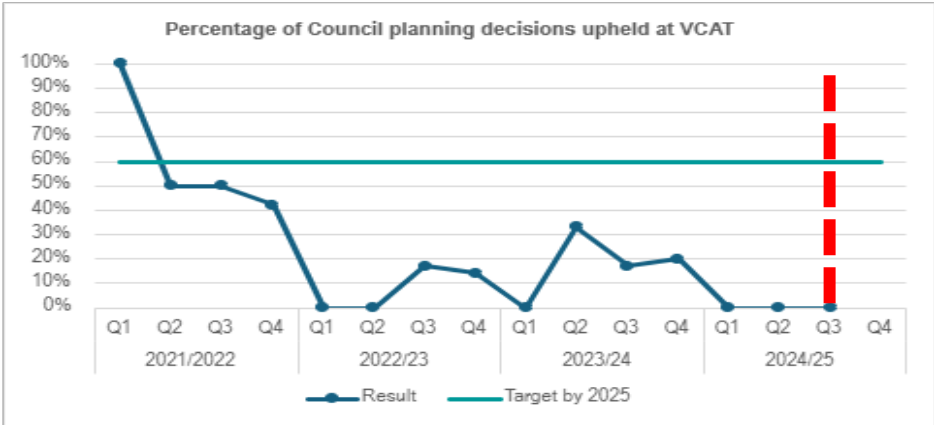
	Major Strategy or Action	Progress	Comment
1.3.10  	Implement actions from the Hume Health and Wellbeing Plan 2021-2025.	65%	<p>Quarter 1</p> <p>The "Park It" active travel initiative has been launched in partnership with the Roxburgh Park Primary School community. The vaping prevention program continues in partnership with community health providers.</p> <p>Quarter 2</p> <p>Impacts of existing Council programs and initiatives aimed at reducing social isolation is being explored.</p> <p>Progressed for Priority 2 has included delivery of capacity building in schools and early childhood centres around respectful relationships.</p> <p>Progress for Priority 4 has included the roll-out of energy upgrades across council buildings.</p> <p>Quarter 3</p> <p>The 'Park It' active travel initiative was expanded to include a further two primary schools.</p> <p>Five "Let's Grow Hume" community engagement sessions were delivered to encourage sustainable living activities.</p> <p>'Social Connection Enhancement Report' identifying opportunities to improve social connection across Hume was completed (recommended initiatives to commence Q4).</p>
1.3.11  	In partnership with local agencies, provide assistance and support to people sleeping rough within Hume City, including adopting a rough sleeping response protocol.	80%	<p>Quarter 1</p> <p>In partnership with local agencies, assistance and support measures for individuals sleeping rough have been implemented.</p> <p>Quarter 2</p> <p>The work undertaken in Q1 has continued.</p> <p>Quarter 3</p> <p>The work undertaken in Q2 has continued.</p>
1.3.12  	Continue undertaking accessibility works at Council facilities, and other public-realm improvements to support people with disabilities.	60%	<p>Quarter 1</p> <p>Upgrade at Lynda Blundell Community Centre is underway.</p> <p>Quarter 2</p> <p>The work undertaken in quarter 1 has continued.</p> <p>Development of a process to audit the accessibility of Council facilities has commenced.</p> <p>Quarter 3</p> <p>Ten access audits were conducted on Council facilities to inform the Disability Action Plan (DAP) capital works program.</p>

Theme 1: A community that is resilient, inclusive, and thriving

	Major Strategy or Action	Progress	Comment
1.4.1	Undertake initiatives to strengthen local arts, including the adoption and implementation of the Creative Places Arts Infrastructure Plan.	75%	<p>Quarter 1</p> <p>Heritage display case has been installed for Hume Global Learning Centre Sunbury.</p> <p>Design and Operational Planning is progressing for Sunbury Community Arts and Culture Precinct.</p> <p>Dance infrastructure at the Craigieburn Community Centre is progressing.</p> <p>Quarter 2</p> <p>Six exhibitions of works by residents Hume artists have been launched at Hume's Galleries.</p> <p>Quarter 3</p> <p>Participants in the Artists in Residence program presented their work at the Sunbury Community Arts and Cultural Precinct Open Day.</p> <p>The Art Grants program was opened for applications.</p> <p>Three exhibitions across two galleries and one mural at Roxborough Park Homestead were launched.</p>
1.4.3	Commence design and delivery of improvements to develop a Sunbury Community Arts and Cultural Precinct at Jacksons Hill.	60%	<p>Quarter 1</p> <p>An architect has been awarded the contract for design and construction documentation. The Initial workshops for design development complete.</p> <p>Quarter 2</p> <p>Submission of Heritage Victoria permit to complete works on a heritage registered site completed and publicly advertised.</p> <p>Quarter 3</p> <p>Heritage permit has been issued and Cultural Heritage Management Plan completed. Architectural documentation has been completed and the construction tender released, with submissions received and under evaluation.</p>

Strategic Objective 2.1: Facilitate appropriate urban development and enhance natural environment, heritage, landscapes and rural places.

