

HUME CITY COUNCIL

CRAIGIEBURN GLOBAL LEARNING CENTRE

Occasional Care FAQ's



Where is the Occasional Care Program held?

Craigieburn Global Learning Centre, Child Care room, located near the stairs.

What days is the Occasional Care Program?

Wednesdays, Thursdays and Fridays.

What age group are the sessions run for?

The sessions are for children 0-5 years.

What hours does the Occasional Care Program operate?

The Program sessions run Wednesdays, Thursdays & Fridays from 8:30am-1:30pm.

What is the cost for the Occasional Care Program?

Session price is \$42.

Am I entitled to CCS entitlements through the Occasional Care Program?

Yes. Any CCS entitlements you may be entitled to can be used for the occasional care program. These entitlements are allocated to you via Centrelink where you will complete an activity test in relation to your hours of work, study or volunteer and your family income.

How do I register for CCS?

You will need to lodge a claim for Childcare Subsidy (CCS) with Centrelink.

Do I need to make a booking to use the Occasional Care Program?

Before a booking can be made, an Enrolment Form and a Direct Debit Form must be completed online and an up to date Immunisation Statement provided. You may call the Occasional Care Enquiry line on 03 9356 6111 for further information.

How do I pay for the Occasional Care Program?

Payments are made by Direct Debit and will be deducted every Wednesday for the the current week. Cancellations can be made prior to 8:00AM on the day of the booking by leaving a message on 9356 6111, without incurring fees.

If I need to use the Occasional Care Program prior to my CCS commencing will I have to pay full fees?

Yes you will need to pay the full session fee until any CCS that you may be entitled to has been approved.

What happens when my CCS entitlements are approved?

A credit will be applied to your child's next attendance.

Why is my CCS not being applied to my account?

This could be that your child's immunisation is not up to date and will need to be done before your CCS is applied to your account.

General Enquiries?

Please contact 03 9356 6148.