Indicators:



Monitor

Planning decisions upheld at VCAT

(Source: Local Government Performance Reporting Framework)



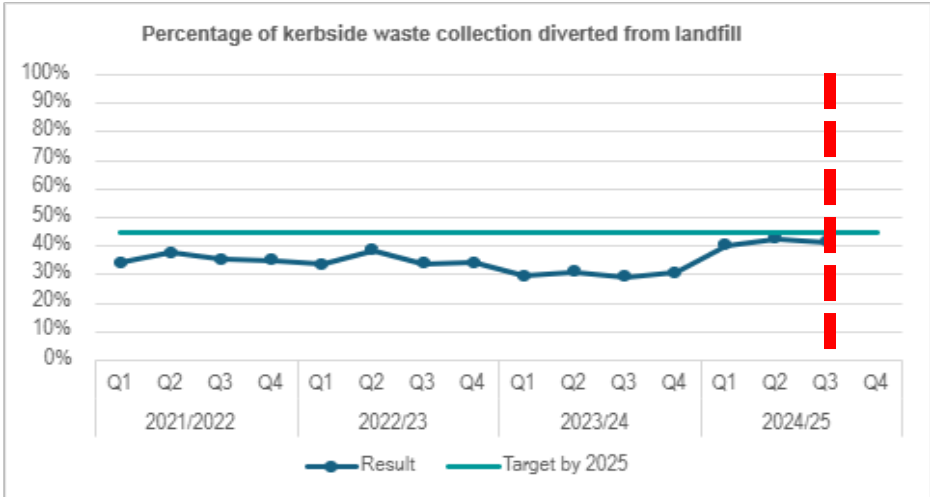
Monitor

Planning applications decided in statutory timeframes

(Source: Local Government Performance Reporting Framework)

Strategic Objective 2.2: Demonstrate environmentally sustainable leadership and adapt to climate change.

Indicators:



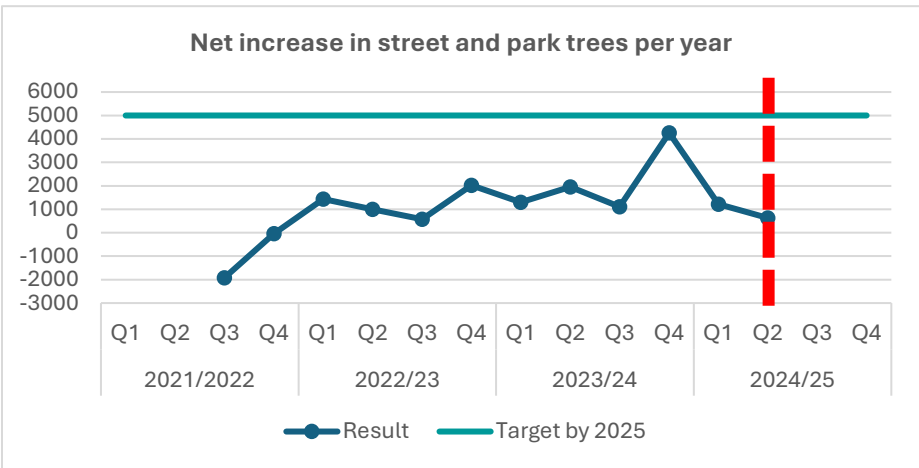
Monitor

Kerbside waste diverted from landfill

(Source: Local Government Performance Reporting Framework)

Strategic Objective 2.3: Design and maintain our City with accessible spaces and a strong sense of place.

Indicators:



Monitor

Increase in street and park trees

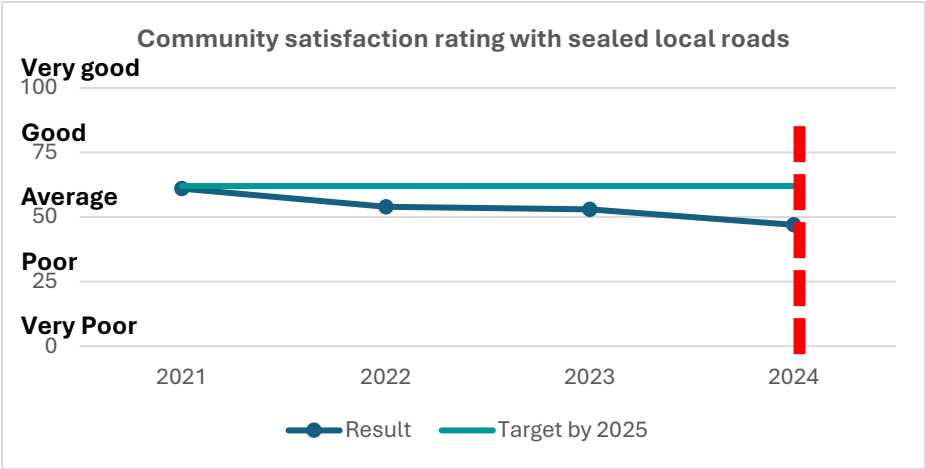
In Q2 & Q3 2022/23. A significant storm event impacted this indicator.

Data are calculated each financial year, therefore figures will be lowest in Q1 and highest in Q4.

(Source: Hume City Council)

Strategic Objective 2.4 Connect our City through efficient and effective walking, cycling and public transport and road networks.

Indicators:






Monitor

Community satisfaction with sealed local roads



(Source: Hume City Council, Community Survey, Community Indicators Survey)

Theme 2: Major Strategies and Actions




On track

	Major Strategy or Action	Progress	Comment
2.1.1 	Review and implement improvements to further enhance the delivery of services within the Planning and Development Department.	95%	<p>Quarter 1 Technology upgrades to building systems undertaken (due to launch Q2).</p> <p>Quarter 2 Technology upgrades to building systems launched with the linking of old and new systems to be completed Q3.</p> <p>Quarter 3 Testing of new building systems and work to link old system and refine process has continued.</p>
2.1.2 	Undertake planning to improve housing diversity (including housing design guidelines), and advocate for improvements to social housing.	30%	<p>Quarter 1 Housing diversity amendment C263 underway. Advocacy plan for improvements to social housing has been prepared.</p> <p>Quarter 2 The need for investment in social housing has been raised with Federal Election candidates.</p> <p>Quarter 3 The work undertaken in Q2 has continued.</p>
2.1.3 	Progress Stage Three of the youth crisis accommodation with the support of an external partner, and identify potential site locations for a facility which can accommodate crisis accommodation, with wrap-around services and 24/7 onsite support.	50%	<p>Quarter 1 Detailed site investigations have concluded with the identification of a preferred site. Market-sounding has been undertaken and provided key insights on the draft parameters with youth housing and ancillary service providers.</p> <p>Quarter 2 Revised timelines, actions and a market process for identifying delivery partners will be presented to Council for consideration by mid-2025.</p> <p>Quarter 3 the work undertaken in Q2 has continued.</p>







Theme 2: A city that cares about our planet, is appealing and connected

	Major Strategy or Action	Progress	Comment
2.1.4	In partnership with Mitchell and Whittlesea councils, and State Government, continue to advance planning for the City consistent with the vision and directions of Council's integrated growth area plans, including the planning for new town centres in Cloverton (Kalkallo) and Merrifield (Mickleham).	70%	<p>Quarter 1</p> <p>The design and planning for the Metropolitan Activity Centre in Cloverton continues to progress. An application to the Federal Urban Precincts and Partnerships Program is underway to seek funding for the next stage.</p> <p>Quarter 2</p> <p>The Federal Urban Precincts and Partnerships Program application has been submitted under a new Partnership Agreement which has been expanded to include Stockland and the Wurundjeri Woi wurrung Aboriginal Cultural Heritage Corporation.</p> <p>Quarter 3</p> <p>Work to advance planning for the first stage of retail development in the Cloverton MAC has continue.</p>
2.1.5 	Support rural landowners to manage land sustainably and protect environmental assets by implementing the new Rural Engagement Program, including the Conserving our Rural Environment Grant, Primary Producer Rate Rebate, Rural Land Management Grant, and capacity building activities.	75%	<p>Quarter 1</p> <p>Conserving Our Rural Environment (CoRE) grants have been endorsed for 42 projects.</p> <p>Primary Producer Rate Rebates have been distributed to 107 Green Wedge properties.</p> <p>Rural Land Management Grants have been distributed to 125 recipients.</p> <p>Quarter 2</p> <p>A further 39 Rural Land Management Grants have been distributed, taking the yearly total to 164.</p> <p>Quarter 3</p> <p>A further 48 Rural Land Management Grants have been distributed, taking the yearly total to 212.</p>
2.1.6 	Update the Conservation Management Plan (CMP) Framework.	85%	<p>Quarter 1</p> <p>Completed initial review of the Framework. Updated the 2024-25 schedule for delivery of CMPs is on track.</p> <p>Quarter 2</p> <p>Draft Framework in final review.</p> <p>Quarter 3</p> <p>The work undertaken in Q2 has continued.</p>


Theme 2: A city that cares about our planet, is appealing and connected

	Major Strategy or Action	Progress	Comment
2.2.1 	Implement programs to support environmentally sustainable leadership including Enviro Champions, Gardens for Wildlife, and Environmental Scholarship programs.	75%	<p>Quarter 1</p> <p>The Enviro Champions program has been reviewed and changes will be implemented in the 2025 program.</p> <p>Ten Gardens for Wildlife reports have been completed and 24 applications received.</p> <p>Quarter 2</p> <p>Two additional Gardens for Wildlife reports have been completed taking the total for the year to twelve.</p> <p>Quarter 3</p> <p>The Enviro Champions program commenced with 16 participants. The first themed session focused on building relationships in the community. Round five of the Gardens for Wildlife program opened in February, with 13 applications received. One received and approved Enviro Scholarship.</p>
2.2.3 	Enhance Council's response to climate change including the implementation of the Climate Action Plan 2023-2028 and support Hume's community and businesses adapt to climate change.	30%	<p>Quarter 1</p> <p>The design process for street lighting upgrades has been progressed.</p> <p>Ongoing advocacy to Jemena regarding Council-led upgrades.</p> <p>Solar and electrification program is ongoing.</p> <p>Quarter 2</p> <p>Street lighting design process to inform the upgrade of major road streetlighting to energy efficient alternatives has been further progressed. In response to advocacy work, Jemena have developed a proposal that lead upgrades.</p> <p>Identification of remaining solar potential on Council building completed and a capital budget bid submitted to complete the program.</p> <p>Quarter 3</p> <p>Street-lighting upgrades design process continues.</p> <p>Community Energy Upgrade Fund Round 1 unsuccessful.</p> <p>Electrification works underway at Aitkin Hill Community Centre.</p>
2.2.4 	Undertake investigations and progress initiatives to improve stormwater harvesting, including at Cloverton and, subject to funding, Jack Roper Reserve Broadmeadows and/or John Ilhan Memorial Reserve Broadmeadows, and/or O'Brien Street retarding basin Sunbury.	30%	<p>Quarter 1</p> <p>Council has received grant funding of \$786,000 to progress the Jack Roper Stormwater Harvesting Scheme construction. Tenders have been issued.</p> <p>A project plan for the Cloverton stormwater harvesting has been completed.</p> <p>Consultancy services have been engaged to progress the John Ilhan stormwater harvesting and O'Brien St stormwater harvesting</p> <p>Quarter 2</p> <p>Contractor appointed for Jack Roper Stormwater Harvesting Scheme construction.</p> <p>Quarter 3</p>


Theme 2: A city that cares about our planet, is appealing and connected

			<p>Construction works for Jack Roper Stormwater Harvesting is underway.</p> <p>Detailed design work for Cloverton stormwater harvesting is being progressed.</p>
<p>2.2.5</p> 	<p>Support the transition of the Hume economy to a Circular Economy.</p>	<p>50%</p>	<p>Quarter 1</p> <p>Circular principles have been included in Council's Asset Disposal Policy, and Circular Design Principles are incorporated in Council's Capital Works Programs for projects up to \$5m.</p> <p>Quarter 2</p> <p>Engaged consultants to deliver a webinar series promoting circular economy principles and actions for local business.</p> <p>Engaged consultants to undertake material flow analysis to identify options for waste reduction at Kalkallo Shopping Centre.</p> <p>Quarter 3</p> <p>The delivery of monthly webinars promoting circular economy principles and actions for local business has continued.</p>
<p>2.3.4</p>   	<p>Develop open space masterplans for Merlynston Creek and Aitken Creek.</p>	<p>60%</p>	<p>Quarter 1</p> <p>Finalisation of the Aitken Creek Masterplan will occur early in 2025.</p> <p>Preparation of Merlynston Creek is ongoing.</p> <p>Quarter 2</p> <p>Aitken Creek Masterplan has been updated in response to community consultation and will be presented to Council for consideration by mid-2025.</p> <p>Preparation of Merlynston Creek is ongoing.</p> <p>Quarter 3</p> <p>Aitken Creek Parklands Master Plan completed, ready for endorsement Q4.</p> <p>Work on the Merlynston Creek Parklands Plan has progressed. .</p>
<p>2.3.5</p>  	<p>Continue the implementation of the Waste and Resource Recovery Strategy, including the introduction of Food Organics Garden Organics (FOGO) bins to all residents and support increased diversion of food and garden organic waste from landfill.</p>	<p>50%</p>	<p>Quarter 1</p> <p>A litter action plan is under development and the Keep Hume Clean community education campaign is ongoing.</p> <p>Food Organics Garden Organics bins have been rolled out to all residents, officers will monitor diversion rates on an ongoing basis.</p> <p>Quarter 2</p> <p>The work undertaken in Q1 has continued.</p> <p>Quarter 3</p> <p>The work undertaken in Q2 has continued.</p>

Theme 2: A city that cares about our planet, is appealing and connected

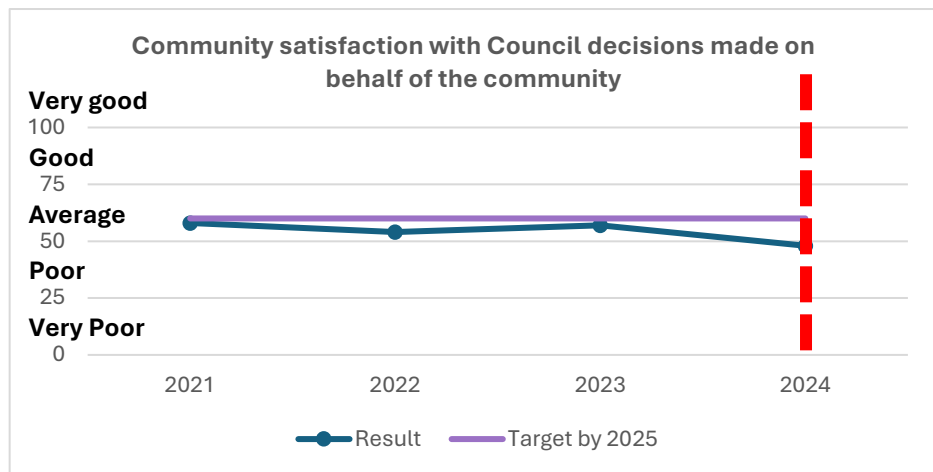
	Major Strategy or Action	Progress	Comment
2.4.2 	Develop and commence implementation of a Transport Strategy to improve transport networks, and continue to undertake initiatives to enhance walking and cycling.	75%	<p>Quarter 1</p> <p>The Transport Strategy was endorsed in July 2024. Project planning for implementation has commenced.</p> <p>Quarter 2</p> <p>Project planning for implementation is well advanced. Governance structures to oversee ongoing implementation have been developed.</p> <p>Quarter 3</p> <p>Governance structures to oversee implementation of the Transport Strategy have been approved.</p>

Complete

	Major Strategy or Action	Progress	Comment
2.3.2 	Finalise a new Open Space Strategy and continue to implement improvements to active and passive open spaces and playspaces.	100%	<p>Quarter 1</p> <p>Finalisation of the Open Space Strategy will occur early in 2025. Improvements to local parks and playspaces are ongoing.</p> <p>Quarter 2</p> <p>The Open Space Strategy has been updated in response to community consultation and will be presented to Council for consideration by mid-2025.</p> <p>Quarter 3</p> <p>The Open Space Strategy was endorsed 24 February 2025. Development of an Implementation Plan has commenced.</p>

Strategic Objective 3.1: Empower and engage our community through advocacy and community engagement.

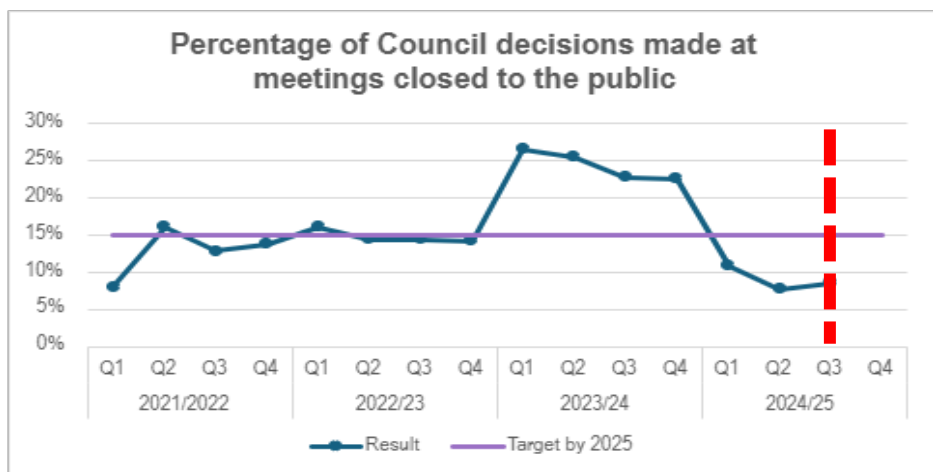
Indicators:



Monitor

Satisfaction with Council decisions made on behalf of the community

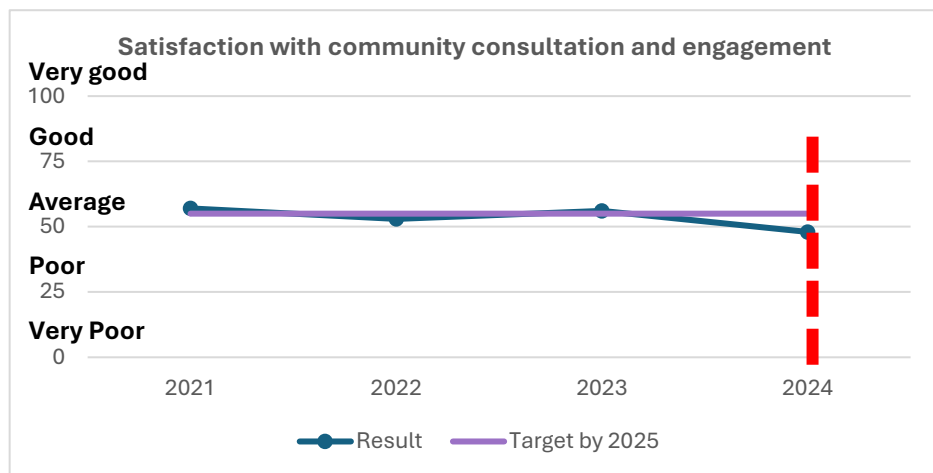
(Source: Local Government Performance Reporting Framework)



On track

Decisions made at closed meetings

(Source: Local Government Performance Reporting Framework)



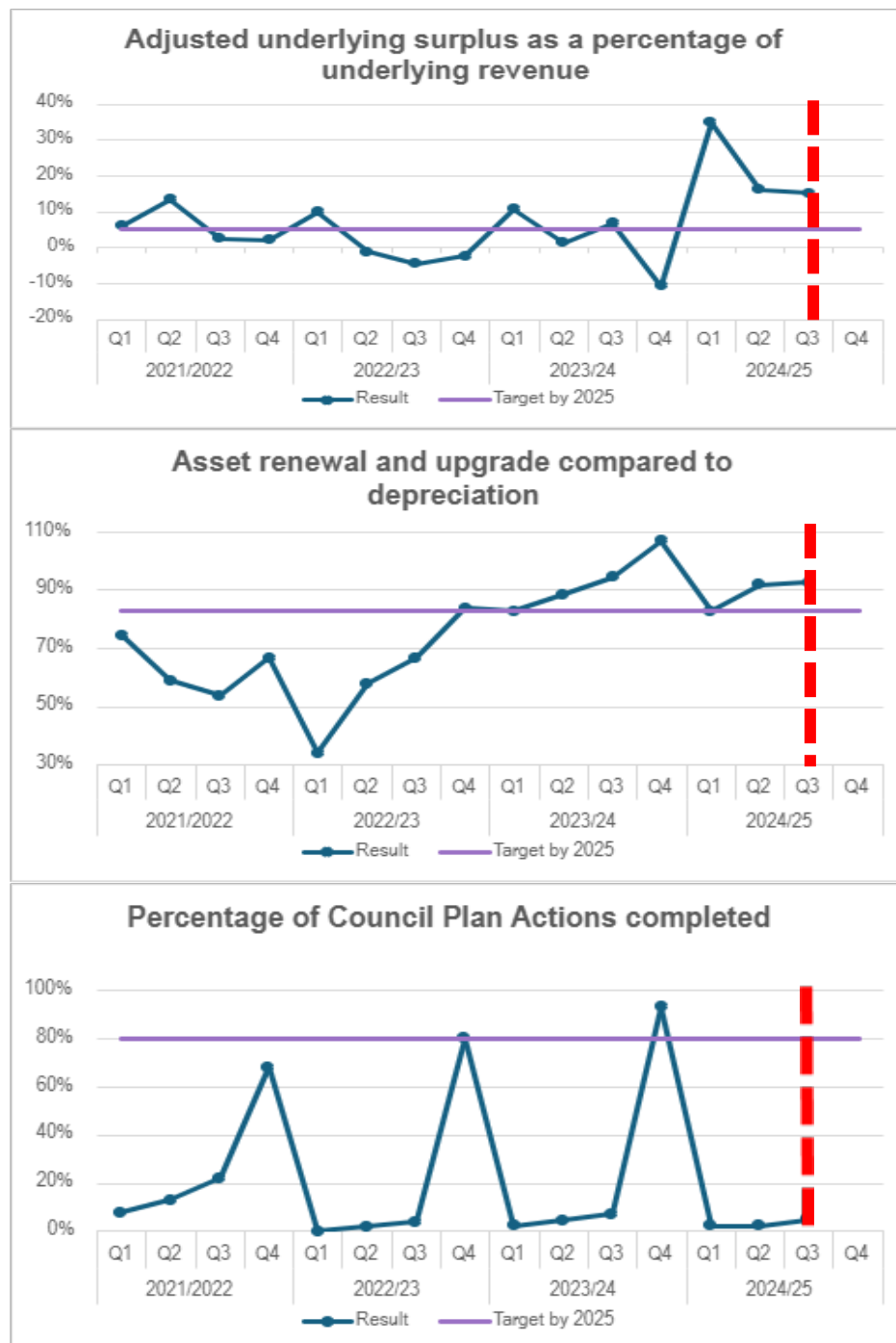
Monitor

Satisfaction with consultation and engagement

(Source: Local Government Performance Reporting Framework)

Strategic Objective 3.2: Deliver responsible and transparent governance, services and assets that respond to community needs.

Indicators:



Monitor

Adjusted underlying surplus as a percentage of underlying revenue

(Source: Local Government Performance Reporting Framework)

On track

Asset renewal and upgrade compared to depreciation

(Source: Local Government Performance Reporting Framework)

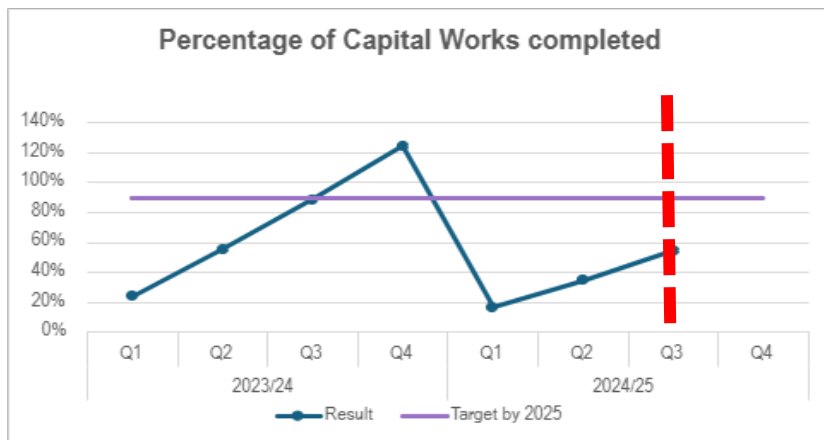
On track

Council Plan Actions completed

Data are cumulative each financial year, therefore figures will be lowest in Q1 and highest in Q4.

(Source: Hume City Council, Council Plan Quarterly Reports)

Strategic Objective 3.2: Deliver responsible and transparent governance, services and assets that respond to community needs. – Continued



On track

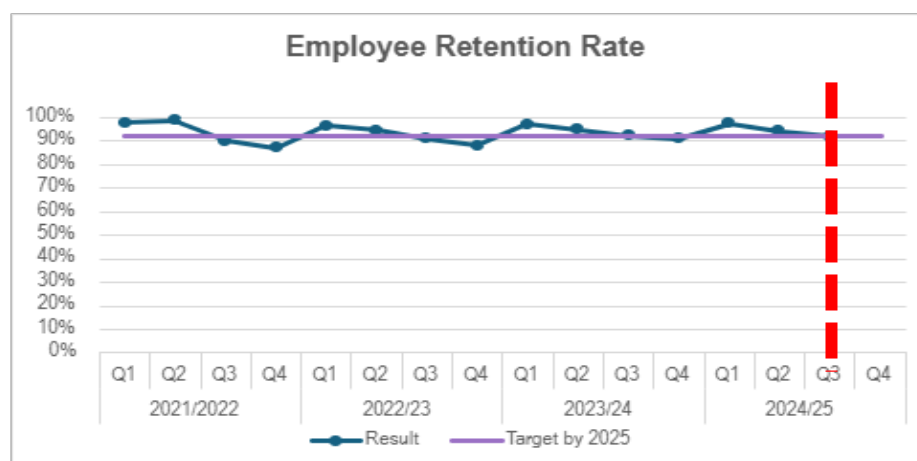
Capital Works completed

Data are calculated each financial year, therefore figures will be lowest in Q1 and highest in Q4.

(Source: Hume City Council, Project Management Office)

Strategic Objective 3.3: Advance organisational high-performance through innovation and partnerships.

Indicators:

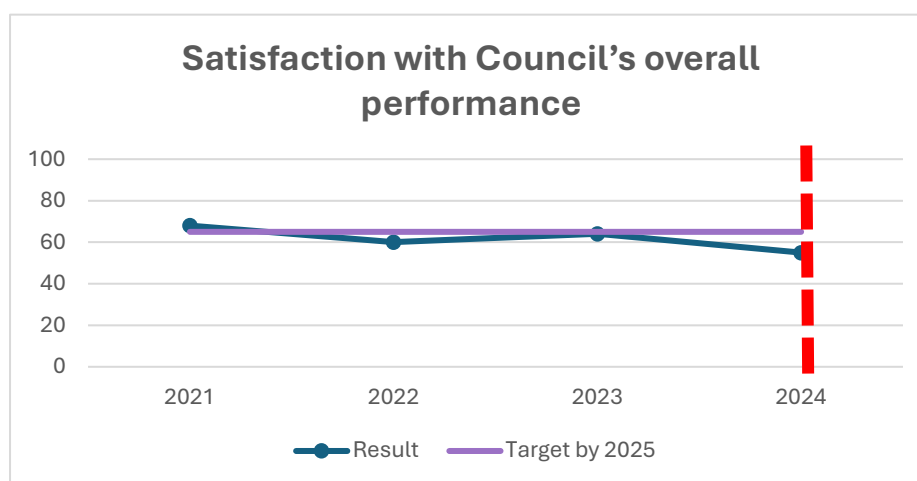


On track

Employee Retention Rate

Data are cumulative each financial year, therefore figures will be lowest in Q1 and highest in Q4.

(Source: Local Government Performance Reporting Framework)










Monitor

Satisfaction with Council's overall performance



(Source: Hume City Council, Community Survey, Community Indicators Survey)

Theme 3: Major Strategies and Actions


On track

	Major Strategy or Action	Progress	Comment
3.1.3  	Undertake initiatives to enhance Council's consultation and engagement practices, including strengthening engagement and communication with our multicultural communities.	75%	<p>Quarter 1</p> <p>Review and update of Council's Community Engagement Guidelines is currently underway (due to be completed Q3).</p> <p>Quarter 2</p> <p>The work undertaken in Q1 has continued.</p> <p>Quarter 3</p> <p>The work undertaken in Q2 has continued.</p>
3.1.6  	Undertake deliberative engagement with Hume's community on the Community Vision, new Council Plan 2025-2029, Financial Plan and Asset Plan.	75%	<p>Quarter 1</p> <p>Consultant engaged to work with Council to develop a project plan and recruit a demographically representative community panel to undertake a deliberative engagement process.</p> <p>Quarter 2</p> <p>Community panel has been appointment and the deliberative engagement process to review the Community Vision has commenced.</p> <p>Quarter 3</p> <p>Deliberative engagement process to view the Community Vision has been completed, with the updated Vision adopted on 10 February 2025.</p> <p>.</p>
3.2.2	Commence implementation of the organisation's transformation reform program to enhance service efficiencies and improve transparency and performance accountability.	75%	<p>Quarter 1</p> <p>Delivery of the Digital Transformation Program is progressing on track with key Program staff undertaking training to gaining system knowledge to support user training (due to commence Q3).</p> <p>Quarter 2</p> <p>The design and build of the Digital Transformation Program' s new software solution is progressing as planned, on time and in budget.</p> <p>Quarter 3</p> <p>The Digital Transformation Program is on track with User Acceptance Testing with key Program staff underway..</p>
3.2.3   	Plan for, deliver, and undertake initiatives to improve utilisation of community infrastructure and facilities; including finalising and implementing the Community Infrastructure Plan, Community Facilities Strategic Review and Youth Facilities.	75%	<p>Quarter 1</p> <p>Community consultation to assess whether Council's local community venues are fit for purpose in their layout and equipment provisions has been completed.</p> <p>The business case to upgrade Bluebird Way Community Centre is underway.</p> <p>Quarter 2</p> <p>The development of a business case for Bluebird Way continues.</p> <p>At Homestead Community and Learning Centre works to upgrade of kitchen have been completed and new promotional material developed.</p>

Theme 3: A council that inspires leadership, is accountable and puts the community first

			<p>A design review to address safety issues at the Broadmeadows Community Hub has commenced.</p> <p>Quarter 3</p> <p>Bluebird Way business case has been completed.</p> <p>A draft plan to address safety concerns at Broadmeadows Community Hub is being developed.</p> <p>Development of Highlander Community Centre is close to completion (due to open Q4).</p> <p>Work to activate youth centers to ensure community and youth groups can utilize spaces for activities and programs continues.</p>
<p>3.3.1</p> 	<p>Undertake a range of initiatives and programs to enhance and uplift the skills, capabilities and workplace safety of Council's workforce.</p>	75%	<p>Quarter 1</p> <p>Completion of an Internal Audit of workforce planning.</p> <p>Draft Occupational Health and Safety strategy finalised.</p> <p>Council's Progress Audit and Progress Report 2021-2023 has been assessed as compliant by the Commission of Gender Equality.</p> <p>Quarter 2</p> <p>Training delivered to support education and awareness of diversity and inclusion in the workplace.</p> <p>Launch of a Wellbeing Space providing staff with a multi-purpose space for first aid, nursing, prayer, quiet and reflection.</p> <p>Quarter 3</p> <p>Staff participated in Midsumma festivities, including Carnival and Pride March, and International Women's Day activities.</p> <p>Work to enhance visibility of inclusive language in the workplace has been undertaken.</p>
<p>3.3.2</p> 	<p>Undertake service reviews, business process improvements and initiatives to improve the Customer Experience provided across Council services, programs and activities.</p>	80%	<p>Quarter 1</p> <p>The business planning project, including a business planning app, is underway.</p> <p>The customer experience process has been updated for footpath trading permits, waste tip vouchers, removal of trees, playground maintenance, duplicate customer request management.</p> <p>Quarter 2</p> <p>The proof-of-concept for the business planning app is being tested.</p> <p>Planning has also been completed for an extensive program of Customer Experience Research to be conducted with our community.</p> <p>Quarter 3</p> <p>The new organisation-wide business planning process was launched in March with workshops underway and app training delivered.</p> <p>Customer Experience Research undertaken and completed.</p> <p>Planning for CXPerformance organisational training complete with training underway.</p>

Theme 3: A council that inspires leadership, is accountable and puts the community first

3.3.3 	Facilitate regional outcomes for the benefit of Hume City's community through innovative partnerships, shared procurement and actively contributing to strategic networks and alliances.	60%	<p>Quarter 1</p> <p>Internal promotion of the Partnership Framework and Guidelines has commenced.</p> <p>Quarter 2</p> <p>The work undertaken in Q1 has continued.</p> <p>Quarter 3</p> <p>Strategic meetings have been held with local partners to enhance service and program delivery for Hume residents. These meetings have focused on key regional priorities.</p>
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Complete

	Major Strategy or Action	Progress	Comment
3.1.5	Work with the Victorian Electoral Commission (VEC) for the preparation of the 2024 Council Elections, including supporting VEC in their electoral boundary review for Hume City.	100%	<p>Quarter 1</p> <p>Work with the VEC to prepare for the 2024 Council Elections included the delivery of the voter's roll, candidate information sessions, establishment of the Election Office in Sunbury and coordination of electoral communications including voting awareness and declaration of result events.</p>